

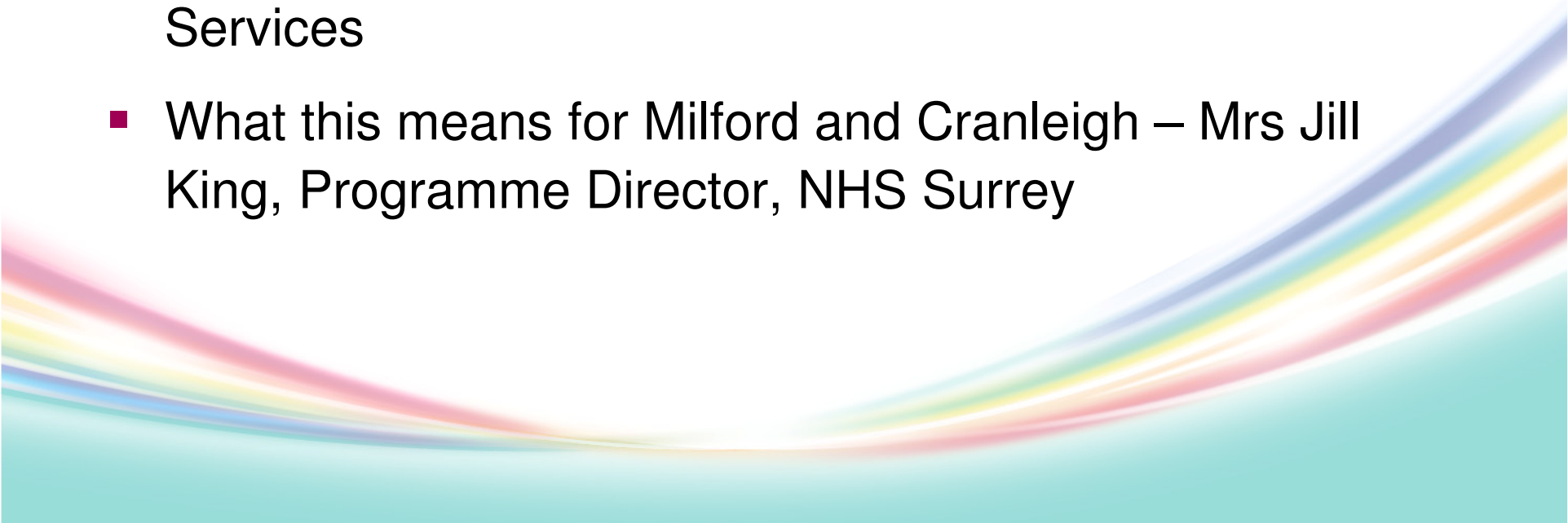


*Guildford and Waverley  
Programme  
NHS Surrey Board*

*4 August 2009*



# *Agenda*

- The proposed consultant led clinical model of care – Mr Edward Palfrey, Medical Director, Frimley Park
  - Investment in Cranleigh, then and now – Mrs Karen Thorburn, Director of Nursing, Surrey Community Services
  - What this means for Milford and Cranleigh – Mrs Jill King, Programme Director, NHS Surrey
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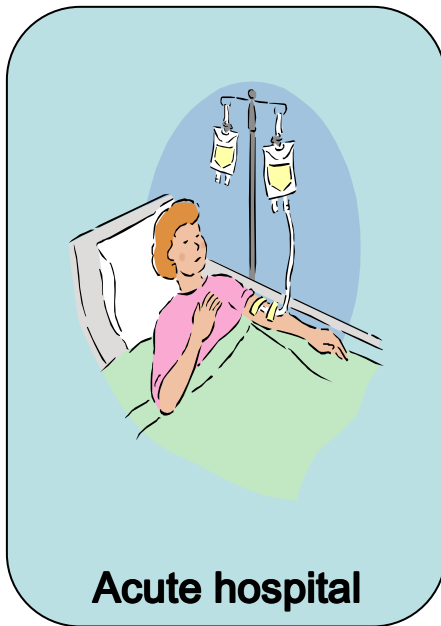


**Right team, right  
time:  
proposals for  
rehabilitation  
care in  
Guildford and  
Waverley**

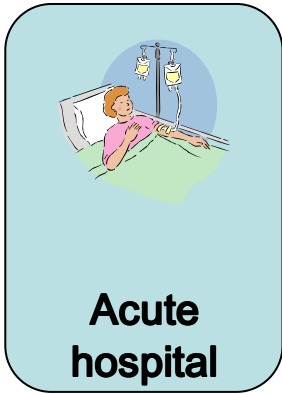


## Menu of care options

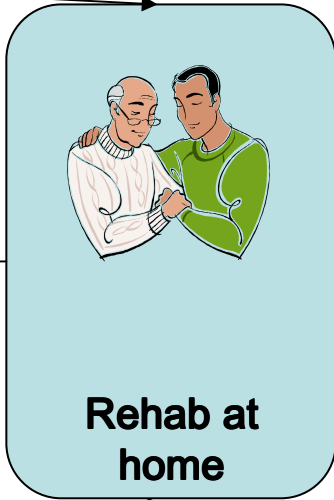
Consultant-led multidisciplinary assessment



**Post acute stroke  
rehabilitation**

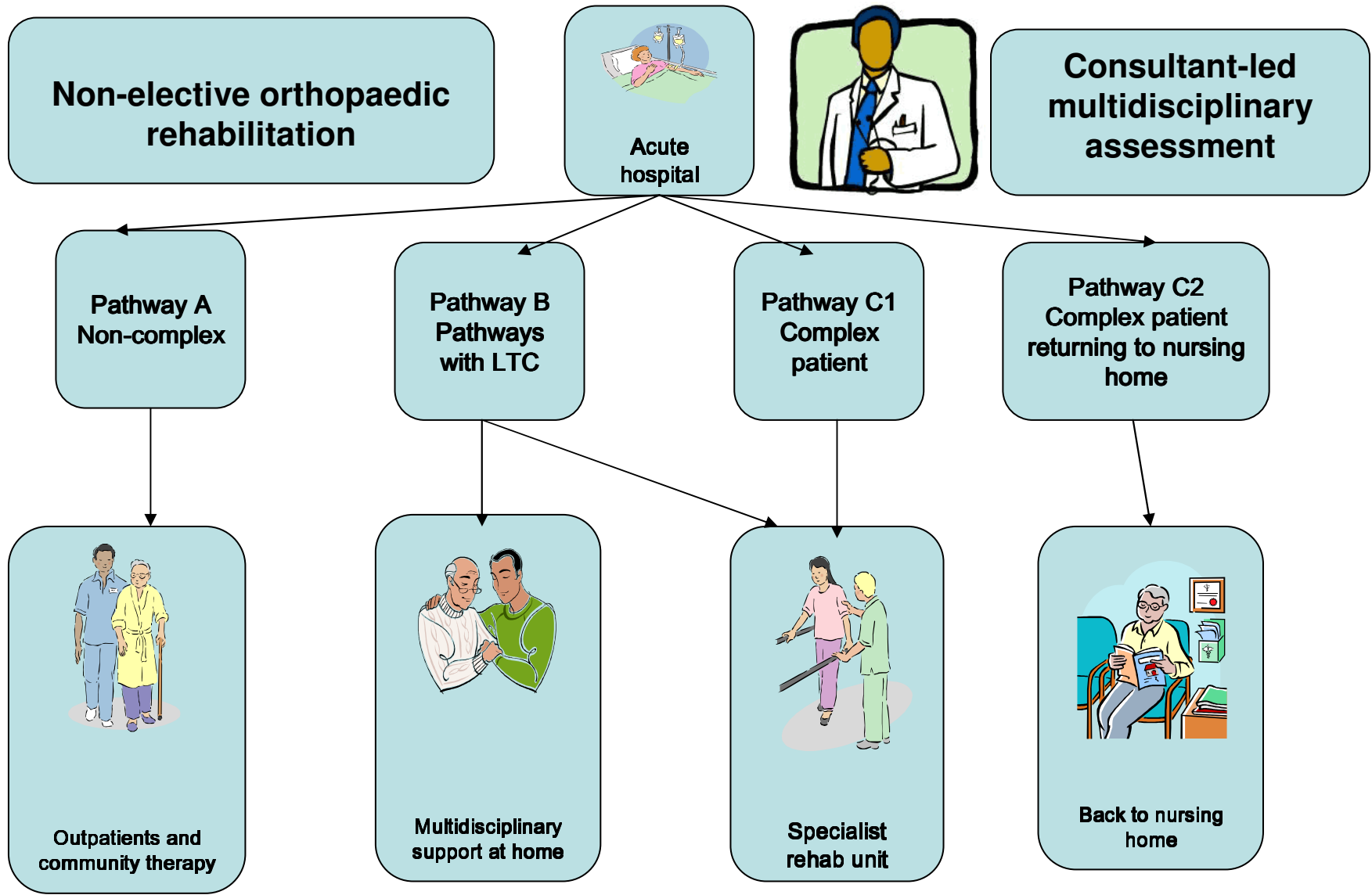


**Consultant-led  
multidisciplinary  
assessment**



**Domiciliary therapies  
Day hospital  
Intermediate care**

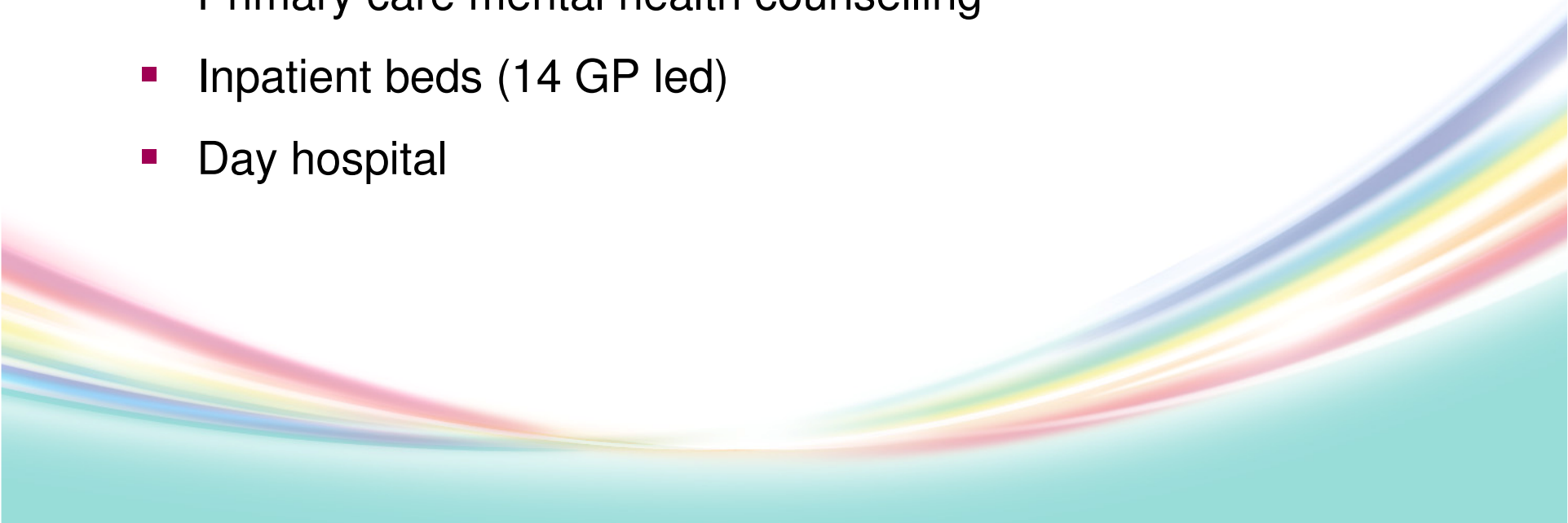
**Long term care and support pathway**



## *Principles for clinical effectiveness and patient safety – critical mass*

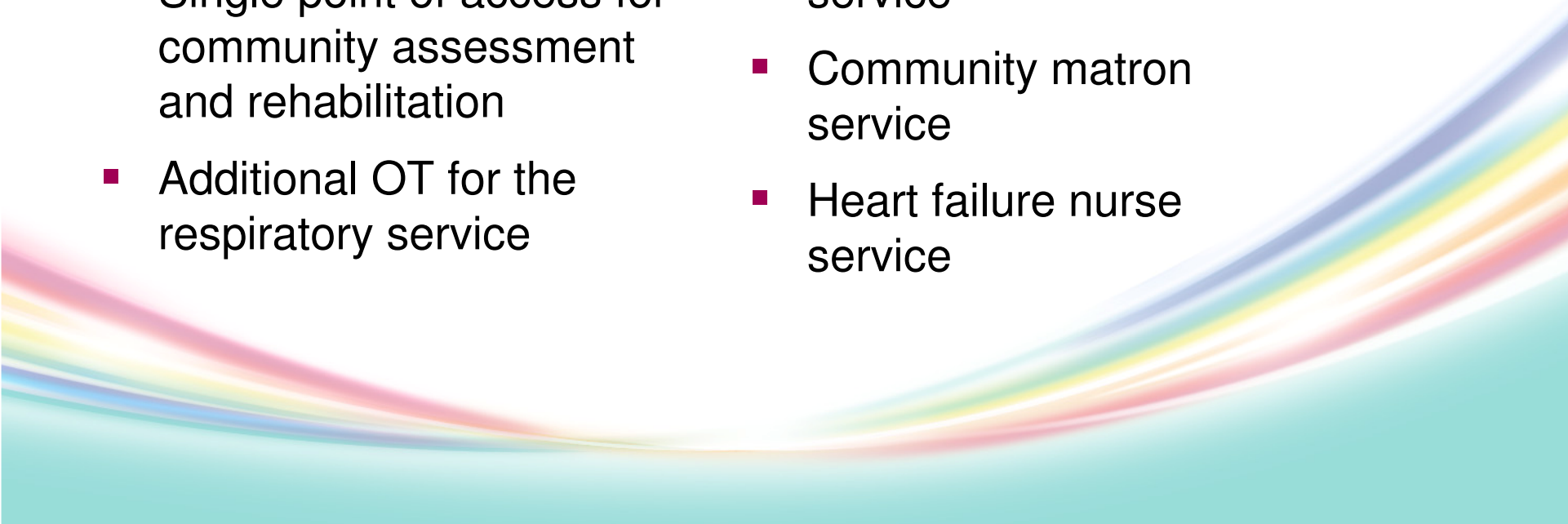
Clinical governance and patient safety	Provide adequate supervision
Ensure economies of scale e.g. consolidating specialties and sharing staff	Ensure quality and seamless care
Maximise opportunities for career progression	Provide contingency cover
Ensure skill transfer and personal development	Safeguard continuity of service

# *Cranleigh 2005*

- Outpatient services (paediatrics, cardiology, gynaecology, ENT, orthopaedics, elderly care, minor surgery, lymphoedema)
  - Community physiotherapy
  - Community occupational therapy
  - Primary care mental health counselling
  - Inpatient beds (14 GP led)
  - Day hospital
- 



# *Cranleigh 2009*

- New outpatient services (general surgery, neurology, ophthalmology, pain management, dietetics)
  - Falls Service
  - Single point of access for community assessment and rehabilitation
  - Additional OT for the respiratory service
  - Community midwife antenatal and postnatal clinics
  - Diabetic retinopathy screening service
  - Pulmonary rehabilitation service
  - Community matron service
  - Heart failure nurse service
- 

# *Investment in services since 2005*

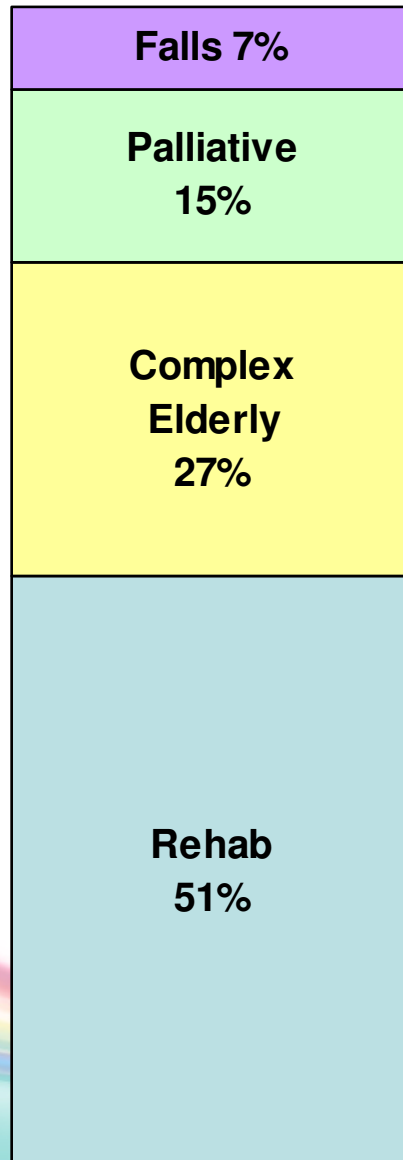
## **Then**

- 978 outpatient attendances
- 8 types of outpatient clinics
- 3 other services
- 14 beds
- Day hospital
- Cost of inpatient and day hospital @ £500k

## **Now**

- **1597 attendances (+61%)**
- **12 clinics**
- **11 other services**
- **Additional services @ £1m**
- **Plan for new Day Assessment and Rehabilitation Centre**
- **Plan for new community hospital with GP practice**
- **New capital investment £4.7m**

## *How were the 14 inpatient beds used?*

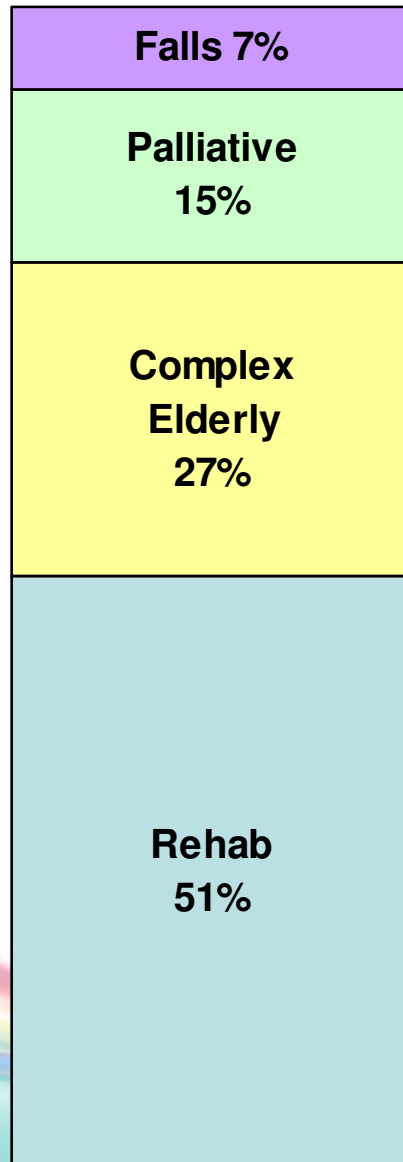


**184 inpatient admissions to Cranleigh Hospital in 2005/06**

**Audit evidence:**

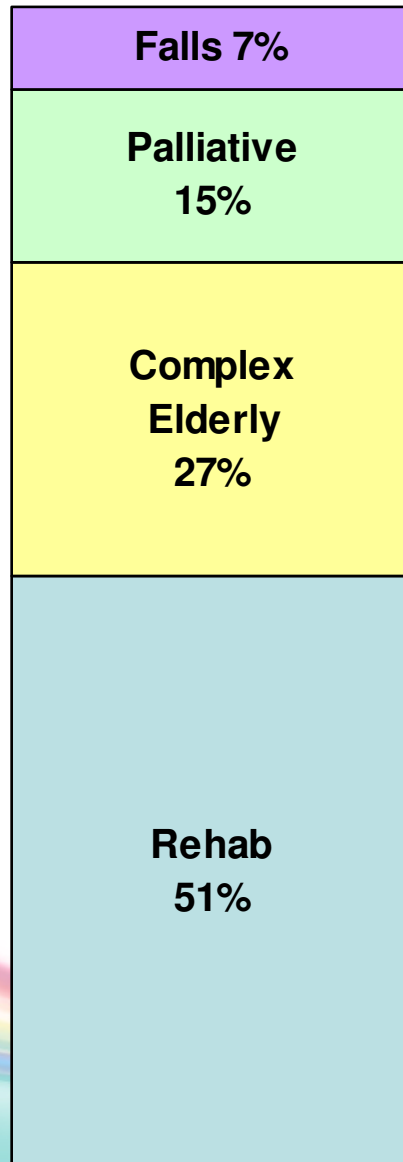
- **142 of these were Cranleigh environ patients**
- **The patients fell into the broad categories outlined to the left**

## *How were the 14 inpatient beds used?*



**7% are treated  
within the new  
Falls Service  
(meets NSF  
standards)**

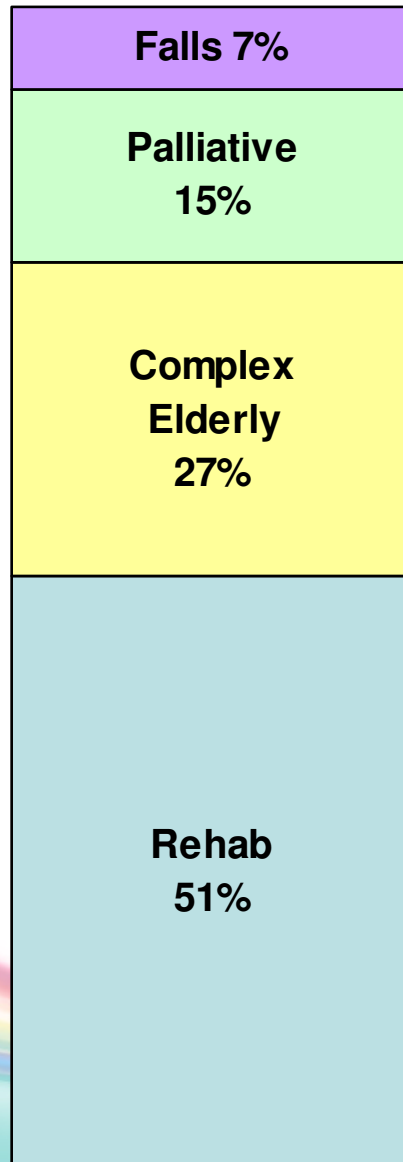
# *How were the 14 inpatient beds used?*



**15% treated within  
the End Of Life  
pathway**

**(meets national  
programme standards)**

# *How were the 14 inpatient beds used?*



**78% would be treated within the new proposed model**

# *Implications of consultant led pathway*



Frimley Park  
Hospital



Farnham  
Hospital and  
Centre for  
Health

# *Implications of consultant led pathway*



Royal Surrey  
County Hospital

Royal Surrey County  
Hospital


Milford Hospital

Cranleigh site

Scenarios



# *Investment in Cranleigh*

- £4.7m in NHS Surrey's capital plan – time critical
  - 2 options for redevelopment of both health centre and hospital
  - Both significantly larger than current facilities
  - More services
    - Increased investment
    - Higher quality
    - Greater range
    - Improved access and usage
- 

# *More opportunities for Cranleigh*




## *Commission approximately 6-8 beds locally*

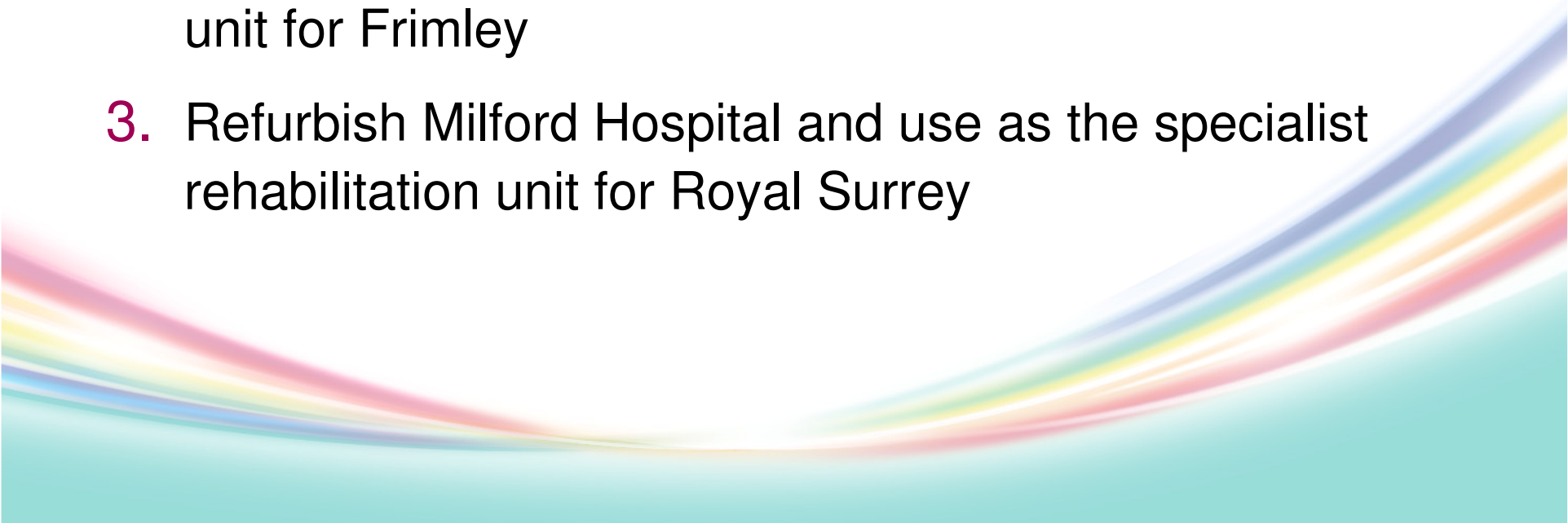
- Continuing care including patients with dementia
- Palliative care
- Short term care



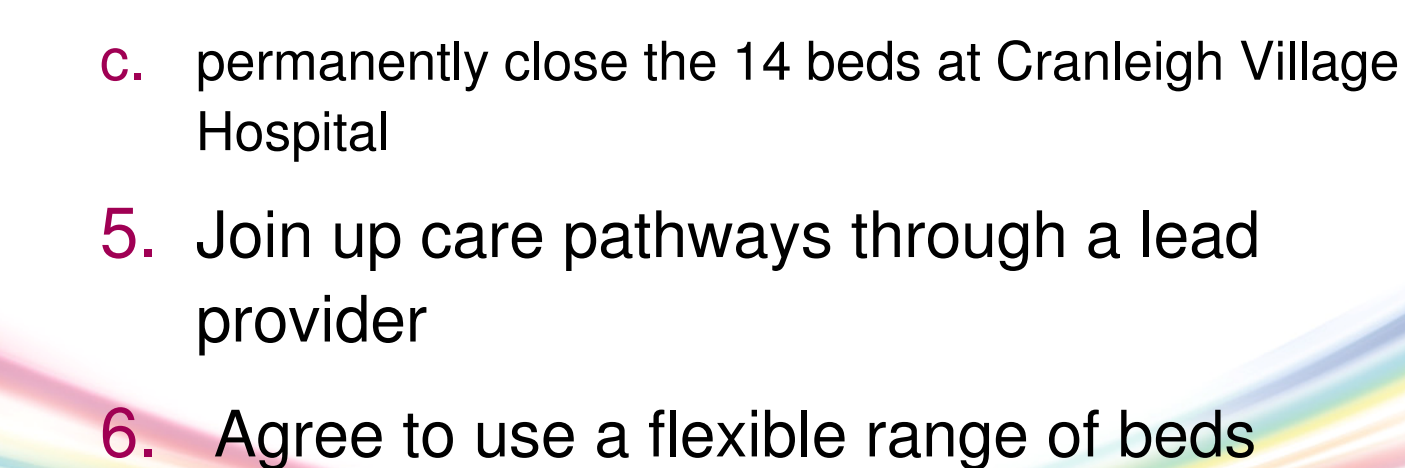
## *Board assurance*

- Rehabilitation model of care developed and tested through:
    - Clinical engagement
    - Co-design
    - National Clinical Advisory Team
  - Gateway recommendations completed
- 

# *1 Recommendations from Guildford and Waverley Programme Board*

1. Adopt the proposed clinical model of care in the Guildford and Waverley areas
  2. Use Farnham Hospital as the specialist rehabilitation unit for Frimley
  3. Refurbish Milford Hospital and use as the specialist rehabilitation unit for Royal Surrey
- 

## 2 *Recommendations*

4. As a result of the clinical model of care consult on:
    - a. commissioning 6-8 beds in the Cranleigh area
    - b. Establishing consultant led outreach day assessment and rehabilitation in the redeveloped Cranleigh Village Hospital
    - c. permanently close the 14 beds at Cranleigh Village Hospital
  5. Join up care pathways through a lead provider
  6. Agree to use a flexible range of beds
- 

# *Timeline*

- Consultation for 14 weeks until 10 November
  - Development of 2 Cranleigh options leading to consideration of business case by NHS Surrey Board in December/January
  - Tender for the Milford refurbishment
  - NHS Surrey Board decision in January 2010 with award of contract for Milford
- 