



OFFICER REPORT TO LOCAL COMMITTEE (Guildford)

Surrey County Council Day Services Change For Consultation / Information 2010

KEY ISSUE

The purpose of this report is to provide the Local Guildford Committee with a progress update on changes proposed to Surrey County Council's in-house services for people with learning disabilities.

SUMMARY

Since the conclusion of a consultation in November 2008 the Day Service Project Team have been undertaken a number of tasks:

- further mapping and data collation.
- on-going person centred planning with people with learning disabilities.
- re-drawing of the original proposals to reflect the consultation results.
- a property survey looking at the condition and suitability of existing buildings and the potential for using community venues.
- a Request for Information (RFI) to the market – asking for outline interest in providing day services.

1 INTRODUCTION AND BACKGROUND

1.1 Since 2003 Surrey County Council (SCC) in-house day services for people with learning disabilities have worked incrementally to move service provision into the local community. As a result many of the seven large traditional day centre buildings are now under occupied and increasingly not fit for purpose.

1.2 In July 2008 a four-month consultation was undertaken on the following proposals: (The results of the Consultation appear at Annex 1. ¹)

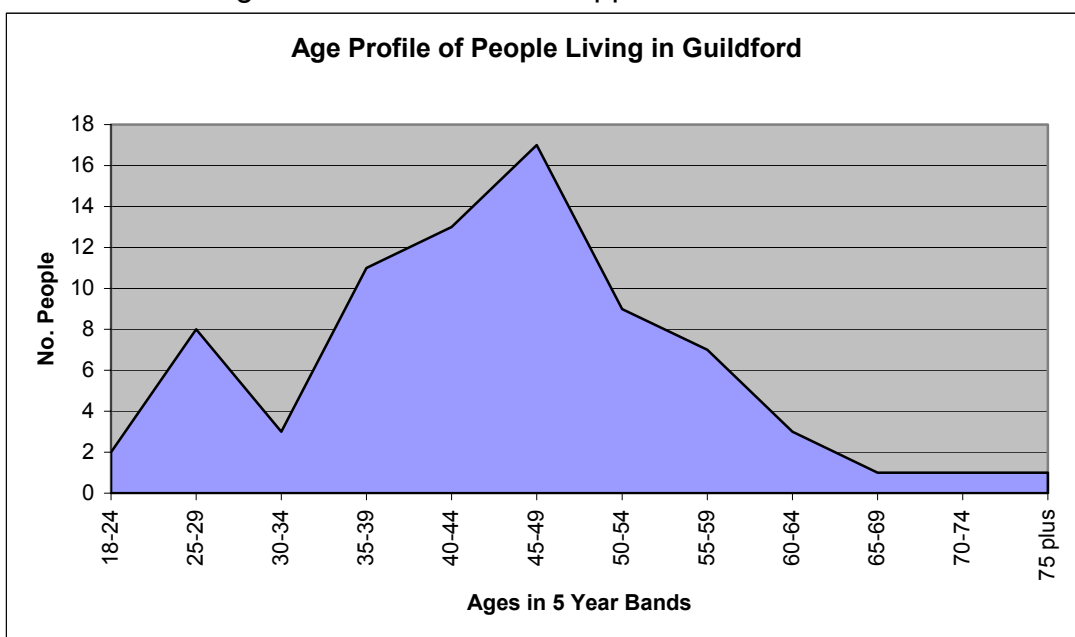
- To develop services based in community settings with increased opportunities to participate in wellbeing, work or volunteering activities.

¹ A copy of the full Consultation Document is available at www.aboutus.org.uk
www.surreycc.gov.uk/Guildford

- To develop up to four buildings with specialist facilities and improved services for people with multiple complex needs.
- 1.3 Since the end of the consultation the Day Service Change project has focused on developing proposals for services in-line with Surrey County Council’s Corporate Objective 2 – including safeguarding, managing increasing demand, embedding Self Directed Support, and developing stronger partnership working, and the principles of Valuing People Now - personalisation, involving everyone in planning services, advocacy, work, education and housing.

Key Developments

1.4 **Changing Demographics** - In-house day services currently provide activities for 766 people. Since October 2007 a number of people have both joined and left services for a variety of reasons. This represents a decrease in user numbers of approximately 10%. A data review has shown however that the support people now require has increased. This increase in dependency mirrors national trends and can be expected to continue in coming years as people using existing services grow older. Data relating to Guildford residents appears at Annex 2.



Predicting future demand for day activities in the area is more difficult. Feedback suggests young people and their families want local work and education related daytime opportunities rather than traditional ‘day care’. Therefore an increase in demand for services could be seen if a new model is able to reflect this local choice, and is purchasable using an Individual Budget.

1.5 **Person Centred Profiles (PCPs)** are being completed with people using existing services. The aim of this ongoing work is to discover more accurately the aspirations of individuals. Work undertaken has already

started to show there is a demand for more diverse individual and group based opportunities in local areas including:

- Office Skills
- Horticulture
- Catering
- Creative and Performing Arts
- Leisure and Wellbeing
- Advocacy and teaching, or supporting other people
- The chance to meet friends

2 ANALYSIS

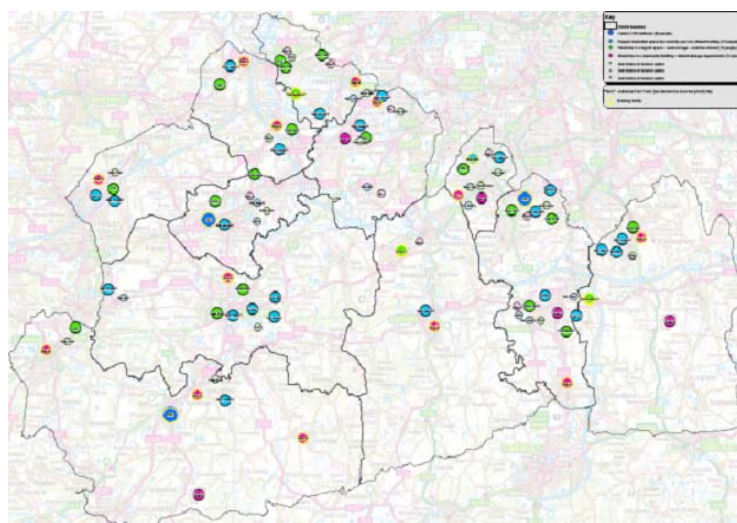
Future Services

2.1 The planned model for delivering day activities countywide has been developed as follows:

- Services based in local community settings with increased opportunities to participate in wellbeing and work or volunteering activities.
- Three sites with specialist facilities and improved services for people with multiple complex needs.
- Local ‘high support’ bases for people needing additional care to stay safe – specialising in autism, dementia and people who have behaviour that is challenging or puts others at risk.
- ‘Drop In’ bases where people can meet with friends locally.
- An increased use of public transport for some, with and without support.

2.2 Changes in the way services are managed are planned, as is the provision of local support to enable people to develop their own programme from a ‘Pick & Mix’ menu of opportunities.

2.3 Venues will develop over time (a 2 to 4 year delivery programme is proposed). Wherever possible people will be based in community inclusive situations – eg; libraries, high street locations, in partnership with companies, youth provision, Area Offices, Charities and Local Councils. The map below starts to show where these venues may develop.



Map for planning purposes only

3 CONSULTATIONS

- 3.1 A four-month consultation took place in 2008
- 3.2 The Surrey Learning Disabilities Partnership Board have received regular updates and the local Valuing People Group for Guildford has been visited.
- 3.3 Ongoing meetings with people who use services, their family carers and other stakeholders continue to occur locally, and centre managers are available to discuss proposals at any time.

4 FINANCIAL AND VALUE FOR MONEY IMPLICATIONS

- 4.1 A commitment was made by the County Council Executive that services would not 'close' until others were developed (an issue of concern to family carers) – this, and the need to deliver services within existing resources remain central tenets of the project.
- 4.2 Responses to the Request for Information (RFI) indicate out-sourcing elements of the service may be desirable. It will be critical to work in partnership with people with learning disabilities and their carers as development work with suppliers continues.
- 4.3 Staffing changes can be delivered within existing budgets although work projecting relocation costs (if required) has yet to be undertaken.
- 4.4 Changes in travel methods have little potential to offer financial savings immediately. Delivering support in ways that promote personal independence does however represent a best value approach.
- 4.5 Securing an affordable and flexible property solution, sustainable into the future, remains a key risk in developing day service change.

5 EQUALITIES AND DIVERSITY IMPLICATIONS

- 5.1 An Equality Impact Assessment has been completed for the Change Programme. A profile of Guildford is available at Annex 2, ethnicity appears in the table below:

Recorded Ethnicity	No. People	% of Total	2001 Census for Guildford
Chinese	1	1.32%	N/A
White British	74	97.4%	95.9%
Other	1	1.32%	1.6%

6 CRIME AND DISORDER IMPLICATIONS

- 6.1 There are no recorded crime and disorder implications.

7 CONCLUSION AND RECOMMENDATIONS

- 7.1 It is believed this model will deliver systemic change within in-house day services over the medium and longer term. It will leave services configured in a sustainable way that allows them to adapt to the developing opportunities offered by SDS, Supported Living and community inclusion.
- 7.2 A mixed economy of smaller scale outcome focused opportunities will ensure the delivery of responsive and equitable services to existing and future adults with learning disabilities.
- 7.3 This model meets legislative requirements and the preferred incremental approach requested by consultation stakeholders.

The Local Committee Guildford is asked to:

- 7.4 Review the updated changes to the original Day Service Change proposals and their implications locally.
- 7.5 Discuss finding local property solutions. A number of the Day Service proposals require the use of ‘venues’ – hired, leased, community space, working in partnership etc. We hope the Committee may be able to help us expand our research using their local knowledge.

8 WHAT HAPPENS NEXT

- 8.1 It is proposed that change would start with 6 ‘Fast Track’ projects. Projects have been chosen in all areas of the county with five focusing on volunteering. The sixth project will look to provide a community link in the Cobham area, with the potential to work in partnership with the Borough Council*.

Fast Track Projects:

- Firestone Rock Band – Redhill
- Office Services – Fetcham
- Office Services – Woking
- Growth Horticulture - Guildford
- *Community Link (an activity programme for people in Cobham)
- Laleham Gardens – Staines

- 8.2 Employability will work closely with all projects to ensure participants have every opportunity to move to external paid work if they wish.

LEAD OFFICER:	Yvonne Waltham, Service Manager
E-MAIL:	Yvonne.Waltham@surreycc.gov.uk
CONTACT OFFICER:	Claire Richards, Project Officer
TELEPHONE NUMBER:	01372 832128
E-MAIL:	Claire.Richards@surreycc.gov.uk
BACKGROUND	Valuing People Now ²

² Available at www.valuingpeople.gov.uk
www.surreycc.gov.uk/Guildford

PAPERS:

Version No.

Date:

Time:

Initials:

No of annexes:

ANNEX 2

Profile of People Living in Guildford

There are 76 people living within the Borough Council area. They currently use services provided by Lockwood, Cranstock and The Harbour. Lockwood is based in Guildford, with all other services are out of the area.

People's Ages	Gender		Type of Future Support Needs (data for planning purposes only)										Living With		
	Male	Female	Multiple Complex Support (no. people)	No days req'd	Specialist Autism Support (no. people)	No days req'd	Specialist Dementia Support (no. people)	No days req'd	Specialist High Support (no. people)	No days req'd	Work & Volunteering Wellbeing & Leisure (no. people)	No days req'd	A Family Carer	Residential Care	Supported Living
18 - 24	2				2	6							2		
25 - 29	5	3	1	3	2	10			2	8	3	14	5	3	
30 - 34	1	2			1	5					2	10	2	1	
35 - 39	7	4	2	1	2	10			2	10	5	24	4	7	
40 - 44	2	11	1	4					4	20	8	25	3	7	3
45 - 50	6	11							3	14	14	50	4	8	5
51 - 54	5	4	1	5			1	5	1	4	6	24	2	4	3
55 - 59	5	2	1	4			2	7	2	9	2	4	1	6	
60 - 64	1	2					2	8	1	3			1	2	
65 - 69	1						1	4						1	
70 - 74		1					1	3						1	
75 Plus		1					1	3						1	
	35	41	6	26	7	31	8	30	15	68	40	151	24	41	11

Centre or Service Used	Local Town or Village	TOTAL PEOPLE	TOTAL DAYS	Combined Area Totals	
				People	Days
Lockwood	Ash / Ash Vale / Ash Green	3	10	5	20
Cranstock	Ash / Ash Vale / Ash Green	2	10		
Lockwood	Burpham	24	111	25	115
Cranstock	Burpham	1	4		
Lockwood	Chileworth	2	10	1	10
Lockwood	Gomshall	1	4	1	4
Lockwood	Guildford	37	139	38	141
The Harbour	Guildford	1	2		
Lockwood	Merrow	3	7	3	7
Harbour	Normandy	1	4	1	4
Lockwood	Shalford	1	5	1	5
TOTALS				76	306

Average Attendance

4.03

days per week

