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Supplementary Agenda – Member Questions with
Responses and Cabinet Member Briefings

for the meeting of

THE COUNTY COUNCIL

to be held on

10 OCTOBER 2017

(i)

(ii)

The following papers were not available at the time of publishing the main agenda. Please bring them with you to the meeting.

6 MEMBERS' QUESTION TIME

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Responses to questions on matters relating to the powers and duties of the County Council, or which affects the county and Cabinet Member Briefings on their portfolios.

There will be an opportunity for Members to ask questions.

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SURREY COUNTY COUNCIL

TUESDAY 10 OCTOBER 2017

**QUESTIONS TO BE ASKED UNDER THE PROVISIONS
OF STANDING ORDER 10.1**

MS DENISE TURNER-STEWART, CABINET MEMBER FOR COMMUNITIES

1. MR ROBERT EVANS (STANWELL AND STANWELL MOOR) TO ASK:

Will the Council please enlighten members as to the current position regarding the future of the fire and rescue service provision in Spelthorne?

Reply:

Surrey County Council confirmed in February this year that Staines fire station will stay open until the new Fordbridge fire station is operational. The outstanding consideration regarding fire and rescue provision in Spelthorne, is how many firefighters and fire engines will operate from Fordbridge fire station when it opens. To help inform the best possible outcome for this decision we are considering the responses from the consultation, alongside other factors and we will be engaging with Divisional Members and key Stakeholders over the coming months. I will update Members on the outcome of these discussions in due course and the recommendations on crewing arrangements will then be presented to the Cabinet for decision.

MRS MARY LEWIS, CABINET MEMBER FOR EDUCATION

2. MR CHRIS BOTTEN (CATERHAM HILL) TO ASK:

How many state schools in Surrey have submitted a deficit budget for 2017/18?

Reply:

Surrey has 271 maintained schools and only five schools had deficits at March 2017 (less than 2%) and a further two are projecting deficits by March 2018. Officers and Babcock 4S are working with these schools to implement recovery plans.

Deficit Balances

In recent years Surrey has had relatively few schools with deficits, as follows:

	As at 31 March 2015 No. of schools	As at 31 March 2016 No. of schools	As at 31 March 2017 No. of schools
Deficits as % of total budget			
0 – 5%	2	4	2
5 – 10%	1	0	2
10% +	1	0	1
Total	4	4	5

MR MEL FEW, CABINET MEMBER FOR ADULTS

3. MRS ANGELA GOODWIN (GUILDFORD NORTH) TO ASK:

What financial modelling has been carried out to estimate the increased demand in Adult Social Care in the next financial year following the withdrawal of Housing Related Support? Similarly, what estimations have been made with regard to the impact of this decision upon warden schemes in Surrey's boroughs and districts?

Reply:

Demand for Adult Social Care in the next financial year following the withdrawal of Housing Related Support?

Payment of this benefit is in the majority of cases paid to organisations and not individuals. We have checked other authorities as to their experience in withdrawing funding of this nature with no response. We have concluded that it is not possible with any degree of certainty to 'financially model' the impact of this decision. As set out in the Cabinet paper an amount of the funding for this service will be held in reserve who meet the eligibility criteria to be assessed as to their needs going forward. The withdrawal of funding does not impact the socially excluded as set out in the cabinet paper.

Impact of this decision upon warden schemes in Surrey's boroughs and districts?

Providers meet the costs of employing a scheme manager/warden through various income streams, including rent, service charges, charitable funds and the County Council's Housing Related Support contribution. Housing Related Support is capped at £11 per person per week for older people and 10 hours per person per week for people with a disability.

Withdrawal of Housing Related Support funding will not necessarily mean the service will end or that the scheme manager/warden service will be withdrawn. It will very much depend upon the provider's response to the Council's decision. Providers may find alternative funding streams to retain the service unchanged, they may reduce or remodel their offer.

MR DAVID HODGE CBE, LEADER OF THE COUNCIL

4. MRS HAZEL WATSON (DORKING HILLS) TO ASK:

Will the Leader of the Council confirm that, if the County Council's bid is successful, he will be seeking for all or as much as possible of the County Council's proportion of the income that will be received from the Business Rate Retention pilot scheme to be used to fund services such as Children's services and Adult Social Care?

Reply:

The application for Surrey as an area to apply to become a Business Rates Retention Pilot presents an opportunity to help shape in inform the development of a new model of funding local government in England, and demonstrate the high degree of

partnership working between the local authorities in Surrey – something that is not that common throughout the country.

The prospectus from the Department of Communities and Local Government inviting pilots made clear they want them to be innovative and look to support both local authority financial stability and sustainability, and economic growth and regeneration. All local authorities in Surrey are facing severe financial pressures from cuts in government funding and rising demand for services – particularly social care for the County Council. Similarly, all local authorities recognise the long term prosperity of their areas depend on helping businesses to develop and grow.

Although Business Rates Retention Pilot will not solve all these issues, it will help. And the partnership working by the county, borough and district councils will be an example of how local authorities can work together.

MRS HELYN CLACK, CABINET MEMBER FOR HEALTH

5. MRS FIONA WHITE (GUILDFORD WEST) TO ASK:

What lessons can be learnt from the County Council's handling of the sexual health services contract, the lack of consultation with services users, the critical comments from Healthwatch and incurring extra costs of £1.7m?

Reply:

Surrey County Council and NHS England (NHSE) have commissioned a sexual health and HIV service a service that fulfils the statutory duty for both organisations. The challenging financial situation faced by the county council has meant that services need to be delivered in a different way, encouraging self-care and prevention to reduce the need for face to face consultations where appropriate. The exit of three previous contracts was complex and through mobilisation the full extent of this was realised. To ensure that the transition was safe it was necessary to extend the contracts for Frimley Park and Ashford and St Peter's Hospitals (ASPH). Both SCC and NHSE take note of the feedback from Healthwatch and a patient working group has been established to work through key issues especially in relation to the phase three transfer of services from ASPH to Central & NW London NHS Foundation Trust. The Adults and Health Select Committee recommended that the Committee establish a task group to review the implementation phase, consultation process and lessons to be learned from the commissioning of sexual health and HIV services, with a view to informing future commissioning of services. Commissioners will participate fully in the task group and implement learning.

MS DENISE TURNER-STEWART, CABINET MEMBER FOR COMMUNITIES

6. MR DAVID GOODWIN (GUILDFORD SOUTH WEST) TO ASK:

Why was the initial consultation on the future of Surrey Performing Arts Library only scheduled to last for two weeks?

Reply:

The questionnaire on the Performing Arts Library (PAL) was targeted at the users of the library and was sent to all registered contacts/ users of the Performing Arts Library.

The purpose was to establish how the various options would impact on direct users. The original timescale seemed realistic within this context and in fact the bulk of the responses appeared early on within the two weeks.

When I became aware that the survey had been widely picked up and spread through social media and was generating considerable interest beyond the intended recipients I asked the service to extend the deadline to 1 October.

At closure, over 1400 on-line consultation responses had been received and 220 comments. We are confident it has reached the local (and wider) music and drama community and the results are providing useful feedback to assist us with how we can make the required financial saving and help us identify options for the future of PAL.

MR MIKE GOODMAN, CABINET MEMBER FOR ENVIRONMENT & TRANSPORT

7. MR STEPHEN COOKSEY (DORKING SOUTH & THE HOLMWOODS) TO ASK:

Now that the Cabinet Member has reversed his plans to close 4 Community Recycling Centres, plans which he described as "comprehensive and efficient", will he outline what further spending reductions he plans to make in this financial year given the predicted savings underachievement in Waste of £2.6m, according to the Council's budget monitoring report?

Reply:

This year the waste service has brought forward a number of initiatives to reduce the cost of operating the service. These includes a reduction of £1 million in recycling credit payments to districts and boroughs and changes to the CRC service which will result in a saving of £0.34- £0.48 million in 2017/18 and £1.08 - £1.56 million in a full year. We are currently in discussion with our waste management contractor Suez to see whether further savings can be identified within the contract and we are also looking carefully at our projected spend on waste management for this year to ensure that we have fully accounted for the effect of the significant savings activities to date. For example the reduction in waste volumes at the community recycling centres.

Officers are working hard to identify ways to reduce expenditure across all of Environment and Infrastructure services within this financial year in order to compensate for the shortfall in targeted savings and will continue to do so.

MR JOHN FUREY, CABINET MEMBER FOR ECONOMIC PROSPERITY

8. MR WILL FORSTER (WOKING SOUTH) TO ASK:

Please will the County Council confirm if it has submitted any expressions of interest or bids to the Government for Forward Funding under the Housing Infrastructure Fund? If so, what bids were submitted? What consultation was undertaken with the relevant divisional member or members on these schemes?

Reply:

The County Council submitted five expressions of interest for Forward Funding under the Housing Infrastructure Fund focused on respectively:

- Woking Town Centre
- A320 north of Woking
- A22 in Tandridge
- Slyfield Regeneration Programme
- A31 in Farnham.

The expressions of interest were developed with and supported by the relevant boroughs and districts. For any proposals accepted by Government the next stage is development of a detailed business case at which point there will be the opportunity for wider and more detailed discussion and engagement including with relevant divisional members.

MR DAVID HODGE CBE, LEADER OF THE COUNCIL

9. MRS PENNY RIVERS (GODALMING NORTH) TO ASK:

According to the County Council's Section 151 Officer, the Watts Trust is:

"financially viable - with support received from a number of patrons and benefactors and gross income in 2015/16 of £3.4m. The Trust has total funds of £38.4m, of which £1.2m is in unrestricted funds, £9.6m in restricted funds and £27.5m endowment funds, which includes the value of its artworks and buildings".

Please can the Leader of the Council explain the significant amount of financial support that the County Council is giving to an organisation that is financially viable and in possession of funds worth just under £40M, given the enormous cuts being made to essential services across Surrey?

Reply:

Recently I have agreed a package of financial support for the Watts Gallery as whilst the Trust have capital assets their revenue budget would be impacted by the loss of time-limited annual funding from the Heritage Lottery Fund. This would mean, going forward, that even with the benefit of a new (and smaller) funding stream from the Arts Council as a recently designated National Portfolio Organisation, that they would not be able to continue to deliver - and develop - projects and activities that contribute to education, social welfare, health and wellbeing programmes that are to the benefit of Surrey residents and complement council priorities. Payments will be made in arrears – and based on performance against delivery targets.

MR TIM OLIVER, CABINET MEMBER FOR PROPERTY & BUSINESS SERVICES

10. MR JONATHAN ESSEX (REDHILL EAST) TO ASK:

The October 2017 to January 2018 Cabinet Forward Plan highlights plans to progress the disposal of county council owned sites (noted in the Cabinet Forward Plan, OJEU Reference No. 2017/S 032-058452). The concession performance criteria focus on an estimated value of £1.5 billion (excluding VAT) through a joint venture over 15 years, working with other public sector organisations and initially focused on 32 sites but with the 'further range of over 100 sites, with potential for over 5,000 units. This is noted as sites 'primarily for/with a residential focus, including private rental sector asset opportunities'.

Please confirm how the council's plan relates to the housing strategy announced at the last council meeting.

The planned appointment of this Joint Venture Partner is stated as aiming to “ensure optimal performance and returns from investment activities”. With this in mind please confirm that ‘optimal performance’ will include affordability and environmental sustainability and confirm whether, in addition to reliance upon the local plan policies of the relevant boroughs and districts, this joint venture will set out delivery standards that maximise delivery of (truly) affordable homes and deliver best-practice standards for environmental sustainability.

Reply:

The Council will through the Joint Venture assess each site individually to meet a broad range of both local and regional objectives whilst seeking to deliver an optimal return for Surrey residents. Schemes to be developed will have to take into account the relevant national and local planning policies.”

MR TIM OLIVER, CABINET MEMBER FOR PROPERTY AND BUSINESS SERVICES

11. MR ROBERT EVANS (STANWELL AND STANWELL MOOR) TO ASK:

What financial investments (if any) does Surrey County Council still hold in tobacco firms?

Reply:

The county council does not hold any investments with tobacco firms.

The Surrey Local Government Pension Fund, of which the county council acts as administrator, does hold investments with tobacco firms. The value of these are set out in the table below, as at 29 September 2017.

	Market valuation
ALTRIA GROUP INC COM	£6.4m
BRITISH AMERICAN TOBACCO ORD GBP0.25	£12.0m
IMPERIAL BRANDS PLC GBP0.10	£2.0m
JAPAN TOBACCO INC NPV	£6.7m
SWEDISH MATCH NPV	£0.2m
Grand Total	£27.3m

The Pension Fund has a duty to ensure that it acts in the best interests of its past, present and future members – both employees and employers - and also that it acts impartially.

MR DAVID HODGE CBE, LEADER OF THE COUNCIL

12. MRS HAZEL WATSON (DORKING HILLS) TO ASK:

Does the Leader of the Council support Leicestershire County Council's proposals, also backed by Essex and Kent, for a new funding formula for county councils?

Reply:

The current method of distributing funding to local authorities is flawed. It was flawed when introduced over ten years ago as it was designed to move funding away from county councils – it did not take account of the cost pressures that county areas faced, especially in areas such as social care. And over a decade later it is still flawed and the distribution of funding has diverged even further from the cost pressures faced by most county councils – especially in the South East.

It was to address the unfairness in funding between councils that I made representations to the Secretary of State for Communities and Local Government to set up a Fair Funding Review of local government funding. I am aware of models that have been proposed by other local authorities and I do not accept the methodology behind them. A Fair Funding model has to match the distribution of funding to the principal cost drivers – such as Learning Difficulties, Older People and Road Use. In addition, the relative weightings applied to these are factors have to be proportionate; the difference between the two tiers in shire areas recognised, and finally the model must be evidenced based – not just on judgement.

I do not want Surrey to be treated as a special case, but I want its residents to be treated fairly so they receive the services they deserve. I am therefore happy to continue to work with the Secretary of State so that the Fair Funding Review delivers fair funding for all and is based on robust evidence.

MS DENISE TURNER-STEWART, CABINET MEMBER FOR COMMUNITIES

13. MR DAVID GOODWIN (GUILDFORD SOUTH WEST) TO ASK:

Many Surrey libraries are due to reduce their evening opening hours at the end of October. Can the Cabinet Member confirm what consultation with users was undertaken before this decision was taken? What other service reductions will take place in the library service by the end of the financial year 2017/18?

Reply:

The planned reduction in evening opening hours do not represent a significant change to the library service and is below the 15% per library change threshold which requires Local Committee approval. No public consultation was carried out.

In planning these reductions to opening hours the service looked at what will have the least impact on library users based on current data- patterns of visitor figures and book issuing. This study clearly showed that the evening opening hours were significantly the least used of library opening hours. Across the library network consistently less than 4% of visits occur after 5pm.

Small SCC managed libraries and community partnered libraries are unaffected by these changes. Largest busiest libraries will retain two late evenings or one late

evening according to levels of use, but late evenings are being withdrawn from the medium sized libraries. An Equalities Impact Assessment for these changes was undertaken and the Chairmen of Local Committees were briefed on the changes in July.

The Library Service is continually working on service efficiencies and this completes the total £397,000 savings for the library service in the Medium Term Financial Plan for 2017-18.

MR MIKE GOODMAN, CABINET MEMBER FOR ENVIRONMENT & TRANSPORT

14. MR WILL FORSTER (WOKING SOUTH) TO ASK:

Some bus companies and local authorities have introduced audio-visual (AV) announcements on buses. These AV announcements helps passengers with disabilities travel with confidence by providing audible and visible information identifying the respective route and each upcoming stop. However, it is also useful to passengers unfamiliar with the route. During the summer, the Department for Transport launched a consultation on improving accessibility in transport, with a view on improving accessibility throughout Great Britain. This consultation closes on 15th November. Please will the County Council agree to submit a response to this consultation, if it has not already done so, and call for better accessibility on public transport? Regardless of the Government's decision, please will the Council work with local bus companies and install AV announcements on buses in Surrey?

Reply:

The benefits of audio-visual announcements on buses are recognised across the bus industry. Audio visual announcements make travel by bus easier, encourage more bus use and increase customer satisfaction. This is because passengers know exactly where they are on their journey and when they have reached their stop.

As Councillor Forster notes, this provides a greater degree of confidence for everyone, including blind and partially sighted people or those who maybe unfamiliar with an area, for example, students who have just started at a new college or are beginning their first year at University.

In Surrey, the Stagecoach bus fleet which operates through Waverley and Guildford, and the Metrobus bus fleet operating in the east of Surrey are already equipped with audio-visual announcements. I am encouraged that these bus operators are already making investments such as this to benefit the travelling public.

Turning to the Department for Transport's Accessibility Action Plan consultation that was launched on 24 August, I can confirm that it is my intention to reply to this wide ranging consultation, which closes on 15 November.

By working collaboratively, this council will continue to develop enhancements that aim to make travel by bus easier, encourage more bus use and increase customer satisfaction.

MR TIM OLIVER, CABINET MEMBER FOR PROPERTY & BUSINESS SERVICES

15. MR JONATHAN ESSEX (REDHILL EAST) TO ASK:

The Surrey County Council Investment Strategy Review approved earlier this year plans to invest up to £1bn by 2020/21, with a maximum return of only 2%. It notes the aim for “a diversified portfolio to mitigate against risk”.

- a) What plans does the Council have to secure income streams from investments other than property to contribute to delivering this level of return on investment; and
- b) How will the benefits of these investments be monitored and evaluated to assess the extent that they improve value through improved Surrey County Council service delivery, the wellbeing of Surrey residents, and in terms of climate and environmental sustainability?

Reply:

The approved investment strategy is ‘to enable significant growth in the portfolio to reach an income target of £10m per annum by 2020/21’ and the net income return takes into account all costs associated with the strategy – in particular funding costs, administration, professional advisors and the cost of voids. The value of the eventual portfolio and returns from the strategy will depend on the quality of the assets purchased, and a diversified portfolio will have a range of returns. We estimate that on balance the overall net return will be between 1 and 2% but this is not an upper limit. The returns will depend upon our risk appetite – the higher the return the higher the risk.

The Council continues to assess other ways in which to deliver an income to enhance its financial resilience and where appropriate and within its powers the Cabinet will consider other forms of investment. In order to mitigate risk the Council will however focus on those areas in which it has some experience and expertise.

The benefits derived from investments are monitored by the Investment Board, a summary financial position is reported in each month’s financial report to Cabinet and the Investment Board produce an annual report. The income delivered by the strategy contributes to the council’s financial resilience and goes some way towards mitigating the impact of the loss of other more traditional sources of funding – such as government grants.

MR MIKE GOODMAN, CABINET MEMBER FOR ENVIRONMENT AND TRANSPORT

16. MR ROBERT EVANS (STANWELL AND STANWELL MOOR) TO ASK:

At its October 2013 meeting, Council passed a motion calling on the Government to prioritise investment in road and rail connections to the airports.

In view of the fact that bus routes into Heathrow, from the south of the airport, are now being reduced, what representations has Surrey made or will Surrey make to the Government, to seek more support for improved public transport links to the region’s two airports ?

Reply:

Heathrow airport is a prime economic driver for much of the South East. A key issue for this Council is surface access to the airport, particularly as any expansion will only be a success for residents and businesses if there is a clear, agreed framework for the necessary supporting infrastructure and services.

A number of bus routes serve Heathrow Airport from the south, although the coverage of routes from the south is not as comprehensive as that from the north, east or west. That said, I am pleased that we have managed to maintain much of the local bus network in the north west of Surrey, including south of Heathrow, following bus company Abellio's resignation from a range of local bus contracts in late 2016. We have achieved this by maintaining the services our residents rely upon the most and within agreed budgets.

More recently and working with Heathrow Airport Limited I am pleased that we have been able to introduce additional early morning journeys onto route 442 serving Stanwell Moor Village and Terminal 5. Discussions are ongoing with Heathrow Airport Limited, focussed through the Heathrow Area Transport forum, to see how we may collaboratively improve bus provision yet further from south of the airport, with an Officer meeting scheduled for tomorrow, 11 October.

Turning to rail, our Rail Strategy sets out the need for a Southern Rail Access to Heathrow. We continue to press Government to commission Network Rail to identify the optimum infrastructure and service combination for those being proposed. In conclusion, I would remind all Members that the Leader supported by fellow Cabinet Members has been working tirelessly to press the case for a better funding deal for this council to both Government and our MPs. This is because a key driver in our ability to provide any service, inclusive of buses, is our ability to pay for it.

MR TIM OLIVER, CABINET MEMBER FOR PROPERTY & BUSINESS SERVICES**17. MR JONATHAN ESSEX (REDHILL EAST) TO ASK:**

The Monthly Monitoring Report at the September 26th Cabinet meeting highlights that of the council's 7,039 budgeted staff posts (full time equivalent), there are 729 vacancies (the difference between budgeted and occupied FTEs). It is recruiting to 487 of these live vacancies, 381 of them are in social care. Please can you provide?

- a) A breakdown of the number of these posts which are currently being recruited to, and those being left vacant, by Directorate; and
- b) Links to the assessments of the equality impact assessments that relate to this, particularly where the net staffing levels (after recruitment) is greater than 5%.

Reply:

a) *A breakdown of the number of these posts which are currently being recruited to, and those being left vacant, by Directorate; and*

	Budgeted FTE	Occupied FTE	Vacancies	Active
Adult Social Care	1,800	1,494	306	169
Children, Schools & Families	3,013	2,766	247	212
Business Services	187	182	5	42
Chief Executives Office	67	58	9	7
Legal, Democratic & Cultural Services	656	637	19	41
Environment & Infrastructure	1,316	1,173	143	16
TOTAL	7,039	6,310	729	487

Please note:

- Current vacancies figures may vary (more or less) if in year changes to establishment have been made that vary from those envisaged when the MTFP position was set; e.g. additional vacant roles may have been deleted or created by a reformulation of establishment
- Recruitment figures are indicated of the level of recruitment activity and are based on a count of posts under recruitment; i.e. we may be recruiting 2 part time posts which equate to one FTE vacancy. This will help explain why the recruitment figure in Legal, Democratic and Cultural Services is higher the vacancy figure.
- Recruitment figures in Business Services currently include recruitment to vacant posts in Orbis.

b) *Links to the assessments of the equality impact assessments that relate to this, particularly where the net staffing levels (after recruitment) is greater than 5%*

Within each directorate managers are able to make interim arrangements to cover vacancies, either agency workers, additional hours for existing staff or drawing on bank workers. In this way managers ensure service delivery is maintained.

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CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: John Furey

PORTFOLIO: Deputy Leader and Economic Prosperity

MEETING DATE: 10 October 2017

Enterprise M3 – Revenue Funding

Government has run several recent bidding rounds for funding for transport and other infrastructure schemes, including the Department for Transport's National Productivity Investment Fund and the DCLG's Housing Infrastructure Fund. These programmes offer opportunities to access much needed capital investment but there is a lack of revenue to support the detailed scheme development. This also affects other projects across the Local Growth Fund programme delivered by the Local Enterprise Partnerships (LEPs).

Enterprise M3 LEP, working with Hampshire County Council as its accountable body, has proposed a £3million lump-sum transfer be made between the LEP's capital balances to its revenue funds, in order to meet some of the revenue requirements for the design and development of schemes.

Once there is a new Strategic Economic Plan in place, it will guide the use of the available money but in the immediate term the LEP recognise the need to support authorities to bid for design and development funding to meet current priorities, including the kinds of schemes that are eligible for national Government capital funding. Surrey County Council will be bidding for funding from the LEP to support the Transport Policy Team.

The LEP is also proposing that a small amount of the revenue transfer will be used to support the delivery of skills and business support projects.

We are working through Surrey Future to identify how Coast to Capital LEP can develop a similar initiative.

Surrey Employment and Skills Board

The Surrey Employment and Skills Board (ESB) brings together education providers, businesses, LEPs and public sector organisations to promote a skills system which is flexible and responsive to changing requirements in the local economy.

We will be investing £65,000 to seed fund additional capacity for the ESB which will give it greater scope to promote relevant activity such as helping businesses to maximise the impact of the apprenticeship levy. The funding will be for a 12 month period and will be matched by Hampshire County Council who are in the process of setting up their own skills board. The funding will be used to recruit a dedicated member of staff to support the Board and develop specific initiatives. The ESB, led by its chair Robert Pickles from Canon UK, will be seeking other sources of funds, including from business, to support its operation in subsequent years.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Colin Kemp

PORTFOLIO: Highways

MEETING DATE: 10 October 2017

As a new Cabinet Member one of my priorities was communication, highways is a very emotive subject. As promised I am in the process of visiting every local and joint committee and to date I have visited 8 of the 11. A part of each visit is to engage with each committee on the current financial situation within highways but to also highlight how much is still being done, not just on the highway and footpaths but also on structures, signals and also to highlight how much is spent on repairs each year.

Going forward, I want to bring this information to you regularly and intend to visit every committee at least once year. I believe Local/Joint committees should be part of the process so members can understand what is being done and more importantly why.

Productive discussions have been held with the Borough and Districts over the summer. Working together we have identified financial savings for Environmental maintenance and are looking to improve efficiency for the operation of Civil Parking Enforcement, through more joint working. These improved efficiencies should realise more parking surplus which can be reinvested in the highway. I am confident that we will be entering into new agency agreements with most Boroughs and Districts from April 2018.

Construction has now started on the Runnymede roundabout, at the junction of the A30 and M25, near the historical site where the Magna Carta was signed. The scheme is largely funded by the Local Growth Deal budget following a successful bid to the Local Economic Enterprise. This is a major transport infrastructure scheme which will take several months to complete but once finished should both ease congestion at this busy location and improve facilities for pedestrians and cyclists.

We continue to look for new and improved ways to communicate with all our customers and we are always open to suggestions, below is some of the projects the team have been working on.

- We are still making improvements to the website and in particular to the items on the 'Report It' tab, a major enhancement was made to the pothole system in June/July now you can track if a pothole has already been reported and its progress through the inspection, repairs system. Work is currently taking place to improve the experience on mobile devices.
- Also those on social media would have seen the videos that the communication team are makes to better explain major works that are taking place. Videos also explain the different types of work that takes place.
- Major schemes now get their own web pages within our website where residents can sign up to get regular email updates on the scheme.
- All roadworks information can be found on the website and members can sign up to receive alerts for work taking place in their area.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Mary Lewis

PORTFOLIO: Education

MEETING DATE: 10 October 2017

What's working well?

Provisional data indicates strong results in 2017 in Surrey's primary phase, with overall achievement of pupils in the Early Years Foundation Stage (EYFS), Key Stage 1 and Key Stage 2 improving as compared to 2016 results.

The gap between Surrey's disadvantaged pupils and their non-disadvantaged peers in both Early Years and KS1 has narrowed compared to 2016.

95% of Surrey's schools are currently judged to be good or outstanding, which places Surrey first amongst South-East local authorities and 23rd nationally.

Working with its partners, the Council has made good progress in addressing key weaknesses identified in the SEND local area inspection. The Written Statement of Action (WSOA) has helped to deliver significant improvement in the timeliness and quality of assessments, better engagement with families and a culture that is focused more on outcomes for children.

Since 2013, over 15,000 additional school places have been provided to address increases in demand. In September, the Cabinet approved plans for more than 550 extra school places to be created across three schools in Spelthorne and Tandridge. Two bids for Special Free Schools in Surrey have also been successful and aim to provide an additional 300 Special School places.

The Council processed over 13,000 applications for Reception places for September 2017 entry, with 97% of applicants receiving one of their four preferred schools. Over 11,000 applications were received in the secondary phase, with 94.6% receiving one of their three preferred schools. The percentage of applicants receiving preference offers has improved in both phases.

What do we need to know more about?

In September, the Department for Education released further information on the new National Funding Formulae for schools, high needs and the central school services. The new formulae are due to be introduced from April 2018 and officers are currently working through the detail to understand how this will affect the Council, individual schools' budgets and overall funding for education.

Colleagues in secondary schools are working with a new assessment system at Key Stage 4. Progress 8 results are due to be published in October and will tell us how Surrey's pupils have performed.

What are we worried about?

Despite strong overall performance, early data indicates the gap between Surrey's disadvantaged pupils and their non-disadvantaged peers has widened at KS2.

The gap between pupils with Special Educational Needs (SEN) and their non-SEN peers has also widened at both KS1 and KS2.

What do we need to do?

The Council will continue to work with schools and other partners to address the inequality in outcomes that some of Surrey's children and families experience, including the most vulnerable.

Officers working on the WSOA will deepen and expand the scope of change in support of children and young people with SEN: driving improvements in the timeliness and quality of assessments, further reducing waiting times for therapies and improving the experiences of families.

The 2017/18 academic year will be a key transitional year for the Council and Surrey's education community. Beyond April 2018, the Council does not expect to receive any funding for school improvement. As education funding moves away from local authorities to schools, the Council will continue to support the transition to high quality, sustainable and inclusive schools-led education, with schools working as part of resilient local partnerships and professional networks.

Work is also underway with Babcock colleagues and schools to manage the exit from the Council's current contract with Babcock 4S, which legally can end no later than March 2019. Since 2004, the FourS joint venture has helped the Council to discharge a number of statutory duties and deliver key support services to schools. This work will ensure a smooth transition as the Council considers its options for services currently provided via the Service Delivery Agreement.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Mel Few

PORTFOLIO: Adults

MEETING DATE: 10 October 2017

Technology Enabled Care (TEC)

Surrey initiated a Technology Enabled Care (TEC) Programme in 2016. The Council is the lead commissioner for Telecare (funded under BCF)

The aims of the TEC programme are:

1. Investigate how the service can energise and activate our communities & colleagues to engage with technology that will support health & care
2. To make changes to the Telecare contract to create a more targeted, outcome based approach to this service, focussed on an individual's specific health and care needs and how Telecare may benefit them
3. Create a common language and dialogue with stakeholders, building an appetite to invest in validating existing technology and testing it for wider application.

After extensive engagement, the programme has implemented a short term new model for delivery of the Telecare service – focussing on outcomes and the use of Telecare to mitigate the risks that individuals with health and care needs may be exposed to in their homes. This model and referral process is being embedded and D&B providers are working closely with locality teams to ensure the model is successfully implemented locally.

Delayed Discharges from Acute hospitals (DToC)

New national DToC targets have been set as per the NHS England (NHSE) 2017/18 Mandate. Total DToCs should be reduced by September 2017 to 3.5% of occupied hospital beds, or from a local authority perspective to not more than 9.4 people delayed per 100,000 adult population.

This is a new target set by NHSE and moves the focus to ensuring delayed discharges are now a new top priority.

It should be noted that figures often used by hospitals in disclosing this information includes delays in discharges attributable to all sources, such as other local authorities (e.g.in the case of Frimley Hospital) to Health dept. delays and 'home' local authorities.

From data for the period April to June 2017, I am pleased to report that SCC Adults service is listed as a service that it is in the top performing authorities in the UK.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Helyn Clack

PORTFOLIO: Wellbeing and Health

MEETING DATE: 10 October 2017

Health and Wellbeing Board – The Board has had a busy few months. We have published the updated [Joint Strategic Needs Assessment](#) or visit <https://www.surreyi.gov.uk/grouppage.aspx?groupid=36&cookieCheck=true> and have used this to inform discussions on what health and social care partners in Surrey will focus on in the next few years. Look out for the updated Joint Health and Wellbeing strategy early next year.

Other areas the Board has discussed include: improving children's health and wellbeing, Sustainability and Transformation Partnerships, Safeguarding Children's Board annual report. The Board also signed off the Better Care Fund (BCF) Plan in September 2017, a national programme encouraging local government and the NHS to work more closely together around older people, placing their wellbeing as the focus of health and care services. Local Health and Wellbeing Boards have the responsibility to sign off BCF plans.

For the latest information on the Health and Wellbeing Board and to read a summary of the discussions, please read the [Public Update](#) or visit <https://www.healthysurrey.org.uk/about/monthly-updates>. The next public Board meeting will take place on 7 December 2017.

Sustainability and Transformation Partnerships (STPs) continue to progress in the three geographical footprints covering Surrey, shaping the way health and care is delivered to Surrey residents. The plans for these are published [online](#) or visit <https://www.surreycc.gov.uk/social-care-and-health/partnerships-and-programmes/nhs-five-year-plans>.

Following the devolution announcement in June 2017, Surrey Heartlands STP are in the process of implementing the shadow governance arrangements. The first informal meeting of the Joint Committee took place on 4 October. A formal update will be taken to Cabinet on 31 October 2017.

Public Health

On the 3rd July 2017, most Surrey County Council sites went smokefree (County Hall, Quadrant Court, Consort House, Fairmount House, Thameside, Data Centres and Unit 4 NMIC). As a council, we are committed to providing a smokefree environment for all staff. By June 2018 all our grounds will become totally smokefree. The new smokefree policy will see the existing ban on smoking in council buildings, entrances and exits extended to include the removal of designated smoking areas. [Further information](#) (<https://snet.surreycc.gov.uk/hr/employee-support/my-wellbeing/smoke-free-workplace>) can be found on Snet. In addition, the team has been supporting the Surrey and Borders Partnership NHS Foundation Trust (SABP) in its drive to go smokefree in October 2017.

Counterfeit and smuggled (illicit) tobacco undermines all the work we do to tackle smoking in the county. It makes cigarettes and tobacco more affordable to young people and pulls crime into local areas. In the summer, Surrey County Council's Public Health and Trading Standards teams, and our local stop smoking provider, Quit 51, had a successful week running an Illicit Tobacco Roadshow. Accompanied by tobacco sniffer dogs, Phoebe and Ralph, the team spoke to residents to raise awareness of illegal tobacco in Surrey; referring smokers to Quit 51 and received many pieces of intelligence on where illicit tobacco is being sold in Surrey. Trading Standards obtained 19 pieces of intelligence, which will be followed up with some targeted work with the dogs.

<https://www.youtube.com/watch?v=saJqJwKA17Y>

World Mental Health Day – As some of you may be aware, today is World Mental Health day and this year's theme is Mental Health in the Workplace. People with mental health conditions die on average 10-20 years earlier than the general population.

As the Cabinet Member for Health I am passionate about the importance of us feeling able to speak about mental health issues openly and the need for us to support each other, particularly in the workplace.

Can I encourage you all to look at the Time to Change website – <https://www.time-to-change.org.uk/> or just Google Time to Change and the website will pop up. This has lots of interesting and useful stuff relating to reducing the stigma around mental health. The Healthy Surrey website (www.healthysurrey.org.uk) also has a vast array of information relating to your health.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Tim Oliver

PORTFOLIO: Property and Business Services

MEETING DATE: 10 October 2017

Surrey County Council along with its partners Brighton and Hove City Council and East Sussex County Council operate the Orbis partnership across the back office functions of all three Councils under an integrated management structure.

Orbis will continue to deliver to its business plan whilst implementing a transformation programme. Orbis will also continue to look at opportunities to enhance the value it brings to not only its sovereign authorities but also to its partners and customers through the core ethos of Orbis. The team is currently creating the next 3 year business plan to commence in April 2018 to continue to develop its model of delivery and service provision to the three sovereign authorities and beyond.

The Cabinet is due to consider at the upcoming cabinet meeting a proposed property Joint Venture partner arrangement with the intent to assist in delivering value for Surrey residents through the generation of revenue and capital receipts and I will provide future updates to the Council as these proposal progress.

The Orbis IT team has been shortlisted by the Society of Information Technology Managers (SOCITM) for an Innovative Collaboration award. The partnership has been recognised for its unique, rapid and cost-effective approach to creating integrating systems to support collaborative working across three councils.

This approach ensures sovereign platforms remain intact whilst allow for data sharing, protecting security interests by restricting access to sovereign data whilst supporting collaboration.

Winners will be announced at SOCITMs annual conference next week and we wish the team luck.

Last week Sheila Little, Director of Finance, had the honour of being elected President of the Society of County Treasurers for 2017. The Society, of which there are 38 members, is a national forum for discussing local government finance and provides a very useful link with central government.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Mike Goodman

PORTFOLIO: Environment & Transport

MEETING DATE: 10 October 2017

Waste & Recycling

CRCs – Cabinet has now agreed to keep all Community Recycling Centres open but to implement further day closures, remove the free daily allowance for chargeable waste and introduce site restrictions. This year Suez opened three reuse shops at our CRCs, bringing the total to four, with 10% of income raised donated to charity. Recent work identified the potential to extract more recyclables from black bag waste at CRCs. We will focus effort on this in the coming months.

SUEZ Contract - Refinancing of the non-Eco Park debt was completed in May 2017 and should provide annual savings to the council of around £500 - £600K from 2018/19 onwards.

Eco Park - Work continues on the Eco Park and the flue stack was installed a few weeks ago. Work will be completed and the plant operational during the summer of 2018.

Joint Waste Collection Contract - Early issues in Elmbridge have been resolved and the contract has now gone live in Woking and is performing well. Collection rounds are being kept the same initially to aid a smooth transition.

Environment & Air Quality

The Surrey Infrastructure Study gives a picture of the scale of growth projected over the next 15 years and the infrastructure required to support it. Part of this is the quality of the environment and the County Council has a key role to play. I will say more on Surrey's role later in the year.

Environment Policy – The first annual progress report on the Environment Policy & Action Plan was considered by Select Committee last week. It reported progress in a number of areas including a reduction in energy and water consumption in the county council's estate and operations.

Air Quality - We are working with the Surrey Air Alliance to develop a countywide response to this vital issue. I am delighted the DfT approved our bid for electric buses for Guildford's Park and Ride network. Working with Stagecoach and University of Surrey we will have 9 fully electric buses built by Alexander Dennis in Guildford, delivering air quality benefits and a boost to the local economy. I am also delighted that we were successful in our bid to DfT for additional support to develop cycling and walking infrastructure plans for the County.

Countryside - I am determined that we leave the countryside estate in a better state than we took it on. We continue to work with SWT to generate income for the estate. We aim to introduce car park charges at Newlands Corner at the end of the year and are now consulting on charging for parking across the busiest car parks on the Countryside Estate. The consultation runs until 6th November.

Travel and Transport

Rail - We continue to make the case for rail investment with government. Funding announcements for investment at Woking, the Brighton Main Line and taking Crossrail 2 to the next stage of development should feature in the October budget statement. The new South Western Railway franchise commenced on 20 August. They are now consulting on timetable changes from December 2018, including added peak time capacity, faster services, earlier and later trains, plus more Sunday services. Consultation closes on 22nd December and Surrey County Council will submit a response.

Southern Rail Access - We have written to the Secretary of State for Transport with the Heathrow Strategic Planning Group to press for Network Rail to undertake more detailed options development for SRA. We are finalising work to examine the potential to close/replace the Egham level crossings.

Airport Expansion - The county council recently attended an aviation roundtable event, led by Lord Callanan. Government set out plans for additional consultation on the draft Airports National Policy Statement, taking account of new aviation demand forecasts and the Government's air quality plan. Government aims to publish a final Airports NPS in the first half of 2018. Over the next four years, the Airport is planning two consultations on the proposed expansion. These will cover the Development Consent Order, for the physical design of the third runway and the mitigation measures and a parallel consultation on airspace changes associated with a third runway. We will be arranging a member briefing to provide further information.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Clare Curran

PORTFOLIO: Children

MEETING DATE: 10 October 2017

Update on Parsons Green incident

I want to share some key points with all Members about the terrorist incident at Parsons Green on 15 September 2017. You will probably be aware that one young man charged and one young man arrested then released without charge are young people who have been in care in Surrey.

This is still an ongoing criminal investigation with which we are fully co-operating. We are taking all necessary steps to ensure the right support and actions are taking place for everyone involved, including support for the foster family.

The Children's Improvement Board, the Corporate Parenting Board and the Surrey Safeguarding Children Board will reflect on events as appropriate.

Improvements for children

The Children's Improvement Board, now chaired by Leader of the Council, continues to oversee improvements in services for vulnerable children. The pace of improvement is increasing and day-in-day-out our staff are responding to the greater complexity of needs we are seeing among children and young people in our communities. But we also know from our own assessments – and the latest feedback from Ofsted – there is more to do to ensure practice for children is consistently good with children always seen, safe and heard.

At the Improvement Board, the Corporate Parenting Board and other partnership meetings we are using three key principles and accompanying questions to help us constructively challenge each other on behalf of children:

- Always put the child first (are we putting the child first?)
- Make a difference for children (what difference are we making for children?)
- Work as one team for children (are we working as one team for children?)

These are simple and powerful principles and questions and I would encourage all Members as Corporate Parents and in our daily work in communities to ask and answer these questions.

Note that Ofsted will be visiting on 31 October-1 November 2017 for a further two day monitoring visit.

I will continue to keep all Members up to date with our progress.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Denise Turner-Stewart

PORTFOLIO: Communities

MEETING DATE: 10 October 2017

Emergency Planning

The Emergency Management Team, Surrey County Council Colleagues and the Local Resilience Forum partners have taken action in relation to the following incidents:

- Terrorist attacks in May 2017 and national Move to Critical
- Grenfell Fire and support to London – June 2017
- Weybridge Community Hospital Fire – July 2017
- Parsons Green terrorist attack September 2017, national Move to Critical and subsequent evacuation of an area of Sunbury on Thames in Spelthorne.

To support residents, all partners worked together to ensure that the impact on our communities was kept to a minimum. Although it is felt that the response went well, we will be looking to capture the learning from these experiences to improve our response in the future.

Performing Arts library (PAL) / Consultation.

The Library Service has recently undertaken a consultation with users of the Performing Arts Library about options to deliver planned MTFP savings in this area. When the consultation closed at the end of September, officers had received 1472 on-line completions and 218 other submissions from interested members of the music and drama community. Surrey's Performing Arts library is one of very few remaining in the UK, and the county council recognises the important role that PAL plays in the cultural life of the county; supporting music and drama participation. We would like to continue offering a performing arts library service to the community, but this will need to be designed with the budget challenges facing the Council in mind. Officers are analysing the consultation responses and looking at the proposals coming from stakeholders. I will be working with officers and we will do everything we can to put forward a positive solution.

Trading Standards

Our partnership work protecting vulnerable residents from nuisance and scam calls was recently shortlisted in the Excellence in Fraud Prevention at the 2017 Government Counter Fraud Awards. The installation of call blockers has already shielded our most vulnerable residents from 47,376 nuisance calls, in many cases transforming quality of life.

Surrey Fire and Rescue - Safe Drive Stay Alive (SDSA)

12 000 young people, from over 90 schools, colleges and youth groups, will be attending the 19 scheduled SDSA performances this November, bringing the total audience, since April 2005, to 138 000. SDSA aims to positively influence the attitudes and driving behaviours of young people. The 12 month independent evaluation, completed in April 2017, evidenced positive changes in young people's attitudes, with statistically significant reductions in the level of young people's willingness to undertake risky behaviours at 3 months and 12 months after attending. The full reports can be viewed at www.safedrivesurrey.org

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