

Cabinet – Supplementary Papers



Date & time
Tuesday, 26 March
2019 at 2.00 pm

Place
Ashcombe Suite,
County Hall, Kingston
upon Thames, Surrey
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Cabinet Members: Mr Mel Few, Mr Matt Furniss, Mr Mike Goodman, Mrs Julie Iles, Mr Colin Kemp, Mrs Mary Lewis, Mrs Sinead Mooney, Ms Charlotte Morley, Mr Tim Oliver and Ms Denise Turner-Stewart

Deputy Cabinet Members: Mrs Natalie Bramhall, Miss Alison Griffiths, Mr Cameron McIntosh and Mr Wyatt Ramsdale,

Supplementary Papers

4 PROCEDURAL MATTERS

a Members' Questions

(Pages 1
- 2)

The deadline for Member's questions is 12pm four working days before the meeting (20 March 2019).

b Public Questions

(Pages 3
- 6)

The deadline for public questions is seven days before the meeting (19 March 2019).

5 REPORTS FROM SELECT COMMITTEES , TASK GROUPS, LOCAL COMMITTEES AND OTHER COMMITTEES OF THE COUNCIL

(Pages 7
- 8)

One letter has been received from the Health, Integration & Commissioning Select Committee in relation to agenda item 10 – Surrey's Joint Health & Wellbeing Strategy.

Joanna Killian
Chief Executive
Tuesday, 26 March 2019

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CABINET – 26 March 2019**PROCEDURAL MATTERS****Members Questions****Question (1) Hazel Watson (Dorking Hills):**

The Cabinet's response to the petition concerning car parking charges on the countryside estate at the 26 February 2019 Cabinet meeting stated: "Despite these challenges vehicle numbers across Surrey with the exception of Norbury Park should exceed the expected figures for the first year." The response then gave the numbers of vehicle visits to each car park area such as Newlands Corner annualising the available figures to project a total year figure compared with the figure in the Business Plan, but did not include the equivalent figures for Norbury Park.

Will the Cabinet now state the number of vehicle visits to the car parks at Norbury Park as estimated per annum in the Business Plan? Will the Cabinet now also state the number of vehicle visits to the Norbury Park car parks since parking charges were introduced on an annualised basis using the available figures to project an estimated total year figure?

Reply:

The estimated numbers of vehicles in the business plan for Norbury Park was 35,075 for Fetcham Roundabout Car Park. This is the only car park that had counters in it and they have only recently been reinstated after being relocated to Rodborough Common for a year. This figure includes an adjustment from the actual reading to account for people, choosing to park elsewhere and non-compliance. Fetcham Roundabout Car Park is the busiest of the three car parks where charges were introduced.

The figures for Oct to Dec 2018 show 5,057 vehicles parked in Fetcham Roundabout Car Park and Young Street Car Park. This, as I stated in my previous answer, is lower than we had anticipated. Vehicles are also parking in Crabtree Lane Car Park but there is no counter installed there at present. These figures are expected to rise over the rest of this year.

We are investigating the reasons for the drop in numbers and suspect that this has been caused by regular users choosing to park elsewhere around Norbury Park and displacement of people who were parking all day in Fetcham Roundabout Car Park.

Mr Mike Goodman
Cabinet Member for Environment & Waste
26 March 2019

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CABINET – 26 March 2019**PROCEDURAL MATTERS****Public Questions****Question 1: Pauline Robertson, Director Frimhurst Enterprises CIC**

I run a supported work Social Enterprise for Adults with LD in Frimley Green.

3 of our current team travel independently to Work by bus. All 3 need to use bus before 9.30 am to arrive for work at 10 am. All 3 lack the communication and cognitive skills to ask for ticket and managed sorting money and collecting change.

All 3 will now need to find support to help them on this journey therefore giving up some hard fought independence.

Why are Surrey CC discriminating against adults with disabilities who wish to access colleges, work, day services and adult education classes?

Reply:

The Council has to make difficult decisions due to our funding pressures. Through a review of our non-statutory and discretionary functions, and following an 8 week public consultation, Cabinet took a decision on 29 January 2019 to remove one additional Council funded concession which is over and above the England wide statutory national concessionary travel scheme. This means that from 1 April 2019 disabled pass holders will be entitled to the England wide statutory scheme, i.e. free travel after 09.30 until 23.00 Monday to Friday, plus all day, Saturday, Sunday and Public Holidays. This mirrors the offer to older person pass holders. Cabinet did listen to what residents said, deciding to retain the C+ (companion) passes, which we continue to fund as a Council.

Concern has been expressed that some disabled pass holding residents who lack communication and cognitive skills, an ability to sort money and collect change, will now be asked to pay for a pre-09.30 journey to get to work. This was recently highlighted for three employees travelling to Frimhurst Enterprises, a community interest company which offers adults with learning disabilities the opportunity to develop independence and work skills. I met with Pauline Robertson at Frimhurst Enterprises on Friday 22 March 2019 to discuss their concerns. I agreed to continue to offer support to identify practical options to help make travel less onerous and to support residents maintain their independence.

Help for residents includes:

- Helping Hands Card is a scheme designed to give customers a helping hand when using bus services; a simple way to help drivers help you. The [credit card sized information card](#) holds a brief written instruction for the driver that can be shown upon boarding the bus. The driver is made aware of the customer's needs or requirements quickly, directly and discreetly without the customer having to verbally communicate it.
- Purchasing a season ticket or a preloaded smartcard ticket, thus making travel easier for passengers who do not necessarily have the cognitive skills to handle cash.
- Opportunities to review the work start time.

In addition, if voluntary or community organisations approach us we will link them with the appropriate bus company to see what season ticket or smart ticketing options may be available to support their disabled staff in getting to work in the morning. We will act as a conduit between these voluntary and community organisations and our bus company partners. The ticketing offer will be a commercial decision for the bus companies of course. However, we will try and create a smooth pathway and reduce uncertainty as residents plan for the 1 April change.

In mitigating the impact we continue to negotiate with bus companies to secure a commercial offer of a reduced fare for disabled pass holders before 09.30 Monday to Friday. So far we have secured:

- Arriva has agreed to offer a £1 flat fare to disabled pass holders before 09.30 Monday to Friday
- Safeguard has agreed to offer a £1.20 flat fare to disabled pass holders before 09.30 Monday to Friday
- Stagecoach has agreed to offer a half fare to disabled pass holders before 09.30 Monday to Friday

Negotiations are ongoing with other bus companies. It must be stressed this is a commercial decision for bus companies to take.

Mr Mike Goodman
Cabinet Member for Environment & Waste
26 March 2019

Question 2: David Beaman, Waverley Borough and Farnham Town Councillor

At the meeting of SCC's Cabinet held on 30th October 2018 in response to a public question from myself Councillor Colin Kemp (then Lead Member for Place) provided details of proposed work in repairing walls, general landscaping including creation of new flower beds and eradication of Japanese knotweed in the tennis courts in the Library Gardens, Farnham and I am pleased to report that this work is now being undertaken and appears to be nearly completed.

With Easter falling late this year the Summer months will soon be here and both local residents, some of whom live in properties with little if any personal gardens and many with children, as well as visitors to Farnham if the hours of public opening could be extended to include evenings and weekends especially Sundays as well as Public Holidays when these gardens are currently closed since I understand that the gates are opened and closed by Library staff when the Library itself is open.

Could the ongoing negotiations with Farnham Town Council (and any other interested parties) regarding the possible transfer of administration and maintenance of the Library Gardens include agreement for provision of extended opening times during the Summer months to allow the Library Gardens to be open during evenings and on Sundays and Public Holidays from the earliest possible opportunity?

This issue was first raised in a public question by my colleague George Hesse (who, like myself, is now an elected councillor on Farnham Town Council for Farnham Castle ward in which the Library Gardens are located) to the Cabinet 1 year ago at a meeting held on 27th March 2018 and now that the work that needed to be undertaken has nearly been completed it would be a shame if the residents of and visitors to Farnham were denied the opportunity

to use the calm facilities provided by the Library Gardens on Summer evenings and on Sundays and Public Holidays for another year.

Reply:

As stated in Cllr Colin Kemp's address of 30 October 2018, Surrey County Council had set aside funding and initiated an exciting project to invest in replanting, landscaping, pond clearance and restocking and rebuild of a historic wall at Farnham Library Gardens. This work is well underway. The gardens are part of and next to Farnham Library and are a great resource for both the library users and the wider community.

You are correct in saying that the gates to the gardens are opened and closed by library staff and so the garden opening hours correspond with those times and allows for the gardens to be accessible Monday to Friday 9.30am to 5.30pm with a late night closure until 7pm on Tuesday and Saturday 9:30 to 5pm. Unfortunately, due to instances of past vandalism it is important that the gates are closed.

There have been discussions with Farnham Town Council as expressed by Cllr Kemp when the question was last asked, there has not been much recent progress. We would like to resume these discussions to find a positive outcome for our residents.

Ms Charlotte Morley
Cabinet Member for Corporate Support
26 March 2019

Question 3: Mr William Chapman, Resident

The question relates specifically to the former residential care home known as the Pinehurst Resource Centre at 141 Park Road, Camberley, GU15 2LL, but is equally applicable to all former facilities handed over by the Surrey County Council to Camelot EU operating either as Camelot Real Estate Management Ltd (nr 10525303) and Camelot Guardian Management Ltd (nr. 06520700).

The contractual arrangement between the Surrey County Council and Camelot EU was terminated and former property guardians were told to vacate the property.

Camelot EU raised various invoices after the vacated date and have subtracted such amounts from the deposit which former guardians had to provide prior to occupation. The Property Estates Team has provided in writing the fact that no keys were handed over to the Council. The Pinehurst property has been boarded up and photographic evidence shows that the few items left on the property have not been removed.

Did the Surrey County Council apply a general policy whereby if such properties and with reference to the Pinehurst Resource Centre, were in fairly good condition when handed back the Surrey County Council would not require the services of Camelot EU to engage in clearance services and the replacement of locks of the individual rooms occupied?

Reply:

A guardian contract, which covered a property known as Pinehurst, between Surrey County Council and Camelot EU has now ended. We cannot go into the detail of the terms of this contract. The property mentioned above is now vacant and boarded. All items required to be

returned by Camelot as part of our contract including keys to the property have been handed over.

Surrey County Council did not have a contractual relationship with the guardians directly. The contract agreement was between Camelot EU and the guardians and any contractual issues are not a matter for SCC and should be managed between the guardians and Camelot EU directly.

Mrs Sinead Mooney
Cabinet Member for Adults & Public Health
26 March 2019



Dr Zully Grant-Duff
Chairman, Health, Integration and
Commissioning Select Committee



SURREY

Dr Zully Grant-Duff
Chairman, Health, Integration and Commissioning Select Committee
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Councillor Tim Oliver
Leader of Surrey County Council
Chairman of the Surrey Health and Wellbeing Board

Sent via email

19 March 2019

Dear Leader,

At its meeting on March 8th 2019 the Health, Integration and Commissioning Select Committee formally considered the Draft Joint Health and Wellbeing Strategy for Surrey, currently out for stakeholder public engagement.

Mathew Tait, Joint Accountable Officer, Surrey Heartlands ICS and Helen Atkinson, SCC Executive Director of Public Health, attended the meeting to answer questions on the Draft Strategy and listen to comments raised by Members. The Health, Integration and Commissioning Select Committee agreed that I should write to you as Chairman with a summary of the comments and main areas of concern.

Governance

Concerns were raised about the governance arrangements that will support the delivery of the strategy in relation to its three Priorities and the absence of a clear line of accountability for the Outcomes identified within each Priority. Although officers sought to reassure Members that the delivery of the Outcomes will be the overall joint responsibility of the Health and Wellbeing Board, the Committee were of the view that a single organisation should be held accountable for each of the Priorities and associated Outcomes.

Mental Health

Members observed, with great concern, a lack of reference and emphasis on Mental Health throughout the Draft Strategy, even though "*Supporting the emotional wellbeing of people in Surrey*" is one of its three Priorities. Considering that the recently published NHS Long Term Plan specifically commits funding streams for Mental Health, the Committee is of the view that the Draft Strategy should incorporate more explicit references to Mental Health. For example, in relation to each of Surrey's priority population groups, associated Outcomes and Metrics for Measurement.

Building Capabilities

Members agreed that the descriptions of the partnership infrastructure that will enable delivery for each of Surrey's priority population groups, lack in detail and seem generic for the most part. The Committee is of the view these should be refined and developed further before the Health and

Wellbeing Strategy is formally adopted, in order to facilitate monitoring of delivery and ensure a successful implementation.

I hope you find the Health, Integration and Commissioning Select Committee comments helpful and constructive and I hope they will be given due consideration by Cabinet and the Health and Wellbeing Board. I look forward to receiving your response.

Yours sincerely,

A handwritten signature in black ink, reading "Zully Grant-Duff". The signature is written in a cursive style with a long, sweeping underline.

Dr Zully Grant-Duff

Chairman, Health, Integration and Commissioning Select Committee