CABINET MEMBER DECISION

 Decision:

Members' Questions

(i) Details of decision

One question was received from Mrs Barbara Thomson and the response is attached at Appendix 1.

(iii) Details of any alternative options considered and rejected

None.

(iv) Details of any consultation and representations received not included in the published report

The following people were present at the meeting:

Barbara Thomson, Member for Earlswood and Reigate South
Helen Atkinson, Strategic Director for Adult Social Care and Public Health, Surrey County Council
Dr Rachel Gill, Public Health Consultant, Surrey County Council

Ms Thomson asked a supplementary question regarding how South Park residents would be supported in accessing GP services that following the closure of South Park Doctors Surgery. The Cabinet Member for Health reiterated the reasons underlying the closure of South Park Surgery and highlighted the challenges that smaller GPs faced in remaining financially viable. Ms Thomson was further informed that the commissioning of primary care was the responsibility of NHS England in the area of East Surrey Clinical Commissioning Group and that all options for retaining South Park Surgery had been exhausted. NHS England were in the process of contacting patients registered at South Park Surgery to support them in registering at an alternate Practice.

The Cabinet Member for Health advised that she would write to NHS England, regarding the 4600 residents registered at South Park Doctor’s Surgery to request that patients, particularly elderly patients or those with disabilities, be adequately supported to find an alternative, accessible GP surgery.

Conflicts of Interest and any Dispensations Granted

(Any conflict of interest declared by any other Cabinet Member consulted in relation to the decision to be recorded and any dispensations granted by the Audit and Governance Committee)

None.

Decision taken by:

(i) Name: Mrs Helyn Clack

(ii) Portfolio: Cabinet Member for Health
Date of Decision: 13 June 2017

Date of Publication of Record of Decision: 13 June 2017

Date decision effective (This cannot be called in): 13 June 2017
CABINET MEMBER DECISION

Decision:

Petitions

(i) Details of decision

That the response, attached as Appendix 2, be approved.

(ii) Reasons for decision

To respond to the petition.

(iii) Details of any alternative options considered and rejected

None.

(iv) Details of any consultation and representations received not included in the published report

None.

Conflicts of Interest and any Dispensations Granted

(Any conflict of interest declared by any other Cabinet Member consulted in relation to the decision to be recorded and any dispensations granted by the Audit and Governance Committee)

None.

Decision taken by:

(i) Name: Mrs Helyn Clack

(ii) Portfolio: Cabinet Member for Health

Date of Decision: 13 June 2017

Date of Publication of Record of Decision: 13 June 2017

Date decision effective (this cannot be called in): 13 June 2017
Appendix 1

CABINET MEMBER FOR HEALTH DECISIONS PROCEDURAL MATTERS

Member Questions

Question (1) from Mrs Barbara Thomson:

"Is the Cabinet Holder for Health aware of the impending closure of South Park Doctors Surgery and is there any more action that we can take as a Council?

There are currently 4,600 patients registered at this Surgery some of whom are very frail, elderly and disabled who will have to travel by public transport to other surgeries to obtain health support, advice and treatment. The threat of this closure is very unsettling for the residents.

I understand that the root cause of the proposed closure relates to unaffordable proposed increases in the rent for use of the land and buildings. Is there any action that the Council can take to Compulsory Purchase the building on the basis of the community need for this facility?"

Response:

The Cabinet Member for Health is aware of the forthcoming closure of South Park Surgery, near Reigate, and has explored whether there is any action the Council can take. The Cabinet Member for Health recognises that the situation may be unsettling for residents, however, there is no action the Council can take which will enable a surgery to be retained in the South Park area.

NHS England are the commissioners of local general practice services and they have been working with colleagues in NHS East Surrey Clinical Commissioning Group (CCG), local councils and with communities to explore various options following the healthcare provider, Malling Health (which is now part of the IMH Group), giving notice on their contract to provide services at South Park Surgery in 2015. NHS England initially secured an agreement with Malling Health to continue to provide GP services at South Park Surgery for a further year, until the end of March 2017, while work took place to find a long term solution to ensure ongoing care for the surgery’s patients. This agreement with Malling Health was then extended by a further six months until the end of September 2017, to ensure alternative arrangements for patient care could be put in place in a safe and managed way. This arrangement cannot be legally extended any further and NHS England has had to ensure arrangements are in place for the ongoing care of all South Park Surgery patients that will ensure their continued care after the end of September.

NHS England have explored whether it would be possible to retain a GP surgery in the immediate South Park area and have ultimately exhausted this possibility. This included approaching other local GP practices to see if they would be interested in opening a branch surgery in the South Park area, in addition to their existing services.

The barriers do not relate to unaffordable proposed increases in the rent for use of the land and buildings but include issues about the viability and sustainability of the surgery for health care providers due to the relatively small practice size. GP practices, particularly smaller
ones like South Park Surgery, face an increasing number of challenges including: managing the health needs of an ageing population; an increasing number of patients with complex care needs and difficulties recruiting GPs and other practice staff to care for patients. In the past, viability and sustainability issues have led to frequent changes in healthcare providers at the practice which results in prolonged uncertainty for patients.

NHS England have engaged with local GP practices and found that some of them are interested in growing their patient lists in order to develop and strengthen their services. Therefore, ahead of the closure of South Park Surgery at the end of September 2017, patients will be supported to register at other local practices to ensure their continued care. NHS England will be sending out letters to all registered patients shortly to provide clear information to patients about which other local GP practices they could register with. Re-investing funding from South Park Surgery into existing local family GP practices could help strengthen other existing local GP practices making them better placed to provide a wider range of care and services in the future and ensuring that patients have ongoing access to care, given the lack of other feasible options to achieve this.

Mrs Helyn Clack  
Cabinet Member for Health  
Surrey County Council
Appendix 2

CABINET MEMBER FOR HEALTH

Tuesday 13 June 2017

RESPONSE TO THE PETITION CONCERNING THE DECISION TO HAVE ONLY THREE SEXUAL HEALTH HUBS IN SURREY, AT REDHILL, WOKING AND GUILDFORD

The Petition

Review the decision to have only 3 sexual health hubs in Redhill Woking Guildford. For the revised service & close sexual health/ community contraception clinics including Epsom, Leatherhead, Cobham, Walton etc leaving the north of the county with inadequate provision. To note the views of those currently providing the service that the plans are flawed and make the services difficult for young girls/women to access. To provide information about outreach via GPs pharmacies and school nursing. For the Cabinet Member for Wellbeing to make a public statement with her rationale for the proposals and whether she believes they are consistent with joining up health & social care more effectively.

Sexual health or genitourinary medicine (GUM) clinics offer a range of services, including: testing and treatment for sexually transmitted infections (STIs) advice and information about sexual health. Free condoms. Contraception – including emergency contraception, such as the morning after pill. http://www.dorkingandleatherheadadvertiser.co.uk/question-marks-raised-over-future-of-sexual-health-clinic-set-for-a-change-of-provider/story-30173292-detail/story.html We know that for each pound cut in Sexual health, they will have to spend £84 more (Unprotected Nation document.) They are planning a £6 million ‘saving’ over the next 3 years. The increased costs are too massive to contemplate! A staggering £504 million over 3 years, in increased benefits, social housing, social workers, creche places, school places, increased costs in terminations and maternity cases-25% of unplanned pregnancies result in a delivery, increased HIV transmission, increased cancer cases, increased infertility investigation and treatment etc.

By J P Moyer

Signatures: 137

Response

Continued cuts to funding, rising costs and increasing demand for key services means that the need for Surrey County Council to find savings has reached unprecedented levels. This year alone we need to make savings of around £150m – that’s about 10% of our overall budget.

We are determined to meet our responsibilities and will continue to support our residents as effectively as we can, but despite having achieved £450m worth of savings since 2010, changes to services are still needed.
One of those services is sexual health. Sexual health sits within public health. In Surrey we receive below target funding per head of population. In addition to this there have been national cuts to the public health grant, meaning that by 2019 there will have been a significant decrease in funding for public health services in Surrey.

The financial envelope available for the sexual health procurement reflected this but still allows for a quality service that is in-line with national requirements and responsive to local needs as identified in the sexual health needs assessment.

Surrey County Council jointly re-procured sexual health services for Surrey with NHS England (who are the lead commissioner for HIV services). The service specification reflected local engagement work which was undertaken throughout the early part of 2016 to tailor this to meet local needs. This included a well-attended Concept Day, a “Surrey Says” survey and a Market Engagement Event.

Central and North West London NHS Foundation Trust (CNWL) began delivering sexual health services in Surrey in April 2017 having been awarded the contract in October 2016.

CNWL are providing three main HUB services in Surrey. These are located in Woking, Guildford and Redhill. In addition to this CNWL are operating clinical outreach spokes in Leatherhead and Epsom and are planning for clinical outreach spokes in Spelthorne and Runnymede.

This work will be complimented by extended clinical outreach working with at risk and vulnerable groups including young people, Black African populations, men who have sex with men, and sex workers.

It is important to note that the phased transfer of services from Frimley on 30th June 2017 and from ASPH on 30th September 2017 means that the transformed services will not be operational as the new integrated service fully until January 2018. A summary of services is included in annex 1.

From January 2018 residents will be able to register online, book appointments and collect test results. Residents will also be able to request testing kits on online.

Public health also commission long acting reversible contraception from general practice and emergency hormonal contraception from pharmacy.

Facilitated by public health, CNWL will be working in partnership with CCGs, school nurses, services for young people, education and boroughs and districts to ensure that sexual health messages are accurate and consistent across the county.

Mrs Helyn Clack  
Cabinet Member for Health  
13 June 2017
During 2017 CNWL will be delivering:

- **Services from three Clinical Hubs**
  - Buryfields (Guildford) - Level 3 GUM and Contraception
  - Earnsdale (Redhill) - Level 2+ (description in annex 2)
  - Woking Contraception – Level 2+
- **Spoke Clinical Outreach services**
  - Leatherhead Hospital – Mondays and Fridays, 10:00 am to 12:30 am (improving access for young mothers and the wider community) – started 28th April 2017
  - Epsom Clinic – Mondays and Wednesdays 3:30 pm to 6:00 pm (improving access for young people) – starting on June 12th 2017
  - Based on public health need Runnymede and Spelthorne spoke clinical outreach services are in development. Due to open in July 2017

**Fully Operational Service Model in 2018**

- Patients able to register online, book appointments and collect test results – there will be new Mobile App
- Extended clinical outreach working with at risk and vulnerable groups including young people, Black African populations, men who have sex with men, and sex workers
- Full availability of home screening kits, online, in Hubs, General Practice (pilot)
- More Dual Trained staff (GUM/Contraception) so where possible care be provided in one appointment
  - Buryfields open every Saturday from 10:00 am to 4:00 pm
  - Young People Saturday clinics – running on alternate weeks from Woking and Earnsdale from 10:00 am to 2:00 pm
- Improved support for General Practice and Pharmacies

Should you wish to contact CNWL directly their contact details are:

- **Phone:** CNWL on 01483 783 340 (staffed Monday to Friday, 9am to 5pm)
- **Email:** sexualhealth.cnwl@nhs.net

For more information and updates please visit our ‘Heathy Surrey’ website [www.healthysurrey.org.uk/your-health/sexual-health](http://www.healthysurrey.org.uk/your-health/sexual-health) or visit CNWL’s website [www.sexualhealth.cnwl.nhs.uk](http://www.sexualhealth.cnwl.nhs.uk)
CNWL Level 2+ spokes

- Nurse delivered
- Access to medical advice from level 3 service who can view patient record and prescribe/record advice in EPR remotely
- Fully auditable and good governance
- All laboratory tests available
- On site medications availability for STIs and contraception same as level 3

CNWL Level 2+ services for Women

- Screening and treatment of all STIs in:
  - Asymptomatic women
  - Women with vaginal discharge and lower abdominal pain
- Emergency contraception
- Non-LARC
- LARC including IUC
- Onward referral to Guildford for conditions requiring face to face assessment via more senior clinician
  - Complex contraception incl. access to pelvic US
  - Post sexual assault
  - Recurrent or recalcitrant conditions e.g. resistant candida or persistent vaginal discharge
  - Complex dermatological presentations
CNWL Level 2+ services for Men

- Onward referral for conditions requiring face to face assessment via more senior clinician
  - STIs with complications e.g. proctitis
  - PEP (Post Exposure Prophylaxis)
  - Complex dermatological conditions