

Surrey Police and Crime Plan 2025-28 Public Consultation

1. Surrey Police and Crime Plan 2025-28 Consultation

2. Confidentiality and Consent

1. Do you consent to participate in this survey?										
									Response Percent	Response Total
1	I have read and understood the information provided above and agree to participate								99.16%	2829
2	I do not agree to participate								0.84%	24
Statistics	Minimum	1	Mean	1.01	Std. Deviation	0.09	Satisfaction Rate	0.84	answered	2853
	Maximum	2	Variance	0.01	Std. Error	0			skipped	0

2. Do you currently live or work in Surrey?										
									Response Percent	Response Total
1	Yes								99.02%	2825
2	No								0.98%	28
Statistics	Minimum	1	Mean	1.01	Std. Deviation	0.1	Satisfaction Rate	0.98	answered	2853
	Maximum	2	Variance	0.01	Std. Error	0			skipped	0

3. Which borough or district of Surrey do you live or work in?										
									Response Percent	Response Total
1	Elmbridge								11.46%	327
2	Epsom & Ewell								6.66%	190
3	Guildford								10.94%	312
4	Mole Valley								8.20%	234
5	Reigate & Banstead								11.04%	315
6	Runnymede								5.33%	152
7	Spelthorne								7.26%	207
8	Surrey Heath								11.25%	321
9	Tandridge								8.69%	248
10	Waverley								11.53%	329
11	Woking								6.31%	180
12	Prefer not to say								0.77%	22
13	I do not live or work in Surrey								0.56%	16
Statistics	Minimum	1	Mean	5.98	Std. Deviation	3.26	Satisfaction Rate	41.49	answered	2853
	Maximum	13	Variance	10.63	Std. Error	0.06			skipped	0

4. Are you currently employed by Surrey Police										
									Response Percent	Response Total
1	Yes								8.41%	240
2	No								91.59%	2613
Statistics	Minimum	1	Mean	1.92	Std. Deviation	0.28	Satisfaction Rate	91.59	answered	2853
	Maximum	2	Variance	0.08	Std. Error	0.01			skipped	0

3. Your priorities



5. What would you like to see Surrey Police prioritise in the coming years? Please select UP TO 3 options.

			Response Percent	Response Total				
1	Drugs and drug-related crime		27.03%	758				
2	Sexual Offences		9.66%	271				
3	Anti-social behaviour (ASB)		36.70%	1029				
4	Burglary		35.38%	992				
5	Shoplifting		18.87%	529				
6	Accessibility/visibility of police		32.06%	899				
7	Traffic/road related issues		16.51%	463				
8	Gun/knife crime		14.44%	405				
9	Gangs/gang related crime		15.16%	425				
10	Crime reduction/prevention		23.54%	660				
11	Fraud		7.20%	202				
12	Rural Crime		7.35%	206				
13	Street crime/robbery		15.98%	448				
14	Vehicle crime		12.84%	360				
15	Domestic Abuse		9.81%	275				
16	Other (please use the comment box)		6.28%	176				
Statistics	Minimum	1	Mean	6.89	Std. Deviation	4.22	answered	2804
	Maximum	16	Variance	17.83	Std. Error	0.05		

Comment: (680)

4. Attitudes to Policing in Surrey

6. In your opinion, how well do you think Surrey Police is currently performing?

			Response Percent	Response Total						
1	Very Good		3.74%	105						
2	Good		29.10%	816						
3	Fair		44.54%	1249						
4	Poor		15.98%	448						
5	Very Poor		6.63%	186						
Statistics	Minimum	1	Mean	2.93	Std. Deviation	0.93	Satisfaction Rate	48.16	answered	2804
	Maximum	5	Variance	0.86	Std. Error	0.02		skipped		

7. To what extent do you agree or disagree with these statements about Surrey police?

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Response Total	
They can be relied on to be there when you need them	3.6% (101)	23.7% (664)	43.2% (1210)	22.3% (624)	7.3% (205)	2804	
They would treat you with respect if you had contact with them for any reason	16.8% (472)	51.5% (1443)	26.2% (735)	3.6% (102)	1.9% (52)	2804	
They treat everyone fairly regardless of who they are	11.6% (325)	38.6% (1081)	38.8% (1088)	7.1% (200)	3.9% (110)	2804	
They are friendly and approachable	13.3% (372)	44.2% (1240)	35.7% (1000)	4.6% (130)	2.2% (62)	2804	
They are easy to contact	7.1% (199)	27.1% (760)	38.1% (1068)	19.7% (552)	8.0% (225)	2804	
						answered	2804
						skipped	49

Matrix Charts

7.1. They can be relied on to be there when you need them							Response Percent	Response Total	
1	Strongly agree						3.6%	101	
2	Agree						23.7%	664	
3	Neither agree nor disagree						43.2%	1210	
4	Disagree						22.3%	624	
5	Strongly disagree						7.3%	205	
Statistics	Minimum	1	Mean	3.06	Std. Deviation	0.94	Satisfaction Rate	51.5	
	Maximum	5	Variance	0.89	Std. Error	0.02		answered	2804

7.2. They would treat you with respect if you had contact with them for any reason								Response Percent	Response Total	
1	Strongly agree							16.8%	472	
2	Agree							51.5%	1443	
3	Neither agree nor disagree							26.2%	735	
4	Disagree							3.6%	102	
5	Strongly disagree							1.9%	52	
Statistics	Minimum	1	Mean	2.22	Std. Deviation	0.83	Satisfaction Rate	30.55	answered	2804
	Maximum	5	Variance	0.69	Std. Error	0.02				

7.3. They treat everyone fairly regardless of who they are								Response Percent	Response Total	
1	Strongly agree							11.6%	325	
2	Agree							38.6%	1081	
3	Neither agree nor disagree							38.8%	1088	
4	Disagree							7.1%	200	
5	Strongly disagree							3.9%	110	
Statistics	Minimum	1	Mean	2.53	Std. Deviation	0.93	Satisfaction Rate	38.31	answered	2804
	Maximum	5	Variance	0.86	Std. Error	0.02				





















7.4. They are friendly and approachable								Response Percent	Response Total	
1	Strongly agree							13.3%	372	
2	Agree							44.2%	1240	
3	Neither agree nor disagree							35.7%	1000	
4	Disagree							4.6%	130	
5	Strongly disagree							2.2%	62	
Statistics	Minimum	1	Mean	2.38	Std. Deviation	0.85	Satisfaction Rate	34.58	answered	2804
	Maximum	5	Variance	0.73	Std. Error	0.02				

7.5. They are easy to contact								Response Percent	Response Total	
1	Strongly agree							7.1%	199	
2	Agree							27.1%	760	
3	Neither agree nor disagree							38.1%	1068	
4	Disagree							19.7%	552	
5	Strongly disagree							8.0%	225	
Statistics	Minimum	1	Mean	2.94	Std. Deviation	1.03	Satisfaction Rate	48.61	answered	2804
	Maximum	5	Variance	1.07	Std. Error	0.02				




8. How likely would you be to contact Surrey police if you were a victim of crime?								Response Percent	Response Total	
1	Very likely							63.55%	1782	
2	Likely							24.04%	674	
3	Neither likely nor unlikely							6.56%	184	
4	Unlikely							4.10%	115	
5	Very unlikely							1.75%	49	
Statistics	Minimum	1	Mean	1.56	Std. Deviation	0.91	Satisfaction Rate	14.11	answered	2804
	Maximum	5	Variance	0.83	Std. Error	0.02				

5. Worries about Crime in Surrey

9. Which of the following are you most worried about experiencing? Please select UP TO 3 options.





			Response Percent	Response Total					
1	Having your home broken into and something stolen		55.62%	1559					
2	Anti-social behaviour (specifically impacting you or your family)		16.13%	452					
3	Anti-social behaviour (impacting on the wider community)		31.97%	896					
4	Vandalism, graffiti and other deliberate damage to property or vehicles		12.56%	352					
5	Being mugged and robbed		18.52%	519					
6	Having your car stolen		16.66%	467					
7	Being a victim of stalking and / or harassment		3.28%	92					
8	Being sexually assaulted		4.85%	136					
9	Domestic abuse or violence		1.39%	39					
10	Being physically assaulted		11.84%	332					
11	Being targeted or attacked because of your ethnic origin, sexual orientation, disability status or any other aspect of your identity		3.78%	106					
12	Being a victim of fraud		18.91%	530					
13	Identify theft		12.70%	356					
14	Knife crime		10.42%	292					
15	Gangs or gang related crime		7.71%	216					
16	People using or dealing drugs		14.52%	407					
17	Anti-social or dangerous use of mopeds, e-scooters or bicycles		20.87%	585					
18	Anti-social or dangerous use of motorbikes or cars		15.98%	448					
19	Rural crime		6.17%	173					
20	Other (please use comment box)		3.78%	106					
Statistics	Minimum	1	Mean	8.28	Std. Deviation	6.32		answered	2803
	Maximum	20	Variance	39.93	Std. Error	0.07		skipped	50
Comment: (351)									

10. Have you been a victim of crime in the last 12 months?

			Response Percent	Response Total						
1	Yes		13.88%	389						
2	No		81.84%	2294						
3	Prefer not to say		4.28%	120						
Statistics	Minimum	1	Mean	1.9	Std. Deviation	0.42	Satisfaction Rate	45.2	answered	2803
	Maximum	3	Variance	0.17	Std. Error	0.01		skipped	50	

6. Communication

11. How well informed do you feel about what Surrey Police as a whole have been doing over the last 12 months?

			Response Percent	Response Total						
1	Very well informed		14.38%	403						
2	Somewhat informed		54.66%	1532						
3	Not at all informed		27.47%	770						
4	Don't know		3.50%	98						
Statistics	Minimum	1	Mean	2.2	Std. Deviation	0.72	Satisfaction Rate	40.03	answered	2803
	Maximum	4	Variance	0.52	Std. Error	0.01		skipped	50	

12. Is there any information that you would like to receive about Surrey Police or their activities that you don't currently feel you have access to?

		Response Percent	Response Total
1	Open-Ended Question	100.00%	913
		answered	913
		skipped	1940

7. Participant Profile

13. What is your age?										Response Percent	Response Total
1	17 or younger									0.07%	2
2	18-20									0.25%	7
3	21-29									3.32%	93
4	30-39									6.56%	184
5	40-49									10.31%	289
6	50-59									15.55%	436
7	60-69									23.72%	665
8	70-79									25.51%	715
9	80 or over									11.70%	328
10	Prefer not to say									3.00%	84
Statistics	Minimum	1	Mean	6.87	Std. Deviation	1.66	Satisfaction Rate	65.23	answered	2803	
	Maximum	10	Variance	2.75	Std. Error	0.03			skipped	50	

14. What is your sex?										Response Percent	Response Total
1	Male									51.94%	1456
2	Female									45.02%	1262
3	Prefer not to say									3.03%	85
Statistics	Minimum	1	Mean	1.51	Std. Deviation	0.56	Satisfaction Rate	25.54	answered	2803	
	Maximum	3	Variance	0.31	Std. Error	0.01			skipped	50	

15. Do you consider yourself to have a disability?										Response Percent	Response Total
1	Yes									12.99%	364
2	No									83.13%	2330
3	Prefer not to say									3.89%	109
Statistics	Minimum	1	Mean	1.91	Std. Deviation	0.4	Satisfaction Rate	45.45	answered	2803	
	Maximum	3	Variance	0.16	Std. Error	0.01			skipped	50	

16. What is your ethnic group? Please choose one option one that best describes your ethnic group or background										Response Percent	Response Total
1	British									54.08%	1516
2	English									30.79%	863
3	Scottish									0.89%	25
4	Welsh									0.93%	26
5	Irish									1.11%	31
6	Gypsy or Irish Traveller									0.07%	2
7	Any other white background									3.64%	102
8	Indian									1.11%	31
9	Pakistani									0.50%	14
10	Bangladeshi									0.04%	1
11	Chinese									0.57%	16
12	Any other Asian background									0.50%	14
13	White and Black Caribbean									0.18%	5
14	White and Black African									0.11%	3
15	White and Asian									0.29%	8
16	Any other mixed background									0.29%	8
17	Caribbean									0.11%	3
18	African									0.11%	3
19	Any other black background									0.00%	0
20	Any other Ethnic Group									0.29%	8
21	I do not wish to disclose my ethnic origin									3.64%	102
22	Other (please specify):									0.78%	22
Statistics	Minimum	2	Mean	4.19	Std. Deviation	5.48	Satisfaction Rate	12.28	answered	2803	
	Maximum	27	Variance	30.02	Std. Error	0.1			skipped	50	

