

**POLICE AND CRIME PANEL
ACTIONS AND RECOMMENDATIONS TRACKER
April 2025**

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	No Progress Reported	Recommendation/Action In Progress	Recommendation/Action Implemented

ACTIONS TRACKER

Meeting	Item	Action	Responsible Officer/Member	Update/Response
2 February 2024	6/24 HMICFRS PEEL INSPECTION INTO SURREY POLICE [Item 6]	Action ii: The Commissioner to pass onto the Chief and Borough Commanders that Public Space Protection Orders are something that can be implemented in boroughs and districts if there is a particular problem with ASB.	OPCC	Awaiting response from OPCC.
26 September 2024	POLICE AND CRIME PLAN CONSULTATION METHODOLOGY [Item 6]	OPCC to provide the absolute values for the number of participants involved in the focus groups and surveys, as well as for each response category once the consultation is completed.	OPCC	<p>OPCC response (received 20 November 2024):</p> <p>“This will be provided as part of the final report brought to the PCP.”</p> <p>Update (24 January 2025):</p> <p>Sufficient data contained within the Draft Police and Crime Plan covering report and Appendix A ‘Results Summary’ as part of the 3 February 2025 meeting papers.</p>

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26 September 2024	POLICE AND CRIME PLAN CONSULTATION METHODOLOGY [Item 6]	The Head of Performance and Governance to share the consultation survey with panel members.	The Head of Performance and Governance/OPCC	OPCC response (received 20 November 2024): “This has now been done. Police and Crime Plan Police & Crime Commissioner for Surrey (surrey-pcc.gov.uk) ”
26 September 2024	POLICE AND CRIME COMMISSIONER ANNUAL REPORT 2023/24 [Item 7]	OPCC to produce a future update on the progress made in regard to rural domestic abuse.	OPCC	OPCC noted this action. Timing to be decided at future forward planning meeting, after which a report will be requested of OPCC by the panel.
26 September 2024	POLICE AND CRIME COMMISSIONER ANNUAL REPORT 2023/24 [Item 7]	The DPCC to provide a written breakdown of veteran’s work and Surrey Police - specifically on the status of a potential veteran-specific route into Surrey policing, which was previously being considered.	OPCC	OPCC are liaising with panel support officers with regards to format and timing.

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26 September 2024	HMICFRS PEEL INSPECTION UPDATE [Item 8]	To clarify: How will AFI 1 (force is too often failing to record sexual offences, particularly sexual assault, and rape crimes) and detail of the performance management measures, training programme and longer-term sustainable model being implemented for this be updated on for the panel? Will this be a future report?	OPCC	OPCC are liaising with panel support officers with regards to format and timing.
28 November 2024	PUBLIC QUESTIONS [ITEM 5]	The Commissioner to write back to the Panel on policies referenced in the public question, i.e. shoplifting, especially when committed by children.	PCC/OPCC	Action distributed and awaiting response.

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28 November 2024	COMMISSIONING UPDATE [ITEM 6]	Officers to provide a copy of the PowerPoint slides on the Commissioning update.	OPCC	Action distributed and awaiting response.
28 November 2024	COMMISSIONING UPDATE [ITEM 6]	Chief Executive of ESDAS/Head of VAWCU to provide statistics for number of cases in domestic abuse related deaths in Surrey.		Action distributed and awaiting response.
28 November 2024	COMMISSIONING UPDATE [ITEM 6]	Officers to provide for different Surrey domestic abuse work contacts by borough for help with outreach, events and casework.		Action distributed and awaiting response.

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28 November 2024	COMMISSIONING UPDATE [ITEM 6]	Officers to clarify where to find data that categorises offences differently by type (i.e. differentiating domestic abuse from sexual offences, etc.).	OPCC	Action distributed and awaiting response.
28 November 2024	SURREY POLICE ESTATES UPDATE [ITEM 8]	Head of Performance and Governance to clarify whether the Estates team's risk register can be provided to the Panel.	OPCC	Action distributed and awaiting response.
28 November 2024	SURREY POLICE ESTATES UPDATE [ITEM 8]	Chief Finance Officer to follow up with lawyers on who will retain legal liability for any RAAC-related issues arising after the sale of Reigate Police Station.	OPCC	Action distributed and awaiting response.

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28 November 2024	SURREY POLICE ESTATES UPDATE [ITEM 8]	Chief Finance Officer to retrieve figures from the Estates team on what revenue savings are expected from the plans for the Eastern Division.	Chief Finance Officer/OPCC	Action distributed and awaiting response.

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RECOMMENDATIONS TRACKER

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November 2023	PROGRESS ON POLICE AND CRIME PLAN 2021-2025 [Item 8]	I. The Surrey Police and Crime Panel applauds the achievements of the OPCC as set out in the report including securing additional Safer Streets funding to tackle crime and anti-social behaviour, plus £2 million in funding for a new Domestic Abuse Hub in Surrey. Both will make a real difference to Surrey residents. However, we note with some concern the drop in Grade 1 response compliance. The Surrey PCP recommends that the Commissioner prioritises resolution of this issue working with the Chief Constable and that the issue of Grade 1 response compliance remains on the agenda of forthcoming Performance meetings until such a time as there is a marked and sustained improvement in performance.	OPCC	OPCC response (received 24 January 2024): “Following the recent HMICFRS PEEL inspection, the force received an 'inadequate' grading for its response to the public, highlighting two Causes of Concern (CoCos). One of the CoCos emphasises the need for improvement in the force's response to incidents, specifically requiring Surrey Police to attend calls for service in accordance with its published attendance times and ensure effective supervision of deployment decisions within the control room. In response, Surrey Police is reforming its Deployment and Gradings structure. This new framework aims to introduce a more nuanced system with additional grades and realistic attendance targets compared to the previous framework. This is an ongoing piece of work and the Panel will be provided with an update once complete.”

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<p>2 February 2024</p>	<p>6/24 HMICFRS PEEL INSPECTION INTO SURREY POLICE [Item 6]</p>	<p>Notes that the Inspection report highlights areas of good performance (preventing crime, managing offenders) but also a number of areas for improvement that have been highlighted by the Panel including around call performance and response compliance. Expresses its concern that 'responding to the public' is currently assessed as inadequate and asks the <u>Commissioner to report to the Panel in June 2024</u> on progress addressing this and other 'Areas for Improvement', and on assurances sought from the Chief Constable. Further notes the importance of ensuring Surrey Police is equipped and resourced to address these concerns.</p>	<p>OPCC</p>	<p>A report on progress addressing the HMICFRS PEEL inspection recommendations will be taken at the September 2024 Panel meeting. This has been deferred in light of the pre-election period with the agreement of Monitoring Officers.</p> <p>Update (24 January 2025):</p> <p>Update report was brought to the 26 September 2024 meeting of the panel. The panel noted the report and an action was taken to seek clarification on one matter.</p>
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