

Annex 2

Dementia Action Alliance Surrey County Council action plan

1. Host Dementia Friendly Surrey project

We continue to host Dementia Friendly Surrey and work closely with Clinical Commissioning Groups and other partners to implement 5 strands of work including:

- Recruiting local Dementia Friendly Surrey Champions, of which there are now over 120.
- Delivering a training programme for community groups, businesses and other organisations.
- Delivering an Innovation Fund which is supporting 14 projects to improve the lives of people with dementia and carers.
- Delivering a community awareness campaign that was launched in September 2013 to challenge the myths surrounding dementia.
- Exploring and implementing solutions to fill gaps in peer support and to meet carer needs.

This project was funded through the Prime Ministers Dementia Challenge for one year and we are working with partners to sustain the activity needed to build a Dementia Friendly Surrey.

2. Commission a domiciliary care service with a person-centred approach

With the growing prevalence of dementia there is an ambition for all agencies to be competent to support individuals with dementia and carers. The current re-tender of home based care services provides the ideal opportunity to get this right combining quality person centred care with local alliances of support (family, friends and community support).

3. Work with Dementia Local Implementation Groups to develop local directories of dementia-related services

Directories are in place for three of the five areas. Directories are being developed for the other two areas. These directories are available for download on Surrey Information Point.

4. Establish Wellbeing Centres across Surrey

Centres are established in Spelthorne, Runnymede, Elmbridge, Epsom and Ewell and Tandridge. Centres will be opening in Woking, Guildford and Mole Valley in Spring 2014 and Surrey Heath in Summer 2014. Centres will be established in the remaining two Boroughs in 2015.

5. Continue to establish a consistent approach to training for staff working with dementia

The Surrey Dementia Training Consortium was established in September 2012 with the primary aim to meet the training and professional development needs of staff in Surrey in public, private and voluntary organisations, and in health and social care sectors. Core members - drawn from these organisations and sectors, as well as sector skills councils - agree on the benefits of exploiting multi-agency collaboration, maximising resources, and developing training programmes consistent with

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achieving the objectives of the Surrey Dementia Strategy. The operation of this Consortium is part of a wider workforce strategy for Adult Social Care and links to the development of the Surrey Academy. A subgroup focuses on the operational issues and has recently produced a mapping of training levels and qualifications and an audit of training opportunities across Surrey.

6. Support the development of care home forums

The objectives of these forums are to develop best practice person centred care and risk management practices that will reduce avoidable admissions to acute hospitals. A well attended care home forum has been established in the Frimley area. This is attended by over 80 care home staff from Surrey and North East Hampshire. A second forum has recently been established in North West Surrey and plans are underway for a forum in East Surrey. We will work with the Surrey Care Association to support the development of these forums and ensure that their memberships are actively involved in the work at a local level.

7. Share experience of working to improve outcomes for people with dementia

Surrey County Council hosted the Surrey Dementia Conference in November 2013. Over 100 people attended from health, social care, the voluntary sector and beyond. Delegates were updated on national developments from Professor Alistair Burns, heard from people with dementia and carers about the challenges they face and explored progress and learning from three key partnership projects which aim to tackle some of these challenges: Wellbeing Centres, Dementia Friendly Surrey and Telecare.

Dementia Friendly Surrey has received funding from Skills for Care to gather and share learning from the project.