



Environment & Transport Select Committee
12 June 2014

Surrey Residents' Survey – Satisfaction with the Quality of Vehicle Parking

Purpose of the report: Scrutiny of Services

The Select Committee is asked to scrutinise parking issues in the four Boroughs and Districts which saw a reduction in parking satisfaction between quarters two and three in 2013/14.

Summary:

1. The Council Overview and Scrutiny Committee Finance Sub Group considered the Surrey Residents' Survey at its meeting on 28 April 2014. Concern was expressed at statistics in relation to parking satisfaction.
2. Specifically, Elmbridge, Mole Valley, Tandridge and Waverley all saw a reduction of over 10% in resident parking satisfaction between quarters two and three of 2013/14. The Sub Group therefore requested that the Environment & Transport Select Committee scrutinise these figures in further detail. An analysis of these results is attached at **Annexe A** for comment.

Recommendation(s):

That the Select Committee comments on the attached analysis of resident parking satisfaction and makes any recommendations as required.

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Sources/background papers: None

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