

Alternative provision planning

Mapping of alternative services has been completed for each home. Provision of alternative services has been reviewed, and considered in line with existing commissioning plans/strategies and ongoing work with the market.

For an alternative service to be put in place, the alternative provider will need to be able to meet assessed needs, take individual preferences in to account, be CQC compliant (where applicable) or have a good or outstanding rating, have no known safeguarding or quality concerns, and accept Surrey County Council Terms and Conditions, including reaching an agreement regarding rates.

Permanent residential or nursing care:

Demand: The total number of residents per home is listed below (as at end January 2015). These figures will likely change over the implementation period. Individual assessments of needs and consideration of preferences (including factors such as location) will inform the local picture as to exactly what is needed during each phase of implementation.

Number of people	Brockhurst	Cobgates	Dormers	Longfield	Park Hall	Pinehurst
Jan 15	12	29	20	23	26	23

Alternative provision: During the consultation a list of alternative provision was produced as part of the supplementary information showing residential and nursing provision across Surrey that met the following criteria:

- Currently Care Quality Commission (CQC) compliant according to published inspection reports
- Currently have council placements at an agreed rate in line with Surrey County Council Commissioning Strategy

The publication of this list was not intended to restrict choice or discussion around alternatives, but served to highlight a range of alternative provision available across Surrey. The council has ongoing conversations with the residential and nursing care markets, so there are ongoing opportunities for this list to grow further, for example agreeing rates with providers the council does not currently make placements with, looking for out of county provision where appropriate and reviewing any CQC compliance changes.

CQC has changed the way it inspects compliance moving to a new quality rating system in which services are rated as outstanding, good, requires improvement or inadequate. The council will check the CQC compliance and/or rating of any alternative option identified for individuals.

Maps of a range of adult social care provision (including residential care, nursing and extra care) within a five mile radius of the homes have identified that a good range of alternative capacity exists. The council is aware of new homes that will open during the implementation period which will add to this capacity. The exception is Longfield where there are fewer alternatives within a five mile radius. It is recognised that more specific conversations with

the market local to Longfield may be needed, and with the wider market with regards to meeting the needs of individuals in Brook Unit at Park Hall.

Respite or temporary care:

Demand: Due to the nature of short or temporary stays, it is more helpful to refer to trends of usage rather than taking a snapshot of individual usage in one month. As such, the average number of users per month (over an 18 month period) and the number of frequent users of the service (three or more stays in an 18 month period) are listed below.

	Brockhurst	Cobgates	Dormers	Longfield	Park Hall	Pinehurst
Average no/month	3	5	6	2	4	11
No of frequent users	2	8	3	1	3	13

Alternative provision: Maps of respite placements made by the council on a block and spot basis identify a good spread of alternatives for each home. Block contract arrangements are in place for short stays, and are well used. As per permanent residential placements above, individual assessments of needs and consideration of preferences (including factors such as location) will inform the local picture as to exactly what is needed during each phase of implementation.

Day opportunities:

Demand: Day care is provided in three of the six in-house homes, namely Dormers, Park Hall and Pinehurst. In addition to this, one individual attends Cobgates care home for day services once per week. The total numbers of current users are listed below, alongside numbers of those using the service more than three times per week. Demand for day opportunities is changing, as increasingly individuals require more flexible solutions.

	Dormers	Park Hall	Pinehurst
Current no/month	7	14	6
No using more than 3/week	2	4	4

Alternative provision: Individual assessments of needs and consideration of preferences (including factors such as location) will inform the local picture as to exactly what is needed during each phase of implementation.

In support of ongoing commissioning activity, a tender for community opportunities will be published during late spring/early summer 2015. This will seek flexible community day opportunities across Surrey, and is likely to provide viable alternatives for current users of in-house services. Block contracts are also in place for day care within residential care settings as part of our residential homes block contracts. Grant arrangements support District and Borough day services to enable meeting of personal care needs, and in areas where personal care needs cannot be met in these services, discussion is underway as to how this

may change. Maps indicate a wide range of community provision which could meet the needs of those using in-house services. There is also a good range of residential care homes which offer day care on a spot placement basis, and these can be further explored on an individual basis as appropriate. At present there are potential gaps for the provision of dementia day care and day care that includes meeting personal care needs. This will be addressed through the ongoing engagement with the market.

Bed based reablement:

Demand: Bed based reablement is a short term service (up to 6 weeks) in a registered care bed, to enable people to regain skills before returning home. It is provided in four of the six in-house homes and the average numbers of users are listed below. The service has resulted in variable outcomes for users of the service, with the highest success rate ranging from 72 – 74% at Park Hall and Pinehurst.

	Brockhurst	Dormers	Park Hall	Pinehurst
Average no/month	3	3.5	3	2
Positive outcomes over 18 months	41%	60%	72%	74%

Alternative provision: This model does not support the wider commissioning strategy, of supporting people in their own homes for as long as possible. The council are working with Clinical Commissioning Groups (CCG's), through the Better Care Fund, on community based reablement and support for people in their own homes, and, where needed, temporary nursing bed capacity (such as to meet winter pressures). The in-house bed based reablement model cannot cater for nursing needs and this service therefore has limited value within the 'whole system'.

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