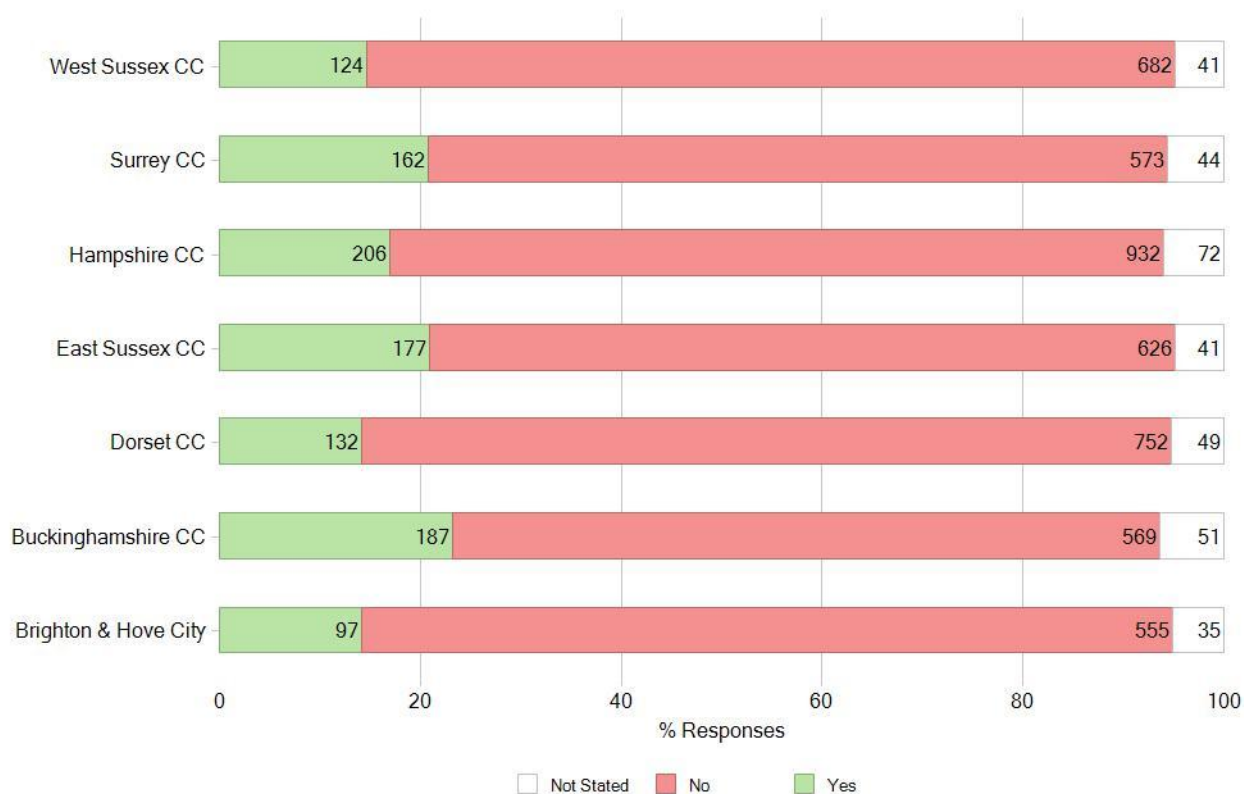


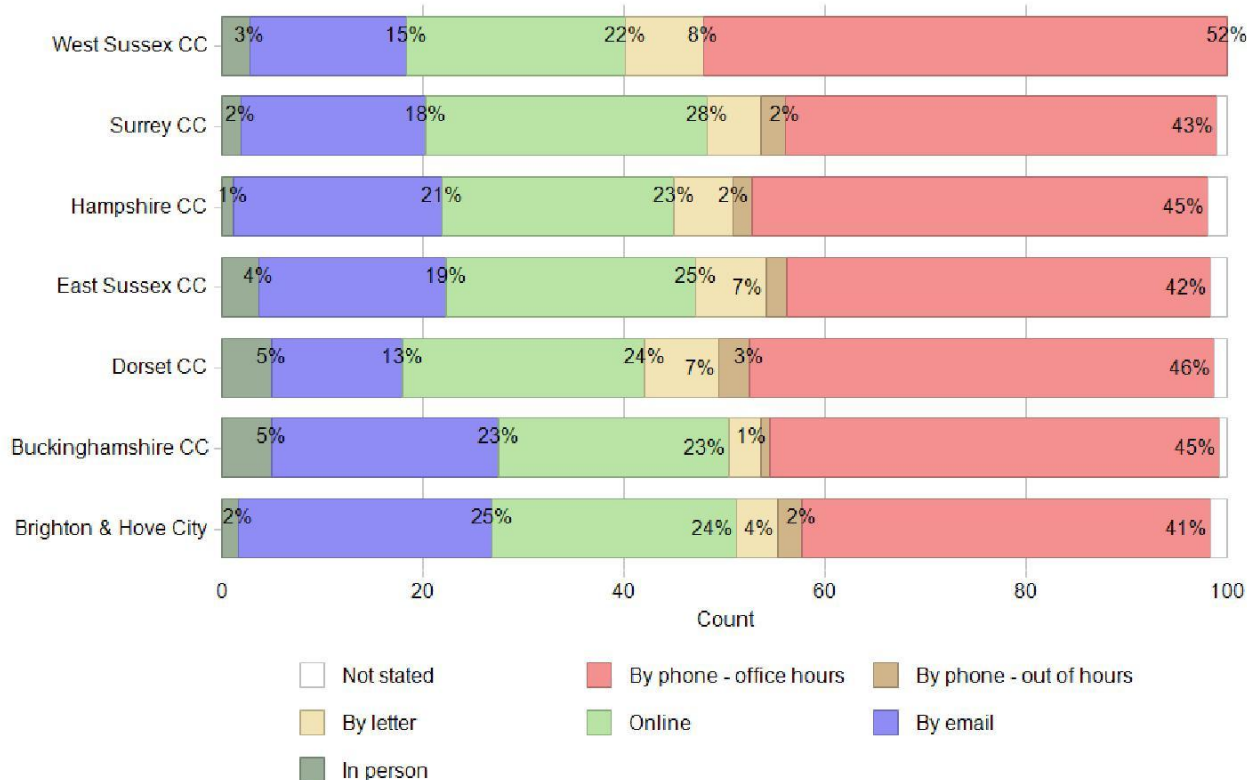


## SEASIG Customer Focus Group - Contact with the Council

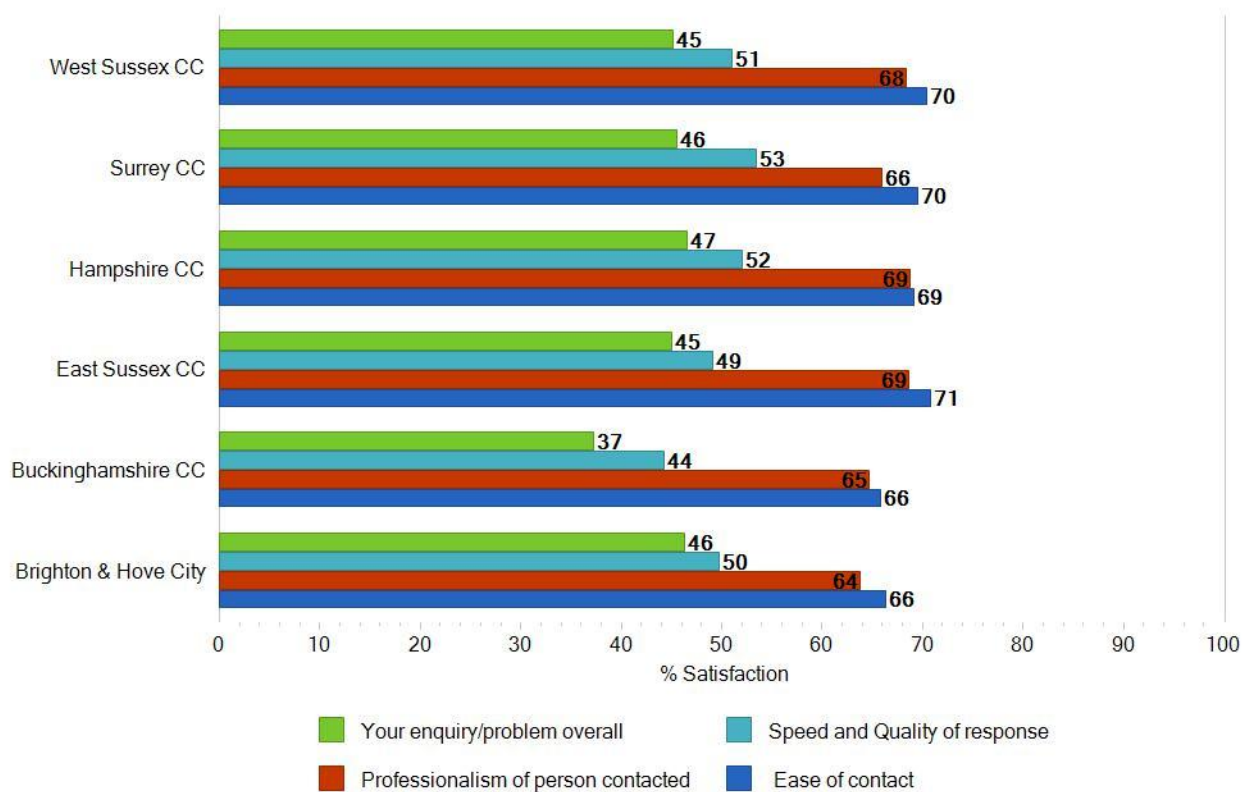
**17a.01 Have you contacted the Council?**



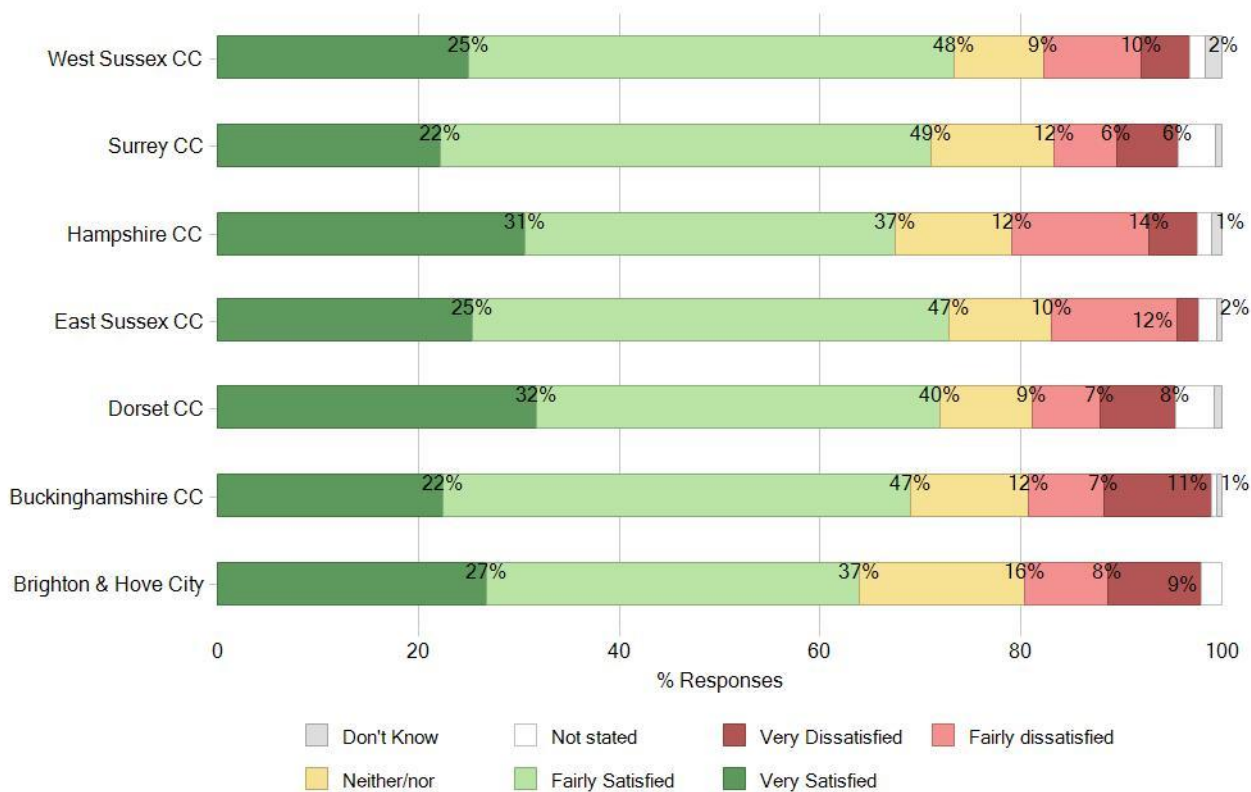
**17b. How did you contact the council?**



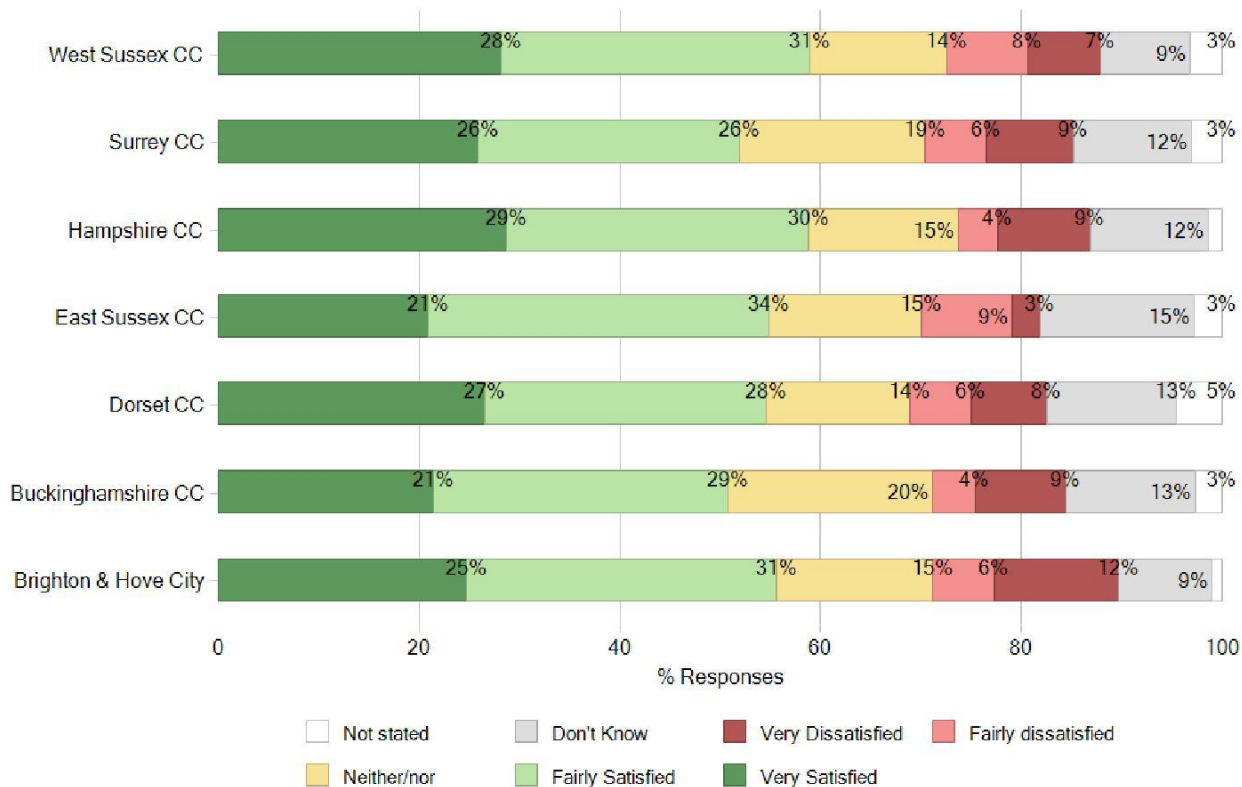
**Q17c How satisfied or dissatisfied are you with the following aspects of how your enquiry was handled?**



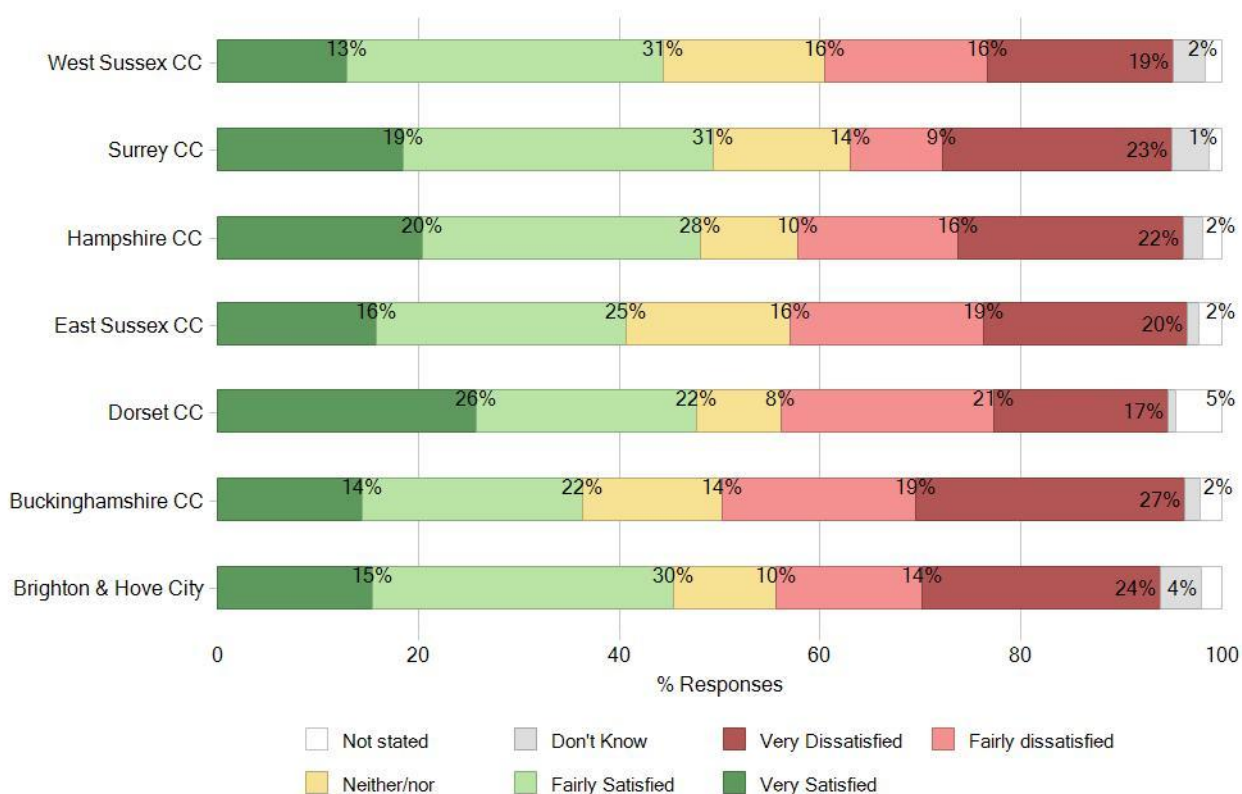
**17c.01 Ease of contact**



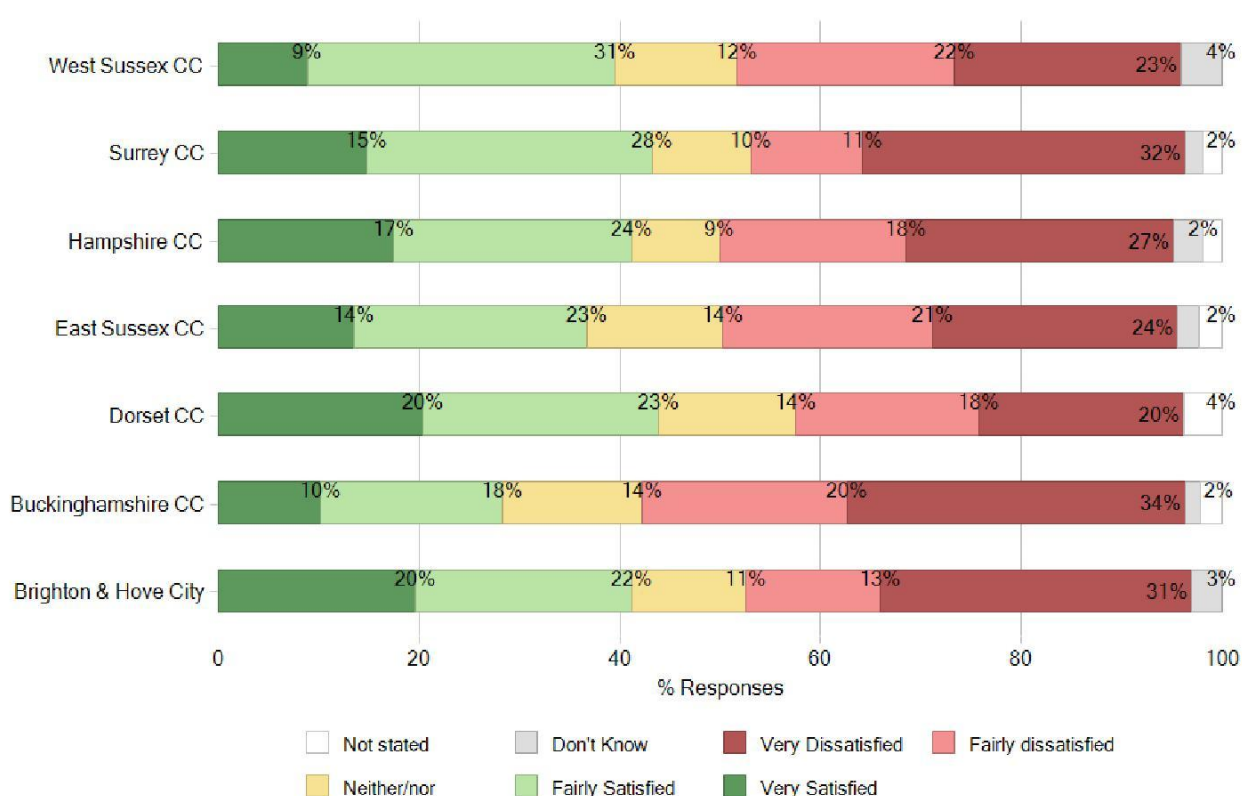
**17c.02 Professionalism of person contacted**



**17c.03 Speed and Quality of response**



**17c.04 Your enquiry/problem overall**



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