

LEARN MORE ABOUT YOUR FIRE SERVICE:

We have included some case studies in our Public Safety Plan which demonstrate some of the work we are doing. You can find out more about:

- the way we help the Ambulance service access homes to save lives
- how our firefighters respond to people who have fallen in their homes
- the training we are giving to our staff to help people who are suffering heart attacks and breathing problems
- the introduction of defibrillators on all our fire engines and at our fire stations and the training we have given our staff on how to use them
- some of the work we are doing with other emergency services to help save more lives

PUBLIC MEETINGS:

We are holding meetings on 7, 18 and 19 May.

Page 81



WE WOULD REALLY LIKE TO HEAR YOUR THOUGHTS ON OUR IDEAS FOR OUR FUTURE WORK.

You can let us know your views in our quick and easy survey at www.surveymonkey.co.uk/r/PSP refresh. Or you can write to us at: **PSP Team, Surrey Fire and Rescue Service, Croydon Road, Reigate, Surrey, RH2 0EJ** or email us at psp@surreycc.gov.uk.

Please contact us by **7 June 2016**. We will then consider every idea and provide a report on our findings.

Welcome to Surrey Fire and Rescue Service's

PUBLIC SAFETY PLAN

Follow us

 @SurreyFRS

 Surrey Fire and Rescue Service

Our Public Safety Plan is a document that we are required to produce to show what we do, why we do it, and what our plans are for the future. In this plan we take into account factors that affect the way we can run your fire service, like the budget we are given, the population of Surrey and how the types of calls we respond to are changing.

We want to provide the best service that we can to all residents in Surrey and to continue to place a high priority on responding quickly to emergencies. The amount of money that we get to do this is falling each year and so we must find ways to make savings.

We believe that working with our emergency service partners offers greater potential savings than we could otherwise achieve because we can look to create efficiencies by eliminating duplication across services.

Surrey residents are already experiencing the benefits of our closer working with Police and Ambulance services. By working together, we can offer a safer, more coordinated community response, which focuses on the needs of residents and the changing nature of emergencies. For example our firefighters are being trained to respond to medical emergencies if they can get there faster than an ambulance. You can find out more about this from one of our firefighters on page 12 of the Public Safety Plan.

LEARN MORE ABOUT WHAT WE ARE PLANNING TO DO:

Our Public Safety Plan explains what we are planning to do to improve the service we offer to you. These are in our **Proposals** on page 4. When we were deciding on these proposals, we asked ourselves questions about the service we provide to you. For example, we think that you expect a quick response from us to an emergency call and so have included this in our proposals.

WE ARE PROPOSING TO LOOK AT:

1. How we can work more closely with other fire and rescue services.
2. Who is most at risk in Surrey so we can plan our response.
3. How we can work with other emergency services like the police and ambulance.
4. How we can improve how we handle every 999 call and share information with others.
5. How we train our staff.
6. How we can better meet your needs in the community.
7. How we can generate income, avoid and recover costs and invest in our service.
8. How quickly we can respond to you.
9. How we can handle and respond to automatic fire alarms.

FIND OUT MORE ABOUT THE CHALLENGES WE ARE FACING:

There are a number of options available to a fire and rescue authority when it comes to making savings. One option would be simply to reduce the number of fire stations, firefighters and vehicles that we use on the frontline. We want to avoid that. Here is a list of options that we are considering which support the proposals we are making in the Public Safety Plan:

- Working with police and ambulance services
- Working with other fire and rescue services
- Working with other relevant partners
- Crewing arrangements for our fire engines
- Response vehicles, including different types of vehicles
- Review of our support services
- Collaboration of back office functions across the different emergency services
- Review of the Surrey Response Standard
- Review of our training facilities
- Use of training facilities with other emergency services
- Privatisation of elements of the service
- Options appraisal on outsourcing services
- Commercial joint ventures
- How we provide our prevention, protection and response services
- How we provide our equipment
- Commissioning work with others
- Reviewing alternatives to how services are delivered and responded to across the emergency services

If we ever do need to look at a different way of providing savings, we will make sure that we consult with you and find out your views before making any changes. You can find out more about the savings we need to make and what we are doing to achieve them in the Public Safety Plan.