

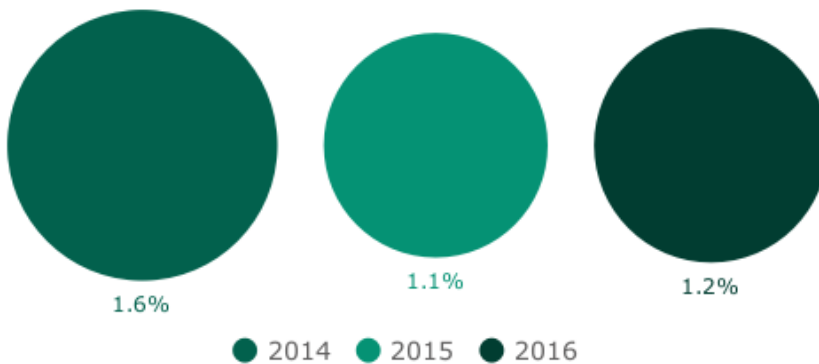


Services for Young People in Epsom & Ewell Performance Summary 2015/16

Report purpose

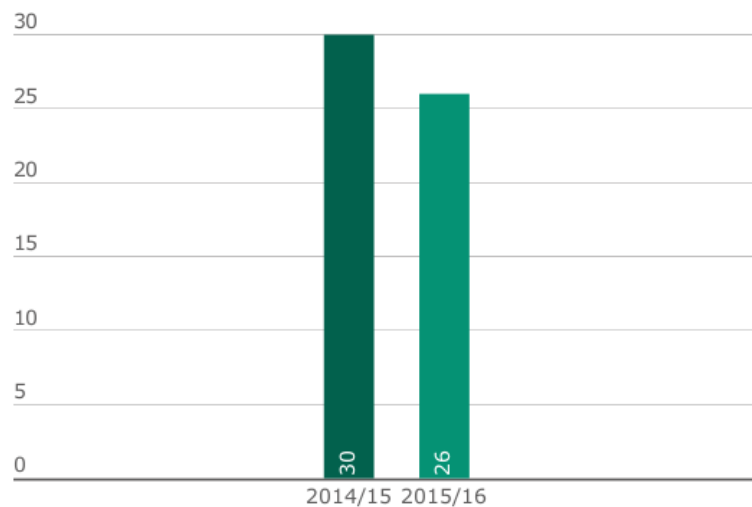
The reason for this report is to tell the local story of how Services for Young People (SYP), working with our partners, has been making a difference to young people in Epsom and Ewell.

Selected Epsom and Ewell performance headlines in 2015/16



Although marginally higher than the previous year's 1.1%, Epsom and Ewell had the lowest rate of young people who were NEET in Surrey at the end of March 2016 at 1.2%.

26 disposals given to young people as a result of offending in 2015/16, compared to 30 in 2014/15



98% of young people identified as at risk of becoming NEET and supported by the Year 11/12 Transition commission were participating in education, training or employment in Year 12

890

hours of youth work delivered by Community Youth Work in 2015/16

Services for Young People: Introduction and context

In many ways 2015/16 has been a year of transition for SYP, with both planned changes to our commissioning model, to further improve young people's employability, and a changing context.

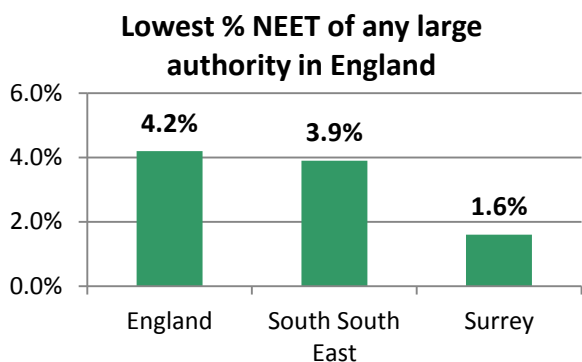
Key changes to our model have been: greater coordination of local services, through the YSS local leadership role; mobilising the new Community Youth Work Service, with 11% less budget and resources allocated in to local need; launching new Neighbourhood and 1-to-1 Local Prevention commissions in September 2015, with 10% less budget; and re-commissioning the successful Year 11/12 Transition service.

Some key changes to our context have been: four new Children's, Schools and Families (CSF) priorities of early help, safeguarding, Special Educational Needs and Disabilities (SEND) and future education and skills; the council's response to the 2014 Ofsted inspection of our Children's Services; and the council's SEND 2020 programme to better support and educate children and young people with SEND up to 25.

Looking ahead to 2016/17, there will be further changes, as we focus on our four key challenges. These have already begun in 2016, with Services for Young People coming together with other early help services and commissioning teams in a new Commissioning and Prevention Service. This will continue in 2016/17 to ensure we are able achieve better outcomes for children, young people and families in the future.

Surrey's performance headlines in 2015/16

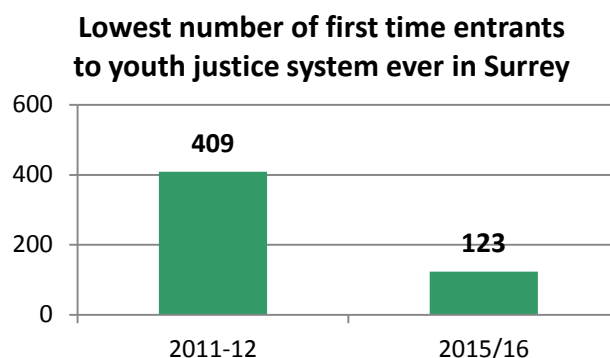
Alongside these changes, Surrey's overall performance has improved, with fewer young people not in education, employment or training (NEET), fewer first time entrants to the Youth Justice system, fewer young people sentenced to custody and fewer young people who were at risk of homelessness placed in bed and breakfast accommodation than ever before, as well as increasing numbers of young people aged 16 and 17 taking on apprenticeships.



64% reduction in the proportion of young people who are NEET since 2011-12.



Proportion of 16 and 17 year olds participating in apprenticeships has increased to 3.9% in December 2015 compared to 2.8% a year earlier.



70% reduction in the number of first time entrants to the youth justice system since 2011/12



No young people aged 16 and 17 identified as homeless in 2015/16 and only 2 of those who were at risk of being homeless were placed in bed and breakfast accommodation.

Overview of the year from the SYP Local Network

The Epsom and Ewell Practitioner Network has been established since the summer of last year. The purpose of group is to communicate the activity and progress of member organisations, and co-ordinate work around specific geographies and/or individual young people.

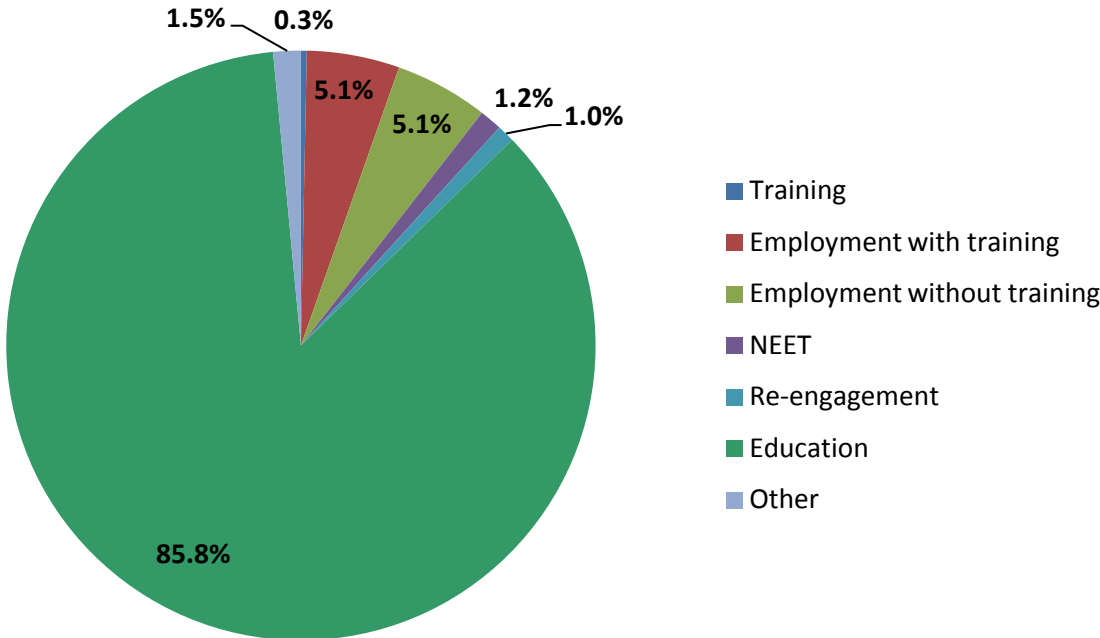
Membership of the group includes: Youth Support Service (Chair); Community Youth Work Service; Surrey Police; Local Prevention 1-2-1 (YMCA East Surrey); Local Prevention Neighbourhoods (The Beat); Family Support Programme; Epsom and Ewell Borough Council; Blenheim High School; Glyn School; Epsom and Ewell High School; and Roseberry School.

The group has met regularly (approx every six weeks) and has worked together to smoothly work around the transition in Local Prevention Contracts, changes in Community Youth Work Service, and developments within the Youth Support Service.

Together we have navigated (and continue to navigate) a remarkable period of change in Local Service delivery. Through working together we have been able to ensure that young people continue to receive services that are fit for purpose and targeted to their needs. It has been particularly beneficial to have all four Secondary Schools working alongside the more traditional partners.

I would even be so bold as to say that we have actually managed to increase the quality of the services, and in many respects, young people who need our services in Epsom and Ewell now receive a better quality of service than ever before.

Epsom & Ewell participation profile



Case study – Partnership working in Epsom and Ewell

It has been great to see a lot of incidences where the different partners collaborate with each other for the benefit of young people.

The most substantial piece of work we have undertaken as a Network, is our response to the issues that were raised through the Longmead JAG in the summer of 2015. Each partner responded in a manner that was appropriate to their service and the nature of the relationship with the families and young people.

This included:

Youth Support Service, addressing specific behaviours through their known client group.

Community Youth Work, supporting the Longmead Football Project (recently handed over to The Beat/Epsom and Ewell Borough Council (EEBC)), developing new outreach services, establishing a new young women's group focusing on developing self image and self esteem.

Local Prevention 1-2-1, picked up number of high profile young people to address challenging behaviour and support them in moving forward.

Local Prevention Neighbourhoods, Supporting the Longmead Football Project (now delivering in partnership with EEBC), delivering outreach services at times of high risk (Halloween for example), as well as offering access to wider services such as their signposting 1-2-1, and Parents Group.

Surrey Police, continuing to maintain a very difficult balance between supporting those who are vulnerable and enforcing the law – sounds simple, but, the same people often need both services at the same time.

Epsom and Ewell Borough Council (EEBC) – providing coaches for the Longmead Football Project, delivering in partnership with The Beat.

The net result of the considerable efforts of people working cohesively and often jointly, has been the marked reduction in incidents of Crime and Anti-social behaviour, the reduction in risk posed by a number of high profile individuals, and the establishment of longer term services that will continue to serve the needs of young people on the estate over a period of time, thus maintaining the lowered levels of risk.

Youth Support Service

It has been an interesting year for the Youth Support Service Team in Epsom and Ewell, as the pace of change has been considerable – we work hard at maintaining staff resilience in order to retain our ability to successfully manage change and service development. **Our headline claim to fame once again is our success at maintaining the lowest NEET figures in the County.**

Essentially this is a positive consequence of the team’s successful engagement with often very vulnerable young people. Through building trust, and engaging in meaningful activity, we support those young people to see the skills and potential they have within themselves, and then work alongside them to make that potential a reality.

Crucial to our success with our young people is our heavy investment in working with partners. We have excellent relationships with local service providers, the Police, Courts, community providers and education establishments.

We continue to case manage interventions with young people around the following themes:

- Supporting young people into participation (School, College, work, apprenticeships etc).
- Intervening in youth crime (early Intervention – Youth Restorative Interventions, & Court Orders).
- Intervening with Section 17. Children (and families) in Need, delivering the work on behalf of Surrey Children’s Services, as part of the Children’s Services “family”.
- Preventing Homelessness in 16 & 17 year olds.
- Supporting young people with mental health concerns who do not engage with CAMHS (Child and Adolescent Mental Health Services).
- Provide specialist prevention for young people on bail for serious offences, and contribute to the PREVENT agenda where necessary.
- Support higher needs young people in their transition between School Years 11 and 12.

We also:

- Work with NESOT to reduce the numbers of students who drop out of courses.
- Support the Local Network of delivery partners to achieve the best outcomes for young people (this includes attending community JAG and CIAG groups).
- Provide management support to the local Early Help services (allocating cases, developing capacity etc.).

New developments:

Child and Adolescent Metal Health: The Youth Support Service is a partner central to the new Surrey and Borders contract for offering CAMHS Services in Surrey. This is a replacement of the old CAMHS services and will ensure that there is a single “door” to gain access to treatment/support, and young people and their families will be guided to the most appropriate level of service without being pushed from pillar to post. Our service will be offering support to young people as part of this new joined up service.

The newly energised Early Help offer (ages 11 to 17): The Youth Support Service has been tasked with developing the Early Help offer across the County for young people ages 11 to 17, working alongside partners such as Local Prevetion providers and the Community Youth Work Service. **The idea being** that when a young person or family is referred to Children’s Services and is assessed to not meet a social work

threshold there is a service available to offer support that meets that young person or family’s needs. Previously there has not been a response as robust as this. We hope that, in time, this new service will reduce the pressure on Social Work staff who can then concentrate resources on those higher needs families, and ultimately that more effective early intervention will lower the number of referrals coming through further down the line reducing the demand for expensive interventions.

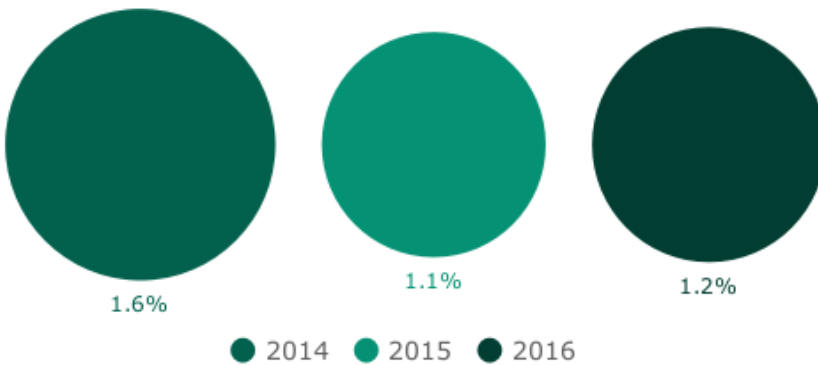
YSS Case Study

Ellie came to our service in September of 2015. Due to an ongoing medical condition she hadn’t been able to complete her GCSE’s in School but had finished her courses at home and earned good grades. At the point of coming to us she hadn’t felt confident to move on to further or higher education, and had gaps in her skills in her chosen subject of photography.

We have worked alongside Ellie in two strands. Firstly, to develop her technical skills in order to compile a portfolio to be able to sell herself when she applied for a course. We complimented this portfolio with a completed section of the Bronze Duke of Edinburgh’s Award. Secondly, we gently supported Ellie to develop her confidence in managing her medical condition and think ways around potential barriers that might occur if she were to join a course.

The work we undertook together was not a quick and easy fix, but through a nurturing approach by ourselves, and hard work from Ellie, Ellie very recently felt confident to apply to University for the Creative Arts in Epsom to study a Photography course. She has been accepted on the strength of her portfolio and is talking with UCA around how they can both manage her condition.

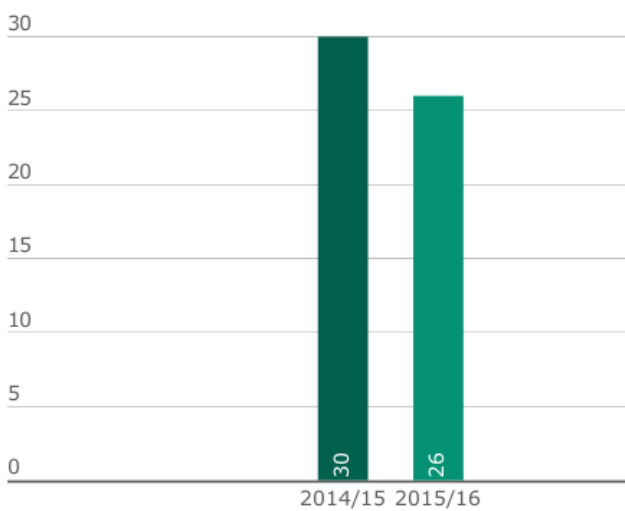
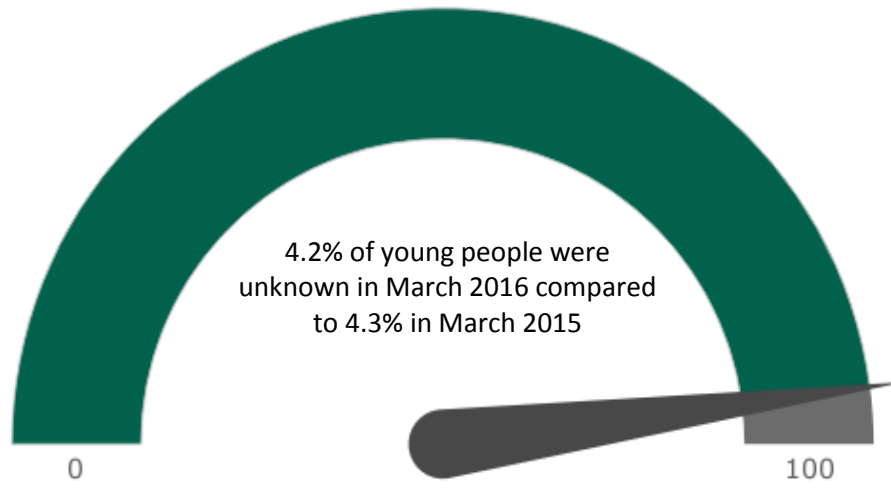
YSS performance headlines



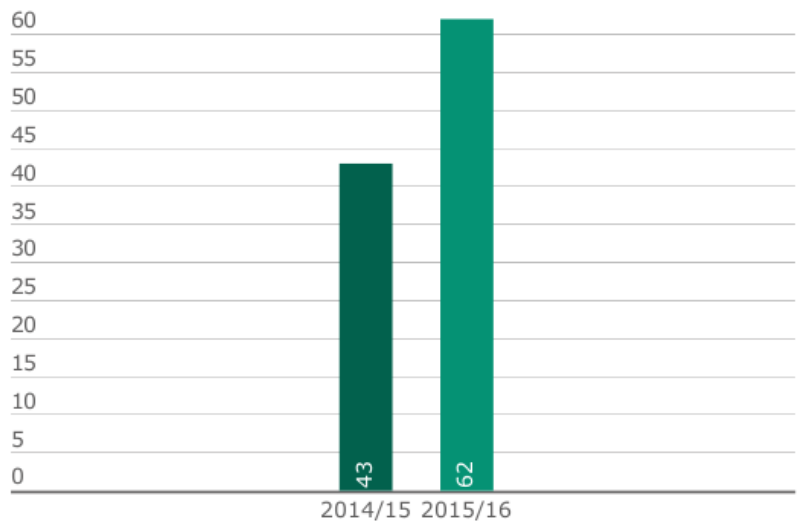
Although marginally higher than the previous year’s 1.1%, Epsom and Ewell had the lowest rate of young people who were NEET in Surrey at the end of March 216 at 1.2%.



Only 1 young person who was looked after by Surrey County Council and placed in Epsom & Ewell was NEET in March 2016



26 disposals given to young people as a result of offending in 2015/16, compared to 30 in 2014/15



62 Youth Restorative Interventions (YRIs) employed with young people involved in low-level offending this year, compared to 43 last year. This increase is partly due to better data sharing with the police.



8

young people at risk of homelessness supported in 2015/16



27

Children in Need case managed by the YSS in 2015/16

Community Youth Work (£137,700)

Community Youth Work is an in-house Surrey County Council service that delivers open access youth work, targeted groups and 1-to-1 support in the borough. Its resources are allocated in response to local need, as agreed in consultation with the Youth Task Group and Local Committee.

At the end of March 2016, there were 2 full-time equivalent (FTE) JNC qualified youth workers in the borough, 0.5 FTE of Worker in Charge time and 1.2 FTE of Assistant Youth Worker time.

Local narrative

2015/16 has been a year of change for Community Youth Work in Epsom and Ewell. During the first 6 months of the year we consulted with staff and the public about the future work of the service in the borough, in response to an 11% reduction in funding across the county. This focussed on how we can make best use of our available resources to respond to the key needs that there are in Epsom and Ewell. As a result of this process it was identified that the Community Youth Work Service would deliver from three locations in the borough: The Focus Youth Centre; The Edge Youth Centre and the Longmead Estate. Since the completion of the consultation the focus has been on recruiting to the new service, building local partnerships and establishing the new pattern of delivery in the borough.

Borough headlines



890

hours of youth work delivered in 2015/16



329

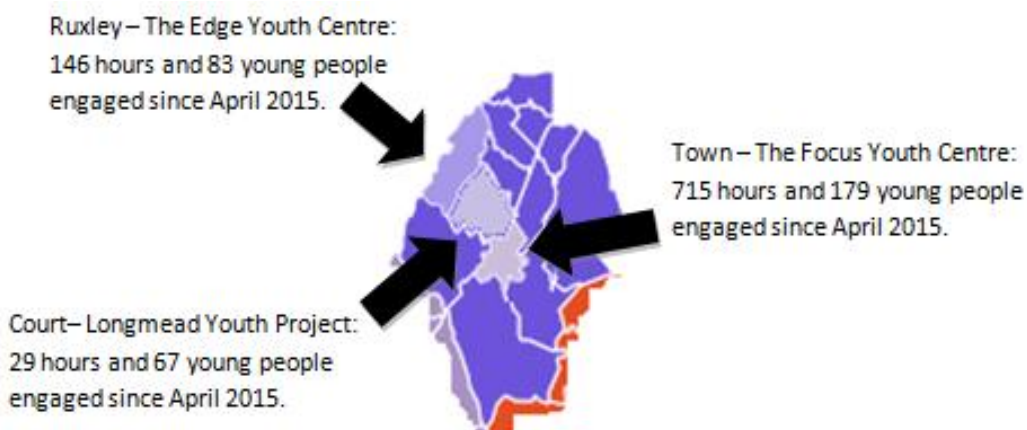
young people engaged.



26

average hours each young person was engaged

Where does Community Youth Work deliver?



Case study – impact of Community Youth Work in Epsom and Ewell

Background

Young Person A (YPA) is 18 and has been linking in with the Community Youth work Service (CYWS) for the last 3 months. They have autism and a very complex family background: Children's Services have worked with the family for a number of years. YPA is the oldest of 4 children. Their siblings were taken into care at a young age and YPA was taken into foster care two years ago. Since then they have lived in a number of foster placements and attended different schools in Surrey and other local authorities. They have since returned home. The challenges they have experienced within their family has been difficult for YPA and as a result they have developed anxiety, depression and occasional suicidal thoughts.

Current support

Young Person A is supported by the Youth Support Service (YSS) with regards to their education and the Leaving Care Team are working to secure permanent accommodation for them. In January 2016, YPA was referred by their YSS Youth Support Officer to an art project delivered by the CYWS in Epsom and Ewell.

They attend the art project regularly and have developed positive relationships with the youth workers and other young people. The project has provided YPA with a safe environment where they are developing skills that enable them to express their thoughts and feelings in positive and creative ways. They have also received one to one support which has enabled them to attend interviews at the job centre, complete benefit application forms and to develop their aspirations for the future. They now also attend regular one to one drumming sessions as a practical and positive outlet for their anger and frustration, and they have regular contact with the CYWS team during detached sessions that are delivered in their local area.

Impact

Through this joined up support, Young person A's wellbeing is improving. Their confidence is increasing, they are able to manage their own emotions in positive ways and are becoming more able to open up to people they trust. They are in the process of making positive changes with their education, friendships and accommodation that will all create more stability for them in everyday life.

Neighbourhood Local Prevention (*The Beat Project - £32,000 per annum / £18,667 for the period September 2015-March 2016*)

Neighbourhood Local Prevention providers have been commissioned by Youth Task Groups to work in locally identified communities to improve specific outcomes for young people of secondary school age.

Please note that this section relates to the period September 2015 to March 2016. An update on the performance of the previous Local Prevention grant, for the period September 2014 to August 2015, was brought to the Youth Task Group and Local Committee in autumn 2015, as part of the 2014-15 annual performance report for Services for Young People.

Local provider narrative

We have delivered the LMK –Longmeadz Kick'n - (football) project at Court Recreational Ground, as agreed by the task group. This has been very successful and we have been very fortunate with the weather throughout the winter, only having to cancel the session once due to rain. There is no indoor facility near by so we are very limited by changes in weather; however, we have been very lucky. Alongside this, workshops have been delivered, but not in a monthly 2 hour session as originally planned. Youth Workers have found it to be more effective to have a monthly topic and hold 30 minute discussions on this at the end of the football session. This is proving to be popular, and the youth workers have worked hard to promote these workshops. Again, due to not having an indoor space, these workshops are carried out at the side of the football pitch, which does limit some of what the youth workers can do in the workshop.

Outreach has also taken place on the Longmead Estate during Halloween and school holidays. During the darker nights the youth workers found that not many young people were around on the estate, however now that the light nights have come, young people are around and are engaging in the outreach. The youth workers tend to base themselves at the Multi Use Games Area (known locally as the MUGA), and offer a variety of activities from football, basketball to dodge ball. Young people are beginning to develop relationships and through this we are seeing a rise in attendance at the LMK project. This is down to the continuity of staff covering both projects.

We ran our first taster session of 'Junk to Funk' and one young girl attended the session. She is looking forward to encouraging her friends to attend from the local area for the 6 week project starting on 2 June 2016.

As set out in the service specification for this grant, the Beat are seeking additional funding and/or social capital to enhance our delivery in the borough. Two examples of this so far are the Friends of Family session and volunteer mentoring (both non-SCC funded). The Friends of Family session is starting to grow with 4 families involved. This session will continue to run fortnightly and is becoming more and more a peer led support group for the clients that attend. Also, volunteer mentoring has begun and we have 2 young people in the process of being matched to volunteer mentors. Both have come from referrals from the police.

Case Study

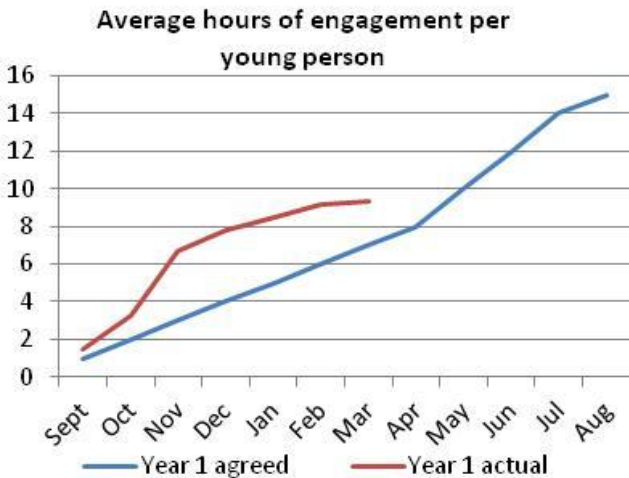
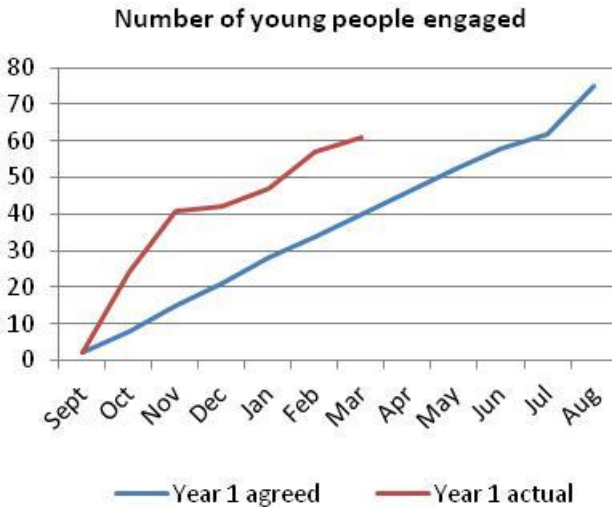
A was a likeable boy with a cheeky side. He explained that he had been subject to isolations, detentions and exclusions from school due to bad behaviour. A was very negative in his attitude towards authority figures, such as teachers and the police and said that his mum worried about him hanging around on the estate as his father had been involved in drugs and crime and she did not want him going down the same route. The home life he described sounded very hectic with two infant children and very cramped conditions. A said that he had been caught stealing food at school and had given up playing for the school football team in year 8. A had also played for Ewell Saxons, a local team which became defunct 18 months ago due to nobody being able to manage the team. A had not played football since.

It was immediately obvious that A was a talented footballer, and his joy for the sport was apparent when he played. A said that he was grateful to be able to play on the all-weather pitch at Court Recreation Ground as local young people were not usually allowed to access it. A developed leadership skills whilst playing and through one to one guidance, which we discussed on how to use in school and other social situations. A also influenced the content of future youth work topics, including our current theme of anger management.

A states that he feels a lot happier since working with The Beat and has been in less trouble at school. A is no longer on report and his demerits and codes have reduced dramatically. We are arranging trials for A with another local team at the beginning of the new season and he is keen to keep practising and working on his fitness with The Beat so he is ready when he gets his opportunity.

Grant performance

Neighbourhood Local Prevention delivery in Epsom and Ewell is currently exceeding target delivery levels in terms of numbers of young people and average hours of engagement.



1-to-1 Local Prevention (YMCA East Surrey - £40,000 per annum)

1-to-1 Local Prevention providers have been commissioned by Youth Task Groups to deliver quality hours of 1-to-1 achieve local outcomes for young people referred to the commission as part of Surrey’s Early Help system. YMCA East Surrey is the commissioned provider in Epsom and Ewell and they offering 1-to-1 mentoring to young people.

Please note - Surrey County Council is currently working with providers to agree developmental changes to the 1-to-1 Local Prevention commission. These will increase capacity for the work, reduce administration for providers and ensure the service is well positioned as part of Surrey’s early help offer, to support the Council’s preparation for the re-inspection of Children’s Services in the autumn.

Local provider narrative

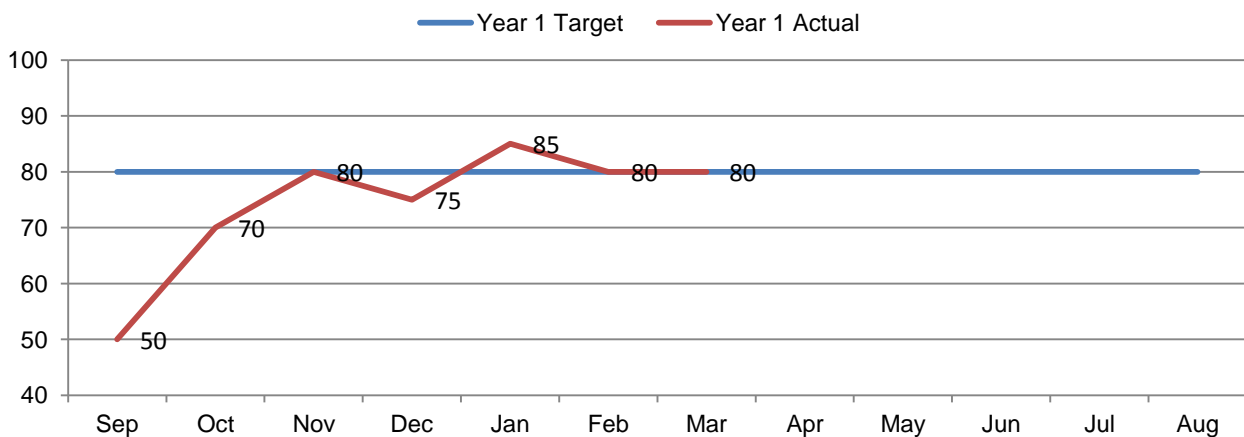
Over the first two quarters we have seen referrals increase and are now working at capacity. The young people being referred have come with a range of issues including reducing anti-social behaviour and increasing school attendance. We have been using the stars outcome tool to evidence the impact of our work and measure the distance travelled with young people. This tool will allow us to report back to youth task groups with statistical data to back up the case studies we provide.

We originally partnered with Raven Housing Trust on this contract with the YMCA offering the mentoring work and Raven delivering some group work and residential. Raven has changed their youth work priorities and has decided to pull out of their half of the contract. We have had conversations with the youth support service and surrey commissioning teams and agreed that we would use the Raven half to extend out 1-2-1 mentoring offer to more young people as it was felt this would be more beneficial than trying to get groups up and running at this stage.

Contract performance

The 1-to-1 contract is delivering well in Epsom and Ewell, with a fast start from day one and it is now delivering at or above capacity.

Number of hours of face to face engagement each month



Year 11/12 Transition (*U-explore* - £14,492)

The Year 11/12 Transition commission focuses on providing intensive support to young people in year 11 who have been identified as being at risk of becoming NEET through Surrey's partnership owned Risk of NEET Indicator (RONI). This approach identifies young people who exhibit NEET risk factors. Examples include being a looked-after child, having previously offended, participating in alternative learning programmes, having school attendance of less than 60% and being permanently excluded from school.

Young people are allocated a key worker from the January of year 11 and provided with mentoring to help them to identify a progression route following their compulsory schooling and then supported for the first term of year 12. National research indicates that young people are most vulnerable to dropping out of further education during the period leading up to Christmas, as they may struggle to keep up with the work or decide that they have chosen the wrong courses. This support takes a variety of forms and adopts a holistic approach to addressing the multiple barriers to participation for the young people, including homelessness, substance misuse, mental health issues and family breakdown.



**98% of the young people supported in
Year 11 remained in positive destinations
at the end of March 2016**

Countywide updates

SEND (Post-16) Team

The SEND (Post 16) Team's role is to support young people with special education needs and/or disabilities (SEND) who are in education to prepare them for a successful transition to adulthood. The SEND (Post 16) Caseworkers work in schools and colleges and offer young people and their parents/carers information, advice and guidance on post 16 options in Surrey. They work with professionals from Schools and Learning, Health, Social Care, Education Providers and the Youth Support Service to ensure inclusion and participation for young people with SEND.

A particular area of focus in 2015/16 has been building on initial work to implement the new Education, Health and Care Plans for children and young people, to ensure processes are effective, efficient and that the voice of children, young people and families is listened to.

16-19 Education and Skills

Plans for Surrey's £13m University Technical College (UTC) have made major strides during 2015-16. Highlights include: designing a computer science and engineering curriculum; developing a marketing and communications strategy; and procuring a contractor for the work. The UTC is being developed by Surrey County Council with Royal Holloway University, IT management consultancy CGI, Guildford Education Partnership (a multi-academy trust) and Guildford College. The UTC will be based in the Park Barn area of north Guildford, but have a Surrey-wide remit.

Online Youth Platform

U-Explore delivered online careers and education IAG to young people in Surrey for the 9 months to December 2015, when the contract came to an end. The decision not to re-commission was largely due to the availability of newly developed free resources, many of which schools and colleges were already using, that provided a similar service, although it is recognised that these were not exactly the same.

SCC has continued to deliver 'wearesurge.co.uk', a co-produced online platform to engage young people and provide young people information in a way that is right for them. During 2015/2016 we have continued to review the provision in response to the needs and concerns of young people to ensure we are getting the best outcomes, and we are anticipating more developments in 2016/2017.



Content from wearesurge.co.uk reached people on 344,096 occasions in 2015/2016.

Youth Collective

Surrey's Youth Collective is a Youth Council for young people in Surrey. It was formed in 2014 and was set up as a result of eager young people within Surrey who questioned why young people were not represented at Council level. Their interest in setting up a youth council came at a pivotal point and has been integrated into the new 2015 to 2020 commissions for Services for Young People in Surrey, with the aim of encouraging young people to participate within their community.

Surrey's Youth Collective is a group of young people who live, go to school and/or work in Surrey aged between 11 to 19, or 25 if they have special educational needs, and want to instigate positive change within their community. 11 are democratically elected to represent each of Surrey's boroughs and districts and are joined by appointed young people to represent particular groups.

Youth Collective aims to tackle issues and improve services that are important to young people in Surrey. By working alongside Surrey County Council, the Collective provides an opportunity for young people to make positive change not only for those involved but the whole community.

During 2015/16 Surrey's Youth Collective became members of the British Youth Council and 5 UK Youth Parliament representatives were elected to represent Surrey in the Youth Parliament. Their work during 2015/2016 was to encourage young people, local schools and youth organisations to take part in 'Make Your Mark' campaign voting on the 10 issues that were important to young people in Surrey. In late summer 2015, Surrey received the highest participation in voting that we have ever had in Make Your Mark due to the engagement of Youth Collective members.

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