

SURREY POLICE AND CRIME PANEL

CCTV IN SURREY

1st December 2016

INTRODUCTION

Public space CCTV operates across the Surrey Police area and is concentrated in the more urban areas. The systems are, with the exception of those at Clackets Lane Services, owned by the respective local authorities. The majority are operated, however, by Surrey Police in Surrey Police premises, the exception being Runnymede.

CCTV located in Surrey Police premises

Guildford

Guildford has 64 CCTV cameras, of which 50 are located within Guildford Town. There are 14 cameras covering the Waverley and Farnham areas. The cameras are entirely funded by Guildford Borough Council and Waverley Borough Council. The room is staffed 24/7 by six operators and one manager, all funded by Surrey Police. The operators have full access to Surrey Police systems and CCTV images can be viewed by Force Control Room. Guildford CCTV deals with about 500 DVD / evidence requests per annum.

Woking

There are 170 open-space cameras located around Woking town and Surrey Heath, funded by Woking Borough Council and Surrey Heath Borough Council along with some privately funded cameras. Staffing consists of six operators and one manager all funded by Surrey Police working various shifts (not 24/7) and police staff members have full access to Surrey Police systems. Woking CCTV deals with 700-800 DVD/evidence requests per year. They have no remote feed into Surrey Police Force control room (FCR).

Reigate

There are 160 open space cameras located around Reigate, Redhill, and Mole Valley including Dorking and Leatherhead. This also includes cover for St. Martins Walk, Dorking and The Belfry Redhill shopping centres. These cameras are funded by Reigate & Banstead and Mole Valley Borough councils. The room is staffed by five operators and one manager working various shifts (not 24/7) and funded by Surrey Police. The operators at Reigate have access to Surrey Police equipment and additionally, there is a remote feed into Surrey Police

Force control room (FCR) via Network Management Information Centre based at Leatherhead.

Each year the room deals with approximately 650 CCTV/evidence requests.

Caterham

Staff at Caterham have access to 360 dome style CCTV cameras located around the Tandridge area. This network is funded by Tandridge Borough Council, private companies, and Parish Councils. Access to these cameras is Via a Laptop 3G connection within Caterham Police Station.

CCTV located out of Surrey Police premises

Runnymede

CCTV control is located within Runnymede Council Office. Runnymede has 272 predominantly open space cameras covering Runnymede, Spelthorne, Epsom & Ewell and Elmbridge areas. There are also links to St Peters and Ashford Hospitals, Thorpe Park and South West train stations. The room is located within the council offices and staffed 24/7 by council employees. The entire system and staff are funded by borough councils.

During 2014/15, the room provided 538 DVDs and 225 photos for evidential purposes and accommodated 1,235 visits by Police staff. In the first quarter of 2016 some 192 DVD and 22 photos have been provided to Surrey Police. A remote feed into the Force Control Room exists.

Clackets Services (Tandridge)

In the early 2000s Government Office Southeast (GOSE) funding of £91K was obtained to provide CCTV cameras in the north and south side car parks within the service area.

Currently these cameras are not monitored by staff and are pre-set to tour through pre-set positions. A request has been put forward to police on the East of the county to consider an offer by Clacket Lane Services to take over ownership, maintenance, and management of the system. Footage is only available to local officers by them attending the services.

Network Management Information Centre (NMIC) Leatherhead

Based in the Mole Valley Business Park, the NMIC's core aim is to monitor traffic flow around Surrey County Council area and not the monitoring or detection of crime and disorder. The management and maintenance of equipment and staffing is entirely funded by Surrey County Council.

The NMIC has the capability to view CCTV cameras in the following areas:

- Runnymede,
- Guildford,

- Reigate & Banstead,
- Highways England,
- NPAS and Automatic Number Plate Recognition (ANPR)

It does not have the capability to view cameras controlled by Woking Borough Council.

The NMIC uses ANPR technology to measure and monitor journey times between given points, but not for crime and disorder purposes. The NMIC are unable to record any footage due to the existing Security Industry Accreditation provisions and restrictions.

Surrey Police are able to view images from the NMIC via 8 Feeds into the FCR which formed part of the Olympic Games legacy.

Summary

Local Authority CCTV coverage is mainly in open space areas within town centres, however new cameras are brought on-line on a fairly regular basis and according to both replacement needs and shifting priorities. There are a number of informal and formal arrangements in place with the respective boroughs which include the provision of premises and staff which are funded by Surrey Police and a number of other locations which are entirely funded by local councils. This disparity produces inconsistency around financing and formal agreements such as local service level agreements (SLAs).

Most sites benefit from some form of police resources through estates and/or staffing provision and this ensures a right-of-access to the product. The notable exception is Runnymede which operates independently of any police resourcing. Surrey Police have however, for a number of years, been providing Elmbridge with £75K towards CCTV provision in the area. Elmbridge Council estimates that the true cost of delivery is much higher and have asked Surrey Police for an additional contribution of £80 – 100K. The PCC has met with the leaders of Elmbridge and Runnymede to discuss CCTV.

There is a pressing need to develop a clear CCTV strategy for the future within Surrey that includes short and longer term plans to include collaboration with Sussex and potentially other regional counties. In the short term there is a need to introduce standardised governance, funding formulas and working practices across the county together with improved efficiencies in process.

Further scoping work needs to take place with the 11 Borough and District Councils and County Council.

Next steps

- ACC Steve Barry has been tasked with undertaking a full review of CCTV provision across Surrey and producing a strategy. The review will include short, medium and long term plans for CCTV provision. He has stressed that this review will take considerable time to complete.

- Resources have already been identified within the Surrey Contact Command to carry out scoping work with the 11 district and borough councils to understand their plans and visions for the future in relation to CCTV. A report on this will be available in January 2017.
- C/Superintendent Jerry Westerman is currently negotiating with Elmbridge Council with regards to CCTV provision in the area and the PCC has asked for a briefing on the outcome of these negotiations.

RECOMMENDATION

That the Panel notes this report.

LEAD/ CONTACT OFFICER: Craig Jones
TELEPHONE NUMBER: 01483 637683
E-MAIL: Craig.Jones@surrey.pnn.police.uk