

7 December 2016

# Health and social care integration

**Councillor Helyn Clack, Cabinet Member for Wellbeing and  
Health**

**Victoria Heald, Health and Wellbeing Programme Manager  
Surrey County Council**

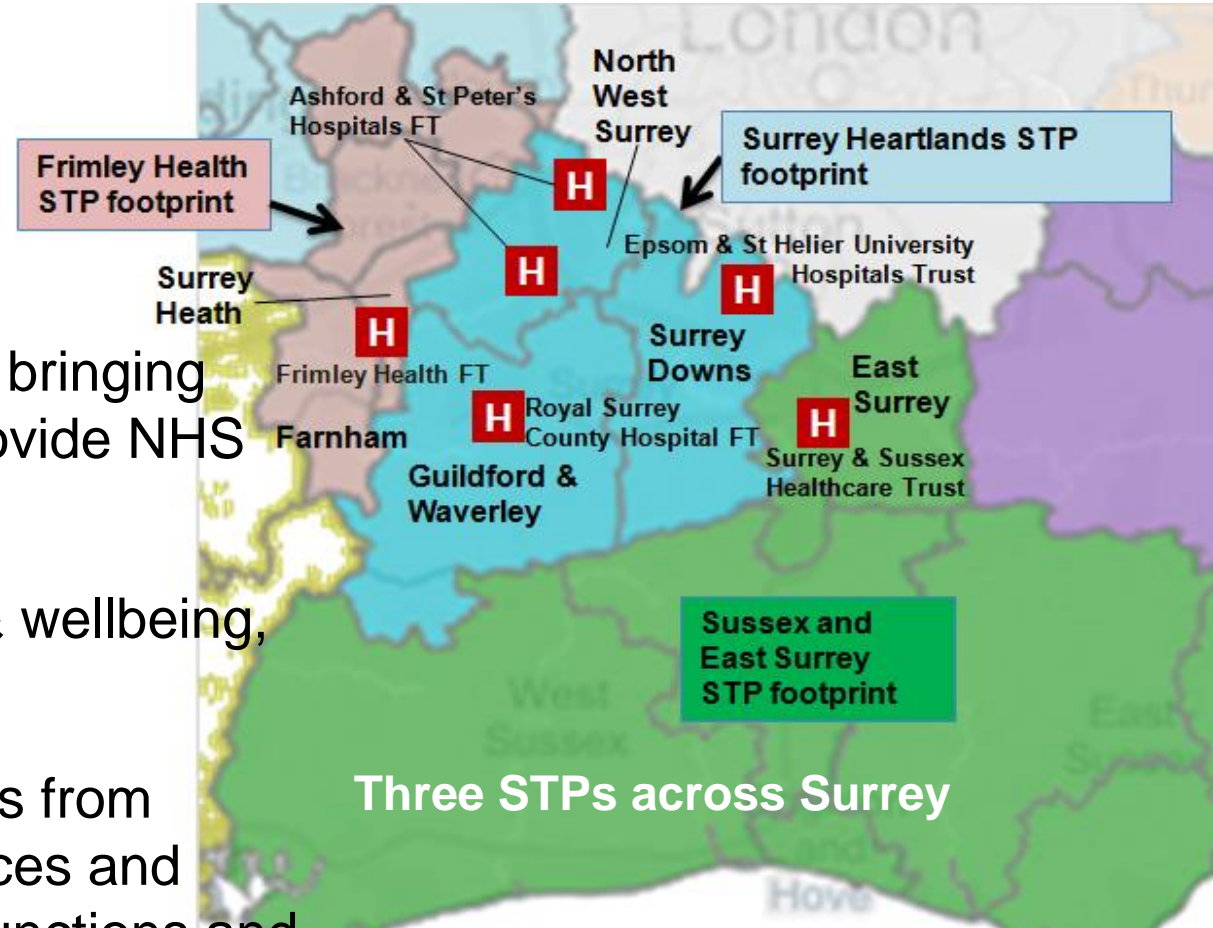


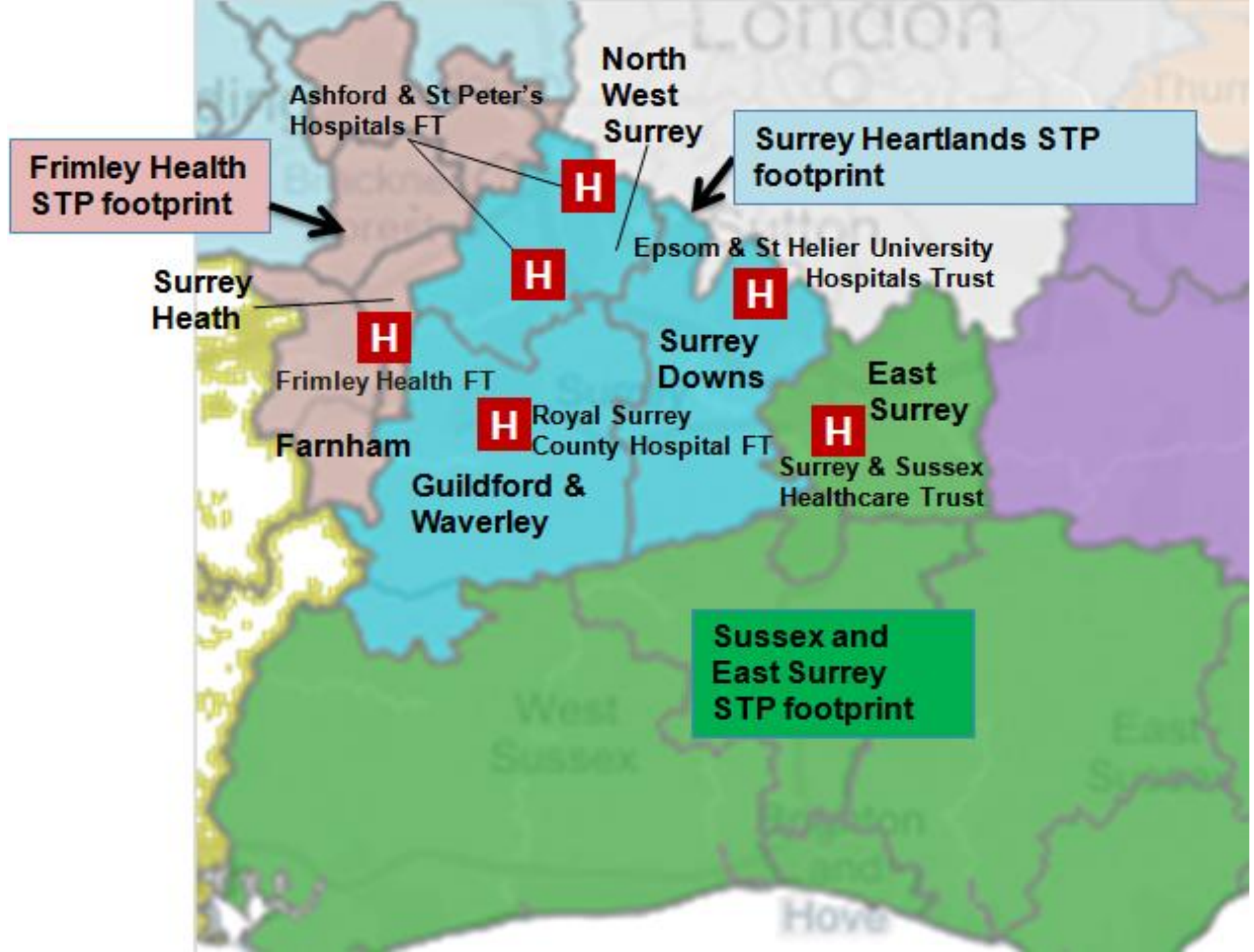
# What is health & social care integration?

Health, social and community care commissioners and providers working together to design and deliver services centred around people, not organisational boundaries

# Sustainability & Transformation Plans (STP)

- There are three STPs that cover Surrey:
  - Surrey Heartlands
  - Sussex and East Surrey
  - Frimley Health
- Five year, place-based plans – for the first time bringing together organisations that commission and provide NHS services to plan and develop solutions together
- Focussed on closing the ‘three gaps’ – health & wellbeing, care & quality, finance & efficiency
- Wide ranging plans covering a range of services from cancer services/pathways, out of hospital services and prevention, to consolidating business support functions and use of the public sector estate.
- Part of an NHS-led planning process **but** council involvement is crucial.





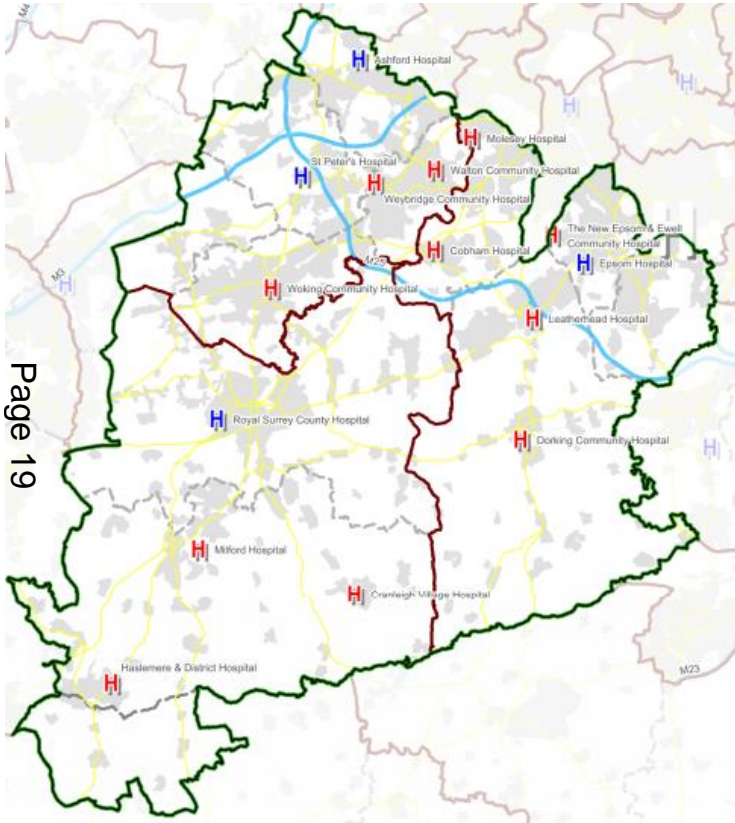


# STPs – networks of partnerships: eg Surrey Heartlands (covering Woking)

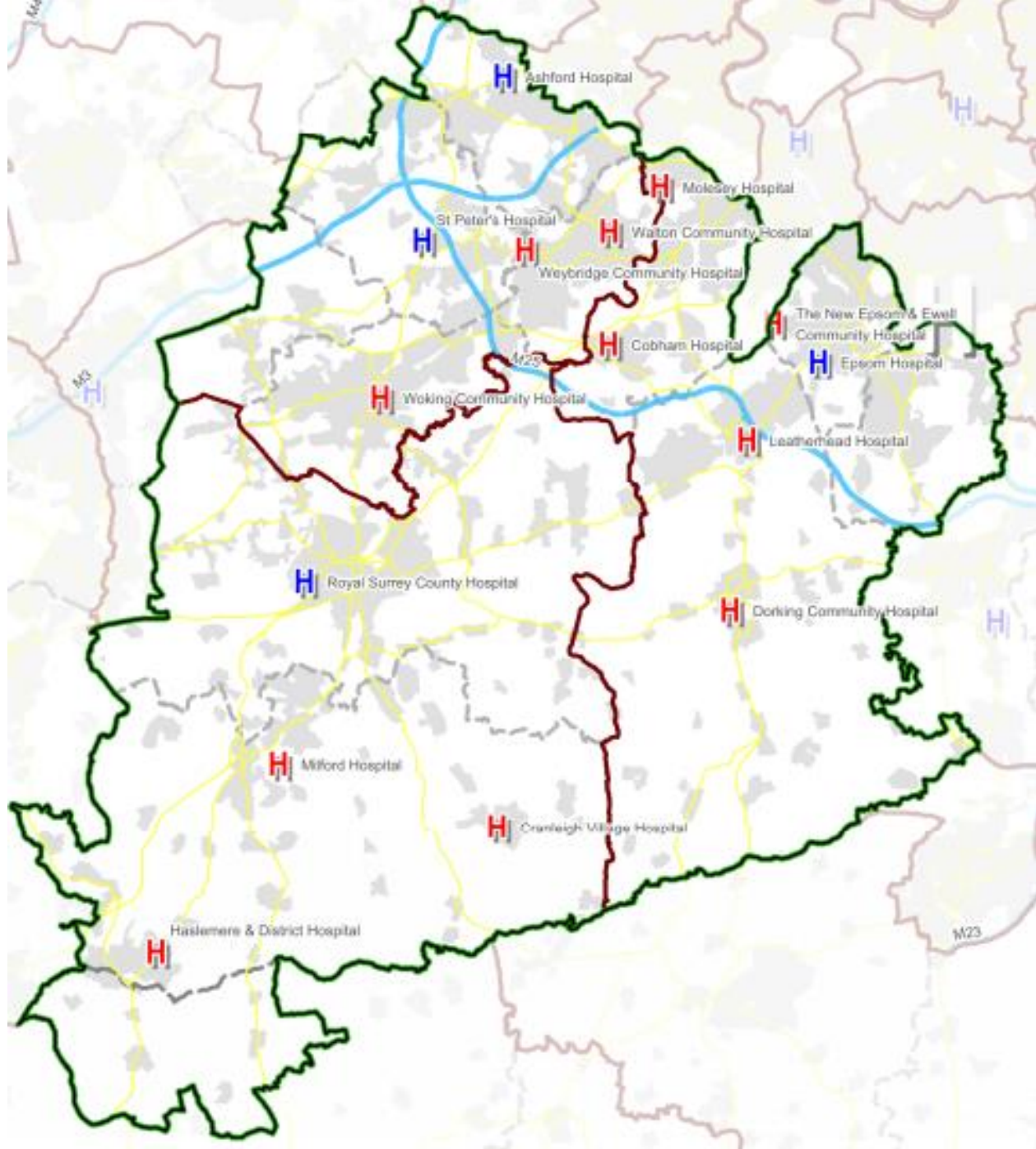
- 3 Clinical Commissioning Groups
- 684 GPs in 95 practices
- H** 4 acute hospital sites
- H** 11 community hospital sites
- 2 community services providers
- 1 mental health provider working from 4 in-patient sites and delivering community services from 22 sites
- 1 local authority (Surrey County Council) providing public health, adult & children's social services
- 7 District/Borough Councils

The vision: *“Our plan is to work together as one area to improve public services and make sure we have sustainable, high quality health and care services for the long term.”*

- To ensure all local residents have access to the same high quality care
- To promote self-care and encourage and support local people to take more responsibility for their healthcare
- To improve the way we provide services – with more care in the community, and single centres for some of the most specialist hospital services
- Working as one – moving towards one budget and one overall plan for the Surrey Heartlands area



**A population of 850,000 people**  
**Combined health funding in 2016/17 of £1bn**  
**Combined social care and public health budget of £328m**



# Surrey Heartlands - Workstreams

Out of hospital  
and primary  
care

Acute operating  
model

Prevention

Surrey  
Heartlands  
Academy

Cancer

Cardiovascular

Mental health

Women's and  
Children's

Musculoskeletal

Urgent and  
Emergency  
Care

Citizen led and  
engagement

Workforce

Business  
support services

One public  
estate

Digital



**SURREY**

# Why STPs?

To improve health and wellbeing outcomes for people

To ensure services are based on needs of the population rather than an organisation

People have told us they want to tell their story once – not countless times to different organisations

Here's what it means for people – please watch [Sam's story](#)



SURREY



# What is happening in Woking Borough?

- Bedser Hub in Woking Community Hospital
- Discharge to Assess
- Integration of hospital discharge, social care reablement and community healthcare rapid response
- Integrated Care Bureau
- Dementia Handy Person Service
- Shared Occupational Therapy resource
- Wellbeing Prescription (commencing 12 December 2016)

# Surrey has a complex health system

216 Pharmacies										
129 GP Surgeries										
South East Coast Ambulance Service (SECAmb)										
Surrey and Borders Partnership Trust (SABP)										
Virgin Care			Central Surrey Health				First Community Health Surrey			
Frimley Park NHS Foundation Trust		Royal Surrey County Hospital NHS Foundation Trust		Ashford and St Peter's NHS Foundation Trust		Epsom and St Helier University Hospitals NHS Trust		Surrey and Sussex Healthcare NHS Trust (SASH)		
North East Hampshire and Farnham CCG	Surrey Heath CCG		Guildford and Waverley CCG		North west Surrey CCG		Surrey Downs CCG		East Surrey CCG	
Surrey Heath BC	Waverley BC	Guildford BC	Woking BC	Runnymede BC	Spelthorne BC	Elmbridge BC	Epsom & Ewell BC	Mole Valley DC	Reigate & Banstead BC	Tandridge DC
Surrey Police										
Surrey County Council										

Page 24





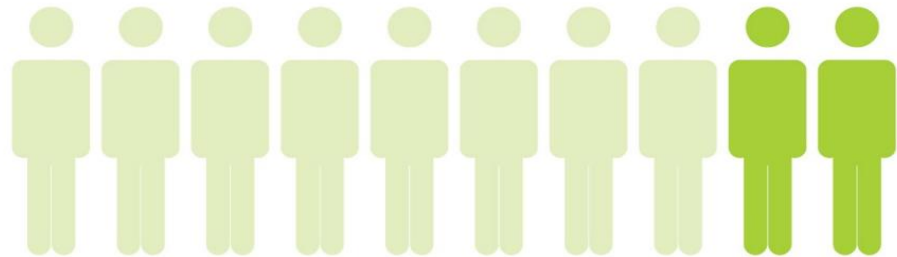
Cost of service going up and demand going up

££££££  
££££££  
££££££  
Services cost more in Surrey

# Cost and demand pressures

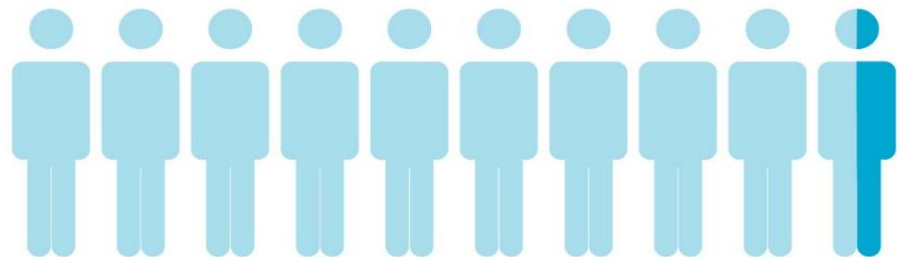
2016

In 4 years



220,000 people in Surrey are over 65  
18% of the Surrey population

+20,000 over 65



66,000 people in Surrey are over 80  
5% of the Surrey population

+6,500 over 80

# This is just the start...

...we are working to expand and scale up local integration plans.

- We will continue to engage and consult with local residents, stakeholders and members
- We are exploring how by pooling more funds we can accelerate the integration of services for better outcomes for people.
- We are joining up teams to provide more seamless services for people
- We are aligning and integrating key Surrey-wide commissioning
- We will work with Boroughs and Districts to shape the detail of the plans



# Discussion


**How does  
Woking  
Borough  
Council fit in?**

Are there any  
opportunities  
to engage?

Are there any  
workstreams  
Woking BC can  
engage with?



# Find out more

- **Health and Wellbeing Board** – next public meeting tomorrow 8 December 2016 at Woking Borough Council from 1 pm – 4 pm
- **Surrey Heartlands STP** - <http://www.nwsurreyccg.nhs.uk/surreyheartlands/Pages/default.aspx>
- **Healthy Surrey** - <http://www.healthysurrey.org.uk/>
- Follow us on Twitter @healthysurrey 

Contact – Victoria Heald [victoria.heald@surreycc.gov.uk](mailto:victoria.heald@surreycc.gov.uk)