

## PURPOSE

Ensure Surrey residents remain **healthy, safe and confident** about their future

Page 37

## VISION

**ONE** team for Surrey by 2022

## VALUES



**Listen**



**Responsibility**



**Trust**



**Respect**

## Context

We are committed to protecting the vital services our residents rely upon but this is becoming increasingly challenging. Surrey County Council has faced unprecedented increases in demand whilst central government grants has reduced significantly (£170m since 2010). We have worked hard to contain the costs and volume pressures, finding £450m worth of savings, but this is not enough. We still face a significant budget gap and are working hard as one team with our residents and partners to find a sustainable solution.



Changing birth rates and people moving into Surrey means that 11,000 more school places are expected to be needed by 2022. The Council also supports approximately 6,000 children at high risk and in need of social care intervention, and 900 looked after children, including 147 unaccompanied asylum seeking children.



Surrey's population is growing and their needs are becoming more complex, increasing demand on health and social care services. By 2022, there will be nearly 250,000 people aged over 65 in Surrey. The Council currently supports over 3,700 people with learning disabilities and 5,000 children with special educational needs and disability— these numbers are expected to continue to rise.



Surrey is a net contributor, paying more income tax to the Treasury than any area outside London. Surrey's economy expanded by 20% between 2011 and 2015, but there are critical challenges: roads are congested; employers struggle to attract staff with the right skills; and there is limited affordable housing. The council has also been given over 60 new responsibilities without proper funding to deliver.

## Our strategic goals

### 1. Wellbeing

**Everyone in Surrey has a great start to life and can live and age well**

To support this goal in 2017/18 we will

- Provide additional school places needed for the September 2017 school year
- Improve outcomes for children in need of support and protection
- Support families through the Surrey Family Support Programme
- Support our residents to live longer and live well by integrating health and social care services
- Enable people to stay well at home in their community and to return home sooner from hospital with the care they need

### 2. Economic prosperity

**Surrey's economy remains strong and sustainable**

To support this goal in 2017/18 we will

- Support young people to participate in education, training or employment
- Resurface and treat priority roads to ensure the resilience of our highway network
- Improve and renew priority pavements, particularly to support vulnerable users
- Increase waste recycling and reduce the amount produced and sent to landfill
- Support an infrastructure investment programme

### 3. Resident experience

**Residents in Surrey experience public services that are easy to use, responsive and value for money**

To support this goal in 2017/18 we will

- Enhance opportunities for residents to influence and shape council services
- Make better use of digital technology to improve services for residents
- Invest in flood and maintenance schemes
- Improve the satisfaction of families of children with special educational needs and disabilities with the support they receive
- Deliver the savings set out in the Medium Term Financial Plan

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