



LOCAL COMMITTEE (WAVERLEY)

PUBLIC QUESTION & RESPONSE 1

DATE: 23 June 2017

A question has been received from Malcolm Carter, Mayor of Haslemere Town Council.

Residents are unimpressed that changes to parking regulations take so long to implement when the need is urgent. Two areas which are particularly impacted are:

- a. The Hindhead Village where the lack of controls on parking has residents unable to access their homes and indiscriminate parking is common. This has been outstanding for two years.
- b. A parking review was promised once the station car park was built and businesses and residents still suffer.

My question to the Committee is this:

Can Surrey County Council confirm if these two areas are likely to be featured as part of the upcoming parking review?

Waverley is a large borough and that means that parking reviews have been conducted on a two year review cycle as opposed to the 12-18 month cycle that is the norm in other boroughs. One of the most labour intensive elements is dealing with the large level of public response that reviews of this kind invariably generate. It is the Parking Team's ambition to bring the review cycle in line with other boroughs.

It should be noted however, that undertaking borough wide reviews in this way remains the most cost effective method to deliver the service. By presenting the changes as part of a larger exercise, the cost of advertising is much less than if we were advertising individual schemes on a piecemeal basis.

Regarding London Road, Hindhead specifically, this location is one that was reported more frequently since the end of the 2015 review. Therefore we accept that there has been a long waiting time for these changes to be considered. Whilst we have made changes to the restrictions in London Road in previous reviews, the number of requests about has grown considerably over the last couple of years. However, we can assure residents that there will be a significant proposal for new parking restrictions in London Road, that will be taken to committee in September and the parking officer is meeting with key representatives, including Mr Carter and the divisional member Mr Harmer on 4th July to discuss this.

With regards to the area around the station; the parking team is considering a number of requests that they have received from residents in this area as part of the parking review. The parking officer will be happy to provide Mr Carter with an update when they meet.