‘Supporting People’ as it was originally branded, was launched on 1 April 2003 as the government’s national programme for housing related support. It was a partnership programme of joint working relationships with service providers and partner agencies such as boroughs, districts, probation and health. The programme was initially managed by a discrete team of commissioners and a national monitoring system.

The funding was originally ring-fenced by government but this has since been removed. In 2012 a decision was made to bring housing related support and the associated budget into Adult Social Care.

The County Council provides Housing Related Support funding to providers who then deliver services to their residents. The current Housing Related Support budget is £9m on rolling contracts.

Providers are voluntary and community organisations, housing associations, borough and district councils who deliver services to residents via a scheme manager/warden - the Council’s funding is a contribution towards the cost of employing the scheme manager/warden. Services are delivered in purpose-built schemes or by visiting support in the community.

Housing Related Support services include help with obtaining benefits and managing money; support to improve safety, health and wellbeing; help to avoid social isolation; to access mainstream services, manage everyday tasks, to develop new skills and move into employment. Housing Related Support services do not provide personal care. There are two streams to which funds flow:

- Older people and people with disabilities
- Socially excluded

Continued cuts to funding, rising costs and increasing demand for key services means the need for Surrey County Council to find savings has reached unprecedented levels. Adult Social Care has delivered £246m of savings over the last seven years, in order to manage huge pressures on the service including demand in excess of £20m per annum, and has a further allocated saving of £26m for 2017/18. This has resulted in a continuous focus on efficiencies and changes to delivery to provide the services our residents need within available resources.
Housing Related Support funding is no longer ring fenced and future practice will be guided by our duties under the Care Act 2014 and the wellbeing principle. Individuals with an on-going need for support will be able to ask for an assessment and those meeting the Care Act eligibility criteria will receive funding through a personal budget. This will ensure everyone is treated consistently under the Care Act and is assessed based on their current need.

By implementing these changes to the future funding of Housing Related Support savings of £3.7m will be achieved. These changes will mean a shift from the current universal offer, to target the limited funding the Council has available on those adults with eligible needs and the socially excluded.

**RECOMMENDATIONS:**

It is recommended Cabinet agree that:

1. Surrey County Council will no longer provide funding for Housing Related Support for people with learning, physical and sensory disabilities and services for older people; and

2. Surrey County Council will continue to fund Housing Related Support for the socially excluded - those with mental health issues, those who are homeless or at risk of homelessness, ex-offenders and the gypsy and traveller community.

**REASON FOR RECOMMENDATIONS:**

The recommendation to cease Housing Related Support funding for older people and people with disabilities is made for the following reasons:

1. It will deliver an estimated saving of £2.8m (70% of the budget) based on the planning assumption that 30% of the budget will be needed in locality teams to meet an increase in demand from eligible needs of residents.

2. It will cease any dual funding, where Surrey County Council is funding a care package and Housing Related Support for an individual, and will mean we assess people based on their current need.

3. Local information and support is available to residents in their communities and online should they need to find out about care, community and health information and support available.

4. Evidence obtained from all other local authorities that were able to provide benchmarking information demonstrates they have already ceased and/or remodelled provision.

5. Residents will be able to ask for an assessment; if they have eligible needs they will receive a personal budget.

6. It is aligned with the Council’s Family, Friends and Communities approach to maintaining wellbeing and independence.

The recommendation to continue funding Housing Related Support services for socially excluded and disadvantaged people is made for the following reasons:
1. In November 2016, Cabinet agreed housing related support services for socially excluded groups should be protected.

2. A co-designed, transparent approach has been taken with district and borough colleagues, providers and wider stakeholders.

3. The recommendation will deliver a saving of £0.9m (20% of budget) to be delivered with the minimum impact on people who use services and carers.

DETAILS:

Context

1. There is a significant amount of local information and support now available from the service to any resident supported by local communities and online. SCC believes that it is the right time to review how Housing Related Support is funded although it will mean some difficult decisions.

2. Housing Related Support providers are facing ongoing cuts as a result of the government’s supported housing welfare benefits reforms. Providers are also concerned that an unintended consequence of our proposals will be that it may impact on their ‘exempt accommodation’ status for housing benefit entitlement.

Proposals for the future funding of Housing Related Support

3. An options appraisal was shared with providers in March 2016. Surrey opted for an across the board renegotiation as part of the Adult Social Care contract and grants review during summer 2016. Housing Related Support for disabled and older people achieved a 21% saving of £1,168,000, whilst renegotiations for Housing Related Support for the social excluded achieved a 7% saving of £372,000.

4. In response to the need to find additional savings, Adult Social Care made further proposals around Housing Related Support which were agreed at a Cabinet workshop in November 2016.

5. The first of these proposals was that SCC decommissions all housing related support funding for services for people with learning, physical and sensory disabilities and services for older people. Future funding will be provided via a ‘personal budget’ where an individual is assessed as having eligible needs qualifying for support under the Care Act eligibility criteria. This is the proposal that was consulted upon. The proposal will mean a shift from the current universal offer to targeted support for those adults with eligible needs.

6. The second of the proposals was for a new approach for housing related preventative services for socially excluded and disadvantaged people who are less likely to be in contact with statutory health and social care services. This includes those with mental health issues, people who are homeless, ex-offenders and the gypsy and traveller community.

7. It is proposed that 80% of the socially excluded Housing Related Support budget will be retained as will 30% of the budget allocation for older people and people with disabilities.
Housing Related Support Provision in Surrey

8. There are approximately 4,431 older people and people with disabilities in Surrey who are currently in receipt of Housing Related Support services (4,094 older people + 241 people with a learning disability + 96 people with a physical sensory disability).

9. A further approximate 1,247 people are in receipt of Housing Related Support services for the socially excluded (327 mental health + 895 single homeless + 25 ex-offenders).

<table>
<thead>
<tr>
<th>Services</th>
<th>Number of Services</th>
<th>Number of People</th>
</tr>
</thead>
<tbody>
<tr>
<td>Older People</td>
<td>21</td>
<td>4,094</td>
</tr>
<tr>
<td>People with Learning Disabilities</td>
<td>14</td>
<td>241</td>
</tr>
<tr>
<td>People with Physical &amp; Sensory Disabilities</td>
<td>5</td>
<td>96</td>
</tr>
<tr>
<td><strong>Sub Total</strong></td>
<td><strong>40</strong></td>
<td><strong>4,431</strong></td>
</tr>
<tr>
<td>Socially Excluded:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mental Health</td>
<td>11</td>
<td>327</td>
</tr>
<tr>
<td>Single Homeless</td>
<td>15</td>
<td>895</td>
</tr>
<tr>
<td>Ex-offenders</td>
<td>1</td>
<td>25</td>
</tr>
<tr>
<td><strong>Sub Total</strong></td>
<td><strong>27</strong></td>
<td><strong>1,247</strong></td>
</tr>
<tr>
<td><strong>Grand Total</strong></td>
<td><strong>67</strong></td>
<td><strong>5,678</strong></td>
</tr>
</tbody>
</table>

Benchmarking with other local authorities

10. Annex 1 summarises the approach taken by other local authorities to their Housing Related Support provision. This shows that all have already ceased their Housing Related Support provision for disabled and older people but retain some floating support and provision for the socially excluded groups. Floating support services are short term and have the flexibility to support people wherever they live. These services are temporary and ‘float away’ when no longer needed. A case study from Warwickshire is also included.

Likely impact of ceasing funding for older people and people with disabilities

11. Providers meet the costs of employing a scheme manager/warden through various income streams, including rent, service charges, charitable funds and the County Council’s Housing Related Support contribution. Housing Related Support is capped at £11 per person per week for older people and 10 hours per person per week for people with a disability. Annex 2 illustrates the value of the County Council’s Housing Related Support contracts for providers.

12. Withdrawal of Housing Related Support funding will not necessarily mean the service will end or that the scheme manager/warden service will be
withdrawn. It will very much depend upon the provider’s response to the Council’s decision. Providers may find alternative funding streams to retain the service unchanged, they may reduce or remodel their offer.

13. Providers were asked whether they planned to continue to offer Housing Related Support services if the funding from SCC ceases and how they would fund them. 16 of the 40 providers responded:
   • Maintaining service through new or increased charges/exploring alternative funding (six providers)
   • Don't know/currently reviewing position (six providers)
   • Withdrawal/change support services (four providers)

CONSULTATION:

Housing Related Support for older people and people with disabilities

14. Older people and people with disabilities who currently receive Housing Related Support services funded by SCC were consulted on the Council’s plans for future funding. The following questions were asked:
   Q1 What really matters to you in relation to helping you meet your Housing Related Support needs?
   Q2 In the last month how often have you had help to meet your Housing Related Support needs?
   Q3 To what extent do you agree, or disagree, with the proposal that: “Surrey County Council will no longer provide funding for Housing Related Support. This may mean your Housing Related Support will cease.

If you have an on-going need for support you will be able to ask Adult Social Care for an assessment of your needs. If, as a result of this assessment, you qualify for support under the Care Act eligibility criteria, you will receive funding through a personal budget from Surrey County Council”

Q4 If Surrey County Council’s proposal is agreed, and your Housing Related Support ceases, will you ask Adult Social Care for an assessment of your care and support needs?

Q5 If Surrey County Council’s proposal is agreed, how do you think this will impact on you?

15. An eight week provider-led consultation was conducted from 19 June to 13 August 2017. This included:
   • A message to leaders across the health and social care system.
   • A letter, questionnaire and pre-paid envelope distributed by providers to residents. 1,896 responses were received (40% response rate).
   • 48 consultation events were attended by 1,097 residents supported by their provider and Adult Social Care Commissioning Manager.
   • An online questionnaire for ‘other interested parties’ on the SurreySays website - 99 responses were received.
   • Correspondence to the housingrelatedsupport@surreycc.gov.uk mailbox – 27 responses were received.
A consultation event for providers held on 10 August - 29 providers attended.

Engagement with Clinical Commissioning Groups (CCGs).

16. A detailed analysis of the feedback from residents is included in Annex 3. It can be summarised as follows:

Q1. What really matters to you in relation to helping you meet your Housing Related Support needs? The most important service for residents was “Access to an emergency alarm service to call for help if needed” with 82% of responses (1,554 people), followed by “Help to resolve any problems and to access information, advice and support” with 74% of responses (1,400 people).

Q2. How often do you use these services? 25% of residents stated they use the service daily and 25% use the service weekly. Another 32% stated they use it less than once a week and the remaining 18% didn’t answer.

Q3. To what extent do you agree, or disagree, with the proposal? 62% of responses (1,179 people) disagreed to some extent with the proposal. 20% of residents (377 people) agreed to some extent with the proposal.

Q4. If Surrey County Council’s proposal is agreed, and your Housing Related Support ceases, will you ask Adult Social Care for an assessment of your care and support needs? 49% of all responses said they would ask for an assessment and a further 27% said they were not sure.

Q5. If Surrey County Council’s proposal is agreed, how do you think this will impact on you? 72% of residents (1,396 people) thought it would impact them to some extent.

17. Residents were invited to include their comments on the questionnaire. These comments have been distilled into key themes of which the top 10 are summarised in the table below. A sample of residents’ comments are included in Annex 3 to provide a flavour of the feelings being expressed.

**Figure 2 – What residents told us in their comments on the questionnaire**

<table>
<thead>
<tr>
<th>Rank</th>
<th>Theme</th>
<th>Number of residents who commented upon each theme</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Having a warden is important to me e.g. familiar face, reassurance, talk about my worries, advice and signposts to other services, provides a sense of community</td>
<td>656</td>
</tr>
<tr>
<td>2.</td>
<td>I need the support Housing Related Support provides to remain independent</td>
<td>366</td>
</tr>
<tr>
<td>3.</td>
<td>Having support available when I need it is important</td>
<td>232</td>
</tr>
<tr>
<td>4.</td>
<td>I have a health/mental health issue or a disability</td>
<td>222</td>
</tr>
</tbody>
</table>
or I am liable to fall and value the support

5. I may ask for support as my needs increase in the future

6. Having an emergency alarm system is important to me

7. I am concerned that Adult Social Care cannot provide the support I need, or I am confused/stressed about the assessment process

8. I moved to sheltered accommodation because of the support it provides

9. Without Housing Related Support I will become isolated and lonely

10. Staff resolve maintenance issues for me

What ‘other interested parties’ told us

18. The Council invited feedback from other interested parties - family, friends, carers, providers, district and borough councils, CCGs, MPs, user led groups - through a number of channels. Of the 99 online questionnaire responses, 79% of responses disagreed to some extent with the proposal whilst 20% of responses agreed to some extent. Of the 29 providers attending the consultation event on 10 August, 28 disagreed with the proposal to some extent whilst one provider tended to agree.

19. A detailed analysis of feedback from ‘other interested parties’ is included in Annex 4 together with quotations to provide a flavour of the feelings being expressed. The following table summarises the key themes identified by ‘other interested parties’ - the numbers are for reference purposes only and do not imply any ranking.

Figure 3 – What ‘other interested parties’ told us in their comments

<table>
<thead>
<tr>
<th></th>
<th>Potential loss of a preventative service which provides practical and emotional support to help people remain independent in their own homes.</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>Potential impact upon individual’s wellbeing, with social isolation and loss of a sense of community.</td>
</tr>
<tr>
<td>3</td>
<td>Potential increase in demand on adult social care, health, other public services and the voluntary, community and faith sector.</td>
</tr>
<tr>
<td>4</td>
<td>Potential impact on hospital admission and discharge.</td>
</tr>
<tr>
<td>5</td>
<td>Reputational and relationship damage undermining the health and social care integration agenda.</td>
</tr>
<tr>
<td>6</td>
<td>Impact upon provider’s business viability, particularly in context of other potential changes, which could mean a loss of specialist supported housing as providers remodel into general housing stock.</td>
</tr>
<tr>
<td>7</td>
<td>Some sheltered housing schemes include significant numbers of the socially excluded, as local housing authorities have duty to house – these individuals can be difficult to engage and present mental health and substance misuse challenges.</td>
</tr>
<tr>
<td>8</td>
<td>Concern about Adult Social Care’s capacity to undertake assessments</td>
</tr>
</tbody>
</table>
before end March 2018 and to provide the support required.

<table>
<thead>
<tr>
<th>9.</th>
<th>Concern about on-going support for people who don’t meet the eligibility criteria.</th>
</tr>
</thead>
<tbody>
<tr>
<td>10.</td>
<td>The implementation of any changes to future funding need to be robust and well managed.</td>
</tr>
</tbody>
</table>

**Housing Related Support for socially excluded and disadvantaged people**

20. Adult Social Care commissioners have been working with providers, chief housing officers, people who use services and carers and other key stakeholders to agree the best way to reshape services and to save 20% from the Housing Related Support socially excluded total budget. This includes contracts held across Surrey for the following groups:

- Mental health
- Single homeless, including single homeless women
- Ex-offenders
- Floating support: including generic, learning disability and Gypsy Roma Traveller (GRT) groups

21. Six options were evaluated and this evaluation is included in Annex 5. Options 1-3 are commissioning models whilst options 4-6 are options for funding reductions as follows:

- Option 1: Joint commissioning model: District and borough councils take the lead on commissioning Housing Related Support services for socially excluded groups.
- Option 2: Joint commissioning model: Adult Social Care continue to take the lead on commissioning services and works with district and borough councils and health to join up and maximise funding streams related to homelessness, health and supported living for socially excluded groups.
- Option 3: Local lead provider model.
- Option 4: Decommission all floating support services.
- Option 5: 20% off all contracts across the board.
- Option 6: Service rationalisation: a mixed approach.

22. The proposed way forward is based on the principle that different districts and boroughs have different local needs around socially excluded groups and need local solutions to achieve equity of outcomes across Surrey. The proposal is to:

- Protect accommodation based services (a 10% savings target on these contracts).
- Work with districts and boroughs to have a joint approach to floating support to prevent homelessness and support mental health, enabling a 50% saving to the adult social care budget.
- Decommission services that are not strategically relevant.

**Figure 4 – How the 20% savings for the socially excluded will be achieved**
### Category | % saving | Savings in 18/19 | Forecast savings
--- | --- | --- | ---
Savings already achieved | | | -£66,400
Decommission services that are not strategically relevant | | -£89,311 | -£89,311
Floating Support - Generic | 50% | -£414,409 | -£414,409
Floating Support - Specialised | 20% | -£18,290 | -£18,290
Accommodation Based Support and Supported Living | 10% | -£155,846 | -£155,846
Accommodation Based Support Single Homeless | 10% | -£198,809 | -£198,809
**TOTAL** | | **-£876,664** | **-£943,064**

**Adults and Health Select Committee**

23. Adults and Health Select Committee considered the Housing Related Support proposals on 14 July 2017. The Committee’s recommendations have been reflected in this paper.

**RISK MANAGEMENT AND IMPLICATIONS:**

24. Risk of potential loss of a preventative service which provides practical and emotional support to help people remain independent in their own homes. Mitigating actions:

- Residents currently in receipt of Housing Related Support will be able to ask for an assessment of their eligible needs.
- The Council will work with providers to identify residents who are likely to have eligible support needs and encourage them to ask for an assessment.
- As part of the assessment process, Adult Social Care will signpost people towards support available in the local community.
- Adult Social Care will work with providers to grow their knowledge of support available in their local community so they can signpost residents.

25. Housing Related Support is used by some providers to contribute towards funding their community alarm provision. There is a risk that ceasing Housing Related Support may impact resident’s community alarm provision. Mitigating actions:

- If an individual has an eligible need then provision of their community alarm would be considered as part of their package of care.
- Adult Social Care has a number of funding streams for community alarms of which Housing Related Support is one. The Technology Enabled Care (TEC) programme will look at the Council’s longer term strategy for technology as part of solutions offered to people eligible for support. This will include reviewing telecare, community alarms and other forms of technology.
• The Council has committed to continue funding the community alarm schemes which are currently in place with a number of providers at the existing agreed level for 2017/18 whilst they are reviewed as part of Adult Social Care’s future approach to TEC.

26. Risk of potential increase in demand on adult social care, health, other public services and the voluntary, community and faith sector. Mitigating actions:

• Adult Social Care will continue to be open and transparent with partners about any changes to future funding.
• Future funding will be provided through a personal budget where an individual is assessed as having eligible needs qualifying for support under the Care Act criteria, thus reducing demand on other services.
• Adult Social Care will continue to invest resources in growing the community resources available to support residents through our Family, Friends and Communities approach.

27. Risk of reputational and relationship damage with partners undermining the health and social care integration agenda. Mitigating actions:

• Adult Social Care will continue to be open and transparent with partners about any changes to future funding.
• We will continue to work with providers to communicate with residents and implement any changes.
• The Council will retain a significant investment in Housing Related Support services for socially excluded and disadvantaged people.

28. Risk of impact upon provider’s business viability, particularly in context of other potential changes ie Government Supported Housing Welfare Benefits Reforms and Exempt Accommodation, which could mean a loss of specialist supported housing as providers remodel into general housing stock. Mitigating actions:

• The Council will retain a significant investment in Housing Related Support services for socially excluded and disadvantaged people.
• Providers will be given 6-months’ notice of any changes to the future funding of Housing Related Support in line with commitments in the Surrey Compact and have been aware of this proposal since November 2016.
• The Council has contributed to the government’s Supported Housing Welfare Benefits Reforms consultation.
• Adult Social Care has engaged with Housing Benefit Officers in the borough and district councils with regard to Exempt Accommodation.
• Adult Social Care will write to providers in late 2018 to assess the impact of the decision with respect to the number of supported housing schemes available, the number of residents supported and the hours and/or range of support available.

29. Risk that Adult Social Care will not have sufficient capacity to undertake assessments before end March 2018. Mitigating actions:

• The Council will ask providers whether they plan to continue to offer Housing Related Support services if the funding ceases – this will
enable Adult Social Care to prioritise assessments where providers plan to withdraw or remodel their offer.

- Adult Social Care will use the new on-line Checklist to identify likelihood of eligibility.
- Up to £250,000 of the savings may be allocated to cover additional assessment costs in implementing the proposals.

### Financial and Value for Money Implications

30. Adult Social Care’s planning assumption is that the proposed changes for older people and people with disabilities will save the County Council £2,793,802. This represents 70% of the Housing Related Support budget for older people and people with disabilities. This is based upon an assumption that services will be decommissioned and 30% of the current budget will still be required in the Adult Social Care locality teams to meet eligible needs. As officers work through the individual assessments, it could transpire that more or less of the current budget is required to meet eligible needs.

31. The planned saving for services for socially excluded and disadvantaged people is £943,575 which represents 20% of the Housing Related Support budget for the socially excluded.

32. The savings from the two elements is £3,737,377 as set out in table below and in the Adult Social Care Medium Term Financial Plan.

#### Figure 5 – Summary of proposed Housing Related Support savings

<table>
<thead>
<tr>
<th>Housing Related Support Budget</th>
<th>17/18 Budget</th>
<th>Savings in 18/19</th>
<th>Remaining Budget</th>
</tr>
</thead>
<tbody>
<tr>
<td>Older people and people with disabilities</td>
<td>£4,250,627</td>
<td>£2,793,802</td>
<td>£1,456,825 (required by Adult Social Care locality teams to meet eligible need)</td>
</tr>
<tr>
<td>Socially excluded</td>
<td>£4,717,875</td>
<td>£943,575</td>
<td>£3,774,300</td>
</tr>
<tr>
<td>Total</td>
<td>£8,968,502</td>
<td>£3,737,377</td>
<td>£5,231,125</td>
</tr>
</tbody>
</table>

### Section 151 Officer Commentary

33. The County Council is facing a very serious financial situation whereby there are still substantial actions required to achieve a balanced budget in the current year and a sustainable budget plan for future years.

34. The proposals to cease or reduce Housing Related Support services set out in this paper will deliver £3.7m of savings that are already included in the Council’s Medium Term Financial Plan (MTFP). The changes proposed are therefore important in helping the Council to achieve a sustainable budget.

35. If the recommendations were not approved then alternative savings at short notice would need to be identified for Adult Social Care that may have a much greater impact on service delivery to Surrey’s residents. Therefore, the
Section 151 Officer supports the proposals set out in this paper which deliver the savings budgeted in the MTFP.

**Legal Implications – Monitoring Officer**

36. In making this decision Members will need to balance all relevant considerations, including financial considerations and the matters set out below, and be satisfied that the proposals will allow the Council to meet its statutory duties while making the required savings.

37. There is a clear expectation in public law that a council should carry out a consultation process whenever it is considering making any significant changes to service provision especially where it is proposed that a service is withdrawn. The consultation process for these proposals began on 19 June 2017 and continued until 13 August 2017. The relevant material was made available to consultees in various ways and care was taken to ensure that it was presented in a format that could be readily understood. Written material was supplemented by group meetings and provider events. Members must take the outcome of the consultation into consideration, and to assist Members in this, a summary of the consultation outcomes is annexed to this report. Members must give due regard to the results of the consultation together with the Service’s comments about mitigating actions and conscientiously take these matters into account when reaching a decision.

38. The public sector equality duty applies to the decision that the Cabinet is being asked to make. This requires the Council to have due regard to the need to advance equality of opportunity for people with protected characteristics, foster good relations between such groups and eliminate any unlawful discrimination. These matters are dealt with in the equalities paragraphs of this report and the Equality Impact Assessment (EIA). Members will see that negative impacts have been identified and will need to take account of these and the mitigating actions that have been suggested in the action plan.

**Equalities and Diversity**

39. An EIA of these proposals was completed and published on the Council’s equalities webpage in March 2017. It was reviewed in August 2017 in light of the consultation outcomes. Key impacts on people with protected characteristics and mitigating actions planned are set out in the Equality Impact Assessment which is included in Annex 7.

40. It is acknowledged that changes in the future funding of Housing Related Support will mean there are some potential negative impacts for people with age and disability characteristic that cannot be mitigated. The reduced investment in preventive services may mean some people find it more challenging to remain independent in their community; it may lead to a rise in hospital and residential care admissions; an increase in loneliness and social isolation; and even homelessness, rough sleeping and associated health problems.

**Safeguarding responsibilities for vulnerable children and adults implications**
41. Adult Social Care has established and robust safeguarding procedures in place for all adults in Surrey. The assessment process will identify any previously unidentified safeguarding concerns.

Public Health implications

42. If providers reduce or cease Housing Related Support services for older people and people with disabilities in response to the Council’s decision then there are some potential risks for the physical and emotional health outcomes of those that would no longer receive support. It may also increase their use of health services. Encouragingly, the continued funding for socially excluded groups means support will continue for those with the poorest health outcomes.

WHAT HAPPENS NEXT:

43. If the proposal for Housing Related Support for people with learning, physical and sensory disabilities and older people is agreed by Cabinet the high level timeline and next steps will be:

1 October 2017:
- Write to providers explaining the decision, giving six-months’ notice in line with commitments in the Surrey Compact and asking them to confirm their future plans by end November 2017.

1 October 2017 to 31 March 2018
- Write to residents explaining the decision, how they can request an assessment, providing an explanation of advocacy and eligibility and setting out details of Surrey Information Point/online tools etc.
- Undertake a needs and financial assessment for residents requesting an assessment. Residents requesting an assessment will also be given advice and information on local community resources which are available to support them.

1 April 2018
- Housing Related Support funding ceases for older people and people with learning, physical and sensory disabilities.

44. If the proposals for Housing Related Support for socially excluded groups is agreed by Cabinet in September 2017, the timeline will be:

- 1 October 2017 – six months’ notice given to providers of changes to funding
- 1 April 2018 – Housing Related Support funding changes for socially excluded groups

Contact Officer:

Kathryn Pyper, Senior Programme Manager, Adult Social Care
T: 020 8541 7076   M: 07976 562995
E: kathryn.pyper@surreycc.gov.uk
Consulted:

There has been extensive engagement and consultation on the issues with the following stakeholders:

- Adults and Health Select Committee
- Borough and District Chief Housing Officers
- Clinical Commissioning Groups
- Members of the public
- Providers of Housing Related Support services
- Residents currently in receipt of Housing Related Support services
- User groups

Annexes:

Annex 1 Benchmarking with other local authorities
Annex 2 Spread of value of Housing Related Support contracts for older people and people with disabilities
Annex 3 Analysis of feedback from residents to the consultation
Annex 4 Analysis of feedback from ‘other interested parties’ to the consultation
Annex 5 Socially excluded and disadvantaged people - analysis of needs and option evaluation
Annex 6 Planning assumption for 70% saving on Housing Related Support budget for older people and people with disabilities
Annex 7 Equality Impact Assessment

Sources/background papers:

None