



**Surrey Local Pension Board
17th January 2019**

Administration Performance Report Quarter 3

Recommendations:

The Board is asked to **note** the content of this report and **make recommendations** to the Pension Fund Committee if appropriate.

Background

1. Although there has been steady decline in the figures as reported, officers have not analysed them too closely as the Chairman of the Local Pension Board, officers and the Pension Section are collaborating on an exercise to re-model the reporting system so that it better reflects the volume of work being undertaken.
2. Metrics are the key to effective pension administration and accurate figures will give the Local Pension Board a better idea of where we are now and help them to identify the areas that need to be addressed in order for performance to improve going forward.

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Sources/background papers:

Annexes:

1. 2018/19 Quarter 3 APR Report

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