

*County Council Meeting – 5 February 2019***REPORT OF THE CABINET**

The Cabinet met on 18 December 2018 and 29 January 2019.

In accordance with the Constitution, Members can ask questions of the appropriate Cabinet Member, seek clarification or make a statement on any of these issues without giving notice.

The minutes containing the individual decisions for 18 December meeting is included within the agenda at item 12. The Minutes of 29 January will be made available as a supplement to the agenda. Any Cabinet responses to Committee reports are included in or appended to the minutes. If any Member wishes to raise a question or make a statement on any of the matters in the minutes, notice must be given to Democratic Services by 12 noon on the last working day before the County Council meeting (Monday 4 February 2019).

For members of the public all non-confidential reports are available on the web site (www.surreycc.gov.uk) or on request from Democratic Services.

REPORT FOR INFORMATION / DISCUSSION**A. LOCAL GOVERNMENT OMBUDSMAN**

The Monitoring Officer presented her report and gave background details to the complaint, which arose from the Council's failings in dealing with a previous complaint about educational provision for a child with special educational needs. She explained that a number of changes to processes had been put in place to ensure that this particular issue did not reoccur. The Local Government Ombudsman (LGO) was fully satisfied that appropriate assessments had been carried out to ensure that there had not been any significant impact on the child's educational attainment. Statutory notices had been published in two newspapers and all Members of the Council would receive a copy of the Ombudsman's report.

The Leader of the Council extended his apologies for the failings in the handling of the original complaint and was pleased that changes had now been put in place and the child was receiving support. It was requested that all complaints that involve the LGO are also sent to the relevant Cabinet Member in order that they can keep track of it.

RESOLVED:

1. That the Ombudsman's report and the steps taken by the service to address the findings was noted.
2. That no further action should be taken.
3. That the Monitoring Officer would bring her report to the attention of all councillors was noted.
4. That all future complaints raised with the Ombudsman be notified to the relevant Cabinet Member.

Mr Tim Oliver, Leader of the Council
28 January 2019

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