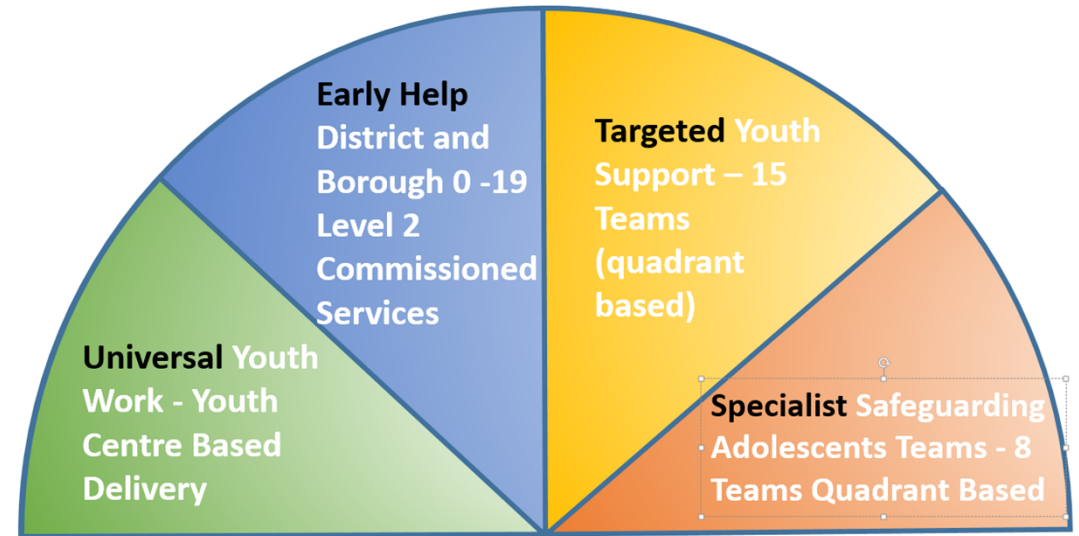


# The Surrey County Council Youth Offer

The Surrey Safeguarding Partnership has established the 4 levels of Need for children, young people and families as **Universal (level 1)**, **Early Help (level 2)**, **Targeted Support (level 3)** and **Specialist (level 4)**

The term **‘Youth Offer’** is used to describe the range of services for young people that are provided by Surrey County Council for each level of need.

The transformation of Children and Family Services has created new teams to ensure Young People who need additional support get it at the right time and in the right way from either Targeted Youth Support Teams or the Safeguarding Adolescence Teams. The level 2 Early Help 0-19 offer is also being recommissioned to create a lead provider in each District and Borough for young people who need help early when issues occur. The Public Health approach to reducing serious youth violence and knife crime requires effective arrangements across all the levels of need and has informed the creation of the new model. These new services do not deliver universal, open access Youth Work such as Youth Centres. Open access universal youth work is provided in some areas by the existing Surrey County Council Youth Service but in many areas open access youth work is already delivered by the voluntary and community sector. The voluntary and community sector also supports Young People who need additional support with more details available on the Surrey County Council Family Information Website. The following diagram describes the Surrey County Council Youth Offer against each of the levels of need.



## Universal Youth Work

Universal Youth Work is open to all young people and is provided by Youth Work practitioners in a number of Youth Centres across Surrey. Universal Youth Work often uses activities as a way to engage young people, young people do not need to be referred to the Youth Centre and can access the programme of activities for little or no cost. In Surrey, a number of centres are now run by the voluntary, community and faith sector and the buildings are also used for other non-youth work related activities.

There is no statutory duty for Surrey County Council to provide open access universal youth work. Whilst Universal Youth Work provides a range of activities such as sport and music to engage young people, its primary focus is social and emotional development.

## Early Help

Some young people need to be helped early when issues occur to ensure they reach their potential. This can be as straightforward as a supportive conversation by a teacher, neighbour or police officer or perhaps help to access support on specific issues. A significant number of voluntary, community and faith sector organisations support young people that need help with their identity, emotional health, relationships and life as a young person in general. Surrey County Council commissions a range of these services across Surrey as part of a 0-19 Level 2 Early Help offer in each District and Borough. These services can be accessed direct without a need for referral to the Children's Single Point of Access.



## Targeted Youth Support (TYS)

TYS is a new service that works with young people after a request for support has been made through the Children's Single Point of Access. Young People need to give their consent with the exception of young people involved with Criminal Justice. Young People will be allocated to a practitioner who will undertake an assessment and produce a plan with the young person. Targeted Youth Support engage young people who are at risk of exclusion from school, risk of homelessness and coming into care, difficult family relationships, risk of exploitation, substance misuse, offending behaviour, emotional and mental health support. YYS meet young people in the most appropriate settings to meet their needs, using community venues and some youth centres. The support can be 1:1 or in groups and can include working with the whole family where appropriate

## Safeguarding Adolescents Teams (SATs)

The SATs provides the statutory Child Protection and Safeguarding support for adolescents in Surrey. The Service is accessed through the Children's Single Point of Access. Young People are likely to be experiencing exploitation, serious offending, homelessness, exclusion from school. The Social Work led teams work closely with other partner agencies to protect young people and support their recovery. SATs work very closely with YYS to provide a seamless response when risks increase and decrease. When young people do come in to the care of the local authority SATs will work with the young person and families to repair fractured relationships and their return home where appropriate.