

CABINET MEMBER UPDATE TO COUNTY COUNCIL

NAME: Colin Kemp

PORTFOLIO: Economic Prosperity

Economic Development Strategy for Surrey: Consultants ARUP have now completed their baseline assessment and consultations to develop an economic development strategy for Surrey. The work has been commissioned by Surrey County Council working with the Surrey Future Steering Board and will recommend a strategy for economic development across the county as well as specific actions for the economic growth team in the County Council.

The consultants have reviewed the evidence bases produced by the Local Enterprise Partnerships for their Local Industry Strategies, and District and Borough Economic Development Strategies. These were discussed with the District and Borough Economic Development Officers at a check-and-challenge workshop. The work has also included face to face consultation with key stakeholders and a workshop to discuss priority drivers of change which will influence the county going forward. The final stage of the work will be a workshop with Surrey County Council officers across a number of directorates to review the emerging recommendations and how they will affect delivery of cross-cutting programmes and policies throughout the County.

Infrastructure Study: Consultants ARUP have been commissioned to undertake a refresh of the Surrey Futures Infrastructure Study undertaken in 2016 by AECOM Consultants. This work will complement the work being done by ARUP in respect of the Economic Development Strategy. The work has been commissioned by the County Council working with the Surrey Future Steering Board and will provide a refreshed list of proposed infrastructure schemes to form a pipeline of future deliverable projects. In addition the work will provide a rail strategy refresh, a prioritisation tool and a GIS Spatial tool with the ability to identify any gaps in infrastructure provision.

The work is in two phases. The first phase, which will complete this month, will provide for a baseline refresh of the original study reviewing current policy's and strategy's, local plans and the latest developments in respect of the LEP Local Industrial Strategy's LIS, together with the refreshed rail strategy and the GIS Spatial tool. The second phase, which will commence after we have had the opportunity to fully understand the outcomes of Phase 1, will provide a revised list of projects with a suggested prioritisation. Phase 2 should be complete by the summer. For the final stage of the work we will be looking to have a workshop with officers from the County Council and Districts and Boroughs to review the revised list and suggested prioritisation to sense check against the programmes and policies across the County.

We Are Surrey: In November 2019, SCC organised a successful social value event called We Are Surrey, at Guildford Cathedral, attracting over 200 delegates from business and the charity sector. The event was sponsored by Balfour Beatty and the Federation of Small Businesses (FSB). The aim of the event was to help charities build and strengthen their relationships with local businesses in order to foster vital corporate social responsibility (CSR) opportunities to benefit local people and communities – for example food donations to Stanwell Food Bank and offers of inspiring career talks to local schools. Following on from the event, I have written to all business delegates to thank them for participating and as a result we have received a number of additional offers of help and support. In addition, we will be launching a Social Value Marketplace to facilitate CSR transactions between business and community groups.

CABINET MEMBER UPDATE TO COUNTY COUNCIL

NAME: Matthew Furniss

PORTFOLIO: Highways & Transport

Storm Ciara and Dennis response: The heavy rainfall before Christmas and storms Brendan, Ciara and Dennis that followed caused severe disruption to many residents and local businesses across the county. During that period Kier dealt with 1887 emergency calls out compared with 688 for the same period last year. Storm Ciara: 330 jobs – 277 Trees, 9 Floods and Storm Dennis: 364 Jobs – 178 trees, 137 Floods. On top of responding to emergencies on the network, we also supported our partner organisations in responding to flooding caused by heavy rainfall.

Buses update: Government announced several bidding opportunities for buses on 6 February. This includes bids for Ultra Low Emission Bus Towns, where up to 75% of the cost difference between a zero-emission bus and a standard conventional diesel bus is on offer, plus capital for charging technology and infrastructure. Key to any bid being successful will be complementary measures to deliver modal shift, including highways improvements to ensure buses turn up when they are supposed to. A Rural Mobility Fund has been established to trial demand-responsive transport solutions in providing transport services that work better for local residents of rural and suburban areas than traditional bus services. These would either fill a gap in provision, or complement existing timetabled bus services, for example by acting as a feed-in service. Bids for both opportunities are being developed, supported by our own Greener Futures investment alongside partner commitments. In addition, funding is being made available in 2020-21 to improve supported bus services, with £671,945 ear marked for Surrey.

Cycle update: This academic year the council's cycle training team have taken bookings to provide cycle training to a total of nearly 17,000 young people in schools across Surrey. Central government announced on 7 February a "significant expansion" of the national Bikeability cycle training programme with a commitment that "all children in England will be taught the skills for a lifetime of cycling". Investment in cycling infrastructure is ongoing in Staines, Guildford and Weybridge with schemes funded by the Local Enterprise Partnership. Some highlights include:

- the Staines to Heathrow cycle route where we are currently constructing a cycle track on Park Road in Stanwell. the Guildford Sustainable Movement Corridor where an improved off-road cycle track has recently been constructed between the Royal Surrey County Hospital and the University Stag Hill campus;
- the Guildford College Link where work to construct a cycle route between Guildford Station and Guildford College will commence in the coming months. The scheme will include the implementation of a signalised Toucan crossing for pedestrians and cyclists on Woodbridge Road near the cricket ground; and
- the Brooklands Park Accessibility Project where an off-road cycle track is currently being constructed on Heath Road between Weybridge Station and Brooklands Lane.

A Local Cycling and Walking Investment Plan (LCWIP) has just been completed for Woking, and the output is a list of prioritised cycling and walking infrastructure improvements. The creation of LCWIPs is how the Department for Transport want local authorities to plan for future investment in walking and cycling infrastructure and will place us in a prime position to take advantage of any future funding opportunities.

Highway tree planting and verge enhancement: Later this month as part of the "Surrey's Greener Future Investment Programme", Cabinet will consider new guidelines for "Highway Tree planting and verge enhancement". Most Members here today will have had opportunity to read a draft of the document which I circulated last month. This fresh approach will help the County Council, and residents support our target of 1.2 million extra trees and offer more opportunities for rewilding our highway verges. The County Council as Highway Authority has a responsibility to make the sure the network is kept safe and accessible to all, but by recognising the importance of green issues to both residents and in tackling climate change we will look to increase our support of new measures where it is both safe and sensible to do so.

Horizon and 2020/21 investment plans: The Horizon programme for 2019-20 is almost complete and plans are in place for the enhanced Horizon 2020-21 programme. Details of planned and completed schemes can be found on the [Horizon Maintenance Investment Programme](#) page of our website which will be updated regularly throughout the year.

CABINET MEMBER UPDATE TO COUNTY COUNCIL

NAME: Denise Turner-Stewart

PORTFOLIO: Community Safety, Fire and Resilience

Military/Civilian partnership and community resilience: Surrey's annual Armed Forces Covenant Conference took place at the Army Training Centre in Pirbright on 4 March. The event brought together over 150 people who support the Armed Forces in Surrey to share, celebrate and build on the partnership between Surrey's Armed Forces and civilian communities. Surrey continues to be a national exemplar for the way we are supporting our Armed Forces community. Following the success of the Veterans Hub at Guildford Fire Station, links have been made with the NHS England 'Transition Intervention and Liaison Service (TILS)' for serving and ex-armed forces personnel who may have mental health issues. From 10 February 2020 TILS will be running assessments and treatment out of Guildford Fire Station. Community resilience messages covering a range of issues including adverse weather, utility outage, public health messages and community action continue to be widely promoted through the monthly #SurreyPrepared communications toolkit. This is shared with the Surrey Communications Group, Parish Councils, Residents Associations, Flood Action Groups and other interested members of the community.

Community Safety: In Summer 2019, Surrey's Police and Crime Commissioner, Chief Constable and other key stakeholders committed to adopting a Public Health Approach to Serious Youth Violence. This whole system approach seeks to prevent and reduce violence through identifying and addressing its root causes. The initial phases of the project evidenced the nature of SYV across the county, as well as illustrating the components of effective prevention and early intervention methods. The partnership is now using the insights developed to set the direction for the prevention and early intervention of SYV. The Domestic Abuse Redesign Programme is taking a whole system approach to prevent domestic abuse (DA) and mitigate the harm to victims through offering appropriate intervention at the earliest opportunity. The Programme will ensure that survivors of DA are central to all policy and system change, recognising survivors as experts with lived experience.

Corporate Health & Safety: The health & safety hub continues to work well. We are promoting more joined up working which has involved advisers delivering training, going out on inspections and discussing joint health and safety campaign messages. Corporate health & safety have completed a submission for The Royal Society for the Prevention of Accidents (RoSPA) International Health & Safety Award. The submission covered several areas including policies, accident data, trends, training and leadership involvement. The result is due this month.

Countryside Estate (CE): A report to Cabinet on the 31 March "Returning the Countryside to Surrey Residents" sets out a new delivery model for management of the estate which returns the responsibility for visitor services and access to the Council from 1 April 2020. The CE's property portfolio will also return to the Council and rental income from this will fund a new operational team in SCC's Countryside Department to manage day-to-day visitor access. A new capital programme for 2020/21 will deliver improvements to the infrastructure and information on site, including new branding and messaging for residents. A new transformational programme will create and deliver a vision for the countryside with residents and other SCC departments. Activities will be co-designed with site-based interest groups which enhance the current offer and support complementary strategies such as Health and Wellbeing.

Voluntary Car Park: Work is currently being undertaken to set up Voluntary Donation scheme in the countryside car parks where compulsory charges are currently in place and will cease from 01/04/20. Work involves changing all site notices and information, increasing public information on where the donations will be spent, setting up the financial contracts to collect ticket sales, altering the 19 existing parking meters to collect donations, setting up a new account and system for mobile phone payments via the Ringo system. The suggested donations will be £1, £2 & £5. An annual donation facility will be set up, with an 'I support Surrey's countryside' car sticker available for a donation of £30 or £50.

Rights of Way: Four additional staff will be recruited to the Countryside Access Team to undertake: replacement of backlog of closed/damaged PRow bridges, replacement of path signing, particularly roadside 'finger posts', repair of path surfaces that are in unsafe condition, develop schemes to improve the PRow network in line with the Council's Rights of Way Improvement Plan, and refurbish and develop high profile paths, such as the Downslink.

CABINET MEMBER UPDATE TO COUNTY COUNCIL

NAME: Mike Goodman

PORTFOLIO: Environment & Waste

Waste Plan & Minerals Plan: The Waste Plan public examination process is now nearing its completion following public hearings in September 2019. The period for consultation on the proposed Main Modifications to the Plan ended on 23 February. A summary and all the representations have now been sent to the Inspector and her response is awaited. We expect that she will soon conclude the examination by sending us her recommendations and conclusions as to whether the Plan is sound and legally compliant. The review of the Surrey Minerals Plan is due to commence following the adoption of the Waste Plan. The amended Minerals & Waste Development Scheme, which will outline the timetable for the review of the Minerals Plan, is scheduled to be considered by Cabinet on 26 May.

Rail: I met recently with the MD of South Western Railway, when I reasserted the need for the current industrial dispute to be resolved as quickly as possible, given the unacceptable impact on our residents and businesses. I will also be raising this again with Government when I write to the new Rail Minister. More positively, the Council has been successful in two of the three bids submitted to the South Western Railway Customer and Communities Infrastructure Fund. Our first bid for Godalming Station will deliver improved public transport integration and pedestrian accessibility. Our second bid will see bus real time passenger information displays provided at Ash Vale, Bookham, Cobham & Stoke D'Abernon and Frimley stations. The results of a consultation by SWR on late evening services resulted in an announcement by SWR that on a trial basis from December 2020, there will be more late-night services on Fridays and Saturdays.

Aviation: The recent judgement from the Court of Appeal means that Heathrow's targeted consultation planned for April will no longer take place, although the airport has indicated that they expect to engage with local authorities to keep them updated on developments. We have continued to engage with Gatwick and local authorities impacted by their expansion proposals in the run up to their statutory consultation still planned for later this year.

Waste Management: Officers are currently working to develop a new waste strategy for the council. As a first step, we are seeking views from district and borough councils on their aspirations for waste management and their appetite for more joint working with the county council. I expect to be able to present a new strategy to Cabinet in the summer. We are gearing up for the further consultations on the various elements of the National Waste and Resources Strategy, which are expected to be released later in 2020. The strategy will redirect financial responsibility for managing packaging waste to the producers of that packaging, will introduce deposit return schemes for drinks containers and drive consistency in local authority recycling collection systems. It will be the most radical and positive change in waste management for decades.

Tree Planting: Surrey tree week took place 1-8 March. This involved a series of tree planting events to promote tree planting and the benefits of trees. All Surrey MP's planted a tree in interesting locations in their constituencies. By April it is estimated that the Council and our partners will have planted in excess of 50,000 trees in the county. Officers are continuing to finalise the New Tree Strategy, following consultation. The strategy will come to Cabinet in April.

Climate Change: Officers are continuing to develop the climate change strategy, which will come to Cabinet in April. The strategy includes a strategic framework which has been informed by Leeds University. The University were commissioned by the Council to calculate the current emissions baseline for the county and advise on emissions reduction pathway for each of the strategy theme areas and the measures which would result in the most significant carbon reductions. A member's seminar on climate change took place in February. The development of the strategic framework has been led by a working group of four representative members from the Leaders and Chief Executives forum to ensure that our borough and district partners will endorse the approach. Officers are also working closely with residents and community groups as we develop the strategy to ensure that we embed their opinions. In addition to developing the strategy we are also focusing on identifying opportunities to use our investment to reduce emissions and adapt to a changing climate. A Greener Futures Investment report has been produced for Cabinet in March, which sets out that over the next five years what the Council has, approved capital schemes and pipeline capital schemes which will lead to significant environmental improvements.

CABINET MEMBER UPDATE TO COUNTY COUNCIL

NAME: Julie Iles

PORTFOLIO: All-Age Learning

Feedback from the DfE and NHSE on Special Educational Needs and Disabilities (SEND): On 10 December 2019, DfE and NHS England reviewed the progress of Surrey's SEND action plan over the previous six months. Officials provided positive feedback and highlighted:

- A reassurance that progress is being made in improving the attendance of children with SEND;
- Agreement that Surrey's focus on building positive relationships and collaboration to achieve a whole systems approach is the right one;
- The need to prioritise shifting the focus to early help and interventions and ensuring that children and young people get the support they need without requiring an Education and Health Care Plan (EHCP);
- Key next steps to strengthen the impact measures in the action plan and to communicate with partners, especially parents, how our actions are improving outcomes for children and young people with SEND.

There is more work needed to improve SEND and the Council's SEND transformation programme is focussing on the strategic and operational change of the system.

School Admissions: On 2 March 2020, Surrey's School Admissions team issued the outcomes for Secondary school places for September 2020. In total 81.4% of Surrey applicants were offered a place at their first preference school (up from 81.1% last year) and 95.1% of Surrey applicants were offered a place at one of their six preference schools (up from 94% last year). This means that 4.9% of Surrey applicants were not offered one of their preferred schools but each of these applicants has been offered an alternative school place. Primary admissions follow a different timetable and primary offers will be made available to parents and schools on 16 April 2020.

Libraries: Surrey Libraries are planning to bid for funds from the Arts Council National Lottery Project Grants, the new open access programme for arts, museums and libraries projects. The bid will be for funding a new cultural events programme in Surrey Libraries. Small grants can be up to £15,000 and larger grants are also available. We hosted a visit from the Arts Council on the 11 March to showcase the library service and talk about the potential funding opportunities in more detail.

Additional SEND places: Cabinet gave approval of a 10 year SEND place planning paper, on 24 September 2019 (which included a 4 year plan to provide an additional 883 specialist school places in Surrey). We are now consulting on one of the specific projects listed in that strategy: the proposal to expand Brooklands School in Reigate. It is proposed to expand Brooklands School by 70 places with the school operating over two sites and continuing to provide specialist school places. The proposal will expand the existing 83-places to a 153-place primary school. The additional places will cater for children with needs associated with Autism Spectrum Disorder (ASD). A decision on the proposal to expand Brooklands School will be taken on 14 April.

Update on SAfE: Surrey Council entered into a 3 year contract with the Schools Alliance for Excellence (SAfE) in September 2019, to deliver its statutory school improvement duties. It is a not-for-profit, schools-led company working in partnership, and independent to the Council and other key partners in the education community. SAfE builds upon a strong legacy of partnership working between schools to bring coherence to the education system. It works in a co-ordinated way aligning the DfE School Improvement offer and additional preventative support to schools as well as signposting to good practice and giving input on evidence-driven curriculum support. One of SAfE's key priorities is to improve outcomes and progress for identified vulnerable groups.

CABINET MEMBER UPDATE TO COUNTY COUNCIL

NAME: Sinead Mooney

PORTFOLIO: Adults and Public Health

Loneliness Steering Group: On 5 February 2020, I was invited to attend a Loneliness and People with Learning Disabilities Steering Group hosted by Surrey and Borders Partnership. I was asked to brief the Steering Group on the political priorities and strategies in place at Surrey County Council to tackle loneliness. Referring to our refreshed Organisation Strategy 2020-25 and the Surrey Health and Wellbeing Strategy, I was able to discuss in detail with the Steering Group the strategies and activities the council had in place to tackle loneliness and support the emotional wellbeing of our residents, including, developing an accessible community transport offer that supports people's social connections, establishing Dementia Friendly communities and developing our social prescribing programme.

Accommodation with Care and Support (Supporting Independence): Our joint venture partner is currently finalising Indicative Site Development Plans on two sites for extra care. The Executive Directors for Adult Social Care (ASC) and Resources will decide on the preferred approach to delivery in consultation with myself and the Cabinet Member for Finance. The service will then host a market engagement event on the tender for the remaining site allocated for extra care. The tender will be made live on our procurement system after this event. We are continuing to recruit to the dedicated project team and have successfully recruited a procurement manager. We have established the site criteria and mapped demand for ASC specialist accommodation. This data has been shared with Property Services who continue to identify sites for specialist accommodation, with three non-operational sites identified for extra care. These sites will be financially appraised and a recommendation on development will be brought to Cabinet for approval.

Surrey Disability Register

A consultation survey on the proposal to close the Surrey Disability Register (SDR) commenced on Monday 27 February and closed on Friday 6 March. The Register is not a statutory requirement and many other local authorities do not run a disability register. Paper questionnaires were issued to all members and views could be submitted via an online survey on Surrey Says. Members also had the opportunity to call the ASC Contact Centre and give their views over the phone. As of 5 March, the day prior to the closing date of the consultation, 1,302 (28%) responses had been received. The feedback from the consultation is being collated and analysed. A full report will be prepared and shared with both myself and the Executive Director for Adult Social Care and Public Health to make a decision on the proposal.

Appointments update: The following appointments have been made-

- Wendy Hale has been appointed as the substantive Area Director for Guildford and Waverley.
- Lorraine Branch will continue to cover the Area Director role for Mid Surrey.
- Area Director, East Surrey – Avril Mayhew – start date 1 April.
- Assistant Director, Commissioning & Transformation – Jonathan Lillistone – start date 4 May.
- Liz Uliasz, Deputy Director continues to manage the Mental Health service since it transferred back from Surrey and Borders Partnership (SABP) at the end of 2019.

Technology Enabled Care (TEC): A Session was held with the LGA and their consultant's RETHINK partners. RETHINK partners are keen to work with us on improving our TEC offer and a discussion will be taking place around what their proposals might look like. The Transition's Team have commissioned 30 licences for Brain in Hand and will be starting this pilot shortly. Brain in Hand delivers support services using assistive technology for people with a range of neurodiverse and mental health difficulties.

CABINET MEMBER UPDATE TO COUNTY COUNCIL

NAME: Mary Lewis

PORTFOLIO: Cabinet Member for Children, Young People & Families

Ofsted Update: I am pleased to feedback some positive reports of progress that we have received since my December update following inspections by Ofsted and the Surrey's Children's Commissioner. Ofsted have published their latest report following the fourth Monitoring Visit in November. The inspectors found that the Assessment and Family Safeguarding services have made substantial progress over the last year. While the progress made in these areas of children's services has been recognised by Ofsted, there is still more to do and the inspectors commented that "practice is not yet consistently strong for all children".

Commissioner's final review: This review of our progress was completed in December and we have received his report to the DfE and Minister. The Commissioner's findings were overall very positive with recognition of the "significant progress that has been made in all ten areas" that were highlighted in his first report in September 2018. In summary, the Commissioner's view is that "sustainable improvement is underway in the Authority and that an alternative delivery model no longer needs to be a consideration". We still await agreement from the Minister on the Commissioner's recommendation and the formal publication of the report.

Children's Single Point of Access (C-SPA) visits: Since the last meeting of full Council, I have carried out 'Recommendation 41 Visits' to the Children's Single Point of Access (C-SPA) and North East Quadrant Teams. I would like to thank the Members of the Children, Families, Lifelong Learning & Culture Select Committee and to other Members for joining me on these visits and reporting on their findings. Services supporting Children with Disabilities (CWD) is another area I have been focussing on, monitoring the progress of their improvements and delivery of the action plans. I consider improvement in CWD to be a crucial way that Children's Social Care can support overall improvement in SEND. I have also been meeting regularly with the Quality Assurance service to carry out deep-dive audits into individual children's cases. These give me insight into the lived experiences of the children and families we are supporting and highlight the real practice strengths and challenges faced by our frontline teams.

Provision for Children in Care: Ensuring we have the right provision for children in care is a key part of the improvement programme and bringing children in care closer to home remains a priority for the service. We have had a strong focus on expanding the pool of SCC foster carers throughout 2019 and this has resulted in 28 new foster carer households being approved since April with a further 15 being assessed before the end of March. SCC's residential children's homes have an important role to play and it is noteworthy that two of our in-house services, Libertas and Burbank, have both received Outstanding judgements from Ofsted in the last few months. The 2020/21 capital budget includes funding for a review of and improvements to our in-house residential provision, supporting the sustained focus on giving children homes in or close to Surrey and the widely publicised findings of the All Party Parliamentary Group report 'No Place at Home' and the report by the Children's Commissioner 'Pass the Parcel' reinforce the need for this. It will, however, take some time for the overall numbers of looked after children living outside of the county to reduce significantly.

'Our Voice Matters' survey: I have made listening to children and young people one of my priorities for the year and would like to highlight a survey currently underway to help us to understand more about what it is like to be a child or young person in Surrey in 2020. The 'Our Voice Matters' survey, running until 18 April, asks Surrey's children and young people about their community, their health and happiness and gives them a forum to have their voices heard. The surveys are available on 'Surrey Says', one for primary school aged children and another for those in secondary school and college. Please could all Members publicise these within your local communities and encourage children and young people to share their views on the things that matter to them.

CABINET MEMBER UPDATE TO COUNTY COUNCIL

NAME: Zully Grant Duff

PORTFOLIO: Corporate Support

Customer Service Excellence Accreditation: Customer Services has successfully retained the Customer Service Excellence (CSE) accreditation for a further year. Continuing to meet this best practice standard reflects the hard work and commitment of the service to ensuring an excellent experience for our residents when they contact the council for help and support, either by phone or online. The CSE assessor highlighted two areas of “compliance plus” in his report; how Customer Services engages actual users in the testing of the council’s website, and the effectiveness of the triage model used by the Request for Support Team, a vital part of the Children’s Single Point of Access (C-SPA).

Improved online self-service options: A significant amount of work has been done to improve the digital journey for reporting highways’ defects and to make it easier to self-serve online. Using the re-designed pothole reporting journey as an example (because it has been ‘live’ the longest and is most comparable to previous periods), results indicate:

- an overall increase in the number of people starting the online transaction
- web pages designed to better manage customer expectations by directing them to additional information for low priority reports, are showing success in reducing unnecessary reports
- the % of completed transactions from the point of selecting the location is steadily increasing
- the number of abandoned transactions at the point of the location page has decreased significantly by an average of 26% over the 6 months from August ‘19 to January ‘20.

Digital Strategy: Katherine Church, the new Joint Strategic Chief Digital Officer is now in post. Katherine will oversee digital transformation in Surrey Heartlands, working closely with the IT&D teams in Surrey County Council and our health partners. This alignment is reflected in our Digital Strategy for Surrey County Council which will be brought to Cabinet for approval at the end of March, followed by Resources and Performance Select Committee in April. Once approved, the strategy will set the direction for the Digital Transformation Programme, ensuring that activity and resource deployment is aligned with the Council’s Organisation Strategy.

Agile - engagement with staff: Considerable engagement with staff around agile working has taken place over the past few weeks. The council’s policy on payment for additional home/work travel has been aligned to agile workstyles and agreed through 2020/21 Surrey Pay negotiations and all County Hall based roles (the initial area of focus) have been assigned agile workstyles. Approximately 70% of managers with County Hall based teams have participated in Agile Leadership workshops and/or service bespoke engagement sessions and a further series of workshops are scheduled over April/May for managers and their teams across the county. This is being supported by the roll-out of agile enabling technology and accompanying training, as well as business process re-engineering to maximise productivity/efficiencies as we move towards smarter, more modern ways of working. Engagement more broadly has continued with recent Leader/Chief Executive roadshows as well as active online staff communications via Jive.

Data Insights Programme: The Data Insights Transformation programme aims to improve how we use data and research to inform policy, decision making and service design in Surrey County Council. The focus of the programme will be on using advanced techniques such as predictive analytics and behavioural science to help the council meet our strategic objectives, and to create insight that is actionable and can lead to measurable improvements. The programme is currently in the design and exploration phase with several activities in progress, such as designing our overarching data strategy and operating model and defining and prioritising the ‘Big Questions’ that we wish to use data analytics to investigate.

CABINET MEMBER UPDATE TO COUNTY COUNCIL

NAME: Mel Few

PORTFOLIO: Finance

Financial Results:

Revenue:

- The flash results for the year to date ended January 2020 (period 10) which will be reported to Cabinet at the end of this month indicate that there is a strong probability of ending the financial year with a balanced outturn without the use of reserves.

Capital Expenditure:

- Actual spend vs budget at the end of period 10 is £94.2m vs a revised budget of £117.4m.
- Work is currently underway in determining the state of the remaining projects to assess the likelihood of being completed in the current financial year.

Finance Improvement Workstream:

The work under this programme has now been completed, with a final report to Cabinet due later.

The results will establish virtual teams around services which make a real impact and ensure seamless and effective liaison with the services thereby assisting achievement of service priorities.

DEPUTY CABINET MEMBER UPDATE TO COUNTY COUNCIL

NAME: Natalie Bramhall

PORTFOLIO: Property

Service: The L&P Improvement programme is confirmed with £0.5m budget for 20/21 secured from the Transformation Board the focus is across clients, people, communications, systems, data, processes and services. The draft structure redesign is in discussion with HR and a recruitment programme is underway to support and deliver the Capital Programme: 4 Contract Managers, 6 Development Managers and the remaining vacancy for a Client Account Manager (Children's). A skills assessment is at the design stage to build overall capability. A suite of business performance dashboards are in design to support all stakeholders. L&P Staff Forums were completed in early March with positive feedback. The procurement of a new Property Asset Management System is due to launch during March.

Disposals: As of March 2020, there are a total of 101 assets that are either being disposed of, or held for future service use to support our key services. Of these seven sites are under preparation for demolition to address significant health and safety issues on those sites with vandalism and anti- social behaviour. Within the disposal element over £30m of new capital receipts for the next financial year in 20/21 are being forecast.

I am also pleased to say that officers are continuing to work through the wider portfolio to help drive and deliver a combination of saving and income opportunities that support our important front line services and to help deliver efficient services to our residents in addition they have identified an additional eighteen assets that have now been repurposed to provide revenue income generation by letting to the marketplace.

Residential JV: Batch One Sites: a total of circa 46 much needed new homes have been identified following planning approvals for the first four sites. Following market engagement to appointment contractors it is anticipated that three of the four sites could see activity by the early summer of 2020. Further due diligence and contractor conversations are progressing on the fourth site to deal with potential challenging ground conditions.

JV Extra Care across the two sites at Pinehurst, Camberley (Surrey Heath BC) and the Brockhurst site in Ottershaw (Runnymede BC) Indicative Site Development Plans have generated circa 115 new homes across the two sites. Further financial modelling is now being undertaken to ensure that these new homes are at rents and service charges that reflect the Local Housing Allowance rates to generate 100% of homes that can have affordable rents that support full nomination rights across both schemes.

Shape – One Public Estate Board: SCC members and officers are currently in discussions with One Public Estate (OPE) directorate in Cabinet Office with a focus on optimising the use of public assets and facilities across the county. Proposals to re-launch the OPE programme across Surrey, under the working title 'SHAPE 2030', will see a greater emphasis on improving the Health Estate across the county. A strengthened and streamlined partnership arrangement will bring together stakeholders from across NHS, local government and other stakeholders to drive this initiative. This new partnership arrangement will work with a range of stakeholders to ensure that public services, particularly health and social care provision are delivered in facilities that are in the right location, sustainable and fit for purpose.

DEPUTY CABINET MEMBER UPDATE TO COUNTY COUNCIL

NAME: Mark Nuti

PORTFOLIO: Supporting Libraries and Heritage/ Capital Budget/ Capital Project Fund

Libraries: The Co-Design locations and approach were agreed at Project Board. The recruitment of a Co-Design team who will plan and manage co-design in each locality is underway with a good level of interest generated largely from within library services– aiming for team to be in place late March/early April. We have received very positive feedback from recent staff engagement events on co-design and the wider programme: 75% of respondents were either very confident or confident they could describe co-design to colleagues and customers.

Engagement is underway with Strategic Partners and Districts and Boroughs around the co-design approach, with joint member briefings commencing this month. An Executive Summary of the Libraries and Cultural Services Strategy has been produced to support engagement activity in March and beyond. Library Services' digital ambitions were agreed at Board, with agreement to work with Council colleagues to plan for Digital Transformation.

Capital: In February, Council approved a Capital Programme of £1.4 billion over five years, with £176 million planned for 2020/21. This represents a step-change in the size and ambition of the Capital Programme. Priorities include Highways Maintenance, Extra Care, SEND, Greener Futures and the Community Project Fund. Now, the focus is on ensuring that we are geared up to deliver the ambition and that strong governance is in place to drive that delivery.

A Major Projects Board has been created that will bring together Members and Officers to drive delivery of key priorities. Directorates are ensuring that resources are in place and that the organisation has the capacity to deliver the programme. The programme will be closely monitored throughout the year, with key information provided in time to make informed decisions and keep Members updated on what is being delivered.

Capital Project Fund: Since agreeing the allocation of £100m for funding community centric projects at the last meeting of full Council, we have developed a strong concept for what our fund will look like and how we will make sure that we are listening to our residents. We held a member briefing on the 9 March which was well attended, the briefing brought forward some areas for specific focus. With these focuses in mind, our work will be shaped by Select Committee over the coming months.

DEPUTY CABINET MEMBER UPDATE TO COUNTY COUNCIL

NAME: Alison Griffiths

PORTFOLIO: Health

Surrey Staff Carers Survey: We estimate that around 2,500 of our staff balance their role within Surrey County Council and care for a relative or friend because of illness, frailty or disability. It is the council's vision to enhance its offer to carers to develop its 'Carer-friendly' employer offer. A survey was sent to all staff asking how we can better support a healthy work/ life balance which will help inform our plans to be a 'Carer friendly' employer and make sure all your voices are heard. There was 583 responses from staff across the county council, 147 of these were managers. When asked 'have you been signposted to carer's support services by your line manager' 73% of people responding said 'No'. On a positive note when asked 'In the last 12 months have you needed to change or be flexible with your usual working pattern in order to support your caring role?' We were told by 55% that they were able to change their working pattern with only 5% telling us that although they needed to do this they were unable to. These are some top-level findings and a full report will be published in due course.

Becoming a County Councillor: Earlier this year, I was filmed by our communications team as part of the council's Becoming a Councillor campaign. The campaign, led by Democratic Services, aims to promote interest in local democracy and ensure that anyone interested in becoming a councillor has the tools and information to do so. The video follows me as I visited St Saviours Sunbury Community Foodbank and discussed what motivated me to become a councillor.

Following the video, I was delighted to take part in the council's 'Becoming a Councillor event' at Woking Borough Council on February 28 2020. Over 30 prospective councillors from all walks of life attended and I was able to answer their questions via a panel discussion alongside Councillors Will Forster and Nikki Barton. It was fantastic to see so much enthusiasm from local people for getting involved in democracy and we hope to see many of them stand in 2021.

Public Health Peer Review: Further to the LGA peer challenge in November 2019, the public health team have developed an action plan in order to ensure all recommendations are acted on and delivered. Where applicable these actions have been reflected in the key activities listed below which are from the public health team's annual plan for 2020/21. The priorities below also reflect the statutory responsibilities of the public health function and the priorities of Surrey County Council and partners.

1. Continue to optimise performance of preventative commissioned services within budget alongside approaches that are delivered through other local partners.
2. Promote a clear shared understanding of where inequalities exist and how they can be effectively addressed based on evidence and local intelligence.
3. Provide evidence to system partners to enable decisions that are based on people's need and what is effective
4. Provide specialist public health expertise and advice to NHS commissioners to support them in delivering their objectives to improve the health of their population as per the statutory requirement.
5. Provide local leadership to ensure an appropriate response to Covid-19 in Surrey and other health protection priorities.
6. Provide strategic leadership and oversight for the HWB strategy alongside delivery of priority one through chairing and coordination of Surrey Prevention board.
7. Deliver key Public Health led actions from Surrey Health and Wellbeing strategy implementation plans.