

Complaints considered since the last PCP meeting (7 February 2020)

| Date received | Nature of complaint | Does the complaint, or an element of the complaint, relate to conduct of a relevant office holder? | Does the complaint, or an element of the complaint, relate to an alleged criminal offence? | Details / Action taken |
|-----------------|--|--|--|---|
| 22 January 2020 | Ref: PCP 0033 – 1. Failure by the PCC to comply with his complaints process and to ensure that his staff does likewise. 2. Failure of the PCC to read and engage with the issues that the complainant raised. 3. Responding to the complainant in a manner that is ignorant and irresponsible. | Yes | No | The Director of Law and Governance provided legal advice to the Complaints Sub-Committee which met on 18 February 2020. The Sub-Committee concluded that subsequent actions had been taken by the OPCC to redress those matters within the complaint and recommended that PCC further explained to the complainant his ability to hold the Chief Constable to account on strategic matters only. The complainant and the Commissioner were informed of the outcome. |

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