

CFLLC Directorate Plan 2020/21 Strategic Priorities

These are the key strategic priorities for the CFLLC directorate and many of us will contribute to these throughout the year. The significant work maintaining important business-as-usual services for our residents are in addition to these priorities.

LIBRARIES & CULTURAL SERVICES

Transformation

- ✓ Develop our **future model of library and cultural services** with residents, to ensure **sustainable, joined up and accessible** services that **support the community**, and in particular some of **those more vulnerable** in society.

EMOTIONAL HEALTH & WELLBEING

Commissioning

- ✓ Continuous **transformation of the current Child and Adolescent Mental Health Service (CAMHS)**, and **re-commissioning the CAMHS contract** ready for April 2021

RESPONSE TO COVID-19 PANDEMIC

- ✓ Working with partners to ensure that **families remain safe**, have **access to essentials** and to support services if required. Working to ensure **children can access education in as safe a way as possible**, balancing against the risks.



STARTING WELL IN LIFE

First 1,000 days

- ✓ Working with partners in an **integrated** way particularly with health colleagues to ensure that **every child has an optimal start**

SEND & ADDITIONAL NEEDS

Transformation

- ✓ Deliver a **strong system** across Health, the Local Authority and Education, for children and young people with special educational needs, additional needs and disabilities, with a focus on **inclusion in mainstream education** with the **right support at the right time**, and **access to education provision within their own community and within Surrey**

CHILDREN'S SERVICES

Improvement

- ✓ Continuing our journey of improvement and responding to, and preparing for, Ofsted and other inspections. This includes **embedding the Family Safeguarding Model** and **addressing ongoing staff recruitment and retention**.

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