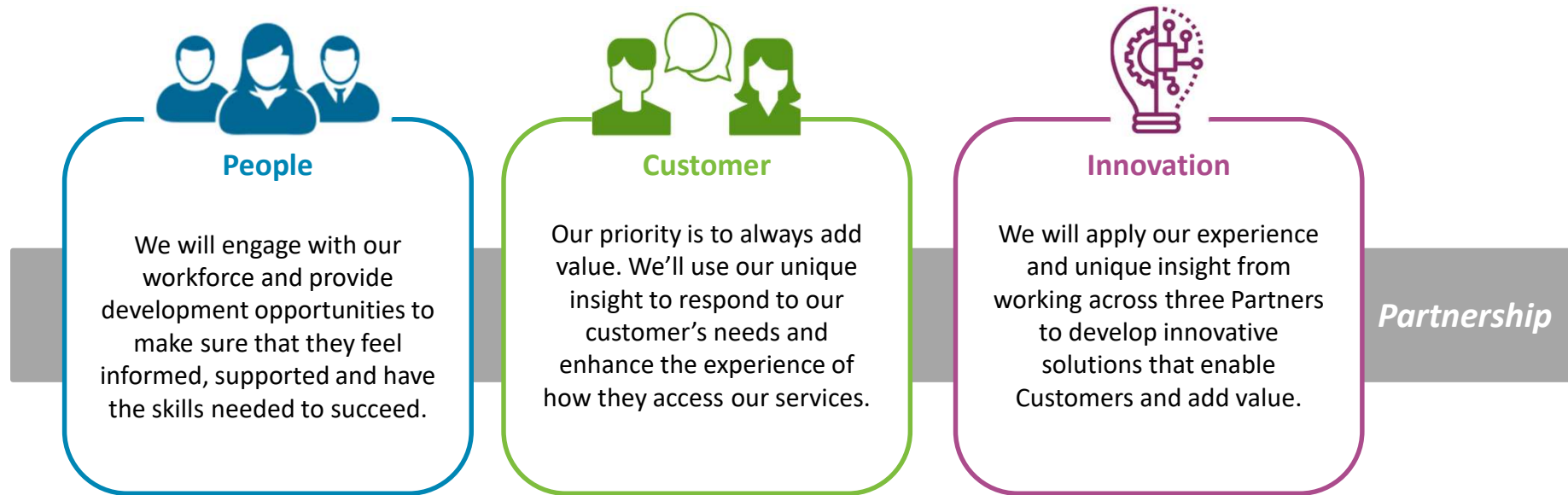




*A trusted partnership delivering value to customers and residents through our expertise, innovation and passion*

We will continue to work in Partnership to ensure that we deliver the best possible experience for our customers and staff. Our three key areas of focus will be:



We will achieve this through the Orbis principles:

- Place the Customer at the heart of everything that we do
- Have a passionate workforce who have the opportunity to succeed
- Work in a Partnership way
- Drive Public Sector innovation
- Operate a Partnership model that is sustainable and valued



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