

SURREY POLICE AND CRIME PANEL**FEEDBACK ON PERFORMANCE MEETINGS****22 MARCH 2021****INTRODUCTION**

One of the main responsibilities of the Police and Crime Commissioner (PCC) is to hold the Chief Constable to account for delivery of the Police and Crime Plan. David Munro has set up a governance framework to discharge this duty. The main part of this framework is to hold six-weekly Performance Meetings where the Chief Constable reports on progress against the Police & Crime Plan and other strategic issues. This is supplemented by workshops and one to one discussions between the PCC and Chief Constable, and other senior officers, when required.

Every other performance meeting is webcast for the public and partners to view. The PCC chairs the meeting which is also attended by the Chief Executive and Treasurer from the Office of the Police and Crime Commissioner (OPCC). Other members of staff from the OPCC attend as required, depending on the agenda. The Chief Constable attends along with the Deputy Chief Constable and other force staff as required.

This report provides an update on the meetings that have been held and what has been discussed in order to demonstrate that arrangements for good governance and scrutiny are in place.

PERFORMANCE MEETINGS

Since the last report on performance meetings to the panel, one performance meeting has been held – 1 February 2021.

1 February 2021 - Private Meeting

Agenda items were:

- Performance Report
- Finance Report
- Capital Programme
- ICT and Finance
- Rural Crime
- Audit and Inspection Recommendations
- Ethical Governance of Undercover Work

The Chief Constable (CC) presented the latest **performance reports**. Key highlights were that sickness levels were levelling off and in some areas reducing and that there were 1,550 fewer burglaries this financial year compared with last financial year. Detective numbers remained an issue, but extra investigative staff had been brought in to assist. Victim satisfaction was discussed. The PCC felt it was fairly high at 66% but asked how it could be improved. The CC said that the main concerns raised were around information and updates for victims and that this should be improved once the new Customer Relations Management System was in place. Reports of stalking had increased, however the CC viewed this as a positive as the force had been reaching out to victims to encourage reporting so this crime can be addressed.

The latest **financial position** was presented. As at 30th November 2020, the force was predicting an underspend for the year of £0.6m against the £250m budget. Total pay was predicted to be overspent, due to additional overtime due to Covid. The Chief Finance Officer was content with the financial position.

On the **capital programme**, the latest report showed that £6.3m had been spent out of the £15.4m budget. The end of year prediction was for £14.1m to be spent. Some projects had moved forward more slowly than expected and the force's Finance Officer said that there was a need to profile capital spend more accurately.

The PCC had asked for a paper linking the **ICT strategy and financial** profiles. A paper was presented but the PCC still felt that there was a lack of information on what savings and efficiencies are gained after significant ICT investments are made. The force is due to undertake a series of workshops to understand what ICT delivers in terms of value for money for Surrey Police, including benchmarking with other forces. The CC will report back once this work is completed.

A paper was presented on the progress of the **rural crime** strategy. A separate paper is presented to the panel on this topic.

A paper was presented on **recommendations** made by the **Internal Auditors** and Areas for Improvement made by Her Majesty's Inspectorate of Constabulary and Fire and Rescue Services (**HMICFRS**). Many internal audit recommendations related to IT, due to a programme of IT inspections in the last 12 months in areas not previously examined. The recommendations were being addressed and an update will be provided in 6 months. The HMICFRS areas for improvement were discussed. Some had been closed, but others such as forecasting and understanding future demand were reliant on a new information system that is being introduced.

Recent national cases have highlighted the importance of good and ethical governance of **undercover work**. It is not appropriate to share details in a public report, but the CC was satisfied that undercover work is given the required proper scrutiny and oversight.

Planned future meetings are:

- 30 March 2021 - webcast meeting

The following dates are also currently planned, but dates and arrangements for whether they are in private or public will need to be confirmed following the PCC elections in May. It is a matter for an individual PCC to determine how they will hold the CC to account.

- 7 June 2021
- 12 July 2021
- 6 September 2021
- 16 November 2021
- 20 December 2021

RECOMMENDATION

That the Police and Crime Panel note the update on the PCC's Performance Meetings.

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