

SURREY FIRE and RESCUE SERVICE IMPLEMENTATION OF MAKING SURREY SAFER – OUR PLAN 2020-2023

MEMBER REFERENCE GROUP

September 2020 – March 2021

Context:

The Surrey Fire and Rescue Service (SFRS) was inspected in 2018 and found to need improvements in several areas by Her Majesty's Inspectorate of Constabulary and Fire & Rescue Service (HMICFRS). The Surrey Fire and Rescue Authority (FRA) Making Surrey Safer Plan was developed in response to these findings.

The Making Surrey Safer Plan recognises that the SFRS response model is not a stand-alone response model with a single function that is just about responding to incidents, although this is, of course, important. The plan is founded on three interlinking facets - prevention, protection and response. Each of these are equally important and each need to be fully effective and work together.

The development of the Surrey Fire and Rescue Authority (FRA) Making Surrey Safer Plan was overseen by a previous reference group set up by this committee (Fire Transformation Working Group). This approach proved effective therefore a further reference group was deemed appropriate to review the implementation of the plan.

Purpose:

To monitor the effectiveness of the implementation of Phase 2 of the FRAs Making Surrey Safer Plan, providing assurance to the Communities, Environment & Highways Select Committee.

The group will also continue to monitor the effectiveness of the changes made to the Service as part of Phase 1 of the FRAs Making Surrey Safer Plan, to assure the Select Committee that these improvements have become embedded as 'business as usual'.

To seek assurances that sufficient progress is being made ahead of an inspection by HMICFRS in 2021, by offering critical friend challenge to the Cabinet Member for Communities and the Leadership Team of SFRS.

Membership:

- Saj Hussain (Chair)
- Fiona White
- Mike Goodman
- Jan Mason
- Jonathan Essex
- John O'Reilly (ex-officio)

Roles/Functions:

- On behalf of the Select Committees to monitor the effectiveness of the implementation of Phase 2 of the FRAs Making Surrey Safer Plan.

- Monitor the effectiveness of changes made to the Service as part of Phase 1 of the FRAs Making Surrey Safer Plan;
- To identify and prioritise future public scrutiny of issues emerging from the implementation of the Making Surrey Safer Plan; and
- Report back the group’s findings to the Communities, Environment & Highways Select Committee.

Meetings:

The group is time limited and will operate from September until the end of this Council year. Officers from the Surrey Fire and Rescue Service will provide information to the group.

Dates: TBC	To Cover:
October TBC	<ul style="list-style-type: none"> ➤ Agreement of group’s objectives and work plan. ➤ Overview of the implementation plans for ‘Phase 2’. ➤ Feedback from Brunel University’s assurance review of SFRS’ plan. ➤ Agree suite of Key Performance Indicators to monitor Service performance.
Bi - Monthly meetings	<ul style="list-style-type: none"> ➤ Monitor effectiveness of ‘Phase 2’ implementation including any issues being encountered. ➤ Service performance monitoring.

Reporting:

The reference group will give progress updates to the Select Committee via a short report at its January and March 2021 public meetings. Formal public scrutiny of the Member Reference Group findings could take place at its May 2021 meeting.

Officer Support:

Steve Owen-Hughes, Head of Community Protection Group

Dan Quin, Deputy Chief Fire Officer

Sarah Kershaw, Chief of Staff & Deputy Head of Community Protection Group

Ross Pike, Scrutiny Business Manager

Bryony Crossland-Davies, Democratic Services Assistant