

## Health and Wellbeing Board Paper

### 1. Reference Information

Paper tracking information	
<b>Title:</b>	2021/22 NHS System Operational Plans - Surrey Heartlands HCP and Frimley Health and Care ICS
<b>Related Health and Wellbeing Priority:</b>	All (Priorities 1-3)
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<b>Paper date:</b>	9 September 2021
<b>Related papers:</b>	<ul style="list-style-type: none"> <li>Annex 1 - Surrey Heartlands HCP Operational Plan 2021/22</li> <li>Annex 2 - Frimley Health and Care ICS Operational Plan 2021/22</li> <li>Annexes 3a/b - South West London Health and Care Partnership Operational Plan 2021/22</li> </ul>

### 2. Executive summary

The attached summaries describe the Surrey Heartlands and Frimley System responses to the NHS 21/22 NHS Priorities and Operational Planning Guidance. Our plans for the next six months are set against a backdrop of the challenge to restore services, meet new care demands and reduce the care backlogs that are a direct consequence of the Covid-19 pandemic, whilst supporting staff recovery and taking further steps to address inequalities in access, experience and outcomes.

The ICS plans were successfully submitted to NHS England and Improvement on 3 June 2021, following local assurance by the respective systems. NHS England and

Improvement South East Region rated both the Surrey Heartlands HCP and Frimley Health and Care ICS plans as **Green** overall.

The South West London Health and Care Partnership Operational Plan 2021/2022 has been included for reference, as approximately 250,000 of Surrey's population receive their secondary care from London rather than Surrey.

### 3. Recommendations

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It is recommended that the Health and Wellbeing Board:

1. Notes the Surrey Heartlands HCP and Frimley Health and Care ICS 2021/22 operational plans for April-September, from a Surrey-wide perspective.
2. Shares the operational plans within their organisations.
3. Notes the South West London Health and Care Partnership operational plan 2021/2022 for reference.

### 4. Reason for Recommendations

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Both system plans were commended by NHS England and Improvement South East Region, evidencing system maturity and delivery capability.

Delivery of the NHS operational planning requirements supports the ambitions of Surrey's Health and Wellbeing Strategic priorities.

### 5. Detail

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NHS England and Improvement released their 2021/22 priorities and operational planning guidance on 25 March 2021. This set out the goals for systems to enable NHS service recovery, further partnership working and to address health inequalities exacerbated by Covid-19 as the following priorities:

- A. Supporting the health and wellbeing of staff and taking action on recruitment and retention
- B. Delivering the NHS COVID vaccination programme and continuing to meet the needs of patients with COVID-19
- C. Building on what we have learned during the pandemic to transform the delivery of services, accelerate the restoration of elective and cancer care and manage the increasing demand on mental health services
- D. Expanding primary care capacity to improve access, local health outcomes and address health inequalities
- E. Transforming community and urgent and emergency care to prevent inappropriate attendance at emergency departments (ED), improve timely admission to hospital for ED patients and reduce length of stay
- F. Working collaboratively across systems to deliver on these priorities.

NHS systems were required to develop activity, workforce, financial and supporting narrative plans. Summaries of the ICS plans are provided in Annexes 1 and 2.

## 6. Challenges

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Risks and associated mitigations are noted within the respective operational plans.

## 7. Timescale and delivery plan

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The NHS Priorities will be delivered during 2021/22. The plans focused primarily on the first half of the year, April – September. Plans for the second half of the year will follow further national guidance, expected September 2021.

## 8. How is this being communicated?

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Stakeholders are engaged via system and place-based work programmes. There was no requirement to publish the half-year plans on ICS websites.

The Surrey Heartlands plans are available here:

- Summary: [210706-Surrey Heartlands Plan 2021-22 Summary v2\\_1c.pdf \(surreyheartlands.uk\)](#)
- Full: [202122-Surrey-Heartlands-Narrative-V1-Approved-for-Submission-03.06.21-FOR-WEBSITE.pdf \(surreyheartlands.uk\)](#)

## 9. Next steps

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- Continued surveillance reporting of the delivery of our recovery plans and monthly assurance reporting against the 21/22 operational plan metrics.
- August-September 21 – Preparation for 'Half 2' system planning requirements with Priority Lead SROs and Director Leads.
- September 21 – National planning guidance setting out expectations for 'Half 2' October 21 to March 22 plans.

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