

**Question to Children, Families, Lifelong Learning and Culture Select Committee –
17 January 2022**

Question 1

What measures are taken by Surrey County Council Social Services, Surrey County Council Safeguarding, Child and Adolescent Mental Health Services, Children and Young Peoples Learning Disability Service Surrey and Borders Partnership NHS Foundation and Surrey Police, to keep the public safe from those with serious behavioural issues, specifically direct personal abuse pervading their homes?

Response

These services all act in accordance with the information and guidance provided within the attached briefing note also available to Council Officers and Members at [Anti-Social Behaviour – Briefing for Children’s Social Care | JiveSurrey \(jiveon.com\)](#)

Where Council Officers become aware of concerns regarding the impact of perceived anti-social behaviour they should direct residents to the Community Trigger Process which was introduced by the Anti-Social Behaviour Crime & Policing Act 2014.

Further information and advice on working in partnership to tackle crime, disorder, and anti-social behaviour is available from the Surrey County Council’s Community Safety Team: Email: communitysafety@surreycc.gov.uk

Question 2

Why is a third party that is significantly impacted by an individual's intrusive and abusive behaviours not allowed to have direct contact and discussion with those who are overseeing the care of that individual, specifically Surrey County Council Social Services, Surrey County Council Safeguarding, Child and Adolescent Mental Health Services, Children and Young Peoples Learning Disability Service Surrey and Borders Partnership NHS Foundation?

Response

Surrey County Council like all Local Authorities, Government Agencies and large business is required to comply with the principles of Data Protection as contained within the UK General Data Protection Regulation (UK GDPR), tailored by the Data Protection Act 2018. Further information regarding the sharing of personal data with third parties can be found on the [Information Commissioners Webpage](#)

Question 3

If special schools, respite care charities, disability taxi services and other support services have limits of tolerance regarding those clients in the care of Surrey services with significant behavioural issues why are the public not allowed to invoke the same limits of tolerance for their own homes and be supported in that by all of the stated agencies?

Response

As indicated earlier in this letter, where Council Officers become aware of concerns regarding the impact of perceived anti-social behaviour they should direct residents to the Community Trigger Process which was introduced by the Anti-Social Behaviour Crime & Policing Act 2014.

Further information and advice on working in partnership to tackle crime, disorder, and anti-social behaviour is available from the Surrey County Council's Community Safety Team: Email: communitysafety@surreycc.gov.uk

**Liz Bowes, Chairman – Children, Families, Lifelong Learning and Culture
Select Committee**