

RESOURCES & PERFORMANCE SELECT COMMITTEE
ACTIONS AND RECOMMENDATIONS TRACKER
April 2022

The actions and recommendations tracker allows Committee Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each meeting. Once an action has been completed, it will be shaded green to indicate that it will be removed from the tracker at the next meeting.

KEY			
	No Progress Reported	Action In Progress	Action Completed

RECOMMENDATIONS

Date	Item	Recommendation	Responsible Member/ Officer	Deadline	Progress check	Recommendation response accepted/ implemented
18 Oct 2019	Quarterly Performance Report (Q1 2019/20)	RPSC1/19: The Select Committee is to receive on an annual basis information on how Surrey County Council's performance compares with other councils.	Rachel Wigley, Director – Finance, Insights & Performance		20 Sept 2022	At the time of the request the remit of the Committee was much wider covering Adult and Children's services, but now focuses on Customers, Resources and Transformation. Adults and Children's services are subject to statutory performance frameworks with a high number of comparable performance indicators. Benchmarking data is harder to identify for the remaining areas. To improve access to comparable data the Performance Insight team are developing a corporate performance network with a number of other Councils (eight to date from the south-east region) to identify areas where benchmarking information can be identified and shared, to support reporting to Cabinet and Corporate Leadership Team (CLT). This work should provide a clearer picture of

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Page 110						benchmarking information available, establishing an overview of Surrey County Councils 'organisational effectiveness' and enabling the authority to be more curious & inquisitive, reaching out to other Local Authorities to share and learn from best practice. We are proposing (subject to the Committee's agreement) to use this as the basis for a meaningful set of performance information for the Committee in future.
14 April 2022	People & Change Development Update [Item 10]	<p>RPSC13/22: The Interim Strategic Director for People and Change to consider as part of their update to the Committee in six months' time:</p> <ul style="list-style-type: none"> • Appropriate opportunities to use Members as advocates for the Council as a prospective employer. • As part of succession planning, explore the possibility of setting up 	<p>Ayesha Azad, Cabinet Member for Finance & Resources</p> <p>Karen Grave, Director for People & Change</p>	October 2022	20 Sept 2022	A service update will be provided at the 7 October 2022 meeting of the Resources and Performance Select Committee.

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		<p>a networked approach within the organisation and with partners to allow officers to gain experience in other industries and authorities (and vice-versa) to help develop skills and experience in younger employees.</p> <ul style="list-style-type: none"> • RPSC14/22: Provide an explanation of how the Council currently collects leavers' data across Directorates and explore how this could be improved. • Explore how we can develop a systematic approach to answering the questions of 'why come to the organisation?', 'why stay?' and 'why leave?' building on the <i>itchy feet</i> pilot in Children's Services. • That videos continue to be developed to help explain and promote the work of the Council and its employment opportunities to 				

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		<p>school age children in Surrey for use this year.</p> <ul style="list-style-type: none"> • Explore how recruitment can work with disability organisations such as the Surrey Coalition of Disabled People to better tailor its offer as an employer of choice for people with disabilities. • That the Committee agrees a scope for a future briefing session to further explore the issues raised in today's meeting ahead of future formal scrutiny. • The Deputy Leader and Cabinet Member for Finance and Resources to lobby HMRC directly and via the County Council Network (CCN) to review (enhance) the 45p mileage rate for business travel as non-taxable 				

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14 April 2022	People & Change Development Update [Item 10]	The Select Committee requests: RPSC15/22: Officers to provide information relating to the effect of the £2.7 million Social Care Workforce Retention Fund on employee data.	Ayesha Azad, Cabinet Member for Finance & Resources Karen Grave Director for People & Change		20 Sept 2022	Recommendations have been sent to the Strategic Director for People & Change for action and response.
13 July 2022	Update on the roll out of digital infrastructure in Surrey [Item 6]	The Select Committee: RPSC16/22: Requests that the Cabinet Member for Transport and Infrastructure together with Executive Director Partnerships, Prosperity and Growth raises with district and borough councils the potential merits of lobbying the Government/relevant authorities via appropriate available forums (Local	Michael Coughlin, Executive Director, Partnerships, Prosperity and Growth Rhiannon Mort, Head of Economic Infrastructure	October 2022	Sept 2022	RPSC16/22: The Local Government Association (LGA) lead officer has been contacted with regard to lobbying the government and has responded as follows: At the time we gave a detailed response to the consultation and members shared concerns with Department for Digital,

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		<p>Government Association LGA, County Councils Network CCN etc.) for more effective powers and guidance to be provided to local authorities to better respond to any reasonable concerns raised by residents.</p> <p>RPSC17/22: Requests early sight, via email, of the report to Cabinet Member for Transport and Infrastructure to seek approval for the SCC project to make available SCC's assets to support the 5G roll out and other wireless technologies.</p>	<p>Katie Brennan, Digital Infrastructure, Senior Project Manager</p>			<p>Culture, Media and Sport (DCMS) at a People and Places board meeting. We are continuing to lobby for fully funded local authority digital champions to help coordinate delivery locally and manage the relationship between all parties involved. We were making progress with these calls prior to the change in ministers and in September will look to engage with the new minister around this ask and also raise any concerns. Any evidence of issues raised within Surrey would be really useful to strengthen our asks.</p> <p>RPSC17/22: Cabinet Report shared with Members.</p>

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Page 115		<p>RPSC18/22: In relation to points 1 and 2, the Select Committee requests a briefing note on progress at the appropriate time but no later than 31 December 2022.</p> <p>RPSC19/22: Asks the Cabinet Member for Transport and Infrastructure to have a briefing note prepared by 30 September 2022 to provide the committee with information on what legislation Statutory Undertakers must conform to in terms of repairs to the public highway after their works and what activities are carried out by the Council's Streetworks team to ensure that Statutory Undertakers meet these requirements.</p>				<p>RPSC18/22: Request noted.</p> <p>RPSC19/22: The Chairman and Vice Chairman have agreed to an extension of 30 September deadline to mid-October at the latest.</p>

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