Annex 4: Run and Grow Projects - Achievements

Examples of project achievements and successes are provided below.

Single View of a Child

The Single View of a Child programme that replaced the Education Management System (EMS) and other dependent line of business systems. These legacy arrangements were replaced by the integrated Early Years and Education System (EYES) which links to Children's Social Care (LCS), the Early Help Module (EHM) and Liquid Logic Integrated Finance Technology (LIFT). This development has enabled the creation of a single view of a child and or/family. This enables officers to work in collaboration within the Council and with partners to improve the outcomes for children and young people.

Community Projects Fund

This project delivered a digital solution that manages the application process for the Community Projects Fund. The solution was developed and delivered using existing technologies and platforms.

Libraries Technology Upgrade and Transformation

As part of the modernisation of the Council's Library service, this project provided the technological foundations required to underpin the vision for the Council's Library Service. This was a complex project that involves multiple suppliers, technologies and stakeholders. The core deliverables included: The exit from a managed service contract for the supply and support of IT infrastructure and systems; the complete refresh of staff and public computers; review and reconfiguration of the internal data networks connecting the computers to the Council's IT network and Internet; the procurement and implementation of a replacement Library Management system.

Recording system and IT devices for Children's Homes

This project enabled the modernisation of the tools used to manage the Council's children's homes. Moving from a paper-based process to a database with dashboard reporting and equipping staff with devices so that they could capture information digitally.

New customer feedback system

Underpinning the modernisation of the Council's management of customer feedback (complaints, comments, compliments), this project delivered a migration from a legacy Lotus Notes solution to a contemporary digital platform. As part of this modernisation, bespoke dashboard views were created enabling greater insight and intelligence for the services.

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