



SURREY POLICE AND CRIME PANEL

29 JUNE 2023

PERFORMANCE AND ACCOUNTABILITY MEETINGS

1 SUMMARY

- 1.1 One of the main responsibilities of the Police and Crime Commissioner (PCC) is to hold the Chief Constable to account for delivery of the Police and Crime Plan. Lisa Townsend has set up a governance framework to discharge this duty. The main part of this framework is to hold six-weekly meetings where the Chief Constable formally reports on progress against the Police & Crime Plan and other strategic issues. This is supplemented by workshops and one-to-one discussions between the PCC and Chief Constable, and other senior officers, when required.
- 1.2 Every other meeting is a private meeting to allow detailed scrutiny of resources and efficiency plans as well as sensitive performance issues. This is called a Resources and Efficiency Meeting.
- 1.3 The other meeting is webcast for the public and partners to view and is focussed on performance and areas of public interest – called Accountability and Performance Meetings.
- 1.4 The PCC chairs the meetings which are also attended by the Chief Executive and Chief Finance Officer from the Office of the Police and Crime Commissioner (OPCC). Other members of staff from the OPCC attend as required, depending on the agenda. The Chief Constable attends along with the Deputy Chief Constable and other force staff as required.
- 1.5 This report provides an update on the meetings that have been held and what has been discussed to demonstrate that arrangements for good governance and scrutiny are in place.

2 DETAILS

- 2.1 Since the last report on performance meetings to the panel one meeting has taken place:
- 2.2 **16 May 2023 – Accountability and Performance Meeting**

- 2.3 At this public meeting the PCC and Chief Constable looked at the following topics:
- 2.4 **Delivery of the Police & Crime Plan:** To consider the Chief Constable's approach to delivering the Police & Crime Plan, and to assess current performance against each policing priority.
- 2.5 **Opportunities and Challenges facing Surrey Police:** An exploration of key opportunities and challenges for the year ahead, including but not limited to:
- a. Government Officer Uplift Programme and maintenance of numbers
 - b. Police conduct, vetting and maintaining public confidence
 - c. 999/101 performance and work taking place
- 2.6 Members of the public were also able to submit questions in relation to the above, or on wider issues.
- 2.7 Further details about the meeting, including the latest Surrey Police performance report and a link to the recording of the meeting can be found on our website: https://www.surrey-pcc.gov.uk/meetings_and_agendas/performance-meeting-05-2023/

3. FUTURE MEETINGS:

- 3.1 The next Resources and Efficiency Meeting with the Chief Constable is due to take place on 3 July 2023. The following items are due to be considered:
- Standard Force Performance Update
 - Services Transformation Programme Update
 - Strategic Policing Requirement Position Statement
 - ASB Survey Data Consideration
 - SmartStorm Post-Deployment Review
 - Misconduct Transparency Arrangements
 - Uplift Maintenance
 - HMICFRS Inspection Updates
- 3.2 The next Accountability and Performance Meeting is due to take place in September, though the agenda is still to be finalised.

4. WIDER PUBLIC ENGAGEMENT

- 4.1 Whilst the above meeting-based approach provides a firm foundation for the PCC to scrutinise Force performance, the OPCC has been eager to explore additional forms of public scrutiny and has now formally launched a dedicated Data Hub, where members of the public, stakeholders and interested parties can explore key areas of Force performance.

- 4.2 The Hub can be accessed via <https://data.surrey-pcc.gov.uk> and is updated monthly with the latest force data. Additional data concerning OPCC activity – such as delivery of the ICV scheme, complaint oversight and commissioning – is also included, with both quantitative and qualitative data available.
- 4.3 Following feedback from some Panel members, the Hub has been updated to include some national comparisons, based on ONS data, to put the Surrey data in context.

5. RECOMMENDATIONS

The Police and Crime Panel note the update and work being undertaken to improve transparency.

LEAD/ CONTACT OFFICER:
TELEPHONE NUMBER:
E-MAIL:

Damian Markland
01483 630200
damian.markland@surrey.police.uk

This page is intentionally left blank