

Appendix 1

A37/23 - The Customer Relations Team Manager / Head of Customer Services will for the next Committee meeting provide the head count of how many FTE staff are in the team (across the three services) compared to last year.

RESPONSE:

2022/23	Team Manager (SP11)	Assistant Managers (SP10)	Customer Relations Officers (SP9)	Business support officers (SP 6 and SP7)
Adult Services Customer Relations Team	1	2	0	1
Children Families and Lifelong Learning	1	2	9	3
Other (Corporate) Council services	1	0	4	1

2021/22	Team Manager (SP11)	Assistant Managers (SP10)	Customer Relations Officers (SP9)	Business support officers (SP 6 and SP7)
Adult Services Customer Relations Team	1	2	0	0
Children Families and Lifelong Learning	1	2	4	1
Other (Corporate) Council services	1	0	3	1

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