

# Bus lane camera enforcement policy

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## 1. Executive summary

**This document sets out the framework to enable efficient and consistent bus lane enforcement across Surrey.**

**The objective is to maintain reliable and timely bus services, through properly enforced bus lanes, bus gates and bus only streets.**

## 2. The case for efficient, reliable and well managed bus priority measures

The provision of bus priority measures across the Surrey road network is crucial in ensuring journeys are more reliable and bus users in Surrey are able to get to the destinations they need to, including places of education, employment, healthcare and leisure. This paper considers bus priority measures, focused on the use of properly enforceable bus lanes, bus gates and bus only streets.

Congestion is a major constraint across our road network and has a significant role to play in the delays experienced by all road users, but especially local bus services. Therefore, the purpose of bus priority measures is to improve journey reliability times from stop to stop, which makes local bus services more efficient and cost-effective. Enforcement of these measures is crucial to ensure robustness and continued success in improving journey times.

From previous research completed, including findings from the Surrey-wide Local Transport Review and the Knowledge Transfer Partnership, improving reliability is a key factor in attracting new passengers on local Surrey buses. Getting more people using the bus then increases patronage and revenue, which, in turn, leads to a reduction in subsidy paid to the operators.

Being able to improve bus journey times from the enforcement of bus priority measures will also lead to better relationships being developed with operators. With the county council being committed to such measures, operators may be keen to invest further in their fleets, for example adding wifi, charging points, audio/ visual next stop information and smarter ticketing solutions. Such enhancements will also lead to an increase in patronage and revenue and a reduction in subsidy paid.

## 3. Legal context

Surrey County Council has the power to enforce bus lane contraventions under section 144(3)(b) of the Transport Act 2000 and Schedule 8 of the Traffic Management Act 2004 and to delegate, if we so choose to Borough and District Councils. The delegation to Borough and District Councils is under powers in the Local Government Act 2000, together with associated regulations.

The Bus Lanes (Approved Devices) (England) Order 2005 provides information as to the equipment which can be used for enforcement, as specified within Schedule 1, which supersedes the Transport Act 2000 provisions. In order to enforce a penalty notice, the equipment must be an “approved device” which is able to produce a record.

#### **4. Introducing camera enforcement**

The decision to enable camera enforcement to be brought into areas in Surrey will be made by the Local and Joint Committees. No camera enforcement will take place within a borough or district area until this approval has been made.

To ensure camera locations meet the objective of maintaining reliable and timely bus services, sites, lanes or streets identified for potential bus lane camera enforcement should be properly assessed and the proposals supported by the county council’s Passenger Transport team.

There must be a comprehensive communications plan to raise awareness of the planned camera enforcement, which will include targeting local residents, businesses and those people that are likely to be affected.

#### **5. Operating camera enforcement**

The county council will decide who operates the enforcement of each camera or cameras within a geographical area.

Department for Transport guidance and code/s of practice (for authorities outside London) will be followed. This will ensure that camera systems and enforcement are managed properly, with appropriate training and qualifications for camera operators and back office staff.

Where there is more than one authority/agency operating camera enforcement in Surrey, there will be an additional working code of practice to ensure consistency in enforcement. This will be compiled by the enforcement authorities/agencies, and regularly updated as required. Enforcement authorities/agencies should aim to harmonise the enforcement regime, processes and even systems, hardware and software, where possible.

Signs and road markings will be at the required level for successful camera enforcement. This is likely to be at a higher level than required by the Traffic Signs Regulations and General Directions.

#### **6. Traffic Regulation Order**

The legal order (Traffic Regulation Order or abbreviated to TRO) outlines the hours of operation, conditions and who can and who cannot use a bus lane, gate or bus only street.

It is important that there is flexibility in each TRO so that the most appropriate controls are in place for each location. In order to retain some consistency in approach, there will be some conditions that are common to all TROs on bus lane, gates and bus only streets in Surrey:-

- The current TROs stipulate what vehicles are permitted through bus lanes, bus gates and bus only streets, to include any public service vehicles of sixteen seats or more
- where taxis are permitted this will apply only to “Hackney Carriages” licenced by the borough or district council. Private hire vehicles will not be permitted.

### **Consultation for Traffic Regulation Orders**

To introduce a new Traffic Regulation Order, a formal process has to be followed. As part of this process, it is important that local residents, businesses and those affected by a proposed new bus lane, gate or bus only street are consulted.

The consultation should include making people aware that the council may in the future introduce camera enforcement, so that peoples’ views can be taken into consideration before the legal order is made. After the Traffic Regulation Order is made there will be no opportunity for local people and others to object to the time of operation and conditions. This consultation requirement will apply to all new bus lane, gates and bus only streets in Surrey.

## **7. Review**

This policy may be modified, altered or amended at any time.

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