

Annex 2 OUTCOME SUMMARY

BY HARNESSING THE POWER OF OUR DATA RESIDENTS WILL HAVE:

To tell their story only once and to tell us once about changes to their circumstances

Access to their personal information so they can update it when required

Access to a comprehensive view of their interactions all in one place

Improved self-service options which make use of the information that we already hold about them

Trust and confidence that we are holding data and handling information in the right way and that we are transparent



SURREY WILL BE ABLE TO:

Identify and support those children or adults at most risk

To understand the factors that contribute to risk and what support is most effective

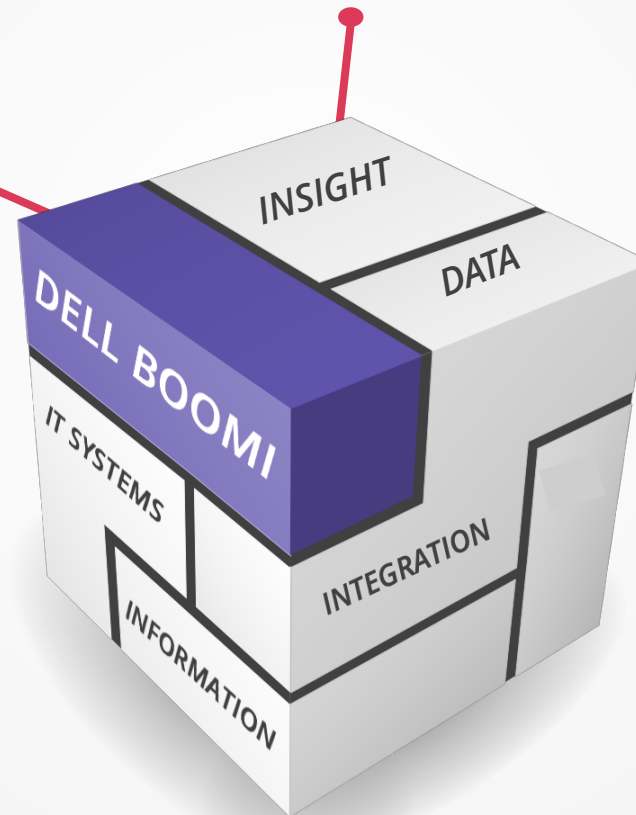
Understand and accurately predict the needs of residents so that the right services are commissioned at the right time and in the right quantities

Drive efficiencies and value for money

Continually improve by turning data into information, insight and intelligence

Identify residents who require support earlier and be able to address problems before they escalate

Work more collaboratively with partners to support better outcomes for residents



STAFF WILL BE ABLE TO:

Make decisions on a joined-up view of information

Work more effectively in multi-agency teams which work from a shared view of information

Accurately forecast, using real-time data

Understand what works and what doesn't, so that services they provide better meet resident's needs.

Spend more time with residents, as they spend less time entering and re-entering the same information into different systems

More easily access the information they need to do their jobs

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