

Complaints Received Since the Last PCP Meeting (27 November 2019)

Date received	Nature of complaint	Does the complaint, or an element of the complaint, relate to conduct of a relevant office holder?	Does the complaint, or an element of the complaint, relate to an alleged criminal offence?	Details / Action taken
22 January 2020	Ref: PCP 0033 – 1. Failure by the PCC to comply with his complaints process and to ensure that his staff does likewise. 2. Failure of the PCC to read and engage with the issues that the complainant raised. 3. Responding to the complainant in a manner that is ignorant and irresponsible.	Yes	No	The Director of Law and Governance will be providing legal advice to the upcoming Complaints Sub-Committee.

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