

Recent feedback and case studies

Email

"Thank you for reading through my big emails. There's a lot I don't know and am figuring out as I go, it's just me and mum at home and we literally have no one to turn to for help or guidance or what to do and I'm not embarrassed to say that life has suddenly become very scary and anxious all over again so any information that you give me and have given me is so priceless to me..."

Case study (April)

Jo spoke with a victim who was extremely distressed as her husband had recently returned from China and there were concerns he wanted to take their children out of the country. Her husband had been found Not Guilty of raping her three years previously. Jo contacted Lorraine and together they looked into the case. There were no details of safeguarding or onward support on the OEL. They organised a DA Home Kit which arrived within a few hours from NPT. Jo researched Non-Molestation Orders, Occupation Orders and Residency Orders to provide the victim with the best advice. The victim said she thought the support shown was "FANTASTIC" and felt well informed. She thanked Jo and Lorraine for their efforts to safeguard her and her children.

Case study (April)

Paul picked up a call from a distressed female victim. He was very patient and proactive; he took all the details and kept the victim on the phone. Whilst Paul was on the phone Hannah established the area where the victim lives and then she contacted Metropolitan Police and reported a domestic in progress. It was amazing team work, knowledge and experience showed by both of them.

Email (March)

"We can now add the finishing touches to our reparations as the voice of justice has overwhelmingly given us back our voice and it's in no small part thanks to you and those surrounding. Today our faith was restored. From the bottom of our hearts again, thank you".

Email (March)

"Thank you for this and I do appreciate your help. My doctor has put me forward for therapy which I would like to thank you for as talking with you helped me take those first steps"

Email (March)

"Thank you for helping us, it's been a comfort to know that you're with us at a bad time in our lives"

Email (March)

"I just wanted to say "THANKYOU" for all your support during the time for my trial. I have really appreciated the regular updates from you despite this taking a long time to get to court"

Email (March)

"I thank you for your professionalism and care, you have made this process much easier and stress free. You are a credit to your service!"

Email (March)

"to Tia and all the Victim Support Team, a huge thank you for the support you have given me over the last 7 months, I wouldn't have been able to cope without having Tia to talk to."

Email (March)

"Further to the last 7 months I would like to give feedback on the fantastic attention and support that Sam has shown me. I was a victim of crime which was voyeurism, I am a strong woman and I work in a law enforcement role, I initially felt numb. Sam worked tirelessly to help me through a tough time and kept in contact with me throughout. Sam has shown commitment, empathy, patience and shown me a path to follow, I really appreciate her support and I would like to pass on my thanks."

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