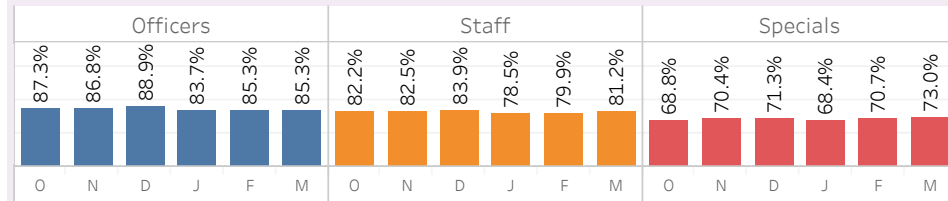


Capacity and Capability

Durham university results: None
 Force: Employee opinion survey - None

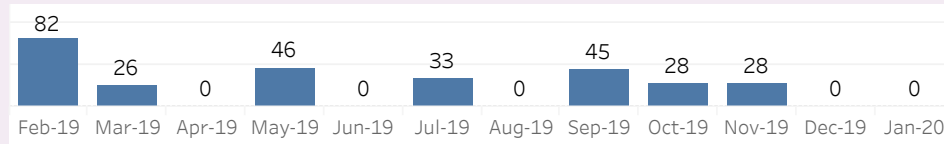
People services latest results:

Force: NCALT Percentage of mandatory courses completed.

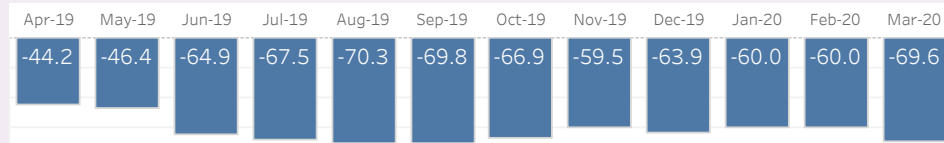


Managing Information, DSE, Health & Safety for Managers, Manual Handling, Fire Safety, GSC, Victims' Code, Unconscious Bias, Freedom of Information, Stalking and Harassment, Disclosure and Relevancy, Staying Safe on the Strategic Road Network - Managing Obstructions Video Equality Act 2010: An Introduction, Abuse of Authority for Sexual Purpose video 1, 2 & 3. Information Security Refresher

People services:
 Force: Commendations

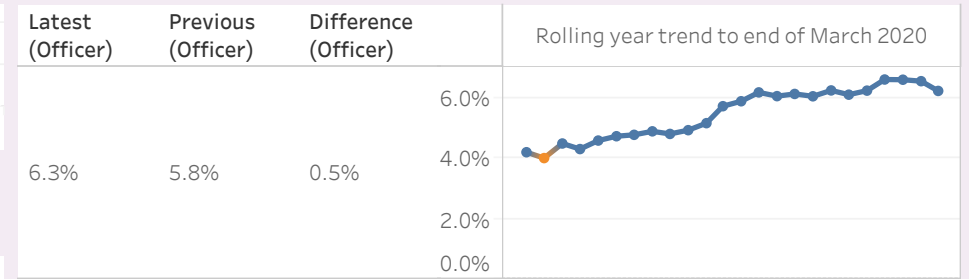


People services:
 Force: Detective Constables Actual vs Establishment

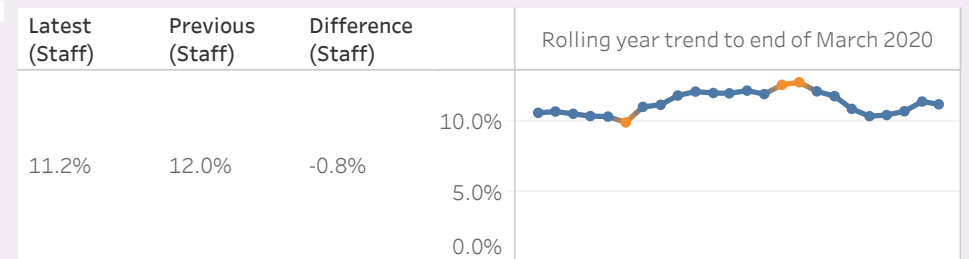


People services: Quarterly report comparing latest 12 months to same period a year ago
 Force: None

People services: Comparing latest 12 months to same period a year ago
 Force: Unplanned leaver rate - Police Officer

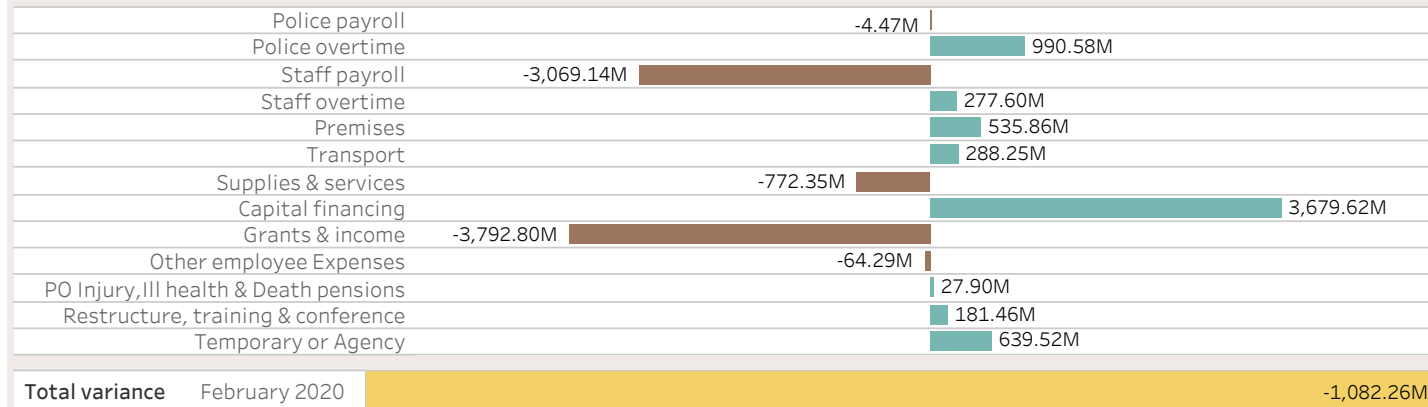


People services: Comparing latest 12 months to same period a year ago
 Force: Unplanned leaver rate - Police Staff

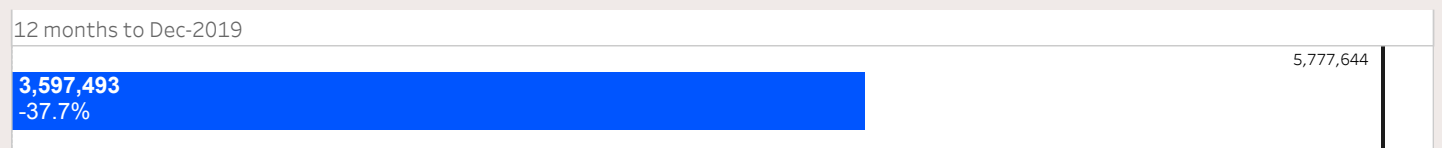


Efficiency

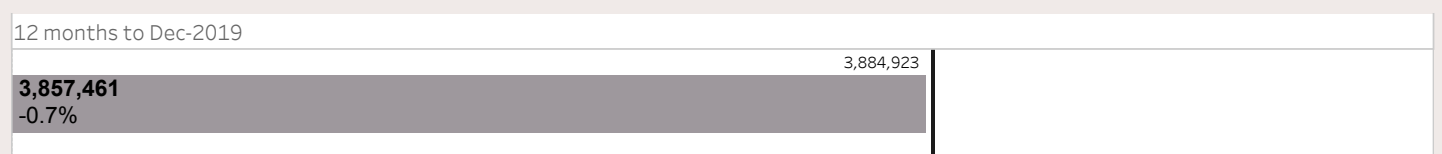
Finance: February 2020
 Force: Annual Forecast Variance by Cost Type



Energy & Environment: Comparing against 2015/16 baseline
 Force: CO2 reduction for: Building

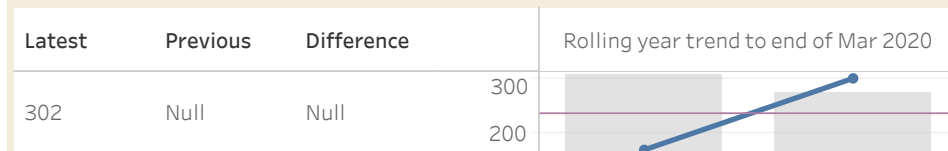


Energy & Environment: Comparing against 2015/16 baseline
 Force: CO2 reduction for: Transport

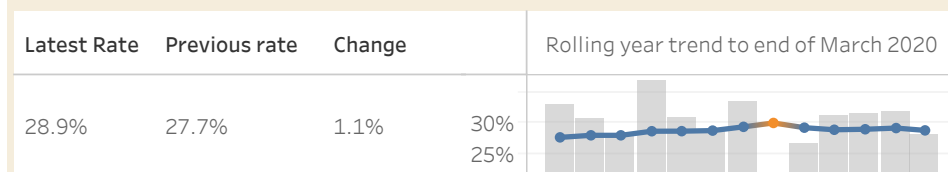


Legitimacy

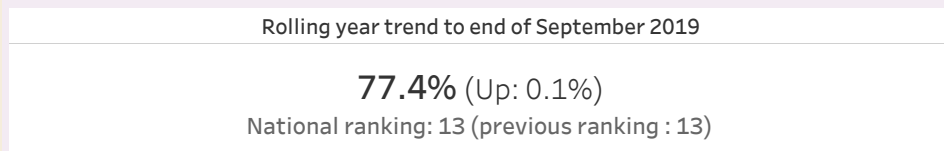
PSD - New process from February 2020 so unable to compare to previous
 Force: Volume of complaint cases



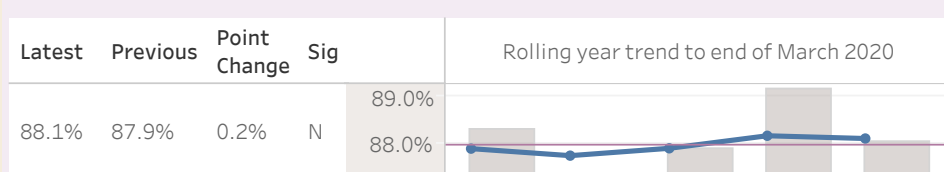
Stop Search. Comparing latest 12 months to same period a year ago
 Force: Outcome rate for stop searches



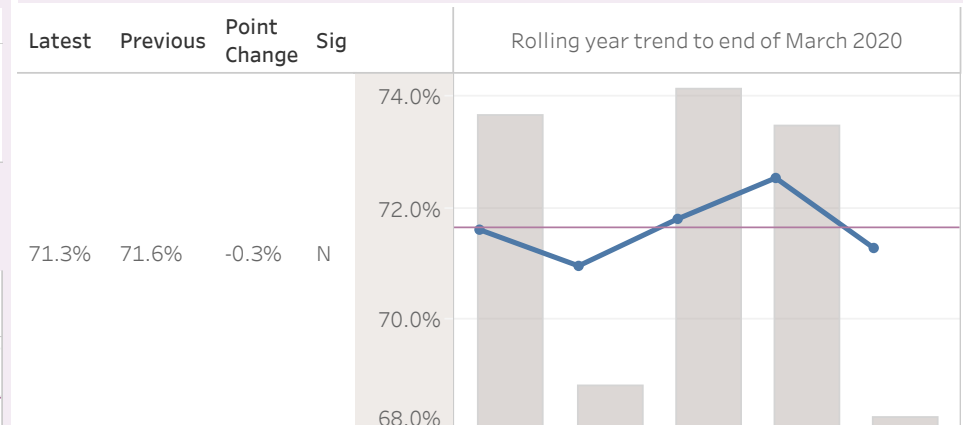
Updated quarterly Crime Survey for England and Wales
 Force: CSEW Confidence



Joint Neighbourhood Survey - comparing latest 12 months against a year ago
 Force: Q19 - Confidence in neighbourhood police



Joint Neighbourhood Survey - comparing latest 12 months against a year ago
 Force: Q32B - The Police are dealing with ASB and Crime



Official: Force Balanced Scorecard - PAGE 2 of 2 Version 1.5.0

Effectiveness

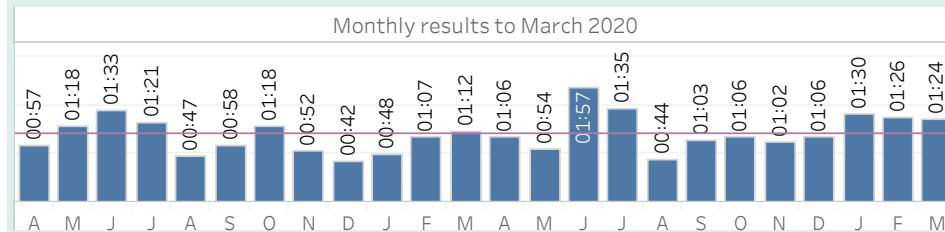
Calculated from CC6 comparing the latest 12 months to same period a year ago

Force: Calls for Service Performance

Call	Latest	Previous	Point Change	Rolling year trend to end of March 2020
999	95.0%	95.5%	-0.5%	

Calculated from CC6 - showing last two years

Force: Average time to answer 101 calls



Incident data - comparing the latest 12 month to same period a year ago

Force: Emergency Response Performance

Response	Latest	Previous	Point Change	Rolling year trend to end of March 2020
Grade 1 (15 mins)	65.8%	65.6%	0.2%	
Grade 2 (60 mins)	48.9%	51.0%	-2.1%	

Comparing latest 12 months to same period a year ago

Force: "Problem solving" occurrences created

Latest	Previous	Difference	%age	Rolling year to end of March 2020
279	303	-24	-7.9%	

Comparing latest 12 months to same period a year ago

Force: Compliance returned to officer (OMU)

Latest	Previous	Difference	Rolling year trend to end of March 2020
16.9%	18.4%	-1.5%	

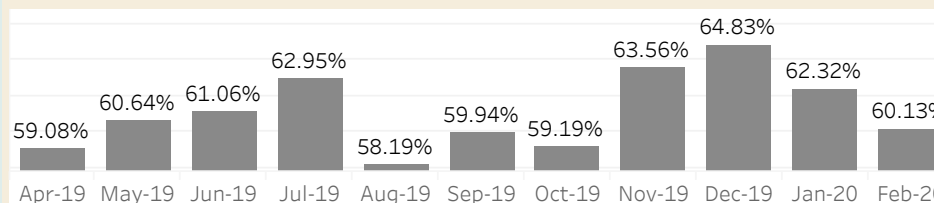
Victim contact

Force: results for Victim Contact Compliance

Month	Compliance %
Apr	78%
May	70%
Aug	74%
Oct	71%
Dec	69%
Jan	59%
Feb	72%
Mar	59%
Jun	72%
Jul	56%
Sep	66%
Dec	74%

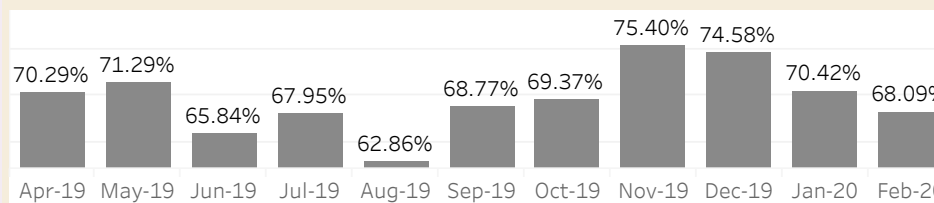
Comparing latest monthly data (this is a new measure since April 2019)

Force: Main overall satisfaction percentage



Comparing latest monthly data (this is a new measure since April 2019)

Force: Anti-social behaviour satisfaction percentage



NICHE missing person - comparing latest 12 months to same period a year ago

Force: Repeat Vulnerable missing individuals

Latest	Previous	Difference	Rolling year trend to end of Mar 2020
618	917	-299	

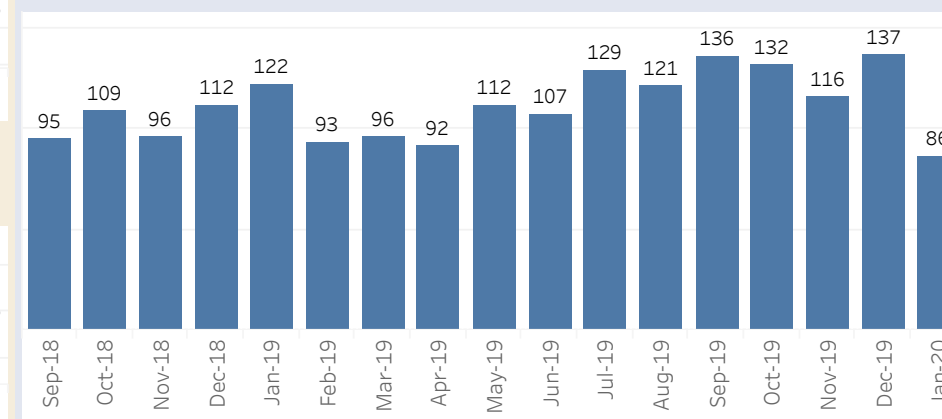
NICHE offender - comparing latest 12 months to same period a year ago

Force: Repeat DA offenders over last three years with two or more victims

Latest	Previous	Difference	%age	Latest data to March 2020
1,070	1,009	61	6.0%	

CJ workbook

Force: Non-compliant disclosure



Comparing latest 12 months to same period a year ago

Force: Volume of recorded crime

Category	Latest Crime recorded	Previous Crime recorded	%age Crime change	Rank	Rolling year trend to end of Mar 2020
High harm	12,846	12,638	1.6%	12800	
Serious sexual	1,696	1,885	-10.0%	2	
Total burglary	6,160	6,053	1.8%	20	

Comparing latest 12 months to same period a year ago

Force: Volume of positive outcomes

Latest Positive Outcome	Previous Positive Outcome	%age Positive Outcome change	Rolling year trend to end of Mar 2020
1,710	2,117	-19.2%	
135	100	35.0%	
307	361	-15.0%	

Comparing latest 12 months to same period a year ago

Force: Positive outcome rate

Latest Positive Outcome Rate	Previous Positive Outcome Rate	Positive Outcome Rate Point Change	Rank	Rolling year trend to end of Mar 2020
13.3%	16.8%	-3.4%	18.0%	
8.0%	5.3%	2.7%	34	
5.0%	6.0%	-1.0%	37	