

RESOURCES AND PERFORMANCE SELECT COMMITTEE ACTIONS AND RECOMMENDATIONS TRACKER

The recommendations tracker allows Committee Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each meeting. Once an action has been completed, it will be shaded green to indicate that it will be removed from the tracker at the next meeting.

KEY			
	No Progress Reported	Action In Progress	Action Completed

Date of meeting	Item	Recommendations/Actions	Responsible Officer/Member	Update/Response
24 January 2020	Scrutiny of Revenue and Capital Budget 2020/21	<p>1. The Select Committee noted the 2020/21 Revenue and Capital Budget report and the Treasury Management Strategy (TMS) report.</p> <p>Actions</p> <p>1. For the Director of Corporate Finance to organise for TMS training to be repeated.</p> <p>2. For the Director of Corporate Finance to query with Arlingclose the cost of redeeming and re-financing older higher-rate loans.</p>	<p>Chairman of the Select Committee</p> <p>Director of Corporate Finance</p>	<p>1. The Select Committee noted the reports.</p> <p>1. The training had been organised but had to be postponed due to Covid-19. It will be rescheduled later in the year.</p> <p>2. The Director's response has been circulated to the Select Committee.</p>
16 December 2019	Quarterly Performance Report (Q2 2019/20)	<p>1. The Customer Experience Task Group is to examine the RS 01 and RS 02 indicators and work on how they can be improved.</p> <p>2. The Executive Director of TPP is to provide comparative statistics on sickness rates in the private sector.</p>	<p>Chairman of the Task Group</p> <p>Executive Director of TPP</p>	<p>1. The Task Group met with Officers working on the residents' survey and this will be included in the update of the July Select Committee meeting (delayed from April due to Covid-19).</p>

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				2. The Executive Director's response has been circulated to the Select Committee.
18 October 2019	Cabinet Member Priorities Update	1. The Cabinet member for Corporate Support is to provide the Committee with the number of apprentices currently working in IT.	Cabinet Member for Corporate Support	1. The Cabinet Member's response was circulated to the Select Committee.
18 October 2019	Quarterly Performance Report (Q1 2019/20)	1. The Select Committee is to receive on an annual basis information on how Surrey County Council's performance compares with other councils.	Director of Intelligence, Analytics and Insight	1. The Select Committee's request has been forwarded to the Director and the possibility of including this in future reports will be examined.
18 October 2019	Transformation Programme Update	1. The Director of Transformation is to share with the Select Committee the report that was produced on the deep dive into the social workers that had moved offices from Leatherhead to Walton-on-Thames. 2. The Select Committee is to receive information on specific targets and dates in future update reports.	Director of Transformation Scrutiny Officer	1. While it was found that no such report had been produced, various other pieces of relevant information on the move were circulated to the Select Committee.

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		<ul style="list-style-type: none"> 3. The Select Committee is to explore ways to deep dive into customer experience. 4. The Select Committee is to receive further information on the Transformation Governance structure. 	Director of Transformation	<ul style="list-style-type: none"> 2. These will be incorporated into future reports. 3. The work of the Customer Experience Task Group has commenced and will be reported on at upcoming Select Committee meetings (delayed from April due to Covid-19). 4. The Director's response has been forwarded to the Select Committee.
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