## Complaints considered since the last PCP meeting of 30 June 2020

	received	Nature of complaint	Did the complaint, or an element of the complaint, relate to conduct of a relevant office holder?	Did the complaint, or an element of the complaint, relate to an alleged criminal offence?	Details / Action taken
16 Ju	ily 2020	<ol> <li>The complainant is dissatisfied by the PCC's letter of response (30/06/2020) dismissing the decision of the Chief Constable to not watch the video showing the killing of George Floyd as 'neither here nor there' and taking no further action.</li> <li>That the creation of the blm@surrey.pnn.police.uk email address goes against the Police Oath as it does not treat all people equally and requested that the email address be changed to "all lives matter".</li> </ol>	Yes	No	The Committee Manager provided a summary of the complaint and the Director of Law and Governance provided legal advice to the Complaints Sub-Committee which met on 13 August 2020.  The Sub-Committee concluded that:  1. The initial complaint against the Chief Constable and the creation of the Black Lives Matter email address by Surrey Police were operational matters outside the remit of the Police and Crime Panel.  2. The complaint had been satisfactorily dealt with, acknowledging that the Police and Crime Commissioner acted appropriately and not in breach of his Code of Conduct; recognising that the decision by the Chief Constable to not watch the video showing the killing of George Floyd was a personal one.  The complainant and the Commissioner were informed of the outcome.

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