

Annex 9 – Written submission from Lou Williams, Service Director for Children and Safeguarding, Cambridgeshire County Council, dated 13 July 2020

5

- 1) What consideration did Cambridgeshire County Council give to adopting the No Wrong Door model?

Officers conducted a fact-finding visit to the demonstrator site in North Yorkshire and met with representatives of the authority

- 2) Why did Cambridgeshire County Council decide against introducing the No Wrong Door model?

The model was to be based around the then operating in-house residential home for young people operated by Cambridgeshire County Council. However it proved difficult to recruit members of staff for the home who had sufficient experience to deliver the outcomes, which also meant that the links with fostering proved difficult to establish.

In my view, the model worked in North Yorks because of the unique skills et and experience people leading it, which proved difficult to replicate in the area of Cambridgeshire where the model was intended to be established.

The actual costs are also high and while this represents a good investment where the model is able to work, it also means significant risk where staffing and other issues mean it struggles to become established.

- 3) Were any equalities implications identified for the No Wrong Door model?

N/A

- 4) Would you or a representative of your organisation be prepared to meet remotely with the Task Group in August 2020 to discuss your responses?

Yes, although I took over in my role at the point of it becoming clear that the model was not going to be successful; I do not have direct knowledge about how it was set up initially.

- 5) Are you content for this submission to be published as an annex to the Task Group's report?

Yes.

Lou Williams

Service Director for Children and Safeguarding

Cambridgeshire County Council

July 2020

This page is intentionally left blank