

## Annex 15 – Draft Big Survey 2020

### Big Survey 2020

<https://www.surreysays.co.uk/csf/big-survey-2020>

1: Do you know the reasons why you came into care ? (Please tick the most appropriate box)

Option	Total	% 2020	% 2019
Yes	39	88.64%	93.0%
No	1	2.27%	2.3%
Not Sure	4	9.09%	4.7%
Not Answered	0	0%	0%

No significant change in this question from 2019; most respondents are aware of the reason why they came into care. Interestingly, a greater percentage than in 2019 declared they were unsure about this question. While this is not statistically significant, it will be important to monitor future responses from this cohort.

2: Did you get support when you moved into the Care Leavers Service?

Option	Total	% 2020	% 2019
1 - Strongly Agree	13	29.55%	69.8%
2	13	29.55%	
3	10	22.73%	16.3%
4	5	11.36%	11.6%
5 - Strongly Disagree	3	6.82%	
Not Answered	0	0%	2.3%

81.8% of respondents were neutral or agreed/strongly agreed with the statement about getting support to move into the Care Leavers Service. Greater granularity of available responses highlights a small percentage of highly unsatisfied care leavers (6.8%) and a greater proportion of young adults being neutral about the statement compared to the previous year. All care leavers answered this statement (this trend is repeated throughout the findings), pointing to greater granularity potentially providing young adults with better opportunities to express their feelings in this questionnaire. Of the respondents who gave more detail:

- 3 pointed at issues in the transition (“When I first moved to the care service it felt as though there was a 'tick box' agenda. I was not fully told what I would be entitled to and this would have been helpful. I now feel fully supported.”, “Smoother transition”, “MORE VISITS AS I WAS NEW TO THIS ALL AND VERY ATTACHED TO MY FAMILY. MORE CALLS AND TEXTS FOR SUPPORT WHEN I NEEDED IT. DIDNT SEE MY FIRST PA FOR 3 MONTHS”)
- 3 pointed at issues with their social worker/PA (“I felt bullied by my social worker which has left me with permanent emotional and psychological damage. I felt unsupported and scared”, “I had different social workers and not all understood who I work”, “A PA that had knowledge that could support

- me, and who was available when needed. Hand over from fostering team was done very last minute”)
- 3 felt they would have liked to access different services/training (“I would like them to help with Education and help myself”, “I would have liked to speak to a therapist but as I was still going through the family court proceedings I wasn’t allowed to go to CAMHS”, “I feel the care leavers service could be better by helping us work to independence more before we move in to our own flats; many of us come in not prepared to bleed a radiator or set up direct debits properly, after a change in personal advisors I feel I am much better supported now in whatever I may need; from booking an appointment to paying debts off and anything else I may find hard. We also work together so I know how to do this on my own in the future when I feel more comfortable”)
  - 1 pointed to not being aware of the care leavers service (“Not aware of the Care Leavers Service. No communication at all regarding this service”)

### 3: Did you get support when you moved from a social worker to a personal adviser?

Option	Total	% 2020	% 2019
1 - Strongly Agree	9	20.45%	72.1%
2	16	36.36%	
3	11	25.00%	9.3%
4	5	11.36%	14.0%
5 - Strongly Disagree	3	6.82%	
Not Answered	0	0%	4.6%

The move from a social worker to a personal adviser was supported according to a smaller proportion of young adults in 2020 than in 2019. Greater uncertainty about this question is reflected in a greater proportion of young adults being neutral about this statement than in 2019. This result will need to be closely monitored to investigate potential changes in practice that might have made support less available to young adults transitioning out of care. Of care leavers who elaborated on their answer, 3 reported issues in the transition that were then overcome (“Not to begin with, it was very confusing”, “I was without a PA or Social worker for a few months. I would of liked this process to be a lot smoother”, “I don’t remember the process to much but I wasn’t very happy with how when I was finally assigned a personal advisor it took a long time for us to have our first meet. It would be good for the social worker to introduce the personal advisor and do a whole visit together before the switch”), 2 reported lack of knowledge on part of the PA (“A PA who had full knowledge and understanding about the system”, “BARELY SPOKE TO HER THE FIRST FEW VISITS AS DIDNT KNOW AND MADE NO EFFORT. BOTH OF US DIDN’T”) and 1 reported lack of communication (“None. No communication or attempts from social services at all.”).

### 4: How often do you have contact with your personal adviser?

Option	Total	% 2020	% 2019
Once a month or more often	16	36.36%	51.2%
Once every other month	13	29.55%	16.3%
Other	15	34.09%	30.2%
Not Answered	0	0%	2.3%

A smaller proportion of young adults than in 2019 has contact with their personal adviser once a month of more often. As no remarkable change can be observed in the “Other” category, it can be concluded that a

greater proportion of young adults is now having less frequent contact with their personal adviser (once every other month) than in 2019. Of care leavers who selected “Other”, 6 reported having contact on a needs basis, 2 reported having contact more often than once a month, 2 reported having contact every 6-8 weeks, 2 reported never having met/no longer having a PA, and 2 reported having had contact once, or once “in a very long time”.

5: Do you find it easy to get hold of your personal adviser?

Option	Total	% 2020	% 2019
1 - Strongly Agree	18	40.91%	72.1%
2	10	22.73%	
3	14	31.82%	9.3%
4	1	2.27%	16.3%
5 - Strongly Disagree	1	2.27%	
Not Answered	0	0%	2.3%

A greater proportion of care leavers found it difficult to get hold of their personal adviser in 2019 than in 2020, which points to greater availability of personal advisers on request. The reduction in care leavers finding difficulties in accessing their personal adviser has meant a greater proportion of young adults are neutral or positive about ease of contact (95.5% of respondents). However, the proportion of care leavers who agree or strongly agree that it is easy for them to access their personal adviser has not seen a remarkable change.

6: Please complete the following sentence: My ideal personal adviser would be...

Of the care leavers who elaborated on this question, 7 believe their ideal personal adviser is the one they currently have.

Adjectives that were frequently mentioned to describe the ideal personal adviser are:

- supportive/helpful (27)
- hard working/reliable/responsive/available/passionate (13)
- understanding/open minded/non-judgmental (11)
- Patient / happy to explain (9)
- Kind/thoughtful (8)
- Easy going/approachable (6)
- Honest/straightforward (6)
- Respectful/not overbearing (2)
- Develops good connection / knows me (2)

7: Have you completed your Pathway Plan? - this may be on your own, with your housing worker, social worker or personal adviser, or someone else supporting you?

Option	Total	% 2020	% 2019
Yes	25	56.82%	60.5%
No	5	11.36%	9.3%
Not Sure	14	31.82%	30.2%
Not Answered	0	0%	0%

No remarkable change in any category can be observed in the answers to this question from 2019.

If you answered “yes”, did you receive the final copy of your pathway plan?

Option	Total	% 2020	% 2019
Yes	12	27.27%	46.2%
No	8	18.18%	42.3%
Not Sure	12	27.27%	0%
Not Applicable	12	27.27%	3.8%
Not Answered	0	0%	7.7%

Greater uncertainty is expressed by care leavers in this sub-question compared to 2019, as a quarter of respondents were not sure about whether they had received their pathway plan. Both the “yes” and “no” category show a remarkable change from 2019.

### 8: Do you feel you have had enough support given to you about living independently?

Option	Total	% 2020	% 2019
1 - Strongly Agree	14	31.82%	74.4%
2	15	34.09%	
3	11	25.00%	9.3%
4	3	6.82%	14.0%
5 - Strongly Disagree	1	2.27%	
Not Answered	0	0%	2.3%

The proportion of care leavers who are neutral about this statement is greater than in 2019; the neutral category has absorbed a proportion of both the positive and the negative responses observed in 2019, pointing to care leavers being more neutral about the support received about living independently than they were in the previous year. Of the care leavers who elaborated on this response, 2 pointed at wanting more support around their education (“No support, just an EHCP meeting when a new social worker attended and no contact since”, “I would like support with my education) and 2 pointed at more practical aspects of living independently they would require support with (“MORE INFORMATION ABOUT MOVING ON BILLS”,

“I feel there could have been more; there are still simple household things I’m unaware of how to do; like bleed the radiator but I know if I contact my personal advisor, she would help me. When moving from supported accommodation to council housing; it would be nice if the personal advisor or some professional could help move. I was given a van but in regards to packing and unpacking/ moving to an entire new flat I found very stressful and didn’t know how to cope with all the new changes at first. It could have been a smoother transition with a professional available”).

### 9: How much do you agree with the following sentence?

'I know how to live independently'.

Option	Total	% 2020	% 2019
1 - Strongly Agree	14	31.82%	44.2%
2	20	45.45%	37.2%
3	5	11.36%	7.0%
4	1	2.27%	9.3%
5 - Strongly Disagree	4	9.09%	0.0%
Not Answered	0	0%	2.3%

An important decrease can be observed in the proportion of care leavers who strongly agree that they know how to live independently; on the other hand, the proportion of respondents who strongly disagree with this statement has increased. Coupled with the results from question 8, this finding should be given consideration in terms of the support for independent living offered to care leavers.

'I feel able to manage my money'.

Option	Total	% 2020	% 2019
1 - Strongly Agree	13	29.55%	27.9%
2	18	40.91%	44.2%
3	4	9.09%	2.3%
4	7	15.91%	20.9%
5 - Strongly Disagree	2	4.55%	4.7%
Not Answered	0	0%	2.3%

No remarkable change was observed in any category, reflecting largely the results from 2019.

### 11: Did you get the setting up home allowance when you first moved into independent living?

Option	Total	% 2020	% 2019
Yes	20	45.45%	30.2%
No	5	11.36%	30.2%

Not Sure	10	22.73%	32.6%
Not Applicable	9	20.45%	0%
Not Answered	0	0%	7.0%

Compared to 2019, a greater proportion of care leavers got their set up home allowance. The proportion of care leavers who were uncertain about this question also decreased considerably. Of the care leavers who elaborated on this answer, 2 said that they have not received their allowance yet (1 specified they have not moved out yet), 2 said they are currently studying at university and 1 that they are in supported living.

### 12: Do you know what bills you need to pay and how?

Option	Total	% 2020	% 2019
1 - Strongly Agree	24	54.55%	67.5%
2	6	13.64%	
3	6	13.64%	11.6%
4	4	9.09%	20.9%
5 - Strongly Disagree	4	9.09%	
Not Answered	0	0%	0%

No remarkable change was observed in any category, reflecting largely the results from 2019.

### 13: Do you think you get all the money which you need?

The below questions were rephrased from 2019, when they revolved around the money young adults were entitled to, rather than the money they needed. On this basis, the questions are not truly comparable. However, it is still important to observe and reflect on changes.

#### Do you think you get all the money which you need? - For Education

Option	Total	% 2020	% 2019
Yes	26	59.09%	51.2%
No	6	13.64%	20.9%
Don't Know	12	27.27%	18.6%
Not Answered	0	0%	9.3%

All care leavers answered this question – this was not the case in 2019. The “don’t know” category shows the greatest increase, showing that while young adults answered the question, over a quarter of them is unsure. A moderate increase can be observed in the “Yes” category, but the change in the phrasing of the question prevents a real comparison with 2019.

## Do you think you get all the money which you need? - For Housing

Option	Total	% 2020	% 2019
Yes	28	63.64%	58.1%
No	3	6.82%	11.6%
Don't Know	13	29.55%	23.3%
Not Answered	0	0%	7.0%

No remarkable change was observed in any category, reflecting largely the results from 2019 in spite of the different phrasing.

## Do you think you get all the money which you need? - For Travel

Option	Total	% 2020	% 2019
Yes	22	50.00%	46.5%
No	11	25.00%	23.3%
Don't Know	11	25.00%	23.3%
Not Answered	0	0%	6.9%

No remarkable change was observed in any category, reflecting largely the results from 2019 in spite of the different phrasing.

## Do you think you get all the money which you need? - For Food

Option	Total	% 2020	% 2019
Yes	30	68.18%	69.8%
No	6	13.64%	11.6%
Don't Know	8	18.18%	14.0%
Not Answered	0	0%	4.6%

No remarkable change was observed in any category, reflecting largely the results from 2019 in spite of the different phrasing.

## Do you think you get all the money which you need? - For Getting a Job

Option	Total	% 2020	% 2019
Yes	14	31.82%	32.6%
No	8	18.18%	23.3%
Don't Know	22	50.00%	30.2%
Not Answered	0	0%	13.9%

All care leavers answered this question – this was not the case in 2019. However, the “don’t know” category is the only one to show an increase, showing that while young adults answered the question, half of them is unsure.

#### 14: Do you get the money that is due to you on time?

Option	Total	% 2020	% 2019
1 - Strongly Agree	22	50.00%	62.8%
2	15	34.09%	
3	4	9.09%	11.6%
4	0	0%	14.0%
5 - Strongly Disagree	3	6.82%	
Not Answered	0	0%	11.6%

A greater proportion of care leavers is positive about getting the money that is due to them on time than in 2019. The increase is largely driven by all respondents answering the question, but also by a reduction in respondents who disagreed/strongly disagreed with the question. On the whole, 93.2% of respondents were neutral or positive about this question.

#### 15: Do you feel able to trust Doctors, Nurses and other health professionals who provide your health services?

Option	Total	Percent
Yes	36	81.82%
No	8	18.18%
Not Answered	0	0%

Largely, care leavers trust professionals providing health services; however, nearly one in five reports a lack of trust. Greater granularity of responses for this question in the future would enable a better understanding of the strength of care leavers’ feelings for this area of the questionnaire. Of the care leavers who elaborated on this question, 2 expressed a generic lack of trust or recent issues (“dont trust anyone”, "Most of the times - Yes. But due to recent issue my trust for doctors has declined."), 1 mentioned issues with reliability (“They don't do what they say they are going to do”), 1 mentioned issues with access to health professionals (“Only reason I said no is because it takes a while to see them. Sometimes I feel they just don't care”), 1 expressed the need to have things explained taking their circumstances into account (“Explain it differently as people have different needs”), and 1 expressed a variety of concerns (“I do feel let down by nhs and other health services quite a lot for different reasons. I feel mental health issues are not taken seriously or handled the wrong way; I have also had physical issues that have taken years to diagnose, been overdosed by anaesthetists and don't feel listened to. overall don't feel comfortable handling services on my own”).

#### 16: Do you think you have received enough information and advice about your health (including sexual health and mental health)?



Option	Total	% 2020	% 2019
1 - Strongly Agree	23	52.27%	67.4%
2	14	31.82%	
3	6	13.64%	14.0%
4	1	2.27%	14.0%
5 - Strongly Disagree	0	0%	
Not Answered	0	0%	4.6%

A greater proportion of care leavers believe they have had enough information and advice about their health than in 2019, with 84.1% of respondents agreeing/strongly agreeing with the statement, and another 13.7% being neutral about it. This represents an important reduction in the cohort of young adults who believed the information they received was not sufficient in 2019.

17: Do you know who to contact to if you are worried or need more information about your health?

Option	Total	% 2020	% 2019
Yes	41	93.18%	95.4%
No	1	2.27%	2.3%
Not Sure	2	4.55%	0%
Not Answered	0	0%	2.3%

No remarkable change was observed in any category, reflecting largely the results from 2019.

18: If you have been placed out of the county (outside of Surrey) what impact do you think this has had?

Of the care leavers who responded to this question:

- 5 mentioned loss/reduced contact with family
- 3 mentioned it was hard to maintain friendship
- 3 mentioned little or no negative impact
- 2 mentioned having to leave their home community, including their foster carer and the local organisations, or having to adapt to a new community
- 2 mentioned the positive impact of experiencing a new place of residence, including the distance it gave them from the family issues they previously had
- 2 mentioned psychological/emotional negative repercussions
- 1 mentioned issues with access to their education provider

19: Have you ever felt like someone is putting pressure on you to text, chat or act in a way that makes you uncomfortable?

Option	Total	% 2020	% 2019
Yes	11	25.00%	14.0%
No	33	75.00%	74.4%
Not Sure	0	0%	11.6%
Not Answered	0	0%	0%

Responses to this question highlight a greater proportion of care leavers (one in four) who have felt that someone was putting pressure on them to text, chat or act in ways that made them feel uncomfortable than in 2019. Equally notable is that no respondent was unsure about this question in 2020, potentially indicating that care leavers feel more confident in identifying this type of pressure.

#### 20: Do you know what to do if someone's behaviour makes you uncomfortable or feel threatened?

Option	Total	% 2020	% 2019
Yes	38	86.36%	93.1%
No	2	4.55%	2.3%
Not Sure	4	9.09%	2.3%
Not Answered	0	0%	2.3%

No remarkable change was observed in any category, reflecting largely the results from 2019.

#### 21: Do you know how to complain about the services you receive or a worker?

Option	Total	% 2020	% 2019
Yes	38	86.36%	72.1%
No	3	6.82%	16.3%
Not Sure	3	6.82%	9.3%
Not Answered	0	0%	2.3%

A greater proportion of care leavers feel able to complain about the services they receive or a worker, with 86.4% claiming they would know how to do so. A smaller proportion of respondents has declared they would not know how to complain than in 2019, pointing to care leavers feeling more informed about complaint procedures.

#### 22: Would you feel able to complain about the services you receive or a worker, if you needed to?

Option	Total	% 2020	% 2019
Yes	39	88.64%	83.7%

No	4	9.09%	4.7%
Not Sure	1	2.27%	4.7%
Not Answered	0	0%	6.9%

No statistically significant change was observed in any category, reflecting largely the results from 2019. Only one care leaver elaborated on this question, mentioning that they would not feel able to complain as they previously made a complaint, but this was not kept anonymous. The care leaver felt “threatened and unsafe” after the social worker found out and informed the foster carer. The care leaver felt “forced to stay in an environment where I felt unhappy and unsafe”.

23: Do you know who to speak to or where to go about your interests in careers and jobs?

Option	Total	Percent
Yes	33	75.00%
No	5	11.36%
Not Sure	6	13.64%
Not Answered	0	0%

One in four care leavers know who to speak to about their interest in careers and jobs. This result cannot be compared with 2019, as the question is new.

24: Do you feel like you have enough information on career and education opportunities?

Option	Total	Percent
1 - Strongly Agree	19	43.18%
2	14	31.82%
3	8	18.18%
4	2	4.55%
5 - Strongly Disagree	1	2.27%
Not Answered	0	0%

Three in four care leavers agree or strongly agree that they have enough information on career and education opportunities. This result cannot be compared with 2019, as the question is new.

25: What may stop you from being able to find work or volunteering opportunities? What could you do about this?

When talking about barriers, of the care leavers who responded to this question:

- 10 said their mental/physical health/disability

- 7 mentioned grades/qualifications/education
- 3 mentioned relationships with people
- 2 said nothing would stop them
- 1 mentioned travelling and lack of experience
- 1 mentioned caring responsibilities
- 1 mentioned the current public health emergency

In terms of what care leavers could do to overcome those obstacles:

- 4 mentioned speaking to their social worker/carer/other professional
- 3 mentioned circulating their CV/applying for jobs
- 2 mentioned determination/resilience
- 1 mentioned reading and writing
- 1 mentioned driving lessons
- 1 mentioned confidence

For analytical purposes, the question should be split in two in upcoming iterations of the survey.

## 26: Would you like to have any support to help you achieve your goals? If so, what would this be?

Of the care leavers who mentioned requiring support:

- 5 mentioned support with getting a job or apprenticeship / determining their career pathway
- 2 mentioned support with working with vulnerable categories (children, the elderly)
- 2 mentioned support with getting a driving license and traveling
- 2 mentioned support with alcohol/mental health issues
- 2 want to stay with their current support worker/carer
- 2 mentioned financial support (esp. with IT expenses for their education)
- 1 mentioned they would like to be listened to when it comes to things they would like done
- 1 mentioned more collaborative working between education, health and care

## 27: Have you heard of Finding your Feet?

Option	Total	% 2020	% 2019
Yes	10	22.73%	20.9%
No	29	65.91%	65.91%
Not Sure	5	11.36%	7.0%
Not Answered	0	0%	4.7%

No remarkable change was observed in any category, reflecting largely the results from 2019.

## 28: Do you receive the Care Council Magazine?

Option	Total	% 2020	% 2019
Yes	22	50.00%	72.1%
No	18	40.91%	20.9%
Not Sure	4	9.09%	2.3%
Not Answered	0	0%	4.7%

A smaller proportion of care leavers declare that they are in receipt of the Care Council magazine in 2020 than in 2019. In absence of soft intelligence around whether care leavers were asked whether they wanted to receive it, an assumption has been made that a reduction in number of recipients of the magazine represents a negative change from last year, when nearly three out of four care leavers were receiving the magazine.

If yes, please tell us what you think of it.

Option	Total	% 2020	% 2019
Very Good	7	31.82%	38.7%
Good	8	36.36%	16.3%
Ok	5	22.73%	35.4%
Poor	1	4.55%	3.2%
Very Poor	1	4.55%	3.2%
Not Answered	0	0%	3.2%

A remarkable change in proportions has occurred in terms of respondents who answered that the Care Council Magazine is “good”. The change is deemed overall positive, as it is largely fed by a change in the proportion of respondents who answered “OK” to this question, although some of this increase is also due to a smaller proportion of respondents who deemed the magazine “Very good”.

29: Would you like the Care Council Magazine sent to you electronically?

Option	Total	Percent
Yes	17	38.64%
No	22	50.00%
Not Sure	5	11.36%
Not Answered	0	0%

Half of respondents would not like the magazine to be sent to them electronically; this result cannot be compared with 2019 as the question is new.

30: Do you feel that Surrey Police listens to young people and meets their needs?

Option	Total	% 2020	% 2019
1 - Strongly Agree	9	20.45%	32.6%
2	7	15.91%	
3	20	45.45%	34.9%
4	4	9.09%	27.9%
5 - Strongly Disagree	4	9.09%	
Not Answered	0	0%	4.6%

A smaller proportion of care leavers disagree or strongly disagree that Surrey Police listens to young people and meets their needs than in 2019. Importantly, the change in this category is reflected in an increase in the neutral response, pointing to respondent attitudes having potentially somewhat shifted from negative to neutral, but not to positive.

Of the care leavers who elaborated on this question, 5 mentioned the police should be better trained in working with young people (talk to them more, understand mental health issues, listen more), 1 mentioned issues of racism (“The police in Surrey are racist towards black people and people from different backgrounds”), 1 said they found it hard to speak to the police based on past experience, and 1 said that the police should get things resolved.

### 31: If you ever felt you had no option but to run away, what do you think the police could do to help keep you safe?

Of the care leavers who responded to this question:

- 10 mentioned listening to/talking through the reasons behind the behaviour
- 6 mentioned keep the person who ran away safe/find them safe accommodation
- 3 mentioned keeping the person calm/making them feel at ease
- 2 mentioned locating the person/taking them back
- 1 mentioned checking in to establish whether the person who ran away is OK
- 1 mentioned contacting the next of kin

### 32: Would you contact the police if you needed to?

Option	Total	% 2020	% 2019
Yes	35	79.55%	74.4%
No	5	11.36%	14.0%
Not Sure	4	9.09%	7.0%
Not Answered	0	0%	4.6%

No remarkable change was observed in any category, reflecting largely the results from 2019. About four in five care leavers would contact the police if they needed to, but this highlights that one in five would not seek the police’s help or is not sure about whether they would even if they needed to.

33: Have you seen any Surrey Police social media videos or posts?

Option	Total	Percent
Yes seen the Targeted. Tested. Trapped. #SeeTheBiggerPicture’	6	13.64%
Yes but not the one mentioned	3	6.82%
No	30	68.18%
I don’t use social media / not applicable to me	4	9.09%
Other	1	2.27%
Not Answered	0	0%

Largely, care leavers report not having seen social media videos or posts from Surrey Police. Of those who had seen social media material, about three quarters reported seeing the “Targeted. Tested. Trapped. #SeeTheBiggerPicture” campaign. No care leavers elaborated on this answer.

34: Please give us any suggestions you have on how the care system could improve.

Of the care leavers who responded to this question:

- 8 mentioned the need for more/better/more available staff/foster carers/placements
- 6 mentioned communication/quality of information
- 6 mentioned listening to young people/their carers and supporting them as much as possible
- 3 mentioned the need for better staff/foster carer training, specifically around mental health
- 3 mentioned the need for a better/more regular allowance and a full understanding of entitlement
- 2 mentioned better support in handling contact with family
- 2 mentioned more socializing/activities and better support with integrating in the local community
- 1 mentioned more support with quitting smoking/drinking
- 1 mentioned serious risks with their housing (presence of drugs, alcohol and weapons)
- 1 mentioned the need for a better culture of learning in the care system
- 1 mentioned earlier intervention
- 1 mentioned better internal communication between departments
- 1 mentioned the need for complaints to be handled externally

Three care leavers explicitly commended the care system.

1: Do you live in Surrey?

Option	Total	% 2020	% 2019
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Yes	31	70.45%	65.1%
No	13	29.55%	30.2%
Not Sure	0	0%	4.7%
Not Answered	0	0%	0%

Compared to 2019, in the 2020 survey all respondents answered the question and none of them was unsure as to their location. Slightly over 70% of respondents live in Surrey, and while this is a greater proportion than 2019 the cohort of respondents is very small. Certainty about the respondents' location being within/outside of Surrey is anyway a welcome change from the previous year.

If you answered yes, please tell us what area of Surrey do you live in?

Option	Total	Percent
Woking	8	18.18%
Guildford	3	6.82%
Waverley	0	0%
Surrey Heath	1	2.27%
Mole Valley	1	2.27%
Runnymede	0	0%
Spelthorne	4	9.09%
Elmbridge	1	2.27%
Epsom and Ewell	2	4.55%
Reigate and Banstead	5	11.36%
Tandridge	3	6.82%
Not Answered	16	36.36%

No comparison from previous years is available on this question.

## 2: Are you?

Option	Total	% 2020	% 2019
Male	24	54.55%	51.2%
Female	18	40.91%	48.8%
Other	2	4.55%	0.0%
Prefer not to say	0	0%	0.0%
Not Answered	0	0%	0.0%



The proportion of care leavers across genders has not changed remarkably from 2019; it is however important to highlight the presence of two respondents who identify in the “other” category, which was not observed in 2019.

### 3: Which of this age group do you belong to?

Option	Total	% 2020	% 2019
18-19	18	40.91%	62.8%
20-21	21	47.73%	25.6%
22-23	5	11.36%	7.0%
24-25	0	0%	4.6%
Not Answered	0	0%	0%

A remarkable change has occurred in the composition of the cohort of respondents, with no 24-25 year olds completing the questionnaire and a difference observed mainly in the categories 18-19 (lower than 2019) and 20-21 (higher than 2019). The change has been marked amber, as data on the age of the current cohort of care leavers would be required to understand which cohort of respondents better approximates the composition of the overall cohort of care leavers.

### 4: Which of these best reflects your sexual orientation?

Option	Total	% 2020	% 2019
Heterosexual	31	70.45%	79.1%
Gay or lesbian	1	2.27%	2.3%
Bisexual	6	13.64%	2.3%
Other	0	0%	2.3%
Prefer not to say	6	13.64%	11.7%
Not Answered	0	0%	2.3%

The 2020 survey has seen a jump in the proportion of care leavers who identify as bisexual. Data on the declared sexual orientation of Surrey care leavers is not available, and on this basis it is impossible to establish whether the cohort is now more or less representative of the wider care leaver population of Surrey.

### 5: Do you consider yourself to have a disability?

Option	Total	% 2020	% 2019
Yes	11	25.00%	32.6%
No	30	68.18%	53.5%
Prefer Not to Say	3	6.82%	9.3%

Not Answered	0	0%	4.6%
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Options for answering this question have changed from 2019 to 2020; specifically, “prefer not to say” used to be “don’t know” in the previous iteration of the survey. On this basis, results are not entirely comparable. Nevertheless, a greater proportion of care leavers declares considering themselves not disabled than in 2020. Data from the care leaver cohort on disability would be required to understand whether the cohort is now more or less representative; on this basis, the change has provisionally been marked as amber.

#### 6: Please specify your ethnicity (origin).

Option	Total	% 2020	% 2019
British	27	61.36%	65.1%
Other	3	6.82%	4.7%
White and Black African	3	6.82%	2.3%
Pakistani			2.3%
Any other Asian background; please specify	2	4.55%	7.0%
African	8	18.18%	16.3%
Not Answered			2.3%

No remarkable change in proportion in the ethnicity declared by respondents is observable year on year. Data on the ethnicity composition of the overall Surrey care leaver population would be required to understand whether the composition of the sample is reflective of the overall population. Care leavers who specified their ethnicity were Sri Lankan, Scottish and Afghan (x2).