### **Annex A: Pressures and Efficiencies**

### **SUMMARY**

	2021/22	2022/23	2023/24	2024/25	2025/26	Total
	£m	£m	£m	£m	£m	£m
Brought forward budget	968.4	1,003.6	1,014.5	1,037.2	1,063.4	

Р	res	SI	ır	es

	Net Pressure								
Directorate	2021/22	2022/23	2023/24	2024/25	2025/26	Total			
	£m	£m	£m	£m	£m	£m			
Adult Social Care	16.9	20.8	22.4	18.8	19.2	98.1			
Public Health	0.0	0.0	0.0	0.0	0.0	0.0			
Children, Families, Lifelong Learning and Culture	26.1	6.1	6.8	6.3	5.6	50.9			
Environment, Transport and Infrastructure	7.8	2.7	3.5	3.3	3.2	20.6			
Community Protection Group	1.2	1.1	1.1	1.0	1.1	5.5			
Resources	3.6	1.4	2.1	2.1	2.2	11.3			
Transformation, Partnerships and Prosperity	1.3	(0.1)	0.4	0.4	0.4	2.4			
Central Income and Expenditure	19.6	4.2	7.2	8.8	10.9	50.7			
Total Pressures	76.5	36.3	43.4	40.7	42.6	239.5			

			Effici	ency		
Directorate	2021/22	2022/23	2023/24	2024/25	2025/26	Total
	£m	£m	£m	£m	£m	£m
Adult Social Care	11.9	8.4	5.6	4.0	1.4	31.3
Public Health	0.0	0.0	0.0	0.0	0.0	0.0
Children, Families, Lifelong Learning and Culture	20.9	11.4	11.0	9.9	9.5	62.7
Environment, Transport and Infrastructure	3.2	2.6	0.9	0.2	0.1	7.0
Community Protection Group	0.5	0.0	0.0	0.0	0.0	0.5
Resources	4.4	2.8	2.9	0.0	0.0	10.1
Transformation, Partnerships and Prosperity	0.3	0.3	0.2	0.4	0.6	1.8
Central Income and Expenditure	0.0	0.0	0.0	0.0	0.0	0.0
Total Efficiencies	41.2	25.4	20.6	14.5	11.6	113.5

Indicative Budget Requirement	1,003.6	1,014.5	1,037.2	1,063.4	1,094.4	
Indicative funding increase / (reduction)*	35.2	(36.1)	(17.0)	(21.5)	(12.5)	(52.0)
Reductions still to find	0.0	47.1	39.7	47.7	43.4	178.0

 $<sup>\</sup>hbox{*} \textbf{Columns and rows may not sum throughout the annex due to the impact of minor rounding discrepancies}$ 

### **ADULT SOCIAL CARE**

	2021/22	2022/23	2023/24	2024/25	2025/26	Total
	£m	£m	£m	£m	£m	£m
Brought forward budget	372.1	377.1	389.5	406.3	421.1	

**Pressures** 

		Net Pressure					
Pressure	Description	2021/22	2022/23	2023/24	2024/25	2025/26	Total
riessuie	Description	£m	£m	£m	£m	£m	£m
Permanent effect of care package	The full year effect of changes to care package						
spending changes in 2020/21	spending in 2020/21 that is estimated to carry	(0.9)					(0.9)
spending changes in 2020/21	forward into 2021/22						
	New unsocial hours policy, pay inflation (including						
Staffing pressures	incremental pay progression), budget adjustment	3.4	1.6	1.7	1.8	1.9	10.4
	given that the current rate of pay is above the	0.4	1.0		1.0		10.4
	2020/21 budget and other staffing changes						
	Budgeted inflationary pressures for care packages						
Price inflation	and wider contracts & grants estimated to be	11.1	10.0	11.6	11.2	11.6	55.5
	necessary to maintain quality and sufficient		10.0	11.0	11.2	11.0	55.5
	capacity of service provision						
	The cost of young people transitioning from						
	Children's, Families and Learning services and						
Demand Pressures	wider demographic pressures related to growing	7.3	7.1	7.0	5.8	5.7	32.9
	numbers of people who are expected to require						
	care and support funded by the Council						
Increased core Better Care Fund	Increases to ASC's income from Surrey's Better	(4.0)					(4.0)
income for Adult Social Care	Care Fund above the 2020/21 base budget	(4.0)					(4.0)
	An estimate of the pressure that may be incurred						
Liberty Protection Safeguards	when this new legislation comes into effect from		2.1	2.1			4.2
Liberty Frotection Safeguards	April 2022. There is a risk that the pressure could		2.1	2.1			4.2
	be significantly higher than currently reflected						
	Total Pressures	16.9	20.8	22.4	18.8	19.2	98.1

<u>Emclencies</u>				Effici	ency		
Efficiency	Description	2021/22	2022/23	2023/24	2024/25	2025/26	Total
Efficiency	Description	£m	£m	£m	£m	£m	£m
	Planned to be achieved through transforming the						
	care pathway including embedding discharge to						
	assess; improving purchasing of nursing &						
Older People care packages	residential care beds and home care packages;	4.4	4.3	4.0	3.5	1.4	17.6
	and in the medium term through review of in-house						
	services and the development of new affordable						
	Extra Care Housing for Older People					.5 1.4	
	Planned to be achieved through developing and						
Physical & Sensory Disability 25+	implementing a new strategy for people with						
care packages	Physical & Sensory Disabilities, transforming the	0.8	0.2	0.0	0.0	0.0	1.0
Jaio paonayes	care pathway and resolving disputes about						
	people's eligibility for Continuing Health Care						
	Planned to be achieved through commissioning the						
	development of new independent living						
	accommodation, and moving people based on						
	their assessed needs from residential care to						
Learning Disability 25+ &	independent living; reducing expenditure on						
Transition care packages	traditional institutionalised day care services and	6.5	3.9	1.6	0.5	0.0	12.5
Transition care packages	the associated transport and instead investing in						
	employment support and travel training;						
	transforming the care pathway; and resolving						
	disputes about people's eligibility for Continuing						
	Health Care						
	Planned to be achieved by mitigating a third of						
Mental Health care packages	budgeted demand pressures for Mental Health	0.2	0.0	0.0	0.0	0.0	0.2
Wichtai Fledii Faci Gare packages	care packages through the delivery of the Mental	0.2	0.0	0.0	0.0	0.0	0.2
	Health Transformation programme						
	Total Efficiencies	11.9	8.4	5.6	4.0	1.4	31.3
	Indicative Dudget Deguirement	277.4	389.5	400-2	424-4	438.9	
	Indicative Budget Requirement	377.1	389.5	406.3	421.1	438.9	

# CHILDREN, FAMILIES, LIFELONG LEARNING AND CULTURE (CFLC) (1 of 2)

	2021/22	2022/23	2023/24	2024/25	2025/26	Total
	£m	£m	£m	£m	£m	£m
Brought forward budget	245.1	250.4	245.1	240.9	237.2	

<u>Pressures</u>							
				Net Pre	essure		
Pressure	Description	2021/22	2022/23	2023/24	2024/25	2025/26	Total
		£m	£m	£m	£m	£m	£m
Price inflation	Expected inflationary increase in contract costs	1.9	2.0	2.1	2.2	2.2	10.4
Pay inflation	New unsocial hours policy, pay inflation (excluding	1.9	2.3	2.5	2.6	2.7	12.1
	incremental pay progression), and other staffing						
	changes						
Increase in Social Care referrals	Expected impact of CV-19 on Looked After	7.6	(1.8)	(1.4)	(1.0)	(0.7)	2.6
(CV-19 related)	Children cost. Residential, fostering and supported						
	accommodation placement costs relating to both						
	external and in-house provision are expected to						
	increase and then gradually reduce again in future						
	years						
Underlying growth in Looked After	Increase in cost expected due to 4% annual growth	2.6	2.7	2.7	2.7	1.4	12.1
Children	in numbers seen over recent years (pre-COVID)						
Permanent impact of overspends	Systemic overspend on Looked After Children	2.9	0.0	0.0	0.0	0.0	2.9
identified in 2020/21	placement budgets		***		***		
At risk efficiencies	Reversal of unachieved efficiencies relating to	3.0	1.0	1.0	0.0	0.0	5.0
	Health income for 2020/21 and future years						
Lost Culture Income (CV-19	Review of Cultural services budget in light of lost	3.1	0.0	0.0	0.0	0.0	3.1
related)	income from COVID-19. This pressure is offset						
	by an efficiency so represents the need to either						
	return income to pre-COVID levels or make						
	reductions in expenditure to reflect the new						
	ongoing levels of income						
Emotional Wellbeing and Mental	Share of growth agreed in conjunction with CCGs	3.0	0.0	0.0	0.0	0.0	3.0
Health Procurement	during the commissioning of the new EWMH						
	contract from 2021/22 onwards						
Joint commissioning staff costs	Additional staffing budget required following a	0.1	0.0	0.0	0.0	0.0	0.1
	review of the joint commissioning hub						
Existing MTFS Pressures	Existing MTFS Pressures	0.0	(0.2)	(0.2)	(0.2)	0.0	(0.5)
	Total Pressures	26.1	6.1	6.8	6.3	5.6	50.9

## CHILDREN, FAMILIES, LIFELONG LEARNING AND CULTURE (CFLC) (2 of 2)

				Effici					
Efficiency	Description	2021/22 £m	2022/23 £m	2023/24 £m	2024/25 £m	2025/26 £m	Tota £n		
Existing MTFS efficiencies –	Continuation of efficiencies for Libraries, Health	1.8	1.8	1.5	0.3	0.0	5.3		
Health integration, Libraries and reunification project	Integration and reunification of Children with their families								
DSG High Needs Block reduction	Cost containment activity required to deliver £24m	0.0	5.3	5.3	5.3	5.3	21.1		
to General Fund reserve contribution	overspend position, assuming the assumptions on growth remain the same. This includes the Capital programme, banding review, promoting								
	independence pathways for post 16 and other proposals								
Increase vacancy factor in non social work roles	Increase the vacancy factor to 4% for all non- social worker roles	1.3	0.0	0.0	0.0	0.0	1.3		
Efficiency and accuracy improvements from introduction of new IT systems	Improvement and automation of finance systems in future years expected to generate efficiencies through reduced duplication, better data intelligence and more efficient processes	0.0	0.2	0.2	0.2	0.0	0.5		
Transport policy and new route procurement process	Further reduce expenditure on Transport through use of the Dynamic Purchasing System and impact of the new policies brought into place in Dec 2019	3.0	1.4	1.4	1.5	1.5	8.8		
ELLC efficiencies, reallocation of work to reduce expenditure and reduction in school redundancy payments	Current underspends within ELLC are contributing towards reducing the impact of the HNB overspend. Review which of these may be possible to roll forward and remove permanently from the budget	0.5	0.0	0.0	0.0	0.0	0.5		
Reduction in travel allowances spend	Following the changes in working patterns during the year and move towards agile there is an intention to reduce the level of travel within the directorate. This would be through a combination of more in county placed children and more digital and remote working of staff. Need to also consider against the schemes in place for staff being relocated from County Hall	0.5	0.0	0.0	0.0	0.0	0.5		
Quality and Performance efficiencies	No change in 2021/22; likely to be from staffing changes thereafter	0.0	0.2	0.0	0.0	0.0	0.2		
Reductions to 20-21 in-year overspend to reduce future year impact	Offsets the current £2.9m overspend on Looked After Children placements. This recognises that as well as managing the future demand and cost growth in this area the in-year overspend would remain a pressure	1.0	0.0	0.0	0.0	0.0	1.0		
Inflation containment / commissioning savings	Review of contracts coming up for re-procurement to determine opportunities to reduce inflationary increases	0.5	0.0	0.0	0.0	0.0	0.5		
KLOE opportunities such as S20 charges, digital and business support	Further opportunities from the Key Lines of Enquiry (KLOE)	0.5	0.0	0.0	0.0	0.0	0.5		
Impact of new practice models on Looked After Children numbers	Offsets against 4% annual growth in numbers seen over recent years. Policies implemented such as New practice model, Capital programme, One front door, Mockingbird etc. This is intended to then reduce the level of referrals requiring intervention	1.0	2.6	2.7	2.7	2.7	11.8		
Mitigation of one off growth in CSC referrals from COVID-19	This reflects the intention/need to manage the increase in demand without increasing costs. This will be a combination of the new practice models mentioned above but will need to go further	7.6	0.0	0.0	0.0	0.0	7.6		
Actions required to offset lost CV- 19 cultural income	Review of Cultural services budget in light of lost income from COVID-19. This efficiency offsets a pressure so represents the need to either return income to pre-Covid levels or make reductions in expenditure to reflect the new ongoing levels of income	3.1	0.0	0.0	0.0	0.0	3.1		
	Total Efficiencies*	20.9	11.4	11.0	9.9	9.5	62.7		

<sup>\*</sup>The CFLC efficiency figure represents General Fund efficiencies; in addition, the Directorate need to deliver £20.0m of DSG efficiencies to balance the High Needs Block pressures. This brings the total efficiency requirement for CFLC to £40.9m

## **ENVIRONMENT, TRANSPORT AND INFRASTRUCTURE (ETI)**

	2021/22	2022/23	2023/24	2024/25	2025/26	Total
	£m	£m	£m	£m	£m	£m
Brought forward budget	132.8	137.4	137.6	140.2	143.3	

#### **Pressures**

		Net Pressure					
Pressure	Description	2021/22	2022/23	2023/24	2024/25	2025/26	Total
		£m	£m	£m	£m	£m	£m
Price inflation	Inflation on contract spend assuming a base rate	1.9	2.9	2.9	3.0	3.1	13.7
	of 1.5% RPIx in most cases						
Pay inflation	Expected inflationary increase in salary costs	0.1	0.5	0.5	0.5	0.6	2.2
Waste volume (CV-19 related)	Reflecting a sustained increase in home-working	0.8	0.0	0.0	(0.4)	(0.4)	0.1
Waste prices	Increased cost of disposing of waste due to	1.4	0.0	0.0	0.0	0.0	1.4
	market capacity and value of recyclable materials						
Waste contract re-procurement	The current waste contract ends in 2024, and	0.0	0.0	0.0	0.1	(0.1)	0.0
	arrangements will need to be reprocured						
Public Rights of Way	Investment in rights of way maintenance	0.1	0.3	0.0	0.0	0.0	0.4
Climate Change Agenda	Staffing and associated costs	0.3	0.1	0.0	0.0	0.0	0.4
Planning and Major Projects	Staffing and associated costs	0.2	0.0	0.0	0.0	0.0	0.2
Placemaking	Establish Placemaking team to maximize funding	0.3	0.0	0.0	0.0	0.0	0.3
	and inward investment opportunities and support						
	development of local centres						
Local Bus Service subsidies (CV-	Short term support to contracted bus operators to	1.7	(1.7)	0.0	0.0	0.0	0.0
19 related)	enable services to continue with reduced						
	passengers/fares, while future options are						
	considered						
Additional Highways & Transport	Bringing structures inspection back in-house	0.4	0.2	0.0	0.0	0.0	0.6
resource	(longer term efficiency), additional resource to						
	deliver LTP and active travel, dedicated highways						
	contract manager						
Maintaining new active travel	Changes to government design standards for	0.0	0.1	0.1	0.1	0.1	0.3
infrastructure to heightened design	cycleways and increasing options requiring higher						
standards	levels of maintenance to maintain safety for						
	vulnerable users						
Increased mitigation for severe	Including gritting, increased gully cleaning at	0.0	0.2	0.0	0.0	0.0	0.2
weather and ecological threats	hotspots, additional road repairs after flooding,						
(incl roads/footways & trees)	removal of diseased trees						
Network management	Reversal of 2020/21 efficiency, which assumed	0.7	0.0	0.0	0.0	0.0	0.7
	changes to local committees						
Other pressures		0.0	0.2	0.0	0.0	0.0	0.3
	Total Pressures	7.8	2.7	3.5	3.3	3.2	20.6

### **Efficiencies**

		Efficiency						
Efficiency	Description	2021/22	2022/23	2023/24	2024/25	2025/26	Total	
		£m	£m	£m	£m	£m	£m	
Food waste and dry mixed	Increased capture of food waste and reduced	0.4	0.2				0.6	
recycling	contamination of recycling							
Review waste & recycling financial arrangements.	Review existing arrangements	0.5					0.5	
Improvements at Community	Continued growth in reuse shops, reduced trade	0.1		0.1			0.2	
Recycling Centres	waste							
Energy savings from streetlighting	Energy saving from ongoing conversion of street	1.1	1.1	0.3	0.0	0.0	2.5	
LED conversion	lights							
Bus lane enforcement	Expansion of current measures	0.2	0.2	0.1	0.0	0.0	0.5	
Commercialisation	Options to be investigated	0.1	0.1	0.0	0.0	0.0	0.2	
Review on street parking	Review existing arrangements	0.1	0.1	0.1	0.1	0.1	0.5	
Capitalisation of highway repairs	Increased capitalisation of structures and network	0.3	0.0	0.0	0.0	0.0	0.3	
	resilience costs							
Reduced highways insurance	Reflecting investment in highways and reducing	0.3	0.0	0.0	0.0	0.0	0.3	
claims	claims							
Street lighting contract refinancing	Ongoing impact of improved financing terms	0.1	0.0	0.0	0.0	0.0	0.1	
Countryside estate efficiencies	Recovering costs from grants, income and capital	0.2	0.0	0.1	0.0	0.0	0.3	
and cost recovery	improvements							
Infrastructure and Planning	Income and efficiencies within Planning and	0.1	0.0	0.0	0.0	0.0	0.1	
efficiencies	Infrastructure							
Efficiencies starting in future years	Efficiencies in future years including highway	0.0	0.8	0.2	0.0	0.0	1.0	
	enforcement and innovation							
·	Total Efficiencies	3.2	2.6	0.9	0.2	0.1	7.0	

Indicative Budget Requirement

### **COMMUNITY PROTECTION GROUP**

	2021/22	2022/23	2023/24	2024/25	2025/26	Total
	£m	£m	£m	£m	£m	£m
Brought forward budget	36.3	37.0	38.1	39.1	40.2	

#### **Pressures**

				Net Pro	essure		
Pressure	Description	2021/22	2022/23	2023/24	2024/25	2025/26	Total
		£m	£m	£m	£m	£m	£m
Price inflation	Inflation on equipment and supplies, vehicle costs,	0.1	0.1	0.1	0.1	0.1	0.5
	etc						
Pay inflation	Expected inflationary increase in salary costs	0.2	0.9	0.9	0.9	1.0	3.8
Coroner underlying cost pressure	Additional costs relating to hospital, pathology and	0.8	0.0	(0.1)	0.0	0.0	0.7
	other fees, and staffing costs, which in previous						
	years have led to a budget pressure						
Coroner reduced funding from	Reduction in funding from Surrey Police agreed	0.1	0.1	0.1	0.0	0.0	0.4
Surrey Police	when Coronial staff transferred into SCC						
Mortuary operating costs	Service costs associated with operating a	0.1					0.1
	mortuary post-Covid-19, pending the development						
	of a longer term solution						
	Total Pressures	1.2	1.1	1.1	1.0	1.1	5.5

		Efficiency						
Efficiency	Description	2021/22	2022/23	2023/24	2024/25	2025/26	Total	
		£m	£m	£m	£m	£m	£m	
Fire & Rescue transformation	Full year effect of transformation implemented in 2020/21, including collaboration and modernisation in response to the recommendations of HMICFRS	0.5	0.0	0.0	0.0	0.0	0.5	
	Total Efficiencies	0.5	0.0	0.0	0.0	0.0	0.5	
	Indicative Budget Requirement	37.0	38.1	39.1	40.2	41.3		

### **RESOURCES**

	2021/22	2022/23	2023/24	2024/25	2025/26	Total
	£m	£m	£m	£m	£m	£m
Brought forward budget	66.6	65.8	64.5	63.6	65.7	

<u>Pressures</u>

				Net Pressure					
Pressure	Description	2021/22	2022/23	2023/24	2024/25	2025/26	Total		
		£m	£m	£m	£m	£m	£m		
Price inflation	Expected inflationary increase in contract costs	1.0	1.5	1.5	1.5	1.6	7.1		
Pay inflation	Expected inflationary increase in salary costs	0.3	0.5	0.5	0.6	0.6	2.5		
Income loss from School Meals	Sustained impact of social distancing and parent	0.5	(0.5)	0.0	0.0	0.0	0.0		
(CV-19 related)	confidence on income from school meals								
Business Operations -	Ongoing impact of unachievable efficiencies in	0.1	0.0	0.0	0.0	0.0			
administration of Crisis Fund	2020/21								
IT&D Digital & agile working costs		0.3	0.0	0.0	0.0	0.0	0.3		
	and digital strategy								
Loss of income from Data Centre	Loss of income from Data Centre as customers	0.0	0.2	0.0	0.0	0.0	0.3		
	move to Software-as-a-Service (SaaS)								
Cleaning if operational buildings	Sustained need for enhanced cleaning and social	0.3	0.0	0.0	0.0	0.0	0.3		
(CV-19 related)	distancing measures in operational buildings								
Legal services - CV-19 related	Increased numbers of Children's Safeguarding	0.3	(0.3)	0.0	0.0	0.0	0.0		
	cases experienced								
Legal services - strength the team	Ongoing pressures relating to Children's caseloads	0.2	0.0	0.0	0.0	0.0	0.2		
and reduce external fee costs	and property transactions								
Land & Property - temporary	Running costs of medium term solution to mortuary	0.4							
mortuary	provision								
Democratic Services - election	Annual contribution to election costs	0.4	0.0	0.0	0.0	0.0	0.4		
costs									
	Total Pressures	3.6	1.4	2.1	2.1	2.2	10.9		

**Efficiencies** 

		Efficiency							
Efficiency	Description	2021/22	2022/23	2023/24	2024/25	2025/26	Total		
		£m	£m	£m	£m	£m	£m		
Land & Property efficiencies	Efficiencies to be realised from property	3.0	0.0	0.0	0.0	0.0	3.0		
	rationalisation, reduction in leased properties,								
	focus on reducing utility costs and capitalisation of								
	project staff costs where appropriate								
IT&D efficiencies	Service-wide review and realignment, recognising	0.8	0.0	0.0	0.0	0.0	0.8		
	implications of agile and digital transformation								
	funding								
Orbis business plan efficiencies	SCC share of efficiencies within IT&D, Business	0.6	0.0	0.0	0.0	0.0	0.6		
	Operations and Procurement, contained within the								
	Orbis Business plan								
IT&D - ERP licence costs	Impact of new ERP implementation on running and	0.0	0.1	0.2	0.0	0.0	0.3		
	licence costs								
Efficiencies realised from the DBI	Improved process as a result of the go-live of the	0.0	1.0	1.0	0.0	0.0	2.0		
programme	new ERP resulting in efficiencies across the								
	Directorate								
Agile Office Estate efficiencies	Reduced running costs of the office portfolio as a	0.0	1.7	1.7	0.0	0.0	3.4		
	result of implementing the Agile Office Estate								
	Strategy								
	Total Efficiencies	4.4	2.8	2.9	0.0	0.0	10.1		

Indicative Budget Requirement 65.8 64.5 63.6 65.7 67.8

## TRANSFORMATION, PARTNERSHIPS AND PROSPERITY

	2021/22	2022/23	2023/24	2024/25	2025/26	Total
	£m	£m	£m	£m	£m	£m
Brought forward budget	17.4	18.4	18.1	18.2	18.2	

Pressures

		Net Pressure					
Pressure	Description	2021/22	2022/23	2023/24	2024/25	2025/26	Total
		£m	£m	£m	£m	£m	£m
Price inflation	Expected inflationary increase in contract costs	0.1	0.1	0.1	0.1	0.1	0.6
Pay inflation	Expected inflationary increase in salary costs	0.1	0.2	0.2	0.2	0.3	1.0
Communications (CV-19 related	Continued requirement for additional	0.1	(0.1)	0.0	0.0	0.0	0.0
pressures)	communications to residents, staff and local						
	businesses on COVID related information						
Communications Team	Strengthen the team to support increased in-house	0.1	0.0	0.0	0.0	0.0	0.0
	communication activity						
Economic Development Team	Strengthen the team to develop and implement	0.3	0.2	0.0	0.0	0.0	0.5
	Economic Growth plan in line with Council						
	ambitions						
Administration of Your Fund	Establish team to administer the newly created	0.2	0.0	0.0	0.0	0.0	0.2
Surrey (Community Projects Fund)	Your Fund Surrey processes						
Covid-19 funding to Community	Allocation of Covid-19 funds to enable Community	0.5	(0.5)	0.0	0.0	0.0	0.0
Foundation for Surrey	Foundation for Surrey (CFS) to support residents		` ′				
	and communities to cope and recover from Covid						
	and to support initial start-up costs for Your Fund						
	Surrey projects. CFS will match fund the allocation,						
	providing £1m of total benefit						
	Total Pressures	1.3	(0.1)	0.4	0.4	0.4	2.1

				Effici	ency		
Efficiency	Description	2021/22	2022/23	2023/24	2024/25	2025/26	Total
		£m	£m	£m	£m	£m	£m
Customer services channel shift	Achievement of 20/21 efficiencies and gradual	0.2	0.0	0.0	0.0	0.0	0.2
	transition towards further online channels.						
	Onboarding of Special Educational Needs and						
	Disabilities, engagement to gain political support						
	for channel shift (for highways/registrars) and						
	reviewing output of digital pilots during 21/22						
HR&OD Recruitment costs	Efficiencies through reduced use of agencies for	0.1					0.1
	procuring recruitment resources						
Insight, Analytics & Intelligence	Healthwatch contract efficiencies	0.0	0.0				0.1
HR&OD income generation	Anticipated additional income through pro-active	0.0	0.1	0.2	0.4	0.6	1.2
opportunity	trading of HR functions with schools						
DB&I related efficiencies	Implementation of new processes as a result of the	0.0	0.2	0.0	0.0	0.0	0.2
	go-live of the new ERP system, realises						
	efficiencies with HR&OD						
	Total Efficiencies	0.3	0.3	0.2	0.4	0.6	1.8
	Indicative Budget Requirement	18.4	18.1	18.2	18.2	18.0	

### **CENTRAL INCOME AND EXPENDITURE**

	2021/22	2022/23	2023/24	2024/25	2025/26	Total
	£m	£m	£m	£m	£m	£m
Brought forward budget	63.7	83.2	87.4	94.6	103.4	

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<u>Flessules</u>							
		Net Pressure				<u> </u>	
Pressure	Description	2021/22	2022/23	2023/24	2024/25	2025/26	Total
		£m	£m	£m	£m	£m	£m
Corporate Charges and Levies	Net adjustments on Corporate Charges, including	0.6					0.6
adjustments	Primary Pension Contribution rate and on the						
	Environment Agency Levy						
Capital Programme financing	Minimum Revenue Provision (MRP) and Interest	2.6	9.1	7.2	8.8	10.9	38.6
costs	Payable costs increasing over the MTFS period						
Remove capital receipt funding for	Transformation becomes fully-funded from	2.5					2.5
transformation	revenue						
DSG High Needs Block Reserve	Additional contribution to reserve to mitigate the	9.0					9.0
	risk of further overspend on the DSG High Needs						
	Block						
CV-19 Reserve	Creation of a reserve to mitigate the risk of further	4.9	(4.9)				0.0
	CV-19 financial impact, in addition to the amounts						
	currently identified in Directorates						
	Total Pressures	19.6	4.2	7.2	8.8	10.9	50.7
	In directive Designat Descriptions	02.0	07.4	04.0	400.4	444.0	
	Indicative Budget Requirement	83.2	87.4	94.6	103.4	114.3	

