

## Health and Wellbeing Board Paper

### 1. Reference information

Paper tracking information	
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<b>Related papers</b>	Appendix 1: HWBS Priorities milestones status (as at January 2021)

### 2. Executive summary

This paper provides an overview of the local shared projects supporting delivery of the Health and Wellbeing Strategy against the milestones within priorities one, two and three as of January 2021. It highlights specific areas where work has been adapted and stepped up to respond to the impact of the pandemic and in response to the intelligence provided locally through the Community Impact Assessment and Rapid Needs Assessments which were presented at the December 2020 board meeting. A summary of progress is provided by project in Appendix 1.

### 3. Recommendations

It is recommended the Health and Wellbeing Board:

- Note the progress and adaptations made in response to the pandemic.
- Review and approve the draft Community Safety Agreement shared via the recent informal session for wider consultation prior to alignment within strategy priorities, particularly priority three.
- Agree review of focus areas that are currently reported within the three priority areas. This will be to ensure they continue to be relevant, are appropriately located under the priorities and continue to maintain a focus on collaborative work to address health inequalities and the longer term impact of the pandemic.

### 4. Strategy delivery and Implementation plans

The following summarises progress in the previous quarter and highlights areas where action has been adapted and stepped up (as of January 2021) to respond to the impact of the pandemic and the learning provided locally through the Community Impact Assessment and Rapid Needs Assessment.



## Priority 1: Helping People to live healthy lives

### ***Focus Area 1: Working to reduce obesity and excess weight rates and physical inactivity***

Public Health and Active Surrey are joint strategic leads for the co design and implementation of the whole system approach to Obesity and Physical Inactivity. During lockdown overall more people were participating in unhealthy behaviours by eating unhealthy food and reducing exercise. During the most recent quarter the following within Focus Area 1 was progressed:

- Launching the Whole Systems Approach (WSA) Framework to healthy weight where a diverse range of organisations across Surrey were invited to complete a six-stage process to develop and deliver a plan which addresses the causes of obesity for their population. Grant funding is being sought to assist organisations to drive forward the WSA.
- At the launch in November 2020 in excess of 130 people from a variety of backgrounds booked onto the virtual WSA: Obesity and Inactivity Summit with representation of stakeholders from Planning, Countryside, Environmental Health Officers, Districts and Boroughs, Voluntary Sector.
- The WSA will mean working with communities with the highest prevalence of obesity, which are often those with the highest Index of Multiple Deprivation (IMD) scores and with populations most at risk e.g. people from diverse backgrounds such as BAME, Learning Disabilities and people with mental ill health.
- The co-production phase of the strategy development has begun: six co-production Focus Groups including people with lived experiences are scheduled, to work with priority audiences identified in the HWB strategy and referenced in the Community Impact Assessment (CIA) - obese/overweight people, people in lower socio-economic groups, ethnically diverse communities, disabled children and adults, people with poor mental health.
- A draft of the Physical Activity Strategy is scheduled for distribution from April 2021.

### ***Focus Area 2: Supporting prevention and treatment of substance misuse, including alcohol***

During the lockdown overall there was an increase in unhealthy behaviours such as smoking and drinking. In response to this, the following within Focus Area 2 was progressed:

- Additional promotional and engagement activities were carried out during Alcohol Awareness Week in November 2020 which resulted in 728% increase in the number of people assessing their drinking levels by completing a validated online screening test. [Alcohol Test | Surrey — DrinkCoach](#); [DrinkCoach](#)
- Additional resource was committed to early intervention services to support people to reduce their alcohol consumption and to rebrand and promote services to residents and professionals. [i-access Drug & Alcohol Service :: Surrey and Borders Partnership NHS Foundation Trust \(surreydrugandalcohol.com\)](#)
- Self-Management and Recovery Training (SMART) Programme which helped people manage their recovery from any type of addictive behaviour including alcohol, nicotine, drugs or compulsive behaviours such as gambling, sex, eating or self-harm were enhanced <https://www.catalystsupport.org.uk/smart-recovery/>
- Supplementary engagement capacity was put in place by system-wide partners to support the most difficult to reach service users.



- Overdose reversal drug training and the distribution of Naloxone was put into place at temporary accommodation hostels, BBs and hotels for the homeless populations. Naloxone is an opioid antagonist which can rapidly reverse the respiratory depression induced by heroin and other opioids.
- Additional resource was committed to Prevention and Early Intervention services including avoidance of Cuckooing (where drug gangs target vulnerable people's accommodation) and Checkpoint PLUS.
- Established a Hardship Fund which provided financial support for services to work with service users who had lack of resources to access their appointments and mutual aid groups online and ensure their recovery could be supported long-term
- One You Surrey Stop smoking service has had a significant increase in referrals and quits compared to 19/20. The service continues to target priority groups such as BAME populations, those with mental health conditions and routine and manual workers. [Stop smoking - Healthy Surrey](#)
- 'Stoptober' 2020, a national stop smoking campaign, saw a 120% increase in the number of clients setting a "quit date", compared to 2019. [Stoptober: the 28-day stop smoking challenge | British Lung Foundation \(blf.org.uk\)](#)

### ***Focus Area 3: Ensuring that everyone lives in good and appropriate housing***

The Covid-19 crisis coupled with people staying at home has pushed many families and individuals into debts and payment arrears with their fuel bills. Also, for a variety of reasons many people found themselves without a safe place to call home. Many of the hotels and B&Bs which housed the people without a home during the first lockdown closed. Winter night shelters which had dormitory type accommodation were not suitable during the pandemic. In response to the Community Impact Assessment:

- A project team to tackle fuel poverty was established and is linking to Priority 3.
- The Surrey Crisis Fund which supports residents who find themselves in a financial crisis was supplemented via an extra central Government Winter Grant and expanded from offering money for food, gas/electric on pre-payment meters, toiletries and sanitary products, to also provide money for certain essential clothing, white goods and furniture. Surrey Crisis Fund - Surrey County Council ([surreycc.gov.uk](http://surreycc.gov.uk))
- Enhanced preventative and early intervention services to avoid drug trafficking at hotels, BBs and hostels were put in place (Checkpoint PUS and Cuckooing)
- Two self-contained Cabin sites providing accommodation for homeless people symptomatic of Covid-19 and for winter shelter provision were established in partnership between Public Health and Elmbridge Borough Council ([Elmbridge Borough Council - Supporting homelessness](#)) and Reigate and Banstead Borough Council.
- A collaborative Trauma Informed Person-Centred Outreach Service was introduced using locally commissioned homeless services to support people dealing with multiple disadvantage (Bridge-the Gap Trauma Informed Outreach Services).
- Mental Health First Aid Training Courses, Suicide Prevention and overdose reversal training was offered to homeless charities, outreach services and networks.
- A review of commissioning accommodation options to accommodate homeless individuals with moderate to high needs was initiated with links to priority 2 to address mental health issues.
- Partnership arrangements with the Districts and Borough Housing Department strengthened enabling:



- Flu and more recently COVID vaccination outreach programmes were targeted at the homeless communities including those in temporary accommodation.
- Under the stop smoking campaign (Focus Area 2) e-cigarette kits are being considered for distribution to the homeless persons in temporary accommodation.
- Initiatives to drive forward the Housing First agenda were initiated.
- Bidding strategies were developed system-wide to support identified health and wellbeing needs for those experiencing multiple issues of mental health, criminal justice, substance misuse and homelessness including:
  - A system-wide expression of interest was submitted to the Ministry of Housing Communities and Local Government (MHCLG) Changing Futures Fund which included further support for people with multiple disadvantage [Changing Futures: changing systems to support adults experiencing multiple disadvantage - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/news/changing-futures-changing-systems-to-support-adults-experiencing-multiple-disadvantage)
  - Support for a bid to the Ministry of Justice Prison Leavers Innovation - Local Leadership Integration fund to include a proposal for step down accommodation with health and wellbeing support for ex-offenders [Prison Leavers Project: improving outcomes for prison leavers - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/news/prison-leavers-project-improving-outcomes-for-prison-leavers)
  - Proposal to the Better Care Fund to embed selected projects detailed above into more mainstream funding.

#### ***Focus Area 4: Preventing domestic abuse (DA) and supporting and empowering victims***

In response to the pandemic and CIA findings, focus was placed on workstreams that could support DA Survivors through the 'peak' of the pandemic and the 'recovery phase' which included the following priorities:

- Opened a new refuge providing seven additional places in response to increase in demand.
- Established a Health Intervention Group to focus on the implementation of health interventions in Surrey's A&E Hospitals and GP settings.
- Established task and finish groups for the mobilisation of Independent Domestic Violence Advisors (IDVAs) into A&E settings.
- Hosted market warming events for Perpetrator Interventions to help inform the development of Surrey's Perpetrator Programme.
- Developing the Perpetrator Strategy to inform the implementation of a prototype Perpetrator Service in partnership with Safe Lives [About us | Safelives](#)
- Placed two DA workers in Surrey's Children's Single Point of Access (CSPA) to support and respond appropriately to referrals of DA and reduce the demand for children social care interventions and ensure children and families receive the right support at the right time.
- Surrey's Children's Academy and Domestic Abuse Outreach Services developed five new training courses for Surrey practitioners.
- Five webinars were delivered in partnership with North Surrey Domestic Abuse Service to designated safeguarding officers in Surrey Schools.
- Ensured that SCC managers were aware of how to support and respond effectively to Domestic Abuse survivors in the workplace.
- Developed a readiness assessment in preparation for the new Domestic Abuse Bill which will impose new responsibilities on the public sector and require safe and appropriate accommodation options.



- Awarded “White Ribbon” accredited status for a period of three years. [White Ribbon - Healthy Surrey](#) The award recognises Surrey to tackle domestic abuse not only for residents but also staff who may be experiencing abuse.

## ***Focus Area 5 - Promoting prevention to decrease incidence of serious conditions and disease***

In response to the pandemic and Community Impact Assessment, local partners and providers:

- Commissioned One you Surrey who currently provide the stop smoking service across Surrey to deliver of outreach NHS health checks. Each Health Check includes a range of clinical and non-clinical tests that provide an overall picture of an individual’s health and their risk of developing certain health conditions. The programme will target vulnerable groups such as the BAME population and enable additional engagement with residents about their physical health and ways to remain active and maintain their health and wellbeing. [One You Surrey Stop Smoking Service - Helping Surrey to go Smokefree](#)
- Agreed actions which have resulted in referrals to the National Diabetes Prevention Programme (NDPP) across Heartlands now returning to pre-Covid levels.
- Are exploring further partnership working with Public Health commissioners and One You Surrey regarding referral and self-refer pathways via health checks to the NDPP.
- Stepped up the outreach provision of the flu and more recently COVID vaccination programme to deliver the outreach provision to the homeless populations in temporary accommodation.

## ***Focus Area 6 - Improving environmental factors that impact people’s health and wellbeing***

Activity in progress relating to key environmental themes within recovery from the pandemic includes:

- Seasonal health information and advice to relevant organisations and partners is being provided through [Healthy Surrey](#)
- An embedded Health Impact Assessment Approach is on target to be delivered by 31 March 2021.
- New statutory transport plan which will include an active travel strategy and positively impact on the ability to develop a Walking Strategy for Surrey is in development.
- A Local Cycling and Walking Infrastructure Plan (LCWIP) has been completed for Woking, with three more due to be commissioned imminently. The forward plan is for three additional LCWIP’s to be in place before September 2021 and a final three by April 2022.
- A Planning and Health Forum to improve collaborative working across planning and health departments and maximise opportunities for health to influence Local Plans has been established.

## ***Focus Area 7 - Living Independently***

In response to the pandemic and Community Impact Assessment the services and providers:

- Notified the Personal Assistants (PAs) of people who had opted to take a direct payment for their care of the availability of weekly Covid –19 tests and their entitlement to free PPE.



- Rolled out a project to provide technology, support in using technology and virtual groups to reduce feelings of loneliness and isolation in people with care and support needs. [Tech to Community Connect Project « Surrey Coalition of Disabled People](#)
- Focused initially on information, advice and distribution of PPE and later distributed information leaflets about a range of support
- Facilitated shopping and prescription delivery services in partnership with the borough and district partners, local volunteer centres and other agencies. Crossroad Care [Home Page - Crossroads Care Surrey](#)
- Procured and distributed through networks an online carer awareness programme about safe caring environments and targeted messaging was used to promote vaccine confidence in particular groups.
- Developed online health and wellbeing training course for young adult carers.
- Planned the falls prevention services further to create processes and ensure that people at risk of falls, or those having had a fall, are referred to falls prevention exercise classes in the community.
- Co-produced a Palliative and End of Life Care Strategy – See separate item on HWB agenda.

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## Priority 2: Supporting people's emotional wellbeing and mental health

The current circumstances of the Covid-19 pandemic have led to a huge increase in demand for emotional wellbeing and mental health support in Surrey. Due to current surges within the system, there has been a need to pause the Mental Health Partnership Board and stand-up emergency meetings to establish and deliver Mental Health COVID Emergency Response Priorities. This is intended to improve access to support and information:

- Develop a system-wide communication that highlights the support available with an emphasis on early intervention including IAPT, support to schools and primary care to reduce demand on crisis service.
- Develop a more assertive support offer for schools to provide children with extra support to avoid referrals to Children's Single Point of Access (SPA).
- Develop an enhanced accommodation offer for those who are homeless or at risk of becoming homeless with a mental health condition.
- Re-focus IAPT services to provide more support for people with more complex MH needs who may not need psychological therapies at the level traditionally provided by IAPT.
- Review support for non-GPIMHS PCNs to see if elements of GPIMHS can be accelerated to help primary care to support more complex people.
- Develop a workforce plan to support MH and consider if any staff can be re-deployed across system to support additional measures as part of COVID response, including workforce resilience measures.
- Review flow management across the system to identify opportunities for improved ways of working for professionals to best support user pathways.

Alongside this short-term emergency response, plans are underway to initiate a short- to medium-term Mental Health Partnership Board to bring about rapid improvement and system-wide transformation of mental health outcomes, experiences and services, support and signposting in Surrey. Although yet to be finalised, this would then likely transition to an ongoing Mental Health Prevention Board which would form the natural governance group for the Priority 2 work. This would be underpinned by the new Surrey Prevention Concordat for Better Mental Health that is currently being drafted.



Work in Focus Area 2 to support mothers and families with emotional wellbeing during and after pregnancy has slowed as workstreams were paused due to Covid-19. The update is largely a continuation of the work that was referenced in the December Health and Wellbeing Board meeting:

- First 1000 Days workstreams have been paused so efforts can be directed to COVID-19 and its impact on families. Once the programme is restarted the First 1000 Days strategy will be signed-off as final and programme development will continue.
- Working with Neonatal Intensive Care Units to support parents that cannot be with their new-borns due to requirement to self-isolate.
- Working with the perinatal mental health service to explore options to support women in ICU with COVID-19 who have given birth, including support for mental health and trauma.
- Funding has been extended so Home-Start can continue to provide the virtual post-natal peer support programme which is continuing to support parents with their mental health during the pandemic.
- Confirmation of funding for Maternity Mental Health Service expression of interest submitted to NHSE/I. The service will be piloted in two areas in Surrey and will support women during pregnancy who experience trauma, loss or tokophobia. The service will commence in October 2021.

Lockdown has left many individuals feeling isolated and cut off from friends, family and their local community. As a result, Focus Area 3 work continues in a range of areas. The Surrey funding submission was successfully selected as one of the seven sites which will test the ways in which connecting people with nature can improve mental wellbeing through the Green Social Prescribing programme. Work is also continuing to roll out the Tech to Community Connect project across areas of Surrey to support groups of people at risk of, or suffering from, digital exclusion.

Lockdown has also led to a decrease in mobility and economic impact. The need for help and advice around financial issues has increased. The working group including the Citizen's Advice Bureau, Job Centres, Community Connections and SABP is continuing its work to deliver on opportunities to support the long-term unemployed and the emotional impact on those being assessed on fitness to work.

There is greater stigma felt by some people, for example around perceptions of mental health and stereotypes of vulnerability. Support services continue and are continually being developed including Surrey Virtual Wellbeing Hub, Mental Health phonelines, Technology Integrated Health Management (TIHM) Monitoring Service, and welfare calls from the voluntary sector to connect with isolated and at-risk people with mental health needs.

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## Priority 3: Supporting people to fulfil their potential

### Surrey Index (previously - Social Progress Index)

This has been renamed as the Surrey Index. This allows a more flexible framework that is more relevant to our local area and aligns closely to the Health and Wellbeing Strategy and the 2030 Community Vision for Surrey. In doing this, the Surrey Index will bring in aspects that were not explicitly part of the Social Progress index including wider components around Business and Economy, Transport and Communities. This means that the Index will be relevant across other partnership forums, such as the One Surrey Growth Board, as well as its core intention of supporting Priority 3 of the Health and Wellbeing Strategy. In total there are 12 proposed components which are: Education Skills and Employment, Business and



Economy, Health and Wellness, Health and Care Support, Environmental Quality, Inclusive Communities, Basic Needs, Access to Information and Communications, Transport, Children and Young People, Personal Safety and Personal Rights.

Good progress has been made since the start of the year, building on the work done on the Local Recovery Index. It is expected that a prototype of the Surrey Index will be ready by early April which will include the full range of indicators across all of Surrey at different geographies, including District and Borough, Primary Care Network, Local Community Network (TBC) and Ward levels.

The Surrey Index will be made up of two products – one fixed index based around 12 components, and one flexible index which allows users to build their own index based on the indicators that they wish to include. Both products will be published on Surrey-I and will be available to use by members of the board and the wider public. Feedback will be sought from various stakeholders in advance of bringing final versions of the two products to the Health and Wellbeing Board in June.

### ***Focus Area 1: Supporting Adults to succeed professionally and/or through volunteering***

#### **Surrey's Economic Future /Skills and Inclusion Framework update:**

In November 2020, Surrey County Council launched a strategy statement on 'Surrey's Economic Future, looking ahead to 2030', which was based on independent economic evidence and built on the work of the Future Economy Surrey Commission, chaired by Lord Hammond. As discussed at the December HWB, one of the priorities within the statement, '*maximising opportunities within a balanced, inclusive economy*', will provide a focus area for action within priority three. Over the next few months, work plans will be created to improve the alignment of Surrey's skills system with workforce needs of growth sectors. The work will focus on inclusion (removing barriers and increasing opportunity), high volume upskilling and retraining for those most impacted by the Covid-19 pandemic (young 18-24 years and unemployed and long-term furloughed in sectors such as aviation), and developing intuitive and equitable pathways to high level skills.

**Economies for Healthier Lives:** An expression of interest for up to £500k Health Foundation funding has been submitted. The proposal addresses health inequalities by improving employment and training pathways for children and young people in Pupil Referral Units (PRU) in Surrey. The EoI submission is a partnership between Surrey County Council (Economy and Growth, Public Health and Education), together with the University of Surrey and NIHR Applied Research Collaboration (Kent, Surrey, Sussex).

**Apprenticeships & Skills Hub** was opened in Surrey and North Hampshire, in February, funded by Hampshire County Council and ESF (via Enterprise M3 LEP). The aim of the Hub is to increase employer engagement in apprenticeships and skills required for economic recovery and growth. The hub will also support large employers (public and private sector), who pay the apprenticeship levy, to transfer levy funding to small businesses to support apprenticeship training.

#### **(Child) poverty**

In December 2020, a Council motion committed was passed with a number of actions including producing a report on poverty in Surrey, a council wide response to the report, and activity across our key strategic partnerships.



SCC have a clear statement of intent in its Organisation Strategy around 'no one left behind' and a commitment to a radical equality, diversity and inclusion (EDI) agenda (going to Cabinet in February). Tackling inequality and driving growth for the benefit of Surrey are central to the work of the Health and Wellbeing/Community Safety Board and Growth Board. Poverty, and the causes of it, are complex and the 'solutions' long term, systemic, and likely 'upstream'. Whilst in an early phase, potential exists for this to move forward as part of priority three to support the wider engagement in this developing agenda.

## ***Focus Area 2: Supporting children to develop skills for life***

**First 1000 days** is overseen by the Women and Children's Transformation and Assurance Board which feeds into SOAG. Many workstreams have been paused so efforts can be directed to COVID-19 and its impact on families. The First 1000 Days strategy is still under revision after continued engagement but draft workstreams have been agreed:

- The needs of the child, parents and family
- Families in the Community
- Closing the Outcome Gap
- Information, Communication and Engagement
- Developing the Workforce across our System

## ***Focus Area 3: Supporting communities to be safe and feel safe***

### **Community Safety Agreement**

The Task and Finish Group has developed and circulated an initial draft Community Safety Agreement which has been shared as part of the informal session in February. This recognises the opportunities for alignment and incorporation within HWBS. As highlighted within the review of health and wellbeing strategy metrics, relevant metrics for community safety will be incorporated within the HWBS dashboard from 2021/22 as part of the wider review.

An Informal HWB Board meeting with Police on 26<sup>th</sup> February is planned to bring board members together following the merger of the two boards in 2020 and to raise joint awareness of agendas and priorities along with beginning to explore opportunities for where collaborative working could be beneficial.

Following review by the Health and Wellbeing board, consultation will take place in April alongside Action Plan development and final sign off at the June meeting of the Health and Wellbeing Board (see milestones).

## **5. Key risks, issues and opportunities**

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- All SRO posts for the Prevention and Wider Determinants of Health Board are now filled and work is resuming on Priority 1 Focus Area 1 Healthy Behaviours and has commenced on Focus Area 3 Fuel Poverty.
- Public Health's capacity to support focus area 6 remains limited due to staff resources continuing to be needed within the pandemic. Whilst activity continues in a number of areas, this is limiting oversight of this important work for the purposes of this report.



## 6. Next steps

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1. Consult and engage on Community Safety Agreement for sign off in June 2021 (Board members have been sent the draft version for consideration at the informal meeting in February).
2. Review focus areas to ensure content of strategy and actions remain relevant to the pandemic recovery work and are appropriately distributed across the three priorities.



## Appendix 1: HWBS Priorities milestones status (as at January 2021)

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### Priority 1: Helping People to live healthy lives

**Focus Area 1: Working to reduce obesity, excess weight rates, and physical inactivity.**

	Project	Milestone	RAG RATING Q1 2020	RAG RATING Q2 2020	RAG RATING Q3 2021
1	Develop a Whole Systems Approach to physical activity including improving green spaces, transport initiatives, and healthy planning	1. Secure strategic leadership support for a whole systems approach to physical activity. 2. Develop the Surrey Physical Activity Strategy 2020-29. 3. Support all NHS organisations, local authorities and schools (via completion of the Healthy Schools Evaluation Tool) to have a physical activity development plan (PDAP) - approved by their Board, Cabinet or Governing Body - as part of the Workplace Wellbeing Framework. 4. Implement the whole system approach (across the life course) through the Surrey Physical Activity Strategy 2020-29.			On track
2	Project 2 Implementing a Surrey obesity approach to encourage healthy weight	1. Set up a Surrey obesity approach 2. Building the Surrey obesity picture 3. Develop the Surrey draft obesity approach 4. Implementation 5. Evaluate, reflect and extend the obesity approach 6. Develop Surrey into a Healthy Food environment through a targeted approach 7. Implement Eat Out Eat Well in early years settings 8. Tackling maternal obesity 9. Working with partners to tackle childhood obesity 10. Implementation of the family healthy weight service			Completion delays possible
3	Project 3: Develop a Health Behaviour Framework	1. Scope the content and engagement for behaviour change framework 2. Develop an aligned behavioural insights capability 3. Develop a strategic commissioning framework across all healthy behaviour services to link across the life course.			Completion delays possible
Programme Manager's Draft Overall Focus Area Rating					Completion delays possible



## Focus Area 2: Supporting prevention and treatment of substance use, including alcohol

No	Project	Milestone	RAG RATING Q1 2020	RAG RATING Q2 2020	RAG RATING Q3 2021
1	Support prevention and reduce substance use, including alcohol use and alcohol-related harm	1. Develop five-year Drug & Alcohol Strategy for Surrey (2020-2025) 2. Support prevention and early identification of drugs and alcohol 3. Support effective treatment and recovery for those with drug and alcohol dependency 4. Develop safer, stronger communities			Completion delays possible
2	Implement targeted approaches for priority groups to stop smoking	1. Re-establish the Tobacco control and Alcohol Alliance 2. Surrey Tobacco Control Strategy Refresh 3. Ensuring priority groups are accessing stop smoking support 4. Developing a consistent response from the wider system 5. Develop a Surrey workforce smoke-free offer 6. Review and Development of next plan			On track
Programme Manager's Draft Overall Focus Area Rating					Completion delays possible

## Focus Area 3: Ensuring that everyone lives in good and appropriate housing

	Project	Milestone	RAG RATING Q1 2020	RAG RATING Q2 2020	RAG RATING Q3 2021
1	Tackling fuel poverty in Surrey	1. Engaging communities 2. Partnership Governance 3. Develop data and understand existing impact 4. Develop and agree activity 5. Winter deaths review			Completion delays possible
2	Prevention of Rough Sleeping and Homelessness	Review of milestones in progress			On-track
3.	Supporting people with severe and multiple disadvantage (Surrey Adults Matter)	1. Data Sharing 2. Stakeholder Engagement 3. Induction 4. Referral Routes 5. Cohort Identification 6. Evaluation 7. Scope and set up Peer Network 8. Peer Mentor delivery 9. Peer Mentor training			On track



4	Supporting people who hoard in Surrey	1. Partnership Governance 2. Produce a multi-agency hoarding protocol for Surrey 3. Develop data and understand existing impact 4. Develop and agree activity			Completion delays possible
5	Specialist housing	1. Developing Extra Care Housing 2. Developing Independent Living			On target
Programme Manager's draft Overall Focus Area Rating					Completion delays possible

## Focus Area 4: Preventing domestic abuse (DA) and supporting and empowering

	Refreshed Project Titles	Refreshed Milestones	RAG RATING Q2 Original Project Headings	RAG RATING (Refreshed) Q3
1	<b>NEW 1</b> System Requirements	1. Partnership endorsements, workstream leads and governance 2. Procurement of new joint DA services incorporating new areas of work and existing good practise		On track
2	<b>NEW 2</b> Health Interventions	1. Implementation of IDVAs in Surrey A 7E settings 2. Establishment of identification and referral processes to improve safety and training		On- track
3	<b>NEW 3</b> Perpetrator & Young Offender Interventions)	1. Development of the DA Perpetrator Offer and Implementation of a behavioural change programme		On- track
4	<b>NEW 4</b> Early Intervention	1. Development of Early Intervention approaches to DA		On- track
5	<b>NEW 5</b> Coercive Control	1. Development of system wide response to coercive control		Completion delays possible
6	<b>NEW 6</b> Recovery and Coping	1) Shared understanding and development of current DA specialist services 2. Recommendation to partners to share current good practices		Completion delays possible
Programme Manager's draft Overall Focus Area Rating				On- track



## Focus Area 5: Promoting prevention to decrease incidence of serious conditions and diseases

	Project	Milestone	RAG RATING Q1 2020	RAG RATING Q2 2020	RAG RATING Q3 2021
1	Establish a Surrey-wide CVD and Diabetes screening and testing programme	1. Identify High Priority Populations and Locations for Screening 2. Review access to screening programmes 3. Improve uptake of health checks in high priority groups 4. Review Quality Assurance Processes for Screening 5. Review Evaluation			Completion delays possible
2	Improve the diabetes pathways across identification, prevention, treatment and management	1. Review and Update Diabetes Pathways 2. Establish a Surrey-wide diabetes testing programme 3. Develop the Diabetes UK (DUK) Champions Programme to target key communities			Completion delays possible
3	Agree a Surrey-wide CVD prevention approach	1. Align Surrey CVD Programme with NHS Long Term Plan 2. Embed Lifestyle services across the system to prevent CVD 3. Optimise CVD Medication for CVD patients			Completion delays possible
4	Promote bowel and cervical screening as a preventative health measure rather than purely for those at high risk	1. Understand the challenges to uptake and develop a surrey-wide response			On-track
5	Targeted engagement with key geographies and groups to improve understanding and uptake of childhood immunisations	1. Scoping Coverage of immunisations and opportunities to address gaps			On- track
	Programme Manager's Draft Overall Focus Area Rating				Completion Delays Possible



## Focus Area 6: Improving environmental factors that impact people's health and wellbeing

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	Project	Milestone	Rag Rating Q1	RAG Rating Q2	RAG RATING Q3 2021
1	To promote healthy, inclusive and safe places through planning policies/decisions	1. Develop guidance to support health and local planning in Surrey 2. Establish a Planning and Health Forum to improve collaborative working across planning and health and maximise opportunities for health to influence Local Plans and draw on available funds, such as the Community Infrastructure Levy 3. Embed Health Impact Assessment approach 4. Engage in the Development Consent Order process for airport expansion application at Heathrow 5. Engage in the Development Consent Order process for the airport expansion application at Gatwick			<b>Completion delays possible</b>
2	To promote healthy, inclusive and safe places through transport/highways policy, projects and operations	1. Implement actions within Surrey Transport Plan that contribute to improved health and wellbeing			<b>On-track</b>
3	2. People who live and work in Surrey have an increased awareness of the health impact of poor air quality and take action to improve air quality	1. Deliver Schools Air Quality Programme (runs until July 2019) and Eco Schools 2. Surrey wide communications campaign to raise awareness of the importance of good air quality			<b>On-track</b>
4	People who live and work in Surrey have an increased awareness and take actions to support environmental sustainability	1. Surrey's Greener Future Design Challenge/Call for Evidence 2. Implement the Surrey Single Use Plastics Strategy 3. Surrey wide communications campaign to raise awareness of the importance of environmental sustainability 4. Promotion of passenger transport services, including park & ride			<b>Completion delays possible</b>
5	Public Sector across Surrey embed environmental sustainability within their organisations	1. Support local authorities across Surrey to embed sustainability 2. Support all NHS organisations across Surrey to have a Sustainable Development Management Plan approved by their Board			<b>On-track</b>
6	Reduce death and injury on Surrey roads	1. Deliver the Drive SMART Road Safety Strategy 2019-2021			<b>On-track</b>
7	Increase active travel across Surrey	1. Provide cycle training, pedestrian training and promotion of active travel to schools 2. Improving quality of walking, cycling, public transport and EV infrastructure in Surrey			<b>On-track</b>
8	Connect people with the natural environment	1. Promote health benefits of Surrey's countryside and green space, building on Explore Surrey 2. Make rights of way more useful/suited for everyday journeys to work and school and encourage contact with the natural environment through the Rights of Way Improvement Plan (Countryside Access Team, SCC)			<b>Completion delays possible</b>
9	Local residents and strategic partners understand the importance of seasonal health and wellbeing and undertake interventions to reduce the impact of hot/cold weather on health	1. Provide information and advice regarding seasonal health and wellbeing			<b>On-track</b>
Programme Manager's Draft Overall Focus Area Rating					<b>On-track</b>



## Focus Area 7: Living Independently

	Project	Milestones	Rag Rating Q1	Rag Rating Q2	RAG RATING Q3 2021
1	Supporting Carers	1. Scoping and Mapping 2. Supporting Carers in the Workplace 3. Developing Carer – Supportive Communities 4. Carers through Surrey provides 5. Developing an offer to young carers			On-track
2	Aligning the better Care Fund to the health and wellbeing Strategy	1. Better Care Fund Implementation 2. Future planning			Completion delays possible
3	Developing a Reablement Framework for Surrey and Integrating Intermediate Care	1. Governance 2. Developing a Reablement 3. Framework 4. Developing a Surrey Integrated intermediate care service			Completion delays possible
4	Improving End of Life Care in Surrey	1. Scoping and Mapping 2. Partnership Governance 3. Communications and Engagement 4. Out of Hours Crisis response 5. Developing Workforce 6. Develop and Agree activity 7. End of Life Training for all Carers			Completion delays possible
5	Housing Adaptations	1. Scoping and Mapping 2. Improving Hospital Discharge 3. Clarifying the Financial and legal position			Completion delays possible



## Priority 2: Supporting the Mental Health and Emotional Wellbeing of people in Surrey

### Focus Area 1: Enabling children, young people, adults and elderly with mental health issues to access the right help and resources

	Project	RAG RATING Q2 2020/21	RAG RATING Q3 2020/21
1	Children's Emotional Wellbeing and Mental Health Transformation	On track	Completion delays possible
2	Implementation of Mental Health in Schools	On track	On track
3	Wraparound Specialist Children Support Offer	Completion delays possible	Completion delays possible
4	Map and develop preventative mental health support access for Older People	Completion delays possible	Completion delays possible
5	Scale up anti-stigma work, including rollout of the Time to Change training programme	On track	On track
6	Using technology to support physical and mental health	On track	On track
7	Partnership physical and mental health links	Completion delays possible	Completion delays possible
8	Physical Health Check reporting for people with Severe Mental Issues	On track	Risk to project delivery
9	Co-Produce Plan to Retarget interventions to those with LD/Autism and Carers	Completion delays possible	Completion delays possible
10	Supporting wellbeing at work through the development of a Wellbeing Charter for businesses	On track	On track
11	Develop new integrated Crisis models of care to support people at risk of admission to secondary mental health services	On track	On track
12	Community Models of Care Transformation	On track	On track
13	Mapping of Dementia services and develop partnership responses to system opportunities, to support people and carers to live independently for as long as possible	Completion delays possible	Completion delays possible
14	Mental Health support for those within, or at risk of entering, criminal justice system	Risk to project delivery	Risk to project delivery
15	Strategic commissioning approach to supported living for people with a mental health problem	On track	On track
16-27	Suicide prevention projects	On track	On track
Programme Manager's Draft Overall Focus Area Rating		Completion delays possible	Completion delays possible



## Focus Area 2:

### Supporting the emotional wellbeing of mothers and families throughout and after pregnancy

No	Project	RAG RATING Q2 2020/21	RAG RATING Q3 2020/21
1	Develop offer around the emotional wellbeing of mothers through First 1000 Days planning lens	On track	Completion delays possible
2	Develop a pregnancy Healthy Behaviours Framework	On track	Completion delays possible
3	Further development of wraparound care and support through Perinatal services	On track	Completion delays possible
4	Support the new, targeted provision delivered through Family Centres (such as the universal Family Centre offer in development in East Surrey)	Completion delays possible	Completion delays possible
5	Development of family support tools/apps	On track	Completion delays possible
Programme Manager's Draft Overall Focus Area Rating		On track	Completion delays possible

## Focus Area 3:

### Preventing isolation and enabling support for those who do feel isolated

No	Project	RAG RATING Q2 2020	RAG RATING Q3 2020/21
1	Community transport offer developed to support social connections	Completion delays possible	Completion delays possible
2	Develop youth social isolation approach, including bullying prevention and social media offer, with schools	Completion delays possible	Completion delays possible
3	Support for Surrey Dementia Action Alliance in establishing Dementia Friendly communities, as already seen in Oxted, Woking, and Hindhead	Completion delays possible	Completion delays possible
4	Establish business links to prevent isolation (such as Walking Friends) and unlock the potential of underutilised community space	Completion delays possible	Completion delays possible
5	Bereavement support and information offer developed	On track	On track
6	Volunteering, apprenticeships and supported employment opportunities for those at risk of mental ill health and social isolation	Risk to project delivery	Completion delays possible



7	Engagement to develop more community resources to support those at risk of mental ill health and social isolation	<b>Risk to project delivery</b>	<b>On track</b>
Programme Manager's Draft Overall Focus Area Rating		<b>Completion delays possible</b>	<b>Completion delays possible</b>



## Priority 3: Supporting people to fulfil their potential

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### Focus Area 1: Supporting Adults to succeed professionally and/or through volunteering

No	Project	Milestone	RAG RATING Q1 2020?	RAG RATING Q2 2020?
1	(Child) poverty report	1.Data collection 2.Report delivery 3.Establish timeframe for augmenting the data with additional insight 4.Respond report Define process for a systemic response 5.Create steering group 6.Present to Members /Cabinet	On track	On track
2	Surrey Index ( was Social Progress Index)	1.Stakeholder engagement event and online consultation – completed 2.Draft list of indicators – completed 3.Refine indicators and cross reference against strategic priorities – completed 4.Final list of indicators – by Mid March 5.Training sessions with Social 6.Progress Imperative for analysts 7.Demo of RPI with HWBB – completed 8.Build beta version of SPI – by end March 9.Demo/training with key partners – spring/summer 10.Officially launch – June HWBB	On track	On track

### Focus Area 2: Supporting children to develop skills for life

Programme oversight managed is currently managed by the Women and Children's Transformation & Assurance Board. Key highlights are included in the main paper.

### Focus Area 3: Supporting communities to be safe and feel safe

Milestones and programmes of work will be developed and reported at the June 2021 Health and Wellbeing Board alongside the finalised Community Safety Agreement.

No	Project	Milestone	RAG Rating Q1 2021	RAG Rating Q2 2021
1.	Community Safety Agreement	1.Initial Draft circulated 2.Informal HWB Board meeting with Police 26 February 3.Consultation on first draft 4.Action Plan Development 5.Sign off by HWB Board 6. Delivery plan	On track	On track