

# Member Self Service

## June - Surrey County Council

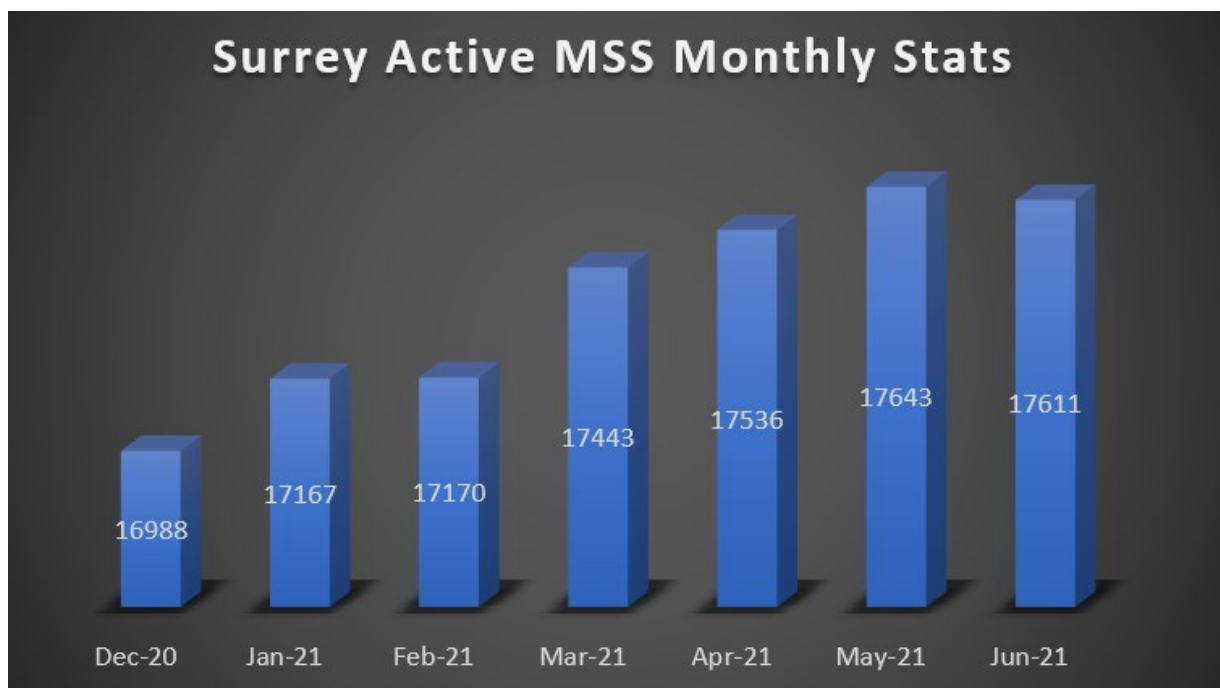
These are the Surrey County Council Member Self Service numbers for June 2021.

MSS member numbers across most of the member groups have increased— with a particularly high jump in Deferred members.

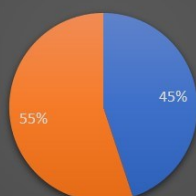
This is likely a result of the Deferred Annual Benefit Statements being sent out in June. Though paper copies were sent to members that requested them, the majority of Deferred members were contacted via email informing them that their ABS was available on the 'My Pension' Portal. This pattern also occurred in 2020 and we have included an additional chart demonstrating this.

Active member numbers have decreased but, as the pie chart shows, total member percentage has remained the same. Overall, the pie charts show that we have maintained or increased our total member percentage.

## Active Members

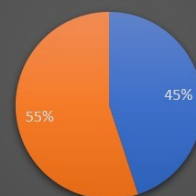


**Comparison Between SCC Active Member Signed up & Potential SCC MSS Members for May 2021**



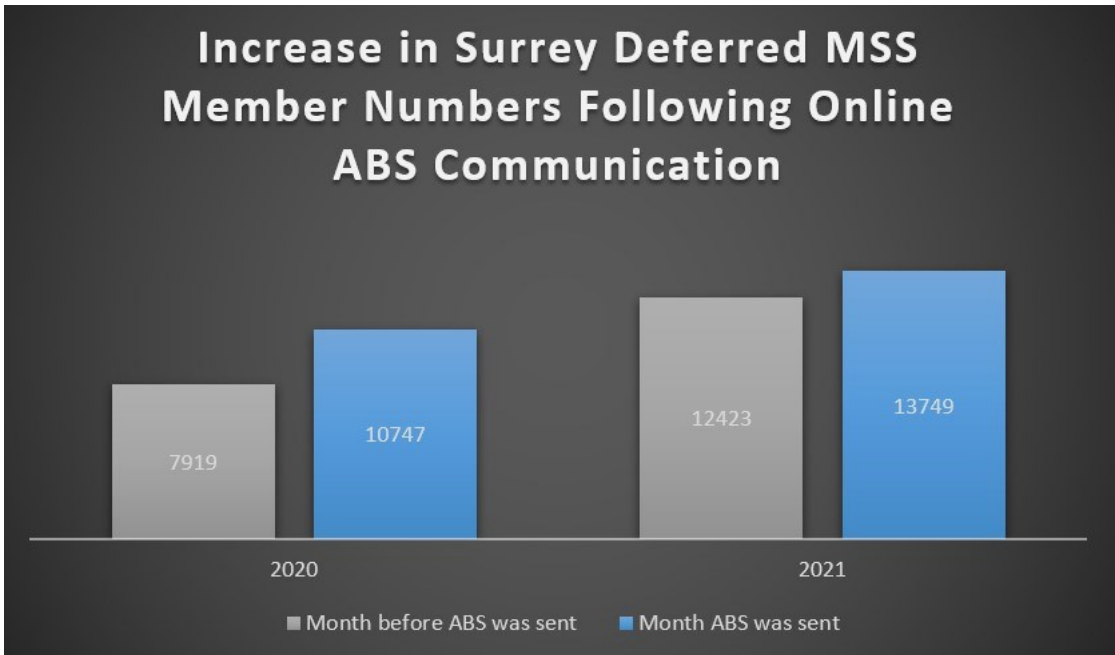
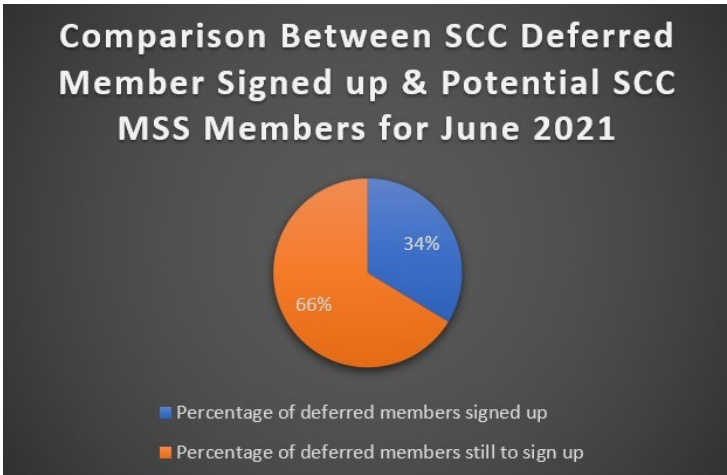
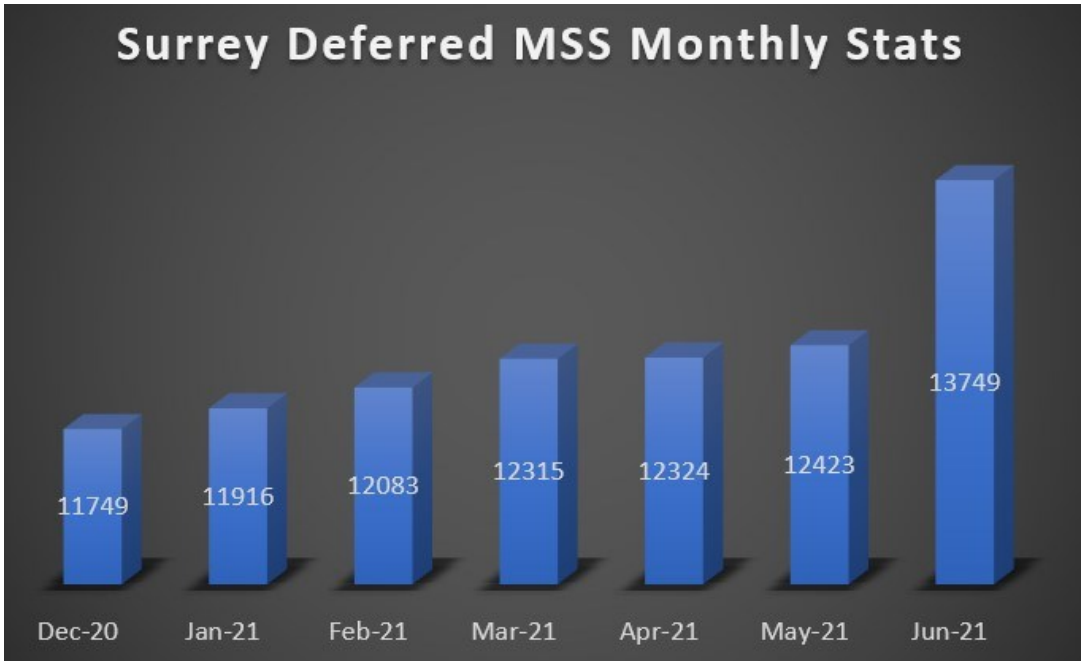
■ Percentage of active members signed up ■ Percentage of active members still to sign up

**Comparison Between SCC Active Member Signed up & Potential SCC MSS Members for June 2021**

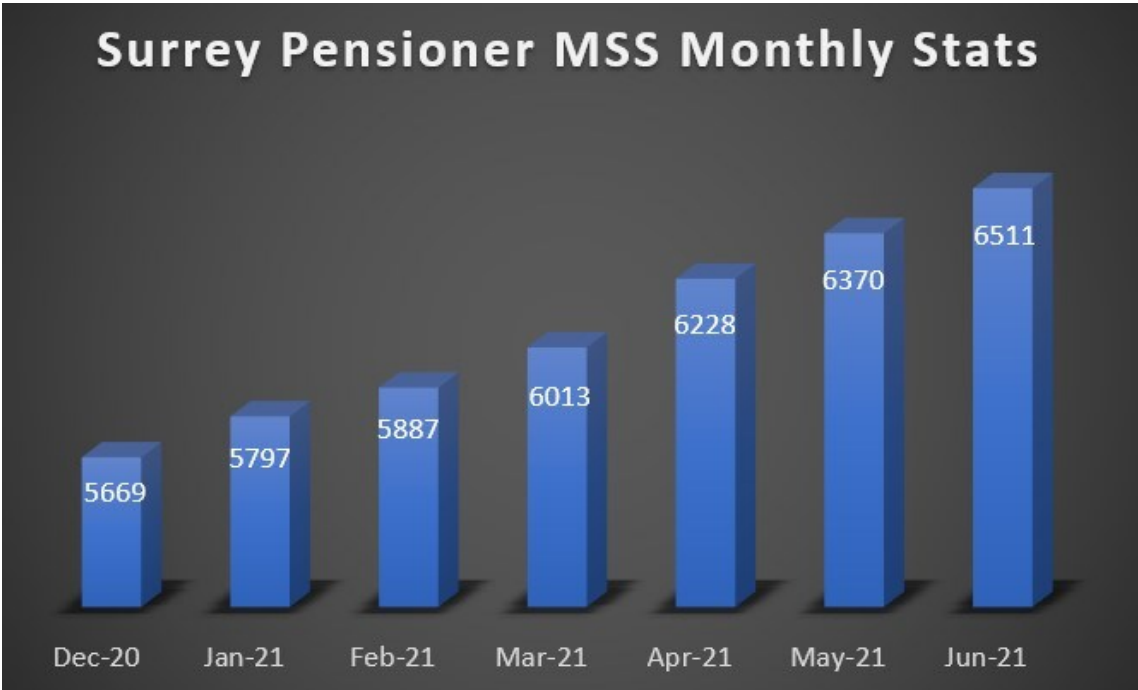


■ Percentage of active members signed up ■ Percentage of active members still to sign up

# Deferred Members



# Pensioner Members



# Widows & Dependent Members

