

Complaints received since the last PCP meeting of 15 September 2021

Date received	Nature of complaint	Did the complaint, or an element of the complaint, relate to conduct of a relevant office holder?	Did the complaint, or an element of the complaint, relate to an alleged criminal offence? i.e. referred to IOPC:	Details/ Action taken
31 August 2021 – 13 October 2021 (from OPCC)	<p>Ref: PCP 0038 – (collated complaint: forty complaints and thirty-eight complainants)</p> <p>Since the PCC's interview with the Mail on Sunday on 22 August 2021 <i>"Police and Crime Commissioner for Surrey launches blistering attack on Stonewall for promoting 'dangerous transgender ideology that threatens the safety of our women and girls'"</i>, with complaints directly on that interview and/or the alleged transphobic tweets/social media posts by the PCC, with two additional complaints from existing complainants relating to the PCC's quote in a tweet by the LGB Alliance and speaking at the LGB Alliance Conference and the most recent complaint made concerned the PCC speaking at the LGB Alliance Conference.</p>	Yes	No	<p>Legal advice was sought by the Panel's support officer on the handling of the collated complaint in order assess how it was to be brought to the Sub-Committee.</p> <p>The Complaints Sub-Committee met on 5 November 2021 to consider forty complaints made against the PCC.</p> <p><u>Outcome of the Complaints Sub-Committee</u></p> <p>In respect of the Complaints Sub-Committee's considerations, the Complaints Sub-Committee concluded that the PCC had not breached the provisions of the Code of Conduct and no further action on the forty complaints - PCP 0038 - would be taken, the remedy chosen was:</p>

Appendix A

Outside of the forty complaints considered by the Complaints Sub-Committee, four new complaints had been referred.

5.4.1 Asking the Panel's Support Officer to write an explanatory letter to the complainant on behalf of the Complaints Sub-Committee;

*5.7 The Panel's Support Officer will make a record of any informal resolution and will, usually within **5 working days**, provide copies to the complainant and the person complained about. (Allowances have been made due to the administrative complexity of handling multiple complaints).*

The complainants and the Commissioner were informed of the outcome on 15 November 2021.

Whilst not the usual practice to publish the outcome letter, having invited representations from the complainants and the person complained against (PCC), the Complaints Sub-Committee have considered such representations and is of the opinion that it is in the public interest to append a redacted version of the outcome letter to complainants (Appendix 1).

The Complaints Sub-Committee agreed that those four complaints were suitable for disapplication under the Regulations as they were repetitious, the complainants and PCC were informed of the outcome on 15 November 2021 – those complainants were provided with a copy of Appendix 1 by way of explanation.