### **CABINET-30 NOVEMBER 2021**

# CABINET RESPONSE TO THE REPORT OF THE ADULTS & HEALTH SELECT COMMITTEE

### Item under consideration:

# SCRUTINY OF THE 2021-2030 OLDER PEOPLE'S COMMISSIONING STRATEGY

# **Cabinet Response:**

We would like to thank Select committee members for their time and considerable interest in the Older People's Commissioning Strategy 2021-2030 and welcome that the committee recognised that this document will form the basis from which our Older People's commissioning team, with stakeholders and colleagues across Surrey, will deliver better outcomes for residents, their families and unpaid carers.

The comments and feedback from Select Committee demonstrated considerable knowledge and interest in key aspects of this work. Their feedback relating to the content of the Strategy but perhaps most importantly the implementation and use of the document over time was invaluable. It was noted that the Strategy is ambitious and far reaching, as was intended given the scale of services and support available to Older People in Surrey.

Officers have incorporated the committee's feedback into the revised paper that Cabinet is being asked to agree including placing a stronger emphasis on the voice of partners and stakeholders throughout the Strategy. The committee also noted the comprehensive collaboration and coproduction work that has been undertaken and the emphasis on this has been made clearer in the narrative of the Strategy. Select committee were especially pleased with the strong focus on customer participation. The recruitment of a person with 'lived experience' through working with Surrey Coalition for the Disabled was seen as a particular positive. Officers' efforts in obtaining the views of a wide cross section of residents, their families and unpaid carers which were fundamental in the strategies design was also acknowledged. This work is ongoing and will continue to be crucial in the strategies marketing and delivery.

The Strategy also now reflects the committees feedback relating to the need for clarity on roles and responsibilities, recognising that SCC are not solely responsible for the delivery of all of the Strategic ambitions set out within. An action plan is included in the strategy and subsequent updates, reviews and outputs will be brought back to Cabinet throughout the lifetime of the Strategy to ensure progress is monitored and the content remains relevant.

On this final point, the Older People's commissioning team will also be producing a set of robust and comprehensive Market Position Statements (MPS) which will detail the work plans for each of the three key themes of the Strategy that will provide further clarity on the challenges, resources and responsibilities for delivering these Strategic ambitions.

The intention is now that the document will be published in a publicly accessible format and marketed appropriately to ensure residents and stakeholders have clarity over its content. The collaboration and coproduction of subsequent iterations and developments will be ongoing and the Strategy, alongside the Market Position Statements and broader ASC commissioning intentions, will ensure further scrutiny and accountability as appropriate.

Sinead Mooney Cabinet Member for Adults and Health 30 November 2021

