

**CABINET – 30 NOVEMBER 2021****PROCEDURAL MATTERS****Public Questions****Question (1): David Wylde**

As a resident of Farnham, I recently took two suitcases of stuff to the Guildford Road tip. The staff there refused to accept it because I was on foot, not in a car. The implication seems to be you can only use the tip if you drive. Where can the non-driving active travellers of Farnham go to dump their rubbish?

I understand there may well be safety issues, but I suggest it cannot be right that people who may be trying to do their small bit for climate change and/or may not be able to afford or use a car, are excluded in this way. Can you and your colleagues please help?

**Reply:**

Pedestrian access is possible at a small number of our Community Recycling Centres (CRC) where safety considerations allow. I do agree that we are trying to encourage people to reduce car journeys, therefore as part of the preparation work for the upcoming Waste Disposal Contract I have asked the team to review the sites to ensure we are providing pedestrian access where possible.

Restrictions on pedestrian access are put in place when:

- there are no dedicated footway leading to the CRC, and no space to create one
- there is not the space at the entrance to the CRC to provide a separate pedestrian entrance for pedestrians to safely enter the site.

The entrance and exit to CRCs have a mix of hazards with vehicles often passing in both directions including large refuse vehicles which makes it unsuitable for mixing with pedestrian access. Unfortunately, Farnham falls into this category.

On the site itself there are footways to the waste containers and clearly marked pedestrian areas where vehicles are not permitted. This allows vehicles and pedestrians to be kept separate.

In general, the type of smaller items that can be carried on foot should be able to be recycled or disposed of within the kerbside collection service. Waverley Borough Council are also shortly planning to expand their range of kerbside collection services to include an on-demand collection service for textiles and small electrical items. It would be useful to understand what items you have that cannot be recycled kerbside.

I am sorry if this is inconvenient, however I hope that you can appreciate that it is done out of a concern for the safety of our visitors.

**Marisa Heath**  
**Cabinet Member for Environment**  
**30 November 2021**

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