

ADULTS AND HEALTH SELECT COMMITTEE – ACTIONS AND RECOMMENDATIONS TRACKER

The recommendations tracker allows Committee Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each meeting. Once an action has been completed, it will be shaded green to indicate that it will be removed from the tracker at the next meeting.

KEY				
		No Progress Reported	Action In Progress	Action Completed
Date of meeting	Item	Recommendations/Actions	To	Response
20 October 2021	Enabling You With Technology Transformation Programme	<u>Recommendations</u> The Select Committee requests that a report on the outcome of Phases 2 and 3 and relevant pilot studies is presented to the Select Committee at the appropriate time following their conclusion, and that this report covers: <ul style="list-style-type: none"> • How technology-enabled care will be used to help those residents requiring learning disabilities, physical disabilities, autism and mental health support • Engagement undertaken with the 	Cabinet Member for Adults and Health Head of Resources (Adult Social Care)	A review of the progress made in implementing the Enabling You With Technology programme has been added to the Select Committee's forward plan for consideration at its public meeting on 5 October 2022.

		<p>district and borough councils and progress made in rolling out technology-enabled care across Surrey</p> <p><u>Actions</u></p> <p>The Cabinet Member for Adults and Health and Scrutiny Officer are to explore the possibility of organising a site visit for Select Committee members to see what technology-enabled care looks like in action.</p>	<p>Cabinet Member for Adults and Health</p>	<p>A site visit is in the process of being organised and dates on which it might take place are being identified. Due to the current Covid-19 situation, this is likely to take place in March 2022.</p>
<p>20 October 2021</p>	<p>Covid-19 Recovery Programmes and Preparation for Winter Pressures</p>	<p><u>Recommendations:</u></p> <p>The Select Committee recommends that Frimley and Surrey Heartlands:</p> <ol style="list-style-type: none"> 1. Work closely with Surrey County Council's Public Health team to create and deliver a communications campaign that highlights to residents the importance in following 'Hands. 	<p>Director of Recovery and Transformation, Surrey Heartlands ICS</p> <p>Executive Lead for Urgent and Emergency Care, Frimley CCG</p>	<p>The responses are attached as Annexes 1-6.</p> <p>The implementation of the Select Committee's recommendations will be monitored going forward and regular updates will be provided.</p>

		<p>Face. Space' and social distancing to help reduce the pressures being put on hospitals over the winter months</p> <p>2. Work with residents and Members to co-design standardised communications that hospitals can provide to the next of kin of those being discharged into care, and for these to clearly detail their care needs and questions they need to be aware of</p> <p>3. Explore ways in which they can highlight to patients the right services for their needs to ensure they do not attend A&E when their condition does not require them to</p>		
3 March 2021	Adult Social Care Debt	<p><u>Actions</u></p> <p>The Head of Resources (Adult Social Care) is to provide the Select</p>	Head of Resources, Adult Social Care	The Head of Resources has been made aware of this. The update will be provided as part of the report that

		Committee with an update on the work being undertaken with Judge and Priestley Solicitors when it has progressed		comes to the Select Committee on 3 March 2022.
3 March 2021	General Practice Integrated Mental Health Service Overview and Service Model	<p><u>Actions</u></p> <p>The Clinical/Managerial Lead (Integrating Primary and Mental Health Care) for Surrey and Borders Partnership is to share with the Select Committee the reablement pilot referral rates for BAME residents and people with long-term health conditions</p>	Clinical/Managerial Lead (Integrating Primary and Mental Health Care), Surrey and Borders Partnership	<p>It was agreed that the Select Committee would be updated in summer 2021. The Clinical/Managerial Lead has been contacted for a response.</p> <p>The Clinical/Managerial Lead has been contacted for an update.</p>
3 March 2021	Covid-19 Vaccination Programmes	<p><u>Recommendations</u></p> <p>The Select Committee congratulates Surrey Heartlands and Frimley Health and Care on the successful rollout of their Covid-19 Vaccination Programmes and recommends that they:</p> <ol style="list-style-type: none"> 1. Ensure that the need to continue following government 	Surrey Heartlands ICS, Frimley Health and Care ICS	<p>Officers at Surrey Heartlands have been contacted regarding this.</p> <p>Officers have been contacted for an update.</p>

		<p>guidelines on social distancing and mask wearing is both verbally communicated to all residents at their vaccination appointments and included in a prominent position in all leaflets</p> <p>2. Expand their communications messaging to as wide a variety of social media websites and applications as possible to help tackle vaccine disinformation</p> <p>3. Ensure that those residents without access to mobile phones and/or the internet receive all required vaccination information in a timely manner, and that steps are taken to identify and support those who are</p>		
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		<p>digitally excluded as quickly as possible</p> <p><u>Actions</u></p> <ol style="list-style-type: none"> 1. The Director of Public Health is to share with the Select Committee a link to intelligence on vaccine hesitancy data that is in the public domain 2. The Director of Public Health is to share with the Select Committee the initial findings of the Equalities, Engagement and Inclusion Working Group 	<p>Director of Public Health</p> <p>Director of Public Health</p>	<ol style="list-style-type: none"> 1. Link to the weekly COVID intelligence report which includes information about vaccination uptake. Please note this is updated weekly: Weekly coronavirus full summary report - Surrey County Council (surreycc.gov.uk) <p>Please see pages 57 onwards for the vaccination section. Please note page numbers vary from week to week.</p> <ol style="list-style-type: none"> 2. Link to the Equalities Impact Assessment (EIA) for vaccinations: Covid19 Vaccination Programme Phase 3 EIA Surrey CC Sept 21 Ac <p>(The EIA represents the plan for the Equalities, Engagement and Inclusion Working Group.)</p>
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Annex 1 – Action Plan

		how discharges from hospital have been experienced by carers		
17 December 2020	Scrutiny of 2021/22 Draft Budget and Medium-Term Financial Strategy to 2025/26	<p><u>Actions</u></p> <p>Democratic Services officers to look into the possibility of organising for Members to visit Learning Disabilities and Autism services (whether remotely or in person)</p>	Scrutiny Officer, Democratic Services Assistant	The Cabinet Member for Adults and Health has been contacted about this, and in-person visits will be scheduled for a suitable time due to the effects of the Covid-19 pandemic.
15 October 2020	Update on ASC Mental Health Transformation Programme	<p><u>Actions</u></p> <p>The Assistant Director of Mental Health to share suitable pre-prepared text and JPEG images with the Select Committee for sharing on social media.</p>	Assistant Director of Mental Health, ASC	The Assistant Director has been contacted regarding this.

Annex 1 – Action Plan

Recommendation	Leads	Senior Responsible Officer/s	Requirements	Embedded Supporting Evidence
<p>4. Work closely with Surrey County Council's Public Health team to create and deliver a communications campaign that highlights to residents the importance in following 'Hands. Face. Space' and social distancing to help reduce the pressures being put on hospitals over the winter months</p>	<ul style="list-style-type: none"> • Andrea Newman • Abi Pope • Giselle Rothwell • Sharon Ward 	<p>Ruth Hutchinson</p>	<p>To review the current Communication Plan/s and process plus augment if required. For the Supporting Evidence describe current communication plan/s and process plus any enhancement</p>	<div style="text-align: center;">  Recommendation 1 Up-date.docx (Annex 2) </div> <div style="text-align: center; margin-top: 20px;">  Recommendation 1 Evidence A4 - Winter 1 (Annex 3) </div> <div style="text-align: center; margin-top: 20px;">  Recommendation 1 Evidence HWBB comr (Annex 4) </div>
<p>5. Work with residents and Members to co-design standardised communications that hospitals can provide to the next of kin of those being discharged into care, and for these to clearly detail their care needs and questions they need to be aware of</p>	<ul style="list-style-type: none"> • Giselle Rothwell • Sharon Ward 	<p>Dr Charlotte Caniff Kate Scribbins</p>	<p>To create a 'task and finish group' to co-design with carers and patient representatives communication/checklist/clarification questions on discharge and transfer into the carers care</p>	<div style="text-align: center;">  Final Adults and Health Select Commit (Annex 5) </div>

Annex 1 – Action Plan

<p>6. Explore ways in which they can highlight to patients the right services for their needs to ensure they do not attend A&E when their condition does not require them to</p>	<ul style="list-style-type: none"> • Giselle Rothwell • Ben Hill • Sharon Ward 	<p>Helen Coe Fiona Slevin-Brown</p>	<p>To review the current communication plan in the Surrey Heartlands Urgent Care 10 Point Plan and augment as required. To review the communication plan in the Frimley Winter/Surge Plan and augment as required</p>	 <p>Recommendation 3 Frimley and Surrey Hc (Annex 6)</p>
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