

Annex 1 – Grading comparison between 2018 and 2021 inspection reports

Effectiveness

Question	2018	2021
Understanding fires and other risks	Good	Requires improvement
Preventing fires and other risks	Requires improvement	Good
Protecting the public through fire regulation	Requires improvement	Good
Responding to fires and other emergencies	Requires improvement	Requires improvement
Responding to major and multi-agency incidents	Good	Requires improvement

Efficiency

Question	2018	2021
Making best use of resources	Inadequate	Requires improvement
Future affordability	Requires improvement	Good

People

Question	2018	2021
Promoting the right values and culture	Requires improvement	Good
Getting the right people with the right skills	Requires improvement	Good

Ensuring fairness and promoting diversity	Requires improvement	Requires improvement
Managing performance and developing leaders	Requires improvement	Requires improvement